

WTC CH. 13 – OFC – 3591



**SEPTEMBER 11, 2001**

**WORLD TRADE CENTER – CH. 13**

**OFC - 3591**

**DURATION: 1.25 HOURS**

(PAUSE) (TELEPHONE RINGING) (PAUSE) (4:00)

(DIAL TONE)

MALE A: Port Authority Police, Brian speaking.

MALE B: B.

MALE A: How's my boy doing?

MALE B: Fine, what you doing?

MALE A: I was copying some stuff.

MALE B: Huh?

MALE A: I was copying some reports.

MALE B: You're just doing routine things?

MALE A: Yeah.

MALE B: Hey, B?

MALE A: Huh?

MALE B: A airplane crashed into the World Trade Center.

MALE A: I know.

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MALE B: Oh, you do know.

MALE A: Yeah.

MALE B: So it ain't no big deal?

MALE A: It's not to me.

MALE B: Oh, not to you.

MALE A: It didn't effect me, you know, I'm walking ... so I don't really care about that now.

MALE B: Which building is that? Is it the one or the two tower?

MALE A: I'd have to go up there and check.

MALE B: Oh.

MALE A: They're running like crazy.

MALE B: Well, it's ... this is deep, on Channel 7 News. The airplane crashed deep into the building. And there is a big hole in the top of the building, with deep smoking come out of it.

MALE A: Remember how I told you about the night I went up to, uh ... it ... I wasn't at the top. I was just on the sixty-something floor. And I looked out the window, and I be above planes and helicopters (Overlap)

MALE B: Oh, yeah?

MALE A: And it was (Overlap) high. You have no concept, until you actually look out the window of the building on a regular floor. Not even the top, just a regular high floor. And you look at the thing, and you're looking above the entire city.

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MALE B: All right. Holy shit, bro', if that ... because that's ... that's way at the top of the building. And I'm sure it crashed into offices, and killed people, huh? Got to, because I'm sure  
(Overlap)

MALE A: No, it's early. So maybe no one was in yet.

MALE B: Oh. So when they get to work, they're going to eat.

MALE A: I heard you. They're going to have the day off, because their office is no longer there.

MALE B: Yeah, they just screw it. I wonder what Silverstein is ... how they're acting over there. I know they're having a stink.

MALE A: They're having a (Overlap)

MALE B: There's G, a whole ... it looked like the airplane went through one side of the building, and come out the other.

MALE A: Are you kidding (Overlap)

MALE B: Yeah. I mean, it's deep.

MALE A: That's possible. Who knows?

MALE B: Well, now, I think there's a big hole where the aircraft ... into the building. And I think on the other side of the building it's ... it's like windows and stuff blews out. Because it's like small holes, where the smoke is coming out.

MALE A: Okay.

MALE B: So it's like it blew out windows and stuff.

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MALE A: It's been having all kinds of stuff happening to it, huh?

MALE B: God, yeah.

MALE A: You know, planes running through it, and King Kong climbs up and then falls off.

MALE B: I was like ... for some reason I thought ... I had visions of my boy up there, putting fires out in the, uh, hazardous gear materials. (Overlap)

MALE A: Putting them out (Overlap)

MALE B: Yeah, I was like (Overlap) ... the hazardous ... the accident dude.

MALE A: And Jimmy (Inaudible), he's out sick. So we don't have ... somebody to ... so they gotta get the PATH guys to come over.

MALE B: So everything like that, that's a special detail, you have to have special guys.

MALE A: It's very pretty. And when somebody else does it, they put in the (Inaudible), go to court ... because these guys, they are like babies. They're putting in a grievance for anything. Any little thing. "He got it, and I didn't get it. Nobody asked me." Something like that. They're (Inaudible) if somebody else got it.

MALE B: Because I wondered ... I wondered, did a lot of debris fall down, into the, uh ...

MALE A: There's (Inaudible) ... what's that area called, where the water fountain is at?

MALE B: The fountain ... the B Tower ... because I wondered if the airplanes hit the building, and then be ... fall down into the plaza, or did it just go through the building, and now it's lodged in the building.

MALE A: They're running back and forth, so I don't know.

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MALE B: Got it.

MALE A: (Inaudible) Lear, (Overlap) afternoon.

MALE B: He's in his office, or he's not around?

MALE A: No, no, they're ... he's there, and (Inaudible). And I won't see him for awhile. I probably won't see him till maybe two o'clock.

MALE B: Is Whittaker there?

MALE A: No, he gets in, in the afternoon.

MALE B: This is going to be one for the history books.

MALE A: Yeah. Anytime something like this happens, it's a major catastrophe.

MALE B: Yeah. It's like the bomb, you know, they always call it "The World Trade Center bomb."

MALE A: Yeah. Yeah. Hold on for a second.

MALE B: Yeah. (PAUSE) (DIAL TONE)

MALE A: Port Authority police, Brian speaking.

MALE C: (Inaudible), it's the Lieutenant, how are you?

MALE A: (Inaudible). (HEAVY STATIC) We've got a real bad connection, Lieutenant.

MALE C: Can you hear me now?

MALE A: Uh, not really. I can hear you but, it's not (Inaudible).

MALE C: All right, listen, I'll call you right back, all right?

MALE A: Okay. (Inaudible) It's (Inaudible) the afternoon, desk officer.

(LOUD BACKGROUND NOISE SUCH AS TV PLAYING)

MALE B: (Inaudible), worried about you. I wasn't watching this, I was ... the History Channel.

MALE A: Hold on for a second. (DIAL TONE)

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FEMALE: I don't even know where to go to. Hello?

MALE A: Honey.

FEMALE: Brian?

MALE A: I'm okay.

FEMALE: Is everything okay?

MALE A: I'm okay. No, it's not, but I'm okay. Oh ... can you hold on (Overlap)

FEMALE: Yes. (DIAL TONE)

MALE A: Port Authority Police, Brian speaking.

MALE C: Brian, it's Ken, can you hear me now?

MALE A: Okay, now it's clear.

MALE C: What happened?

MALE A: Uh, an airplane crashed into ... (Coughing?)

MALE C: Are you serious?

MALE A: Yeah!

MALE C: A little pri- ... a little private airplane?

MALE A: Yup.

MALE C: You gotta be kidding me.

MALE A: No. Hold ... hold on again. (DIAL TONE) (BUSY SIGNAL) (PAUSE) (13:00)

I can't talk, Kenny.

MALE C: An airplane?

MALE A: Yeah.

MALE C: You ... that's ... you're sure, an airplane?

MALE A: Yeah.

MALE C: A small airplane or a big one?

MALE A: Small one.

MALE C: It ... did a lot of damage?

MALE A: They're probably addressing it now. I just ... I think that was Richie running past me, a few times.

MALE C: Oh, yeah? What did he say?

MALE A: He was running back and forth, in and out. So ... I got ... the phones are ringing off the hook. People are calling to find out what happened.

MALE C: All right. (Overlap)

MALE A: So I don't have all the details yet.

MALE C: Basically, a small plane hit the Trade Center.

MALE A: Yeah.

MALE C: All right, see you later.

MALE A: Okay.

MALE C: Bye.

MALE A: Meredith?

FEMALE: Yeah. I know you gotta go, I just wanted to make sure that you were okay.

