

WTC CH. 09 – POLICE DESK – 3541 CENTER

SEPTEMBER 11, 2001



WORLD TRADE CENTER – CH. 09

POLICE DESK – 3541 - CENTER

DURATION: 1.25 HOURS

(LOUD CONSTANT BUZZING NOISE)

FEMALE : Hello?

PAPD - OFFICER MAGGETT: Yes, Officer Maggett, Trade Center. (Overlap)

FEMALE : Yes, everybody is going crazy down here at the concourse, so we need some officers downstairs now.

PAPD - OFFICER MAGGETT: All right, we're checking the plaza, and we'll be down.

FEMALE : All righty.

PAPD - OFFICER MAGGETT: All righty.

PAPD - OFFICER MAGGETT: Port Authority Police, Officer Maggett.

MALE - 78TH FLOOR 1WTC: Yes, uh, we're on the 78th floor, at Hundai Securities.

Do we need to evacuate or not?

PAPD OFFICER MAGGETT: Right away.

MALE - 78TH FLOOR 1WTC: Right now?

PAPD OFFICER MAGGETT: Right away.

MALE - 78TH FLOOR 1WTC: Okay, which stairs do we take?

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PAPD OFFICER MAGGETT: Uh, whichever is the easiest one nearest without too much smoke and everything. Try to get the best way down.

MALE - 78TH FLOOR 1WTC: Well, there's ... the hallways are full ... full of smoke.

PAPD OFFICER MAGGETT: Okay. If you could find your way down one ...

MALE - 78TH FLOOR 1WTC: Okay, get out right now, right?

PAPD OFFICER MAGGETT: Right. Right, exactly.

MALE - 78TH FLOOR 1WTC: Okay, bye.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

MALE CALLER: Yeah, how are you doing? You got a fire at the Marriott Hotel.

PAPD OFFICER MAGGETT: Thank you.

MALE CALLER: All right.

PAPD OFFICER MAGGETT: Everybody get out.

MALE CALLER: All right, bye.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

FEMALE CALLER 2WTC: Yes, I'm in Two World Trade, what's going on?

PAPD OFFICER MAGGETT: Uh, there was some kind of either accident or explosion in building one. Everybody get out.

FEMALE CALLER 2WTC: It's ... shall we take the elevator?

PAPD OFFICER MAGGETT: Everybody ... no, try to take the stairs if you can, just in case.

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FEMALE CALLER 2WTC: Okay.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

MARK - ADT SECURITY SERVICES: Good morning, it's Mark with ADT Security Services.

PAPD OFFICER MAGGETT: Uh-huh. MARK - ADT SECURITY SERVICES: I'm calling because I have a commercial burglar alarm going off there.

PAPD OFFICER MAGGETT: Is it in Building One?

MARK - ADT SECURITY SERVICES: Um, yeah, One World Trade Center, right.

PAPD OFFICER MAGGETT: All right, you're probably going to get a lot of alarms, because we just had some kind of explosion or fire going on. So that's probably what set it off.

MARK - ADT SECURITY SERVICES: Oh, the Nisi Nattan Bank (?).

PAPD OFFICER MAGGETT: I'm sorry?

MARK - ADT SECURITY SERVICES: Is that the Nisi Nattan Bank, on the 102nd Floor ...

PAPD OFFICER MAGGETT: Right, that's where the accident just happened.

MARK - ADT SECURITY SERVICES: Okay.

PAPD OFFICER MAGGETT: All righty?

MARK - ADT SECURITY SERVICES: And can I have your identification number?

PAPD OFFICER MAGGETT: Nine-two-one.

MARK - ADT SECURITY SERVICES: Okay, thank you.

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PAPD OFFICER MAGGETT: Bye-bye.

MARK - ADT SECURITY SERVICES: Thank you.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

RECORDING: Please press your number and redial.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

AL ROCKTER - MORGAN STANLEY: Yeah, this is Al Rockter(?), Securities Department, from Morgan Stanley.

PAPD OFFICER MAGGETT: Uh-huh?

AL ROCKTER - MORGAN STANLEY: Uh, what's the status right now as far as (Overlap)

PAPD OFFICER MAGGETT: We're still checking. Everybody just get out of the building, right now.

AL ROCKTER - MORGAN STANLEY: All right. Have you guys announced an evacuation of two?

PAPD OFFICER MAGGETT: We are trying to do that right now.

AL ROCKTER - MORGAN STANLEY: All right, thank you.

PAPD OFFICER MAGGETT: All right? We are just advising everybody to get out of the building.

AL ROCKTER - MORGAN STANLEY: All right, thank you, bye-bye.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

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FEMALE NYPD: Yeah, I know you already got it, so ... a plane crashed into the World Trade.

PAPD OFFICER MAGGETT: Right.

FEMALE NYPD: Okay, and who am I speaking to?

PAPD OFFICER MAGGETT: This is Officer Maggett, who's calling, dear?

FEMALE NYPD: This is the New York City Police Department.

PAPD OFFICER MAGGETT: Okay.

FEMALE NYPD: What's your last name?

PAPD OFFICER MAGGETT: Maggett.

FEMALE NYPD: Maggett? M-A ...

PAPD OFFICER MAGGETT: Yeah, nine ... shield number nine-two-one.

FEMALE NYPD: Nine-two-one.

PAPD OFFICER MAGGETT: Yes, what's yours, dear?

FEMALE NYPD: One-zero-five-two.

PAPD OFFICER MAGGETT: One-zero-five-two.

FEMALE NYPD: Yes.

PAPD OFFICER MAGGETT: Thank you.

FEMALE NYPD: All right.

PAPD OFFICER MAGGETT: Bye-bye.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

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FEMALE - SUITE 4711, 1WTC: Officer Maggett, (Inaudible), One World Trade Center, Suite 4711. I have people upstairs stuck in their room. They are saying they smell gas, and they can't come out, it's back Okay?

PAPD OFFICER MAGGETT: Forty-third floor?

(VOICES & COMMOTION IN BACKGROUND)

FEMALE - SUITE 4711, 1WTC: It's forty ... suite 4711, the (Inaudible).

PAPD OFFICER MAGGETT: Forty-seven (Overlap)

FEMALE - SUITE 4711, 1WTC: Eleven, One World Trade.

PAPD OFFICER MAGGETT: All right.

FEMALE - SUITE 4711, 1WTC: All right, babe, bye-bye.

PAPD OFFICER MAGGETT: Bye.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

ED CALDERONE - OCC: Maggett, this is Ed at the OCC. I got word that there's an explosion down on B-4. We got people hurt down there, B-4.