MALE A: No, your brother is okay. Everybody is calling to find out what's going on.

FEMALE: All right, so, you know, if you get a chance, you could call me at like ... do you want to take the number?

MALE A: Yes, because after ... remember I told you it got wiped.

FEMALE: Yeah.

MALE A: So ... I forgot to get it.

FEMALE: I wasn't there yet, I said we were ... I don't know ... I'm like, I'm like, "I know he's not on his (Inaudible)." A plane flew into it?

MALE A: Yeah.

FEMALE: A plane flew into it?

MALE A: Yeah. So what's the number? Because I'll ... I'll give you all the details later. I don't know exactly everything. But I just know a plane flew into one of the towers.

FEMALE:

MALE A: Okay, I'll call you later.

FEMALE: All right.

MALE A: Bye.



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FEMALE: Bye.

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(CONVERSATION INSIDE STATION)

MALE A: That was just ... how long ago it ...

MALE B: That ... the aircraft?

MALE A: Yeah. He really got (Inaudible). And he said, "Kevin, don't try and work in the World Trade Center." And I said, "Yeah." And he said, "Come in quick!" And I said, "Oh, no."

MALE B: (Inaudible) from Iraq must have tried to blow up the building again. And I'm hoping my boy wasn't involved. (Inaudible) get the airplane.

MALE A: Yeah ...

MALE B: See, I figured if it was an airplane, it wouldn't effect my boy, because I don't think an airplane would crash into the G concourse area. It probably was flying high, and crashed high. I knew my boy was all right, but he ... my boy was being a hero (Overlap)

MALE A: Yeah, I might have to go up there and (Overlap)

MALE B: ... and be saving fat butts in distress.

MALE A: I'm going to have to go up there and take pictures, later. But other than that, uh ...

MALE B: All right.

MALE A: Kenny just asked me ... am I sure it was a plane.

MALE B: It's a plane.

MALE A: Nah. Listen, I don't have all the information.

MALE B: Yeah, because I guess you all don't have the TV and radio, so you could watch the news, right?

MALE A: Uh-huh.

MALE B: Oh, in the back?

MALE A: In the back ... at the front desk.

MALE B: Oh, at the front desk too?

MALE A: Yeah, in the mechanic's office. Or I can go in the locker room, because I know they have it out there.

MALE B: Think Tony is out there this morning?

MALE A: Oh, no, he's doing defense.

MALE B: Nah, he's doing his thing. Now, they're talking about a bunch of ... there was a lot of eyewitnesses. This one lady said the airplane actually flew over her apartment, and she saw it go right into the building. (TV PLAYING IN BACKGROUND) They're going to start ... they're going to probably make it harder for like ... flying planes now.

MALE A: Hold on, please. Who is it? (DIAL TONE) Port Authority police, Brian speaking.

FEMALE: Hi, how are you? Are you okay?

MALE A: Yeah, I'm okay.

FEMALE: We're all on (Overlap)

MALE A: (Inaudible) just called.

FEMALE: No, I'm over here getting my car fixed and I'm hearing on the radio (Overlap)

MALE A: That a plane just crashed into (Overlap)

FEMALE: That a plane crashed into the building.

MALE A: Yeah.

FEMALE: And when (Overlap)

MALE A: It did.

FEMALE: Are you serious?

MALE A: Yeah.

FEMALE: I thought it was a joke.

MALE A: No. They're running back and forth like crazy here. It hit one of the towers, so the whole ... it will effect new paperwork.

FEMALE: It will, right?

MALE A: Only the paperwork.

FEMALE: The captain, he's out there now?

MALE A: Yes, he is out there.

FEMALE: Oh, okay.

MALE A: Later on, he'll probably have new (Overlap)

FEMALE: It's a big plane or a little plane?

MALE A: Gotta be small.

FEMALE: And I always said, "A plane is going to hit that building one day." Oh, my God.

MALE A: Because, I mean, one time I went up ... it was up ... oh, whoa, whoa, whoa, that didn't feel good.

FEMALE: Oh, my God. So did you feel the building?

MALE A: Just now.

FEMALE: Oh, my God. It happened just now? Or it happened before?

MALE A: A while ago, but ... (NOISE)

FEMALE: Oh, wow.

MALE A: It's shaking and trembling.

FEMALE: Oh, man.

MALE A: Because I didn't know why it was doing that. Because I'm (Overlap)

FEMALE: The traffic is probably going to be bad, right?

MALE A: Yeah, oh, my God.

FEMALE: Yeah, well, (Overlap)

MALE A: The lights are (Overlap)

FEMALE: My whole muffler fell off the van. I gotta get it fixed.

MALE A: Yeah?

FEMALE: It's \$397.

MALE A: Hey, don't ... don't go anyplace.

FEMALE: Yeah, I'm thinking about it now. Just for now. Wow.

MALE A: Now, see, that scared me. Before, it was ...

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FEMALE: I don't even want to hear it.

MALE A: ... it sort of felt like the train coming in and (Overlap)

FEMALE: No, because they said smoke was coming from the Trade Center. And I was like, "Wait." And then they said a plane. And I was like, "Oh my God." And then I jumped up and I came to call you.

MALE A: Yeah, because, you know, Kenny and the guys, who you bought the cookies from before, he just called me to find out what happened, you know, and I said, I don't ... (Overlap)

FEMALE: Oh, okay.

MALE A: He's like, "Are you sure it was a plane that it or something" ...

FEMALE: Oh, man, wow.

MALE A: But it just rocked. The whole building right now (Overlap)

FEMALE: Wow.

MALE A: As we're now talking, it just (Overlap)

FEMALE: Wow.

MALE A: It was (Overlap)

FEMALE: So you're probably going to be late ... stay late, right? You're probably going to have to stay late?

MALE A: Yeah, I'll probably be here till all times of the night.

FEMALE: Oh, all right, then. Okay, well, I'll call you later to make sure everything is all right.

MALE A: Okay.

FEMALE: All right, then, I love you.

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MALE A: (Inaudible)'s office.

FEMALE: Uh, good morning. It's Lita.

MALE A: Hi, how are you? (Overlap)

FEMALE: Is he in today?

MALE A: Yes, he ... he should be outside. He's responded to the emergency.

FEMALE: Yeah, that's ... please tell him I called.

MALE A: Definitely.

FEMALE: Thank you.

MALE A: You're welcome, bye-bye.

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MALE A: It's bad. B?

MALE B: Yeah?

MALE A: Yeah, I'm here. This whole building just rocked.

MALE B: I know, because they just showed it on ... G, as it happened, they showed ... it was on the news. The Building G-exploded. And I swear to God, right as that happened, I saw another airplane do a real hard left turn ...

MALE A: It probably was a hit!

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MALE B: ... like it ... like it was going to hit the building. Now, I'm not ... I don't think another aircraft hit the building. At least I hope that's not the case. But the building G-exploded. Just as I saw this ... another aircraft ... just as I'm watching the TV screen, a ... a twin engine passenger jet aircraft, G ... made a real hard, that was a ... that would be a left turn. A real hard left turn, and it looked like G ... just crashed into the fucking building again! And I didn't see it come out the ... the other side. And then the ... the TV screen went dead. And now the TV screen is dead. And (Inaudible) operations ... operations having technical difficulties.

MALE A: So it's ... that's probably Building Two. I mean, the Building One already had ... (Inaudible), that's where the antenna is. (Overlap)

MALE B: Now the TV screen ... my screen, there is a fixed picture, with black bars. And nothing is going on. There's "Due to technical difficulty" they just ... they just lost the ... they just lost the signal.

MALE A: Yup. Because Kelly called me just now too. And, um ... while I was talking to her, I made a joke about it to her, "It's not a big ... oh!" Because this whole ... all the lights just shook. The building just rocked. I mean, really shaking like it was an earthquake.

MALE B: That's bad.

MALE A: And that (Overlap)

MALE B: No signal. And I'm serious, B, right before this happened, another aircraft appeared ... another jet appeared on my TV screen. It was making a real hard left turn like it was trying to avoid something, and bam! The ... the building exploded. I didn't see the ... the jet come through

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the other side. And then we lost the signal. It came back for a minute. And the guy said, "Oh my God! The building just exploded again." Then the signal went D-dead for Channel 7.

MALE A: Because he probably ... maybe the reason why the other guy crashed was because the air traffic controller who gave them some messed up signals, as far ... they were supposed to go a certain vector. (Overlap)

MALE B: Right, it's not ... let me turn to another channel, and see if other news stations have the signal.

(VOICES HEARD IN BACKGROUND)

MALE B: Yeah, none of the ... none of the news stations have the signal. Everybody lost the signal.

MALE A: Yeah, because that's their antenna. That's the ... that has everybody ... because they (Inaudible) on the phone, New Jersey ... and that doesn't even (Inaudible) up to the Trade Center. Everybody is dead now.

(OVERLAPPING CONVERSATIONS)

MALE B: He's on the ... he's like ... he's on the ground floor, but not in the building, like in the ...

MALE A: I'm not in the towers.

MALE B: He's not in the towers.

MALE A: Now, (Inaudible) flyer ... it's confirmed.



MALE B: B! My mom said they just said another fucking airplane hit the building, the one you thought didn't hit it. Damn! Now, everybody witnessed this. It was on TV! Oh, my God! This is totally unbelievable.

MALE A: What a day.

MALE B: Now, they are D-evacuating the building.

MALE A: Well, they have to. Well, now I'm (Overlap)

MALE B: Now, none of ... none of ... none of the news channels are going to pick the broadcast up now, they ... all we can hear is audio, they can't even put themselves on TV. All they can provide is audio now. All the ... the news stations, channels are dead.

MALE A: Well, it's (Overlap)

MALE B: Now all they can show is still photos, now.

MALE A: Yeah.

MALE B: And the one you thought hit G, hit it then. (Overlap) He saw it as it happened.

MALE A: Now, I'm smelling G, man.

MALE B: Yeah, I saw it flew, mom! And this one was ... this one was kind of big, it was ... I can usually identify these planes. But this one, it was G, twin engine ... what do you call that size plane? Oh, it hit!

MALE A: Man, this thing is like crazy, man. You could smell like oil burning.

MALE B: (TV CAN BE HEARD IN THE BACKGROUND) Oh, okay, all right, B, let me let you go, because you probably got things to do.

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MALE A: All right, see, I don't ... that's my regular work.

MALE B: (Overlap) G, (Inaudible) exploded into the World Trade Center. It just came in Manhattan from (Overlap)

MALE A: (Overlap) ... that was him up over in the back of the street level ... that was one of the detectives (Overlap)

MALE B: (Inaudible) (TV LOUD IN BACKGROUND)

MALE A: All of us, you know ... he had to know, because we all felt it. So get up and come to work.

MALE B: It's bad.

MALE A: Because I'm going to tell you, had I been working for them when the bomb happened, that was as though ... because I don't go out much ... I would have gotten (Overlap)

MALE B: All right, (Overlap) the phone now ... I can't believe that! I thought it was G or ...

MALE A: It was the whole (Overlap)

MALE B: Yeah, I mean the aircraft (Overlap)

MALE A: Was it a whole (Overlap)

MALE B: No.

MALE A: You mean actually (Overlap)

MALE B: Like another one hit. But this one, you could detail, it was even ... you could tell the plane was ... banged real hard. He deesed it, oh my God, and because it ... make the plane do a tight left turn.

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MALE A: Should have an F-22 (Overlap)

MALE B: Yeah, if he would have had that ...

MALE A: That would have been no problem.

MALE B: Yeah (Overlap)

MALE A: That would have been no problem.

MALE B: Yeah, he flew right into the building. And this plane was big! Oh, God! Oh, man, I know people were on it.

MALE A: Nah, people ... not dead now.

MALE B: Oh, God! The G-witness ... a disaster (Overlap) history ...

MALE A: Yeah, but that's the kind of history that makes the movies.

MALE B: All right.

MALE A: That's the (Overlap)

MALE B: All right.

MALE A: What is the thing going to do now? Mm-mm-mm. (24:07)

MALE B: All right, well, um, the ... the, um, news station, New York 1, they've got a live picture.

MALE A: Yeah, because they ... I don't think they transmit (Overlap)

MALE B: Listen, my mom said ... now they're calling it a terrorist attack.

MALE A: Well, I'm going to tell you, I could have (Inaudible)

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MALE B: (NEWS BROADCAST PLAYING LOUDLY IN BACKGROUND) That's not ... so I think it was the air traffic controller's problem, and they told him something. They were wrong, and the first guy hit the building. The second guy got the same ... and they were ... fucking he saw it, and tried to correct it and he couldn't. Because you felt that (Inaudible) move, right?

MALE A: Yeah.

MALE B: Hey, B, both the buildings are on fire now. Yeah, it's confirmed. Two planes.

MALE A: So he must have hit the other one, when he avoided one.

MALE B: Because they're so close together. (TV BROADCAST) It's bad, because the other plane hit much lower. Not quite the middle of the building, but not as high as the first airplane.

MALE A: Dad ... I knew he was on the train now, but he probably is on (Inaudible). He has to go up that high. He can get to work, and can't get in.

MALE B: So the second plane crashed into the number Two World Trade Center.

MALE A: That's what I said, they had to ... they would have had to, because the first one was definitely in Building One. And (Overlap)

MALE B: And now they're saying it's not accidental.

MALE A: Really?

MALE B: Because they said the plane made a course directly for the tower.

MALE A: I think (Overlap)

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MALE B: Yeah, they probably are, but ... because it seems that there ... if the aircraft was in the area, it should ... visually, the pilots should have been able to see the smoke, and be able to avoid the building.

MALE A: Yeah.

MALE B: I mean, why was he so close that ... I'm sure no matter where he was at in the sky, he could see that the building was on fire. Why did he not do anything he had to do, to avoid the building at all costs? (Overlap)

MALE A: He should have (Overlap) banking right, away from both buildings.

MALE B: Yeah.

MALE A: Hold on. (DIAL TONE) Port Authority Police, Brian speaking.

FEMALE: Hey, baby.

MALE A: How are you?

FEMALE: What the hell is going down there.

MALE A: I just got rocked, badly.

FEMALE: The plane crashes.

MALE A: Yeah, both buildings. Both towers.

FEMALE: Just ... what's going on? I mean ...

MALE A: They're (Overlap)

FEMALE: Baby, get over here!

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MALE A: I'm unsure at the moment. I don't want to speculate, like the news people. Because they're saying terrorist attack.