PAPD OFFICER MAGGETT: B-4?

ED CALDERONE - OCC: Yeah.

PAPD OFFICER MAGGETT: That's (Overlap) right?

ED CALDERONE - OCC: This is Ed Calderone, at the OCC>

PAPD OFFICER MAGGETT: Ed Calderone.

ED CALDERONE - OCC: Yeah.

PAPD OFFICER MAGGETT: All right, thank you.

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ED CALDERONE - OCC: At the seven-seven desk.

PAPD OFFICER MAGGETT: All righty.

ED CALDERONE - OCC: All right, bye-bye.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

CHIEF HALL: Hey, Officer Maggett, Chief Hall.

PAPD OFFICER MAGGETT: Yes, sir.

CHIEF HALL: What's going on?

PAPD OFFICER MAGGETT: Either an explosion or a plane crash, it's unconfirmed yet at this time, into Building One.

CHIEF HALL: Building One?

PAPD OFFICER MAGGETT: Uh-huh.

CHIEF HALL: Who's out there?

PAPD OFFICER MAGGETT: We've got Al Davona(?), we've got all the cops, and we're sending over the guys from the strike detail (?).

CHIEF HALL: They don't see anything?

PAPD OFFICER MAGGETT: We saw ... we ran outside, and we saw smoke and paper and rocks falling on to the plaza.

CHIEF HALL: All right.

PAPD OFFICER MAGGETT: All right, sir?

CHIEF HALL: thank you.

PAPD OFFICER MAGGETT: You're welcome. (PAUSE) (05:46)

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(LOUD BUZZ - VOICES FROM ANOTHER AREA)

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

FEMALE NYPD: Yes, hi, New York City Police Department.

PAPD OFFICER MAGGETT: Uh-huh?

FEMALE NYPD: They ... they're calling Level Three mobilization, because they want all the buildings, all the trains evacuated.

PAPD OFFICER MAGGETT: Hold on one second. (Speaking off the phone) Okay, I'm sorry, dear. Can you hold on for one second?

FEMALE NYPD: Right. Are all the trains being evacuated?

PAPD OFFICER MAGGETT: Uh, the ... (Overlap)

FEMALE NYPD: The PATH trains and stuff?

PAPD OFFICER MAGGETT: We ... it's not confirmed at this time, at this time right now.

FEMALE NYPD: Okay.

PAPD OFFICER MAGGETT: If you want to call back in about two minutes, we'll be able to tell you.

FEMALE NYPD: Okay, we ... we received a Level Three, um, mobilization, the duty captainis coming over here, he wants all the PATH trains, stations evacuated.

PAPD OFFICER MAGGETT: Okay, all right, what's your number again dear?

FEMALE NYPD: One-zero-five-two.

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PAPD OFFICER MAGGETT: Okay, you called me a few minutes ago.

FEMALE NYPD: Yes.

PAPD OFFICER MAGGETT: All right, your duty captain wants everybody on the trains and everything (Overlap)

FEMALE NYPD: All the PATH trains evacuated.

PAPD OFFICER MAGGETT: Okay, dear, all right.

FEMALE NYPD: Okay, thank you.

PAPD OFFICER MAGGETT: Bye-bye. (PAUSE) (07:16)

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

MALE 95TH FLOOR 2WTC: Hi, um, I'm on the 95th Floor of Two World Trade Center.

PAPD OFFICER MAGGETT: Yeah, just come on down anyway, sir.

MALE 95TH FLOOR 2WTC: Does that mean walk down the stairs?

PAPD OFFICER MAGGETT: You'd be best advised, right now at this time.

MALE 95TH FLOOR 2WTC: Should we evacuate all of our people?

PAPD OFFICER MAGGETT: Yes. Yes. Yes. Everybody. (Overlap)

MALE 95TH FLOOR 2WTC: Okay, thank you.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett. Port Auth- ...

(HANG UP) Port Authority Police, Officer Maggett.

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MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: Hey, Maggett, Mike Shahalan(?), Inspector General's Office.

PAPD OFFICER MAGGETT: Yes, sir?

MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: You know there was an explosion up here.

PAPD OFFICER MAGGETT: Yes.

MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: The elevator shafts are on fire, they're burning up, up there.

PAPD OFFICER MAGGETT: Oh, are they?

MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: Okay, yeah ...

(OVERLAPPING CONVERSATION) ... fire in the shafts.

PAPD OFFICER MAGGETT: What's your name again?

MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: We are at thirty four ... uh, 6400, Inspector General's Office, Detective Shahalan, Shield 50.

PAPD OFFICER MAGGETT: Detective Shahalan, okay, number 50.

MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: Right.

PAPD OFFICER MAGGETT: Thanks buddy.

MIKE SHAHALAN: There's fires in the elevator shafts up there.

PAPD OFFICER MAGGETT: Fires in the shafts.

MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: The seventy-seventh floor.

PAPD OFFICER MAGGETT: Seventy-seven?

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MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: Yeah, seventy-seven. We just had one little hand extinguisher, and that don't do shit.

PAPD OFFICER MAGGETT: Okay.

MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: All right?

PAPD OFFICER MAGGETT: Thanks, buddy.

MIKE SHAHALAN - INSPECTOR GENERAL'S OFFICE: All right, bye.

PAPD OFFICER MAGGETT: Port Auth ... (HANG UP) Port Authority, Police Officer Maggett.

MALE CALLER: Hey, (Inaudible) how are you?

PAPD OFFICER MAGGETT: All right, you heard?

MALE CALLER: You hear me?

PAPD OFFICER MAGGETT: Yeah, (Inaudible) you ... you heard? You heard what's going on?

MALE CALLER: Huh?

PAPD OFFICER MAGGETT: We just had an explosion in one ... building one.

MALE CALLER: Oh, I (Overlap)

PAPD OFFICER MAGGETT: We had a plane crash into the building (Overlap)

MALE CALLER: A what?

PAPD OFFICER MAGGETT: Either an explosion or ... building ... a plane crashed into building one.

MALE CALLER: Oh, shit.

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PAPD OFFICER MAGGETT: Yeah.

MALE CALLER: Where's Richie?

PAPD OFFICER MAGGETT: Uh, he's here. Him, Nathan, and Bruce (Inaudible) are here.

MALE CALLER: Can I speak to Richie a minute?

PAPD OFFICER MAGGETT: Hold on. (DIAL TONE) Port Authority Police, Officer Maggett.

PAPD BROGAN: Hey, Steve, it's Grogan, I just woke up. I'm assuming to come in?