FEMALE: Yeah, I know. I'm not paying them no mind.

MALE A: I don't know right now. But, uh, I don't like it. Because the first one, I didn't feel that one. The second one, I just felt it because my ... both my sisters called me and, uh, my older sister was on the phone with me. And I was ... I was making a joke about it and then I said, "Whoa!" And then (Overlap)

FEMALE: About half an hour (Overlap)

MALE A: I just ... I just got rocked. So ...

FEMALE: I mean, what (Inaudible) said ... I think a bomb. They are (Inaudible) the top of the World Trade Center, man. Hmmm? No, okay. So I turned to Channel One, because I know that's where your office is in ... and I see smoke and I'm like, "What the hell?" I'm going, "Damn, they just can't leave that building alone."

MALE A: Oh, I know.

FEMALE: So then, um ... then it hit again ... and I'm logging on to the computer. And my friend says, "Oh, you know what hit this one?" And then I'm like, "What?" She said, "Another plane crashed into the other one!" I said, "Oh my God, what?" So I ran to the ... to the TV, to see what was going on and they showed it. And I'm like, okay. So now my friend is on the phone, and you talk about finding out with that ... and I was like, "Something is up with that."

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Because when the plane came around, and crashed into the building, it's not like anything was obstructing its view.

MALE A: Right.

FEMALE: Because there was no smoke in front of him. Where he crashed at is well below ...

MALE A: Where the smoke is at.

FEMALE: So get from under there. You know better, come on boy. Go, go work ... go play with your basketball, go. Go and (Inaudible) basketball, please. Oh, boy.

MALE A: But I know I'll probably be here till ten o'clock tonight. Paperwork. I don't know ... I don't know if they are going to have me go up there and take pictures.

FEMALE: I hope not. (Overlap)

MALE A: Because I don't want to do that this time. I ... I'll take them if something is not so ... so bad. But when it's something like that, I ... I don't want to go anywhere near it. What if I step on something, and the whole bottom falls out? I don't even want to know about all that, send ESU up there. PATH ESU, let them do it. Or send the detectives to do it, not me. It's too ... I don't know, it's disgusting. I mean ...

FEMALE: Baby, it cannot be under the desk, (Inaudible) keep it in your head. Oh, God, boy, you're busy, you know that?

MALE A: Well, actually I'm ... as I was speaking to ... because my family and everybody is calling me to see what happened. And I was talking to my friend Kevin, and he said ... he said another plane just ... just tried to make a bank ... a hard turn, and it hit it.

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MALE C IN OFFICE: (Inaudible) the telephone?

MALE A: Yes. That was just the Director of the World Trade Center. He didn't even know what happened, because he was down here. But my boy Kev, he was on the phone with me and he watched it on the news. And he saw the other plane coming, so he knew exactly what happened. And that guy runs the stupid place, and he doesn't even know what happened. They can't see up there now, there's too much smoke. They can't see. I had to tell him what happened. It's ... well, I'm going to be a real busy camper in a bit.

FEMALE: And that was (Inaudible) come out there, too, because I said, Don's birthday party is like next week. Next weekend actually. And there's still some things that I want to get for him. And I'm trying to find (Inaudible) for him, and I figure I'll come out there.

MALE A: Uh-huh?

FEMALE: And ... guess not.

MALE A: Uh-huh.

FEMALE: Stay in my pretty new bed in Brooklyn.

MALE A: Yeah, that would be the best bet.

FEMALE: Oh, God.

MALE A: But ... I'll call you back later.

FEMALE: Okay, baby.

MALE A: All righty?

FEMALE: All right.



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MALE A: Bye-bye.

FEMALE: Bye-bye.

MALE B: B.

MALE A: Yeah, (Inaudible) Shanti just called, and that's what happened.

MALE B: Hey B, the FBI just said that a plane got hijacked out of Newark Airport.

MALE A: Really?

MALE B: Yeah. He just got reports in from the FBI that a plane was hijacked, from the Newark Airport, now, that's all they said. And they don't know if that plane was the one that crashed, but it more than likely was. They're talking about a plot. (STILL PLAYING TV LOUDLY IN THE BACKGROUND) Now, this dude that's talking on the TV says, "Oh, it was a fighter jet." No, it wasn't. It looked like a DC-10. It was a two ... a twin-engine (Overlap) ... passenger DC-10. That's to me what it looked like. That's all it was. That was not any freaking fighter jet. Where are they going to get fighter jets out of Newark Airport? (Overlap) Dude, they've got F-22's at Newark.

MALE A: Call that ... passenger plane ... (OVERLAPPING CONVERSATION)

MALE B: A fighter plane out of Newark!

MALE A: Right. They have a freaking base there.

MALE B: Now both the buildings are in bad shape.

MALE A: That would have been even ... I mean, (Overlap) don't come to work.

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MALE B: Yeah. Because now they are showing scenes of the jet crashing into it, and everybody's got videos ... well, New York 1, they showed a digital ... their shot of it was real far. But they said, Hold on a second, let's do something digitally to it so we can zoom in. And they ... E showed it crash into the building.

MALE A: Man, I wonder if Robin is okay. He was all the way up top. But they ... she doesn't answer her phone. And that's before I knew what happened. And one of those ... probably dealing with a fire of some sort, going on.

MALE B: Now, they've got a live helicopter circling the building showing me the damage.

MALE A: What is that, the (Overlap) news?

MALE B: Yeah, news on the (Inaudible).

MALE A: They're going to have to move, because the police helicopters gotta come over there.

MALE B: Yeah.

MALE A: They're going to actually ... cause them to get out of town. They've got to move.

MALE B: They could stay there. How could somebody hijack a passenger jet, and then flew it into the World Trade Center? This is incredible.

MALE A: Well, it's just (Overlap) into history.

MALE B: Yeah, my boy (Overlap) Ralph got hit.

MALE A: Kelly thought ... because she was getting her car fixed, so she is not even in New York City.

MALE B: No?

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MALE A: And she still ... she found out what happened, and she's not going to ... I told her don't come to work, stay out.

MALE B: It don't make sense, to come in today. It's not going to be nice.

MALE A: Not around here. I might take a bus home. (33:01)

MALE B: (TV PLAYING LOUDLY IN BACKGROUND) All right, terrible. It ... they're talking about ... looking like a deliberate course.

MALE A: Maybe the person got mad at the people that ... that was in the plane that he hijacked it from, and said, "If you say one more word, I'm going to crash this plane." And he said something, and crashed it.

MALE B: (TV PLAYING LOUDLY IN BACKGROUND) Bad.

MALE A: (Overlap) cared about ... because everybody is calling.

MALE B: Some guy just said all cell phone service has been dis- ... um, interrupted.

MALE A: See, now, there's ... because that comes from this building. I didn't check my phone. That means Frank or Marko will be over here in a minute.

MALE B: (Overlap) Frank or Marko?

MALE A: Yeah, he's on the FBI ... he's a PA detective, but he (Overlap) He's going through (Overlap)

MALE B: They are not even letting traffic pass through the Lincoln and Holland Tunnel.

MALE A: No, they can't.

MALE B: B, the city is in turmoil.

MALE A: Yeah.

MALE B: Chaos has struck.

MALE A: My good buddy Guiliani should be here any minute.

MALE B: Oh, yeah.

MALE A: If he is not already over there. (ALARMS HEARD IN BACKGROUND) Maybe they're ... right, I have to go, there's a signal now.

MALE B: Oh, the building's alarm signal?

MALE A: Yeah.

MALE B: Oh, shit. What does that mean? There's a critical situation? For everybody to leave?

MALE A: Yeah.

MALE B: Oh, yeah? You gotta leave?

MALE A: I don't know yet. I don't see if ... there's civilians are not. Yeah (Overlap) he's not ...

MALE B: What's (Overlap)

(LOUD OVERLAPPING VOICES FROM TV)

MAN ON TV BROADCAST: "I want right now ... (Inaudible) ... live on ... if you could explain what exactly you ... " (Overlap)

MALE A: (Inaudible) staircase.

MAN ON TV BROADCAST: ... "saw while you were outside."

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MALE B: Man, if this would have happened on a Thursday, I might of ... Dean been at my  
(Overlap)

MALE A: Yeah, he was (Overlap) on the way here.

MALE B: The EMO ... later ...

MALE A: I'm taking you (Inaudible). Because they're talking about ... everybody gotta get out  
of here now.

MALE B: Oh, yeah?

MALE A: I'm going to see if they are talking about ... if I gotta leave too.

MALE B: Okay, I'll talk to you later.

MALE A: All right.

MALE B: Okay, call me.

MALE A: Okay.

MALE B: Okay, bye. (HANGS UP) (PAUSE) (40:23)

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(DIAL TONE) (TELEPHONE RINGING)

MALE AT DESK LOCATION: They're probably on their way over.

FEMALE RECORDED MESSAGE: You have reached the Port Authority Police. If this is a  
police, fire, or medical emergency, press one. (NUMBER IS PRESSED)

MALE RECORDED MESSAGE: Thank you, one moment please. (PAUSE)

(TELEPHONE RINGING)

(DIFFERENT VOICES FROM PREVIOUS TELEPHONE CONVERSATION)

MALE A: Police emergency.

MALE B: This is Detective Napier, at the Trade Center.

MALE A: Yes (Overlap)

MALE B: Did we have a confirmation on a hijacked plane out of Newark?

MALE A: I don't know. I heard Boston, but, uh, that's all I heard, rumors.

MALE B: Okay, thank you.

MALE A: All right, bye. (PAUSE) (41:37)

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(DIAL TONE) (TELEPHONE RINGING)

MALE A: Hello?

MALE B: Fucking (Inaudible).

MALE A: I guess I'm going to have to be their eyes and ears. Hold on a second. (PAUSE)  
I'm here.

MALE B: Huh?

MALE A: I told them I'm going to have to be the eyes and ears.

MALE B: My boy is deep in the (Inaudible).

(OVERLAPPING VOICES AND NOISES IN BACKGROUND)

MALE A: They ... they didn't know, uh, there was a crash ... that plane is missing. We just called Newark, and they said it didn't come from them. It came out of, uh, out of Boston.

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MALE B: Oh, really?

MALE A: And there's still no confirmation, so we don't know what's going on.

MALE B: Well, they said the aircraft was D ... um, it was a Boeing ... I think they said a 727, or a 737. Not a big 747 but a plane, that was a Boeing 720 or 737. (TELEVISION PLAYING LOUDLY IN BACKGROUND) They're showing it crash into the building. Are you still at work?

MALE A: Oh, yeah.

MALE B: Oh ... you're going to have (Overlap)

MALE A: I can't find the radio. There's a radio in here somewhere. I can't find the radio.

MAN ON TV BROADCAST: "And then I came up and I ... in Battery Park, which overlooks the harbor, and I was watching your channel" ...

MALE A: They're not letting traffic leave or enter Manhattan.

MALE B: I didn't think they would.

MALE A: Not leaving (Overlap)

MALE B: Uh-uh, not around here.

MAN ON TV BROADCAST: "And then a low-flying jet plane ... and then a quarter of a second later" ...

MALE B: I guess the buildings have G-series sprinkler systems so that a fire wouldn't last that long on those floors. It's mostly just black smoke now, no flames. So I'm sure those other

flames did, uh, break out. The sprinkler system de-soused them. So they can't have the whole building burn up.

MALE A: No, not this kind of structure. Just like that's why it didn't fall from a bomb, and a plane crash, because of the ... the infrastructure in the building, because they just put the foundation into it, and they made it, you know, so it can bend. I mean, it's so high, the winds could even knock it over, you know?

MALE B: Yeah.

MALE A: So they really had to make it have a strong support.

MALE B: They said the towers can even stand the blow of a 747.

MALE A: Now they're totally (Overlap)

MALE B: A direct hit wouldn't knock them down.

MALE A: And they get hit by two planes, did they, and a bomb, a couple years back. And they still bent.

MALE B: Look at this dude.

MALE A: I'm going to turn on this radio, let me see if I can get a signal.

MALE B: Bush is talking now. Look, Bush is deep pissed. He says with G going after the ... the rag-heads.

MALE A: Who said it was them? That's quite presumptuous. Absolutely. (Overlap)

MALE B: I'm exaggerating. But he says whoever did this is going to pay.



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MALE A: Because he has to, in order to ... to still be a world President, he gotta go and diss somebody. Because he's gotta hit somebody hard for that. Because that's the second time, he's gotta go ... they're telling you, "We can come there any time we want, and mess with you."

(Overlap) Underneath you and (Overlap)

MALE B: Yeah, you have no defenses against us. We can blow up the bottom of the building, the top of the building.

MALE A: The top ... and we going to walk right in the middle.

MALE B: We can steal aircraft from you and (Overlap)

MALE A: Because it's (Overlap)

MALE B: ... slam right into the building.

MALE A: Dag, now, I'm not getting a signal. Fucking ... I need the (Overlap) the 10/10

WINS. Because they need something. They don't have anything to ... to tell them what's going on, out there.

MALE B: Oh, yeah. Tell them ... Logan Airport in Boston.

MALE A: Okay.

MALE B: They were both hijacked ... neither one of them was an accident, they both were hijacked, and deliberately thrown into the ... uh ...

MAN ON TV BROADCAST: "And the one on the left is One World Trade Center ... "

MALE A: God, man. See, I don't like that.

MALE B: Oh, you don't like that? They can ... they can put a bomb in the trains, in the ... in the subway. Imagine how many people would die, if they blew up ... planted a bomb in the subway.

MALE A: Exactly. (Overlap) It's a total (Inaudible). Is that where ... yeah, I forgot, that one, they had the problem. And the emergency flashlight from this room doesn't work. We need a new one. I forgot that (Overlap)

MALE B: Oh, because it's D-dark in there?

MALE A: The substation ...

MALE B: Oh.

MALE A: They got a ... I mean, they probably have to go in, back inside the building ... the two towers, and get people outta there. Them and the fire department, get them outta there.

MALE B: Look at this, the noon dude. Even though it happened on live TV, they didn't even realize until somebody brought it to their ... their attention, that the second plane crashed, as we were watching it.

MALE A: Yeah. My boy knew it right away.

MALE B: Yeah, I saw it immediately. But I didn't believe it ... because I said, "I know that ain't another plane!" I thought it was just another plane, passing by close. I don't know, it looked like the pilot was D-rubbernecking, like he wanted to see what was going on.