PAPD OFFICER MAGGETT: You might as well, come in, buddy.

PAPD BROGAN: Right.

PAPD OFFICER MAGGETT: All right.

PAPD BROGAN: Do you know if the PATH ... the PATH train is working?

PAPD OFFICER MAGGETT: Uh ... we don't know. We don't know.

PAPD BROGAN: All right, how long ago did it happen?

PAPD OFFICER MAGGETT: About five minutes ago ...

PAPD BROGAN: Good bye. (PAUSE) (09:30)

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

MAGGIE - MARRIOTT HOTEL: Officer Maggett, this is Maggie from the Marriott World Trade. I have a badly burned lady in the lobby of One, and I can't get anyone on 911. I need an ambulance ASAP.

PAPD OFFICER MAGGETT: You're Maggie?

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MAGGIE - MARRIOTT HOTEL: Yes, I'm Maggie from the Marriott World Trade. I have George upstairs with a burned lady, and I ... I keep on calling 911, and there's ... I keep on getting a machine.

PAPD OFFICER MAGGETT: Yeah, cuz' you know why? Cuz' they're so tied up, every ... everybody is coming at this point, right now.

MAGGIE - MARRIOTT HOTEL: Okay, but she's really burnt. And I need an ambulance fast. (Overlap)

PAPD OFFICER MAGGETT: She's right in the lobby? (Overlap) She's right in the lobby?

MAGGIE - MARRIOTT HOTEL: The lobby of Building One.

PAPD OFFICER MAGGETT: Okay.

MAGGIE - MARRIOTT HOTEL: And you said you're officer Jerry ... I'm sorry.

PAPD OFFICER MAGGETT: Maggett. M-A-G-G-E-T-T.

MAGGIE - MARRIOTT HOTEL: M-A-G ...

PAPD OFFICER MAGGETT: G ...

MAGGIE - MARRIOTT HOTEL: Uh-huh?

PAPD OFFICER MAGGETT: ... E-T-T.

MAGGIE - MARRIOTT HOTEL: Okay, T- ... all right, thanks, hon.

PAPD OFFICER MAGGETT: All right, dear.

MAGGIE - MARRIOTT HOTEL: Okay, bye.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

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FEMALE CALLER: I was just wondering, is it true that they had plane crash into the Twin Towers?

PAPD OFFICER MAGGETT: Unconfirmed, either a plane or an explosion.

FEMALE CALLER: A plane or an explosion. Do you know which tower?

PAPD OFFICER MAGGETT: One.

FEMALE CALLER: Is that the one where the Air Traffic Engineering would be?

PAPD OFFICER MAGGETT: I'm not sure what floor it's on, dear.

FEMALE CALLER: Um, 73rd.

PAPD OFFICER MAGGETT: It's possible. I'm not sure one hundred percent, that's what I'm trying to tell you, dear. What building are you in?

FEMALE CALLER: Um ... I'm not in one. My sister works, um, for the Port Authority in the Traffic Engineering Department.

PAPD OFFICER MAGGETT: Yes, we ... we're unsure what floor. We have people going up, and it just happened five minutes ago, so we are still checking everything.

FEMALE CALLER: Okay, thanks. (HANGS UP) (PAUSE)

PAPD - OFFICER MAGGETT: Port Authority Police, Officer Maggett.

FEMALE CALLER: Hi, what floor was hit?

PAPD - OFFICER MAGGETT: I'm sorry?

FEMALE CALLER: What floor was hit, I'm (Overlap)

PAPD - OFFICER MAGGETT: We're not sure yet. You'll have to call back in a few minutes, so we can confirm it.

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FEMALE CALLER: Thanks. (HANGS UP) (PAUSE)

(13:30)

PAPD - OFFICER MAGGETT: Port Authority Police, Officer Maggett.

PAPD - MURRAY: Port Authority Police, Murray.

MALE: Yeah, Ray, it's Ron.

PAPD - MURRAY: Yeah, Ron, what's up, man?

MALE: I heard there's a (inaudible). ? Yeah, I ... I ...

(SIMULTANEOUS CONVERSATIONS)

PAPD - OFFICER MAGGETT: Port Authority Police, Officer Maggett.

PAPD - PARNET: Hey, Steve.

PAPD OFFICER MAGGETT: Who is this?

PAPD - PARNET: It's Parnet. I'm coming in, all right?

PAPD - OFFICER MAGGETT: All right, good.

PAPD - PARENT: All right, bye. (HANGS UP) (PAUSE) (13:54)

PAPD - OFFICER MAGGETT: Port Authority Police, Officer Maggett.

FARACIA - GWB: Hey, Maggett, this is Faracia from the GWB.

PAPD - OFFICER MAGGETT: What's your name again, I'm sorry?

FARACIA - GWB: Faracia, from the George Washington Bridge.

PAPD - OFFICER MAGGETT: Uh-huh?

FARACIA - GWB: Angelo. How are you doing?

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PAPD - OFFICER MAGGETT: All right, brother.

FARACIA - GWB: What happened down there?

PAPD - OFFICER MAGGETT: Well, we're not sure whether a plane crashed into the building, or an explosion.

FARACIA - GWB: Is anybody hurt down there?

PAPD - OFFICER MAGGETT: A lot of people are just ... it's unconfirmed, but there might be one or ... a couple of DOA's.

FARACINI - GWB: Oh, my God! What building?

PAPD - OFFICER MAGGETT: Building one.

FARACINI - GWB: All right, thanks. (HANGS UP) (PAUSE) (14:27)

PAPD - OFFICER MAGGETT: Port Authority Police, Officer Maggett.

CHRISTINE - WINDOWS ON THE WORLD: Hi, this is Christine, Assistant GM(?) of Windows. We're getting no direction up here. We're having a smoke condition. We have most people on the 106th Floor, the 107th Floor is way too smoky. We need direction as to where we need to direct our guests and our employees, as soon as possible.

PAPD - OFFICER MAGGETT: Okay. We're doing our best, we've got the fire department, everybody, we're trying to get up to you, dear. All right, call back in about two or three minutes, and I'll find out what direction you should try to get down.

CHRISTINE - WINDOWS ON THE WORLD: Because our ... our (Overlap)

PAPD - OFFICER MAGGETT: Are the stairways, A, B, and C all blocked off and smoky?

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CHRISTINE - WINDOWS ON THE WORLD: The stairways are full of smoke, A, B, and C. And my ... and my electric ... my fire phones are out.

PAPD - OFFICER MAGGETT: Oh, yeah, they're ... all ... all the lines are blown out right now,. But everybody is on their way, the fire department ...

CHRISTINE - WINDOWS ON THE WORLD: The condition up on 106 is getting worse.

PAPD - OFFICER MAGGETT: Okay, dear. All right, we are doing our best to get up to you right now. All right, dear?

CHRISTINE - WINDOWS ON THE WORLD: But where ... where do you want to (inaudible) can you at least ... can you at least direct us to a certain tower in the building.

PAPD - OFFICER MAGGETT: Uh ...

CHRISTINE - WINDOWS ON THE WORLD: Like what tower ... like what area ... what quadrant of the building can we go into, where we are not going to get all this smoke?

PAPD - OFFICER MAGGETT: Unless we find out what exactly ... area is the smoke ... where most ... most of the smoke is coming up there, and we can kind of direct that. As I said (?), call back in about two minutes, dear.

CHRISTINE - WINDOWS ON THE WORLD: Call back in two minutes. Great.

PAPD - OFFICER MAGGETT: About two minutes, all right? (HANGS UP) (PAUSE)

(TELEPHONE RINGING) (DIAL TONE) (TELEPHONE RINGING)

HEARD IN BACKGROUND: Seventy-five to one hundred people. One World Trade.

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PAPD OFFICER MOORE: Port Authority Police, Officer Moore.

MALE: Hey, Tommy, it's (inaudible), I can't get through to the other line. Can you tell the desk officer to start bringing everybody in.

PAPD OFFICER MOORE: Everybody in.

MALE: Every ... the whole three-eleven tour in, okay?

PAPD OFFICER MOORE: Everybody.

MALE: Just bring ... we need bodies here.

PAPD OFFICER MOORE: Good enough.

MALE: All right? (Overlap)

PAPD OFFICER MOORE: You got it.

PAPD OFFICER MAGGETT Port Authority Police, Officer Maggett

PAPD BOB ESSEX: Dave, it's Bob Essex

PAPD OFFICER MAGGETT: Yeah, brother, come on in.

PAPD BOB ESSEX: Yes?

PAPD OFFICER MAGGETT: Yeah, come on in.

PAPD BOB ESSEX: I'm coming (Inaudible).

PAPD OFFICER MAGGETT: All right, buddy. . (HANGS UP) (19:12)

(DIAL TONE)

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MALE VOICE: (Inaudible) Ladder 10, you copy that? FDNY? The 53rd Floor, burning jet fuel, and ... (VOICES IN THE BACKGROUND) (TELEPHONE RINGING)

MALE VOICE: (Inaudible) one, go with your message.

MALE VOICE Roger, (Inaudible) one, be advised that ... (TELEPHONE RINGING) ... we got (Inaudible) ...

MALE VOICE HEARD IN BACKGROUND: They have people stuck on the hundredth ... the hundredth floors in both buildings. (TELEPHONE RINGING) (OVERLAPPING VOICES)

MALE VOICE HEARD IN BACKGROUND: Do you know how many people are with them?

MALE VOICE HEARD IN BACKGROUND: Roger, be advised that (INAUDIBLE VOICES) (PAUSE)

26:50

PAPD OFFICER MAGGETT: Port Authority police, Officer Maggett.

FEMALE CALLER: Yeah, hi, can you tell me which trade center the plane crashed into, which building?

PAPD OFFICER MAGGETT: Both, both ... two, times, two times, dear.

FEMALE CALLER: So, my husband works in the building.

PAPD OFFICER MAGGETT: You're going to have to call back later on. Right now, ... we got so many phone calls, and fire departments, everybody here, we just know right

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now it was two buildings ... we're not sure if it was plane crashes or an explosion. Call back later on, and we will be able to tell you a little bit more information.

FEMALE CALLER: What time did it happen?

PAPD OFFICER MAGGETT: Five minutes ago and twenty minutes ago.

FEMALE CALLER: Five minutes ago and twenty minutes ago.

PAPD OFFICER MAGGETT: Yes, dear, I'm sorry, I'm gonna have to disconnect you to take another call.

FEMALE CALLER: Okay.

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

PAPD OFFICER HENRY: Officer, how are you doing, this is Officer Henry.

PAPD OFFICER MAGGETT: Yeah.

PAPD OFFICER HENRY: Are ... are they calling people in?

PAPD OFFICER MAGGETT: Yeah, everybody come into the trade center who can.

PAPD OFFICER HENRY: Okay. Who ever can come in, just come in.

PAPD OFFICER MAGGETT: Yeah, right. They want everybody to go to, um ... the heliport.

PAPD OFFICER HENRY: The heliport.

PAPD OFFICER MAGGETT: Yeah, turn out from there.

PAPD OFFICER HENRY: Okay.

PAPD OFFICER MAGGETT: All right? (HANGS UP) (LONG PAUSE) (27:41)

(30:52)

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30:58

PAPD OFFICER MURRAY: Port Authority Police, Murray.

FEMALE CALLER: Yes, hello. Um, is there any way to find out anything about, uh, the people in 71, North?

PAPD OFFICER MURRAY: We're evacuating the building now. I don't have any detailed information.

FEMALE CALLER: Okay, thank you.

PAPD OFFICER MURRAY: Okay.

FEMALE CALLER: Bye-bye.

PAPD OFFICER MURRAY: Port Authority Police, Murray.

MALE CALLER: This is (Inaudible), is this my office?

PAPD OFFICER MURRAY: No, you called the police desk.

MALE CALLER: Sorry. (PAUSE) (31:20)

(LOUD BUZZ NOISE)

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

FEMALE CALLER: Uh, I'm sorry, I have the wrong number. (PAUSE)

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(TELEPHONE RINGING) (THREE SHORT TONES) (TWO SHORT TONES)

(PAUSE)

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

MALE CALLER: Oh, I'm sorry, I dialed the wrong number, I thought I was ... I was trying to get ahold of the Express store.

PAPD OFFICER MAGGETT: No problem.

MALE CALLER: Thanks. (PAUSE) (33:00)

(LOUD BUZZ)

(DIAL TONE)

PAPD - DESK: Hello?

MALE CALLER: Steve?

PAPD - DESK: Yeah, bro.

MALE CALLER: Give me Kenny's home phone number. (?)

PAPD - DESK: Kenny Willie?

MALE CALLER: Yeah.

PAPD - DESK: Hold on a second.

(CONVERSATION ON DIFFERENT LINE OR IN BACKGROUND)

PAPD - DESK: Kenny might on his way.

MALE CALLER: Where's Clint?