MALE A: Yeah.

MALE B: And he D-crashed into it, I was like, "Oh, my God, I know that didn't just happen."

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MALE A: He (Overlap) killed himself?

MALE B: Yeah. Because the dumb news dude said, "Oh, no, there's been another explosion." And it seemed like the explosion was coming from the ... the same ... Tower Number One. But it was another jet.

MAN ON TV BROADCAST: "Going downstairs ... evacuating both the" ...

MALE A: It looks like ... there's rubble. They're bringing in all kind of debris and stuff in here, to examine.

MALE B: Oh, yeah?

MALE A: Inspectors Ricci and Nicci just brought it back here.

MALE B: The building just (Overlap)

MALE A: And Fogg just came. So I was the one that told him that, uh, that there was a hijacked planes. I heard it was out of Newark, but I'm not 100 percent sure. So then they had to call Newark. And Newark said it was Boston.

MAN ON TV BROADCAST: "Fire from one of the planes ... it is about 67 feet ... it is a large five ..."

MALE A: It's impossible to come back in and ask (Overlap) Now, I'm the company's eyes and ears now.

MALE B: Yeah.

MALE A: Actually my boy is the eyes, I'm the ears.

MAN ON TV BROADCAST: "The incoming passengers on the plane ... again the plane was ... people on the sidewalk" ...

MALE B: In fact, there's a G-airplane tire, that's in the middle of West Street.

MALE A: God.

MAN ON TV BROADCAST: "When all of a sudden, several people started running south towards Battery Park. And police have completely cordoned off the area. And as you can imagine"...

MALE A: Yeah, they can't let people through there.

MAN ON TV BROADCAST: ... "the emergency services" ...

MALE A: They're getting everybody out of here. They gotta get out of here, they've gotta go home. Get them out of here. If they didn't get hurt, they're getting out of here.

MALE B: (Overlap) going home, the guys ...

MALE A: Yeah ...

MALE B: A catastrophe like this, there need to be no business transactions on today, at least not in the building.

MALE A: Nope, and that is probably what they were hoping for. To disrupt services (Overlap)

MALE B: Right, indeed disrupting (Overlap)

MAN ON TV BROADCAST: "On West Street ... the World Trade Center ... the scene from"

...

MALE A: Well, it's it going to be ... F-22 rappers, parked on top? And come up (Overlap)  
We'd only need one for that.

MALE B: Yeah, just one.

MALE A: Two would just ... being rude. That's just being mean. Because we don't need two.  
One will be ... dispose the (Inaudible) and things, those people would never make it over there.

MALE B: Because what just happened, G is in with one of the games, in the Air Force delta,  
like when you have to protect that one tower.

MALE A: One tower (Overlap)

MALE B: Absolutely, yeah, it's G.

MALE A: And that F-22 rocket , he handles that.

MALE B: Yeah, he handles that.

MALE A: And it ... it has a whole lot more to do than just two little (Overlap)

MALE B: Yeah, that was ... I think he has to deal with about eight missiles now.

MALE A: Fucking from Massachusetts ... (To personnel at the station) No, no more cartons,  
everything is up in the front. There might be one more in that little side closet over there. You  
know, where the (Inaudible) are? There might be something in there. (Back to phone call) They  
just came down (Inaudible) and got his crash stuff. He ... he was our ESG guy. And Jimmy's  
out, so they just got him from the ... I thought they were going to get somebody from the PATH,  
but they got him from the bus terminal. He's (Inaudible).

MALE B: Hey, B, would something like this disrupt elevator service in the building?

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MALE A: Yeah, they can't use the elevators.

MALE B: Okay.

MALE A: They're on the staircase. They've got them leaving by the stairs.

MALE B: Because, you know, I wonder have ... have any crews made it up there yet, close to the action.

MALE A: Um, yeah, because I ... I heard it over the radio, some of them were up there.

MALE B: Oh, God.

MALE A: They're getting people out of there.

MALE B: Oh, okay.

MALE A: Because, see, we don't have that ...

MALE B: It hasn't been confirmed yet, if any office workers were in those ... the ... those floors that got totally damaged.

MALE A: Um ... they probably got it, but I wasn't up there when they got it. Because I don't have a radio in here with me.

MALE B: Oh. There was news about it ... I thought, oh ... God ... this is so bad. (51:25)

They've got all of the tunnels blocked off at both ends. The FDR drive is (Inaudible)

MALE A: How about the West Side Highway? I know that's gotta be ... that would have to be the first one they had to close, the West Side Highway, right?

MALE B: Yeah.

MAN ON TV BROADCAST: "... obviously are terribly effected by this."

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MALE A: Yeah, everything is going to be effected by this, because I'm ... I'm sure they are not going to let the trains come this far.

MAN ON TV BROADCAST: "... 3, 5, N, R ... "

MALE B: One, two, three, nine, N, R, A, C, E are bypassing that station.

MALE A: Yup, anybody that comes over here can't come through. That means Pilacan't get here. And it depends on what train she took. If she took the E train ... at least she could transfer to the A. If she took the 7 and she was waiting for the N or R ... those trains are slow anyway.

MALE B: I could have got there. But I'm sure they wouldn't have let me in the building.

MALE A: Nah, well (Overlap)

MALE B: They wouldn't have even let me in, just to go to the precinct.

MALE A: Well, one of the cops (Inaudible), you know. Because they make the people leave, but you might have saw somebody that knows you already, anyway.

MALE B: Yeah.

MAN ON TV BROADCAST: "... crashes into the ... accounted for ... in the design of the World Trade Center" ...

MALE B: Well, there you can see clearly that the building is D ... has some internal fires.

MAN ON TV BROADCAST: "... the fire department is" ...

MALE B: Because they said those buildings are D-made to be fireproofed.

MALE A: Yeah.

MALE B: Because jet aircraft crashed into them, there's a jet fuel variable.

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MALE A: Yeah.

MALE B: Jet fuel is highly flammable. G ... because you can see from this picture that there's G, an inferno on ... on the interior of the building.

MALE A: Well, they're ... they're just bringing something. I don't know what that is. They're ... they ... they're doing their Hazmat, their emergency stuff now. So ... I guess I'll try (Inaudible)

MALE B: There's a G-huge hole in the number two building.

MALE A: They're running again. I don't know what's going on in here.

MALE B: See, that big antenna is only on one building, right?

MALE A: That's Building One. And that's the first one they got. And that's why it disrupted the cell phones and stuff.

MALE B: B, that's a bright thing for terrorist to do. They disrupted a lot of things when they did that. Because a lot of signals they could disrupt ... I wonder if e-mail even works. Is your phone totally dead or just not receiving and sending a signal?

MALE A: It's not receiving a single signal. Because actually for it to be on, that has nothing to do with it.

MALE B: Oh, right.

MALE A: But the signal ... the battery keeps it on.

MALE B: Yeah, but no signal in the interim.

MALE A: Because it says "ready" like it was going to (Overlap)

MALE B: A big (Overlap)



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MALE A: They don't know what they're talking about. So when I dialed it, it G ... tried and tried and tried. And it said, "Signal failed."

MAN ON TV BROADCAST: "Please tell me where you were at the time it happened, and what you're seeing now."

WOMAN ON TV BROADCAST: "I was walking on Wall Street, and I was about four blocks away from the World Trade Center."