PAPD - DESK: Clint's here working.

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MALE CALLER: Good. Is he, is he ... is everybody ... everybody's accounted for?

PAPD - DESK: Pretty much, yeah, pretty much.

MALE CALLER: Who's missing?

PAPD - DESK: Uh, nobody that we know of.

MALE CALLER: All right.

PAPD - DESK: All right, Kenny's ... you want the home phone?

MALE CALLER: Yes.

PAPD - DESK: 732 ...

MALE CALLER: Yeah.

PAPD - DESK: ...

MALE CALLER: All right.

PAPD - DESK: Bye-bye.

MALE CALLER: Bye.. (PAUSE) *****

(34:19)

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

MALE - 39TH FLOOR 1WTC: Oh, hi. We're on the 39th floor here. We're not getting any messages. Can somebody tell us what's up ...

PAPD OFFICER MAGGETT: Come on down. Just come on down, everybody just come on down. Get down the staircase. Don't take the elevator.

MALE - 39TH FLOOR 1WTC: Is there smoke in the stair?

PAPD OFFICER MAGGETT: Check the stairway. We're not sure yet.

MALE - 39TH FLOOR 1WTC: We've got ...

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PAPD OFFICER MAGGETT: What building are you in?

MALE - 39TH FLOOR 1WTC: We're in one, 39. We've got, uh ...

PAPD OFFICER MAGGETT: You should be low enough to get down, because it happened up higher.

MALE - 39TH FLOOR 1WTC: All right.

PAPD OFFICER MAGGETT: All right?

MALE - 39TH FLOOR 1WTC: Thank you.

PAPD OFFICER MAGGETT: Bye-bye.

MALE - 39TH FLOOR 1WTC: Bye-bye. (HANGS UP) (PAUSE) (34:54)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

PAPD - JOE: (Inaudible) here, (?).

PAPD OFFICER MURRAY: Hey, Joe, come on in, babe.

PAPD - JOE: Come in?

PAPD OFFICER MURRAY: Yeah, any ... everybody, come on in.

PAPD - JOE: How the hell am I going to get into the building?

PAPD OFFICER MURRAY: I have no idea, Joe. If you can get in here, come on in.

PAPD - JOE: Okay.

PAPD OFFICER MURRAY: All right.

PAPD - JOE: Very good.

PAPD OFFICER MURRAY: All right, Joe. (Overlap) Bye. (HANGS UP) (LONG PAUSE)

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(39:30)

(NOTE - VOICES ARE FAINT WITH HEAVY STATIC)

PAPD OFFICER MURRAY: Port Authority Police. Murray.

FEMALE: This is (Inaudible) at ADT Services.

PAPD OFFICER MURRAY: Yeah, is this, uh ... two-six floor, for One World Trade?

FEMALE: Uh, Four World Trade Center.

PAPD OFFICER MURRAY: Four World Trade?

FEMALE: Burglar alarm.

PAPD OFFICER MURRAY: Okay. Okay, uh, what's the floor?

FEMALE: Uh ... it's on Bank of Nova Scotia ...

PAPD OFFICER MURRAY: Oh, , Nova Scotia Bank?

FEMALE 4WTC: Yeah.

PAPD OFFICER MURRAY: Okay, I'm 10-22. What's your number

FEMALE 4WTC: Eight, seven ... oh, six, zero, 499.

PAPD OFFICER MURRAY: Okay, I'm 10-22.

FEMALE 4WTC: Thank you, sir.

PAPD OFFICER MURRAY: Okay, bye. (Overlap)

(40:58)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

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PAPD OFFICER HENRY: How are you doing, this is Officer Henry. Do you know where all the cops are getting ... being collected today, or where they are going?

PAPD OFFICER MURRAY: Everybody is being mobilized, I don't know where ... uh, just over to the trade center.

PAPD OFFICER HENRY: Just go to the trade center?

PAPD OFFICER MURRAY: Yeah, yeah. Everybody is being mobilized, I don't have any further information, where we're meeting. (To personnel at the station) Is there going to be return roll call somewhere?

OFFICER IN OFFICE BACKGROUND: Building one, fire command center.

PAPD OFFICER MURRAY: Building number one, fire command center, right in the lobby.

PAPD OFFICER HENRY: Where is it?

PAPD OFFICER MURRAY: Building number one, off West Street.

PAPD OFFICER HENRY: Building ... building number one?

PAPD OFFICER MURRAY: Yup, right in the lobby.

PAPD OFFICER HENRY: (Overlap) Okay, all right. Thank you.

PAPD OFFICER MURRAY: All right. Bye.

PAPD OFFICER HENRY: All right, bye-bye. (Overlap) (HANGS UP) (PAUSE)

(41:36)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

PAPD MARTY: Hey, it's Marty.

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PAPD OFFICER MURRAY: Hi, Marty.

PAPD MARTY: I'm at Bed & Bath Works, what do we got ... numerous people, broken legs, and we need an ambulance pretty fast.

PAPD OFFICER MURRAY: Where are you, Marty?

PAPD MARTY: By, uh, Bath Works. Body & Bath Works.

PAPD OFFICER MURRAY: Bath & Body.

PAPD MARTY: Yeah, we are going to need EMS over there. Because we've got numerous injuries over there. (Overlap) Broken legs.

PAPD OFFICER MURRAY: Numerous (Overlap) broken legs. All right, okay.

PAPD MARTY: (Overlap) that. (HANGS UP) (PAUSE) (43:00)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

FEMALE CALLER: Yeah, I was wondering if the busses were still traveling out of Port Authority.

PAPD OFFICER MURRAY: Uh, I don't know what's going on at the bus terminal, ma'am, this is down at the World Trade Center.

FEMALE CALLER: I'm sorry.

PAPD OFFICER MURRAY: Okay. (HANGS UP)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

DIEKMANN - GERMAN RADIO REPORTER: Yeah, hi, this is DirkDiekmann, Radio Hamburg, Germany, calling. Hi.

WTC CH. 09 – POLICE DESK – 3541 CENTER

PAPD OFFICER MURRAY: Hello, I'm sorry?

DIEKMANN - GERMAN RADIO REPORTER: Um, I'm in New York right now.

(PAUSE) Hello?

PAPD OFFICER MURRAY: Hello, yeah, what's up? Who are you? I can't understand you.

DIEKMANN - GERMAN RADIO REPORTER: I am Dirk Diekmann, from Radio Hamburg. Hello, in Germany.

PAPD OFFICER MURRAY: Yeah, sorry, hold on please. (DIAL TONE) (PAUSE)
(43:49) (Transfers call - busy signal)

PAPD OFFICER MURRAY: Sir, Media Relations is busy right now, you have to call back.

DIEKMANN - GERMAN RADIO REPORTER: When?

PAPD OFFICER MURRAY: You called the police desk, sir. I don't have any information for you right now.

DIEKMANN - GERMAN RADIO REPORTER: You have no information about the, uh, the plane crash?

PAPD OFFICER MURRAY: Sir, could you call back please? Thank you.

DIEKMANN - GERMAN RADIO REPORTER: Bye. (PAUSE) (44:12)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

GWB - BARELLA: Yeah, this is Barella, how are you doing?

PAPD OFFICER MURRAY: Yeah, what's up.

WTC CH. 09 – POLICE DESK – 3541 CENTER

GWB - BARELLA: Hey, we ... I just got a phone call. I know you guys are busy. I just got a phone call from Englewood PD, that on the second World Trade Center?

PAPD OFFICER MURRAY: Yeah.

GWB - BARELLA: Between the 87th and the 89th floor. The doors are locked, and the people are trapped upstairs.

PAPD OFFICER MURRAY: Which floor now, 87, number two?

GWB - BARELLA: The 87th and 89th floor. The doors are locked, and there's people trapped upstairs.

PAPD OFFICER MURRAY: Was that in number two?

GWB - BARELLA: Yes.

PAPD OFFICER MURRAY: Okay.

GWB - BARELLA: All right, I'm Barella, GWB.

PAPD OFFICER MURRAY: You got it.

PAPD BARELLA: All right.

PAPD OFFICER MURRAY: Bye. (PAUSE) (45:11)

PAPD OFFICER MURRAY: Port Auth- ... Two World Trade, 87th and 89th floor.

(Answering telephone) Port Authority Police, Murray.

PAPD CAPTAIN: Yeah, this is the Captain.

PAPD OFFICER MURRAY: Yes, Captain.

PAPD CAPTAIN: For the chrono, be advised on that building two, fire command at this time.

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PAPD OFFICER MURRAY: Two World Trade ...

PAPD CAPTAIN: Building Two, fire command.

PAPD OFFICER MURRAY: Okay, Captain.

PAPD CAPTAIN: Right. (PAUSE) (45:45)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

MALE CALLER - SEATTLE RADIO SHOW: Yes, hello, I'm calling from Seattle, the syndicated radio show for CBS ...

PAPD OFFICER MURRAY: Yes, hold on please. (Transfers call, busy signal) Sir, Media Relations is busy right now, can you call back?

MALE CALLER - SEATTLE RADIO SHOW: Okay, thanks.

PAPD OFFICER MURRAY: Okay.

PAPD OFFICER MURRAY: Port Authority Police, Murray.

PAPD - PETE: Hey, Ray.

PAPD OFFICER MURRAY: Yeah, Pete.

PAPD - PETE: Pete.

PAPD OFFICER MURRAY: Come on in, if you want.

PAPD - PETE: Are they going to let us through?

PAPD OFFICER MURRAY: I don't know how it's going on ... (To personnel at the station) Hey, it's Pete. Hold on, Pete.

PAPD - PETE: I know.

WTC CH. 09 – POLICE DESK – 3541 CENTER

(Takes another call)

PAPD OFFICER MURRAY: Port Authority police, Murray.

FEMALE CALLER: Hi, Tower One three-seven, nine-six-seven, what's the status?

PAPD OFFICER MURRAY: Seven-nine-six-seven, we are notifying all the ...

we're notifying all the fire department and police personnel, we are doing evac of all the buildings.

FEMALE CALLER: Okay.

PAPD OFFICER MURRAY: Okay.

FEMALE CALLER: Thanks. (HANGS UP) (PAUSE) (47:40)

(Returns to first call)

PAPD OFFICER MURRAY: Hey, Jack(?).

PAPD PETE: Yeah.

PAPD OFFICER MURRAY: Alls I know is, everybody's ordered to come in. I don't know how ... they're stopping traffic, I don't know how it's going.

PAPD PETE: All right, well, who's there? Everybody is there, they're mobilizing?

PAPD OFFICER MURRAY: They're ... they're mobilizing, they've mobilized all the commands, and they're getting everybody in.

PAPD PETE :They just confirmed they were terrorists.

PAPD OFFICER MURRAY: Okay, I heard it was a commercial ... the second one was a commercial aircraft.

PAPD PETE : The FBI said on Channel 7 that they were terrorists (Overlap)

WTC CH. 09 – POLICE DESK – 3541 CENTER

PAPD OFFICER MURRAY: I got the media calling me every five minutes, I transfer them and it's busy. Okay, Pete, whenever you can get here.

PAPD PETE : All right, are our guys up there or what?

PAPD OFFICER MURRAY: No, none of our guys are hurt.

PAPD PETE : Nobody's up there, right? Did they go up there?

PAPD OFFICER MURRAY: Oh, yeah, we're evacing, yeah.

PAPD PETE : Oh, you've been evac?

PAPD OFFICER MURRAY: Yeah.

PAPD PETE : They mobilized the whole job?

PAPD OFFICER MURRAY: Yeah.

PAPD PETE : All right.

PAPD OFFICER MURRAY: All right, whenever you get here.

PAPD PETE : I'll get there when I can. You gonna call Chris?

PAPD OFFICER MURRAY: Uh, Steve was doing all that, let me see. I don't see his name on the list, I'll call him anyway. All right.

PAPD JACK: Because if he wants to drive, together...(Inaudible).

PAPD OFFICER MURRAY: All right.

PAPD JACK: Bye.

PAPD OFFICER MURRAY: Bye. (HANGS UP) (PAUSE) (48:54)

(DIAL TONE) (BUSY SIGNAL)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

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FEMALE - CHANNEL 11: Yes, hi, I'm calling from Channel 11.

PAPD OFFICER MURRAY: Yes, hold on please. (Transfers call - busy signal) Miss, the Media Relations is busy, you are going to have to call back.

FEMALE - CHANNEL 11: I ... I ... well, I want to talk to somebody who is involved in the rescue operation(?).

PAPD OFFICER MURRAY: Ma'am, you called the police desk, I can't get anybody on the air, we are very busy.

FEMALE - CHANNEL 11: All right, who do I call, what number?

PAPD OFFICER MURRAY: Hold on, let me check with the central desk. (DIAL TONE) (BUSY SIGNAL) Police desk, Murray. (NO REPLY) (49:46)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

LIEUTENANT LUNZO: Yeah, this is Lieutenant Lunzo(?). I just got a report that a third plane is supposed to hit the Trade Center.