MALE B: And they're getting ... the news is getting most of the information from civilian, uh ... eyewitnesses.

MALE A: Yeah.

MALE B: Like you ... you thought (Overlap)

MALE A: These guys didn't know what just happened. I had to tell them. See, they can't look at TV. They ... the model for that (Overlap) TV broadcast ... has the model for the situation. So they can't see, or they can't just put ... what the news was able to see, because they've got that helicopter floating around, they could see what's going on. Somebody else is calling, hold on.

(DIAL TONE) Port Authority Police, Brian speaking.

MALE C: Hey, Brian.

MALE A: Hey, how are you?

MALE C: I'm glad you're okay.

MALE A: Oh, yeah.

MALE C: Holy shit!

MALE A: It's rough.

MALE C: Holy ... now they got three planes?

MALE A: Uh, two ...

MALE C: No, they're talking about three on the radio, but I'm like ... and I was ... I was sitting there looking at it trying to get to the tunnel, and I'm like ... "Well, Brian is further down, but damn," you know, you might have been on the way to work. Everybody is okay over there?

MALE A: Yeah, there's (Overlap) the precinct ...

MALE C: I mean, yeah, but that's it ...

MALE A: So I don't know.

MALE C: So fucked up! My God!

MALE A: I'm going to call some people I know that's in the tower, to see if they are okay. But they are evacuating it so I won't be able to get to them anyway.

MALE C: They can't even get to them, it's scary. Because you know people that work over there, that's what is really scary and upsetting. Oh, man! Okay. Just calling to see how you're doing.

MALE A: Okay.

MALE C: Talk to you later.

MALE A: All right, thanks.

MALE C: Bye-bye.

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MALE A: All right, that was one of my friends from the PATH command, asking if everything was okay.

MALE B: All right, it's (Inaudible) out there, wow. Guess what CNN just told (Overlap)

MALE A: A third plane?

MALE B: Huh?

MALE A: A third plane?

MALE B: No, they just said that there is a fire in the Pentagon.

MALE A: Really?

MALE B: Yeah. This is G-terrorist day, they frigging ... even Washington.

MALE A: And they got the Pentagon?

MALE B: CNN, G just told New York 1 that there was a fire at the Pentagon.

MALE A: They just (Overlap) about that?

MALE B: They're not sure if it's related, but they thought it was necessary to tell New York 1 about it.

MALE A: G should have kept that ... what if it didn't ... it was just a random little thing that happened, somebody was smoking in the bathroom.

MALE B: Right.

MALE A: Don't be making up ... because that will make them think ... yeah, we got them terrified now. Everything that happens, they're going to think is a ... a dog gets hit crossing the street. A stray dog, they're going to say it was a terrorist act.

MALE B: Yeah, terrorists are doing people on the street now ... and it was a dog ... there was an (Inaudible) thing, and people were getting killed in the streets.

MALE A: Yeah, don't panic. Don't overreact. And definitely don't get them pushed. See, if it's really, really, really not vital, don't say it. I mean, this is a small fire ... don't even say who did it, don't say anything.

MALE B: Well, till things are confirmed.

MALE A: Yeah. And you don't make them think that they could get away with jack. They do it just like that, you are telling them even if they didn't do it, you can come to the Pentagon. Our security is so lax, we got nothing but sixty kurds there ... we got that whole country shook.

WOMAN ON TV BROADCAST: "People are all over the streets ... "

MALE B: I got D here, a second conversation on my phone, and somebody is hysterical.

MAN ON TV BROADCAST: "They are evacuating the Pentagon."

MALE B: Can you hear it, though?

MALE A: No.

MALE B: I can hear people screaming.

MALE A: Maybe it's from one of the lines in the World Trade Center. But I'm not picking it up, but you're picking it up. And it's somebody just that's scared.

MALE B: Because I called out. That's crazy.

MALE A: It don't even effect the noise that's coming over.

MALE B: They might be here already.

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MAN ON TV BROADCAST: "The Associated Press, now we're talking about an aircraft that crashed into the Pentagon" ... Oh shit, B, Associated Press just said that an aircraft crashed into the Pentagon.

MALE A: Oh, is that ... now, okay, you gotta know that. They have to let that be known.

MALE B: Yeah, now that ... that ain't the ... no ... they said that an aircraft D-crashed into the Pentagon building.

MALE A: So there might be confirmed reports of ... of aircraft crashing into all kinds of things, all kinds of monuments.

MALE B: Oh, this is just ... oh, this ... B ... now they got a picture from Washington, live. B, the Pentagon is in flames.

MALE A: One minute ... (To personnel at the station) They just confirmed that a plane crashed into the Pentagon.

MALE IN OFFICE: Thirty-five millimeter (Inaudible).

MALE A: I'll call you back.

MALE B: Okay, bye-bye. (PAUSE) (59:31)

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(1:03:15)

MALE A: Port Authority Police, Brian speaking.

FEMALE A: Hey Brian, it's so good to hear your voice.

MALE A: Thank you

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FEMALE A: When I heard what happened, I had to call.

MALE A: It's a little crazy.

FEMALE A: Oh, my God, do you know what's going on?

MALE A: Yeah, I heard the news, yeah, under terrorist attack.

FEMALE A: From who?

MALE A: I don't know yet. Because they ... they hit us with the two planes in each tower, and they hit the Pentagon.

FEMALE A: They hit the Pentagon?

MALE A: Yeah, a plane just crashed into the Pentagon.

FEMALE A: Oh, my lord!

MALE A: They were all hijacked planes and stuff.

FEMALE A: They were all hijacked planes?

MALE A: Yes.

FEMALE A: Did you know where they were hijacked from?

MALE A: I know two of them definitely came from Boston.

FEMALE A: Are you serious? They were American planes! Oh, lord, oh, lord. This is a mess.

MALE A: It sure is. I'll tell you what. I'm not very comfortable right now. I just got rocked, when that second plane hit.

FEMALE A: Are you serious?

MALE A: People are calling like crazy, to see if everything is okay. And I was talking to my sister, and I was ... I was making fun of the first one hitting. And then I said, "Oh, my God!" Because I have ... another one just ... another ... a vibration coming from (Overlap)

FEMALE A: Could you hear it?

MALE A: I ... like when the bomb went off, remember how we could feel it all the way downtown?

FEMALE A: (Overlap) Yeah.

MALE A: Well, I could feel it all the way down in ... in the village. Hold on for a second.

(DIAL TONE) Port Authority Police, Brian speaking.

FEMALE B: Oh, Brian?

MALE A: Yes.

FEMALE B: Hi, this is Dina.

MALE A: How are you?

FEMALE B: I heard about the attack.

MALE A: Yeah, it's pretty ... hold on for one second. Captain Whittiker's office.

MALE C: Yeah, hi, is the Captain there?

MALE A: He's in the ... uh, terrorist area, I'll call it.

MALE C: Okay, well, this is a friend of his and I was just calling to see how he was doing, I wanted to make sure he was okay. Just tell him that Paul called, okay?

MALE A: Okay.

MALE C: And, uh, let me ask you a question, how bad is it?

MALE A: Very.

MALE C: Was it two planes that hit?

MALE A: Yup, in both towers.

MALE C: Where ... do you know what floors were hit?