PAPD OFFICER MURRAY: Yeah, we just got that as well. I'm going to (Overlap)

LIEUTENANT LUNZO: Thank you, bye. (HANGS UP) (PAUSE) (51:30)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

PAPD GROGAN: Murray, it's Grogan.

PAPD OFFICER MURRAY: Yeah, Tommy, come on in.

PAPD GROGAN: I'm at (Overlap) I'm at PATH. I'm already working, I'm at PATH.

PAPD OFFICER MURRAY: Okay.

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PAPD GROGAN: I can't get to the Trade Center.

PAPD OFFICER MURRAY: Okay.

PAPD GROGAN: Listen, they got a call, Two World Trade Center, probably three-ten level, a female fell through the shaft. They need somebody to see if they can get her.

PAPD OFFICER MURRAY: Two World Trade Center, fell through the shaft.

PAPD GROGAN: Two World Trade Center, I don't know what car, though.

PAPD OFFICER MURRAY: Okay.

PAPD GROGAN: All right?

PAPD OFFICER MURRAY: All right, Tom.

PAPD GROGAN: Bye. (PAUSE) (53:00)

PAPD OFFICER MURRAY: Port Authority Police.

PAPD GROGAN: Ray, it's me again.

PAPD OFFICER MURRAY: Yeah.

PAPD GROGAN: She's in the lobby, they ... they actually have her, they need EMS.

They (Inaudible)

PAPD OFFICER MURRAY: Okay, lobby, she's in the ... all right, Tom, I'll tell them.

(PAUSE) (53:52)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

MALE - 4WTC: Yes, I work in Four World Trade Center. I'm trying to reach somebody, because of the explosion.

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PAPD OFFICER MURRAY: Yeah

MALE - 4WTC: Um, uh ...

PAPD OFFICER MURRAY: Okay, everybody's evacuating the building.

MALE - 4WTC: They are evacuating the building.

PAPD OFFICER MURRAY: Yes.

MALE - 4WTC: Okay, thank you.

PAPD OFFICER MURRAY: All right, bye. (PAUSE) (54:07)

PAPD OFFICER MURRAY: Police desk, Murray.

ED - OCC: Murray, this is Ed at the OCC. Is Alan Reiss(?) around there anywhere?

PAPD OFFICER MURRAY: Uh, he was here, I don't see him right now.

ED - OCC: Uh, okay. We got the director, Levin's wife,, and also the Governor, looking for Levin.

PAPD OFFICER MURRAY: Uh, my understanding was Levin was not up in his office.

ED - OCC: He wasn't.

PAPD OFFICER MURRAY: Yeah, that's my ... that's my understanding. I don't have anything confirmed on that.

ED - OCC: Okay.

PAPD OFFICER MURRAY: All right.

ED - OCC: All right. (HANGS UP) (PAUSE) (55:19)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

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MALE CALLER: Ray, they, uh ... the, uh ... the canopy on the plaza, the stage is on fire.

PAPD OFFICER MURRAY: Yeah, we ... we have that (Overlap)

MALE CALLER: Okay, okay. (Overlap)

PAPD OFFICER MURRAY: We have that, thank you.

MALE CALLER: Okay, bye. (PAUSE) (55:30)

(DIAL TONE) (TELEPHONE RINGING)

FEMALE ANSWERING PHONE: Hello?

PAPD OFFICER MURRAY: Hey, Chris ... is Chris on his way in?

FEMALE ANSWERING PHONE: Yes.

PAPD OFFICER MURRAY: He's on his way in already.

FEMALE ANSWERING PHONE: Him and Pete are coming in now.

PAPD OFFICER MURRAY: Okay.

FEMALE ANSWERING PHONE: He has the baby, he's bringing her over here.

PAPD OFFICER MURRAY: Okay.

FEMALE ANSWERING PHONE: Is everybody all right?

PAPD OFFICER MURRAY: Yeah, all of us are okay.

FEMALE ANSWERING PHONE: He is going to make his way down, him and Koot(?),
okay?

PAPD OFFICER MURRAY: Yeah, all right, Chris, all right. Sorry, I've got to go.

FEMALE ANSWERING PHONE: Bye.

PAPD OFFICER MURRAY: Bye. (PAUSE) (56:13)

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(DIAL TONE) (TELEPHONE RINGING)

PAPD OFFICER MURRAY: (To personnel at the station) To the Financial Center, directly across from number one.

PAPD SERGEANT WOZACK: Sergeant Wozack.

PAPD OFFICER MURRAY: Yeah, Ray, uh, Murray. Could you, um ... (Inaudible) you gotta get hold of the the Command Post, and have them relocate to ... to, uh, Financial Center, opposite number one.

PAPD SERGEANT WOZACK: Financial Center, opposite number one?

PAPD OFFICER MURRAY: Right.

PAPD SERGEANT WOZACK: Okay.

PAPD OFFICER MURRAY: All right, thanks.

PAPD SERGEANT WOZACK: Bye.

PAPD OFFICER MURRAY: Bye. (HANGS UP) (PAUSE) (57:13)

PAPD OFFICER MURRAY: Port Authority Police, Murray.

FEMALE CALLER: Hi, are the airports open?

PAPD OFFICER MURRAY: I have no idea, ma'am, at this time.

FEMALE CALLER: Okay.

PAPD OFFICER MURRAY: All right.

FEMALE CALLER: Thanks.

PAPD OFFICER MURRAY: Bye. (HANGS UP) (PAUSE) (57:56)

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PAPD OFFICER MURRAY: Port Authority Police, Murray.

MALE CALLER: Ray, another request, the same area, Four World Trade Center. They can't get the, uh ... they need EMS down there. Broken legs, they can't walk.

PAPD OFFICER MURRAY: Yeah, I know, they told us that's where the triage was. Now I heard there's triage on Church. We have, uh, Bobby Vargas going over there. There's no EMS at Victoria's Secrets?

MALE CALLER: Uh ... I can't see that far.

PAPD OFFICER MURRAY: All right, uh, we were told that the Victoria's Secret is the triage ... Vargas is on his way over.

MALE CALLER: Victoria's Secret is triage?

PAPD OFFICER MURRAY: That's what we were told.

MALE CALLER: Okay.

PAPD OFFICER MURRAY: All right?

MALE CALLER: Notify ... notify, uh ... Finnegan, all right? Let Finnegan know.

PAPD OFFICER MURRAY: Okay.

MALE CALLER: All right, bye.