MALE A: No, not exactly.

MALE C: Okay, because I ... I'm working right down the street on Wall Street and I ... we've got ...

MALE A: Please hold for a second.

MALE C: Sure.

MALE A: Thanks. (DIAL TONE) Port Authority Police, Brian speaking.

FEMALE A: Hey Brian, all right, I just wanted to make sure you were still okay.

MALE A: Well, I've got ... I was talking to Kelly when the second one hit.

FEMALE A: Really?

MALE A: Yeah, I was going to call you but my phones are all off the hook.

FEMALE A: I know, Kelly is okay, Chrissy is okay?

MALE A: Kelly is in Brooklyn.

FEMALE A: Oh, Kelly is in Brooklyn?

MALE A: Yeah, she was getting her car fixed, and she called.

FEMALE A: Oh, good. What about Buster.



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MALE A: Well, he's hit because he (Overlap)

FEMALE A: I saw that they evacuated.

MALE A: Yeah, they are probably evacuating everybody from downtown.

FEMALE A: They are going to evacuate your job too?

MALE A: Heck, no, because police personnel have to be here.

FEMALE A: They what?

MALE A: Police personnel have to be here.

FEMALE A: Oh.

MALE A: I'm the only non- ... uh, I'm the only civilian here.

FEMALE A: So you have to stay.

MALE A: Yeah.

FEMALE A: So you are probably going to be there all night.

MALE A: All night, yeah, probably.

FEMALE A: All right.

MALE A: So I am going to see if I can ... I don't know if Nora fucking went to court, but I can't come because the phone ... see, all my ... I'm not going to make it.

FEMALE A: Well, they're going to ... I mean, nobody is going to be in court now.

MALE A: Yeah, but tomorrow I got court.

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FEMALE A: Oh, tomorrow. Oh, all right. Well, I just wanted to check on you again because I didn't know that there was two.

MALE A: Oh, okay.

FEMALE A: It was ... I was beeping you before the second one, right?

MALE A: Yes, you were. Kelly was talking to me when the second one hit.

FEMALE A: I was (Overlap)

MALE A: Fifteen minutes after you called, it hit. Or ten minutes, not even that long.

FEMALE A: Okay.

MALE A: I just hadn't gotten the time to call you back.

FEMALE A: So, all right, well, I'll let you get back to work, I just wanted to make sure that you were okay.

MALE A: Okay.

FEMALE A: If you do get in touch with Preston, just ... call me or whatever, or tell him to call me.

MALE A: Okay.

FEMALE A: Because I don't ... I don't have his number.

MALE A: Okay, his number is ... well, he doesn't answer that phone anyway but ...

FEMALE A: Right, but if Martha ... if he calls ... she was ... she was terribly panicked, that's why she called me.

MALE A: She didn't call me, huh?

FEMALE A: She did call you, she said she couldn't get through.

MALE A: Oh, because maybe all my lines are tied up right now.

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FEMALE A: Yeah.

MALE A: Okay, his is

FEMALE A: Okay, you have the cell phone number? I think I might have it but I can't ... I can't get through to any cell phones.

MALE A: No, no, you won't be able to get any cell phones.

FEMALE A: All right, so ...

MALE A: When they hit the Building One, they knocked that out.

FEMALE A: Yeah?

MALE A: Yeah.

FEMALE A: All right, so I'll call mom, and let her know that you're okay.

MALE A: Okay.

FEMALE A: All right. Bye.

MALE A: Bye-bye. Sorry.

FEMALE B: Yeah, no, because you can see it from my job.

MALE A: I know you can.

FEMALE B: You can see the whole thing, and I'm like, "Oh my lord." And somebody said it's like a terrorist attack.

MALE A: It is.

FEMALE B: Because it's smoking, where the planes hit, too.

MALE A: Yeah.

FEMALE B: And I'm like ...

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MALE A: I just got rocked. When the second one hit, I got rocked. Because I, that whole ... it shook me.

FEMALE B: I just wanted to make sure that you were okay.

MALE A: I really appreciate it. I called you, too.

FEMALE B: I know. When they said the World Trade Center, that's the first thing that came to my head. I said, "Which Trade Center are they talking about?" Because you have ... you have like three, four Trade Centers. And they were talking about lower Manhattan area, and, you know, and that's when it hit me, I said, you know, I said, "Let me just call, you know, to see if everything is okay." Because I got your message on the phone.

MALE A: Oh, okay.

FEMALE B: You know, just like that but, I don't want anything to happen to you.

MALE A: Okay.

FEMALE B: You know so I ... that's the first thing I was thinking about, you know, because I knew that you work at the Trade Center. You know, but ... you can give me a call anytime if you like.

MALE A: Will you answer next time?

FEMALE B: Well, I wasn't home.

MALE A: Are you sure.

FEMALE B: I wasn't home.

MALE A: Are you sure?

FEMALE B: I do have a life.

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MALE A: Are you sure?

FEMALE B: Yes, I'm positive. Well, is it your building?

MALE A: Not where it hit. It hit the two towers.

FEMALE B: Oh, okay.

MALE A: One hit one tower, and one hit the other tower.

FEMALE B: Okay, but which building are you in?

MALE A: Five.

FEMALE B: Oh, that's why I was asking them. I said, "Well, which Trade Center is at Cortlandt Street?" That's what I asked the lady at my job and she said, "Uh, I'm not sure," you know, this is ...

MALE A: Well, we are all connected, it's just that I'm at the far end at Church and Vesey. And the towers are closer to ... one is closer to West Street and Liberty, and the other one is Liberty and (Overlap)

FEMALE B: Oh, okay.

MALE A: There back (Overlap)

FEMALE B: Because the World Trades, I don't know which one is what. You know, because they (Overlap)

MALE A: Well, they all got effected, so ...

FEMALE B: Oh, okay.

MALE A: But not bad. Only the towers are jacked off.

FEMALE B: Oh, is it real hectic over there?

MALE A: Yeah.

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FEMALE B: Because everybody from where I work, they're all outside. And they're seeing everything, just the smoke and where the plane hit, you know, and the ambulances, when you are driving through our area, like crazy, because people ... people just want to go outside and be nosy, and I wish I was one of them too, so ... but I can't talk, you know, but I just wanted to make sure that you was okay, also.

MALE A: Okay.

FEMALE B: You know, and I'm not going to hold you up because I know you at work, and like I said, you can give me a call any time.

MALE A: Okay.

FEMALE B: All right, then?

MALE A: All right.

FEMALE B: Okay.

MALE A: Bye-bye.

FEMALE B: Goodbye.

(DIAL TONE) (TELEPHONE RINGING)

FEMALE C: (Inaudible). Yeah.

MALE A: Is ma home?

FEMALE C: She's at ... she's at her father's house. Did you call her?

MALE A: No, I ... I was going to call her.

FEMALE C: I was trying to call. But there is (Inaudible) because ... just let her know that you're okay. Because I had already spoken to her, when they had the second one.

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You know how it must have been on the phone, because she told me it was two. So I had already told her that I spoke to you, and that you were okay.

MALE A: Okay.

FEMALE C: But she was worried about Preston and Kelly.

MALE A: Okay.

FEMALE C: So I was ... I wanted to tell her that everybody is okay. And (Inaudible) from Brooklyn.

(END OF WTC CH. 13)