PAPD OFFICER MURRAY: Here he is now. I'll tell him.

MALE CALLER: Okay, bye. (HANGS UP) (PAUSE) (59:18)

(1:01:06)

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PAPD - OFFICER MURRAY: Port Authority Police, Murray.

PAPD - SERGEANT WOZACK: Hey, Murray, Wozack. Listen, uh, the Command Post is stuck. They're not going anywhere.

PAPD - OFFICER MURRAY: All right. Lieutenant ...

PAPD - SERGEANT WOZACK: They're going to have to stay there. They are going to wind up by (Overlap)

PAPD - OFFICER MURRAY: Where ... where are they right now?

PAPD - SERGEANT WOZACK: Uh, I believe they're on, uh, Vesey and West.

PAPD - OFFICER MURRAY: They're (Overlap)

PAPD - SERGEANT WOZACK: Is it Vesey and West? Yeah, Vesey and West is the command post.

PAPD - OFFICER MURRAY: (To personnel at the station) The Command Post is on Vesey and West, they're stuck there, so that's where they are. All right? Just cuz I got people in route there, alright?(Overlap) (DIAL TONE) Police desk. (HANG-UP)

(PAUSE) (1:01:40)

PAPD IN OFFICE: Tell him I'm on land line with CPD. (TELEPHONE RINGING)

SERGEANT WOZACK: Sergeant Wozack.

PAPD IN OFFICE: Yeah, Ray, how come they can't get over?

SERGEANT WOZACK: They can't ... he said they can't move. He's stuck. He says, uh, Verizon is hard-wiring him with phone lines. That's what I heard.

PAPD IN OFFICE: Oh, cuz of construction going on.

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SERGEANT WOZACK: He just said it's a parking lot, he can't move.

PAPD IN OFFICE: Okay.

SERGEANT WOZACK: All right?

PAPD IN OFFICE: All right, thanks.

SERGEANT WOZACK: Bye. (HANGS UP) (PAUSE) (1:02:38) (DIAL TONE)

(TELEPHONE RINGING) (TONE) (TELEPHONE RINGING)

PAPD OFFICER MAGGETT: Port Authority Police, Officer Maggett.

MARTY: Steve, it's Marty, how's Davona, still at One World Trade Center, at the fire command?

PAPD OFFICER MAGGETT: Yeah, he's in lobby one.

MARTY: Lobby one, okay.

PAPD OFFICER MAGGETT: All right. (HANGS UP) (PAUSE)

(DIAL TONE) (1:03:33)

(CONVERSATION IN BACKGROUND: Greg, can you call LaGuardia

(INAUDIBLE)?)

(TELEPHONE RINGING)

WANDA : Hello?

PAPD OFFICER MAGGETT: Wanda?

WANDA: Yeah.

PAPD OFFICER MAGGETT: Did you hear what happened?

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WANDA: Yeah, I saw it and, uh ... I thought, it was ... I told Anthony ... I said, look at these police, (Inaudible) that thing over there? And, yeah, and it was the World Trade, and I was seeing it, because I'm in the car.

PAPD OFFICER MAGGETT: Uh-huh.

WANDA: I was coming to Brooklyn.

PAPD OFFICER MAGGETT: Oh, yeah?

WANDA: Yeah, I was going to Brooklyn to do a couple things and be back, you know, before the kids get home.

PAPD OFFICER MAGGETT: Uh-huh.

WANDA: And I saw it ... (inaudible)

PAPD OFFICER MAGGETT: Yeah. Okay.

WANDA: Huh?

PAPD OFFICER MAGGETT: Okay, yeah, just calling to let you know that I was here ...

(Overlap) yeah...yeah.

WANDA: You all right?

PAPD OFFICER MAGGETT: Yeah, yeah, that's why I was calling. Because we

(Overlap)

WANDA : I was wondering ...

PAPD OFFICER MAGGETT: Yeah, we got everybody's family members calling and wondering where everybody is, so I just decided to call you before....

WANDA : Yeah, I was ...

PAPD OFFICER MAGGETT: Yeah, I was still at the police station, Thank God.

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WANDA: Huh?

PAPD OFFICER MAGGETT: I said I was sitting at the police desk, when it happened.

And we heard a vibration and the lights (Overlap)

WANDA: It bet it scared y'all, did it?

PAPD OFFICER MAGGETT: Well, we heard ... yeah, yeah, we heard, um ... we felt the vibrations, and the lights blinked here. And then a rush of people started flying by the

WANDA: You heard about the Pentagon?

PAPD OFFICER MAGGETT: No, what happened?

WANDA : A plane ran into the Pentagon.

PAPD OFFICER MAGGETT: Get the hell outta here!

WANDA : It hit the Pentagon. You gotta hear it on the news.

PAPD OFFICER MAGGETT: Oh, this is Arabs terrorizing everywhere.

WANDA: The White House too.

PAPD OFFICER MAGGETT: Yeah?

WANDA: Yeah.

PAPD OFFICER MAGGETT: Get outta here!

WANDA: They evacuated it.

PAPD OFFICER MAGGETT: Get outta here!

WANDA: We can't even get back to Staten Island!

PAPD OFFICER MAGGETT: Wow, wow. You're ... you're going to have to do something. You already in Brooklyn?

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WANDA: No, we're in ... we're in, uh, Jersey. We dropped Tamara off, and now we can't ... they're cutting it off. We can't get back to Staten Island. This is ...

(THIRD PERSON, A MALE, TAKES PHONE)

MALE: Yeah, Steve”

PAPD OFFICER MAGGETT: Yeah?

MALE: Yeah, we had, um, we (inaudible) a U-turning from ...from Tamara's .

PAPD OFFICER MAGGETT: Uh-huh?

MALE: And we hopped on the 440. But now they're turning people off, you know, half way through.

PAPD OFFICER MAGGETT: Yeah, because they want you to come into the city, that's probably what it is.

MALE: No, we're trying to get back to Staten Island.

PAPD OFFICER MAGGETT: Uh-huh.

MALE: So they've got it blocked off, and you can't even go over the ... to 440 to get to Staten Island.

PAPD OFFICER MAGGETT: Um ... do you know how to get over towards Jersey City? Towards ... towards Kennedy Boulevard, Journal Square?

MALE: Uh, yeah. That's if they let us go straight back down 440.

PAPD OFFICER MAGGETT: Yeah, cuz if you either try the turnpike, or tried to get over by Journal Square, you could catch the Kennedy Boulevard right into the Bayonne Bridge.

MALE: Oh, and take Kennedy Boulevard straight in?

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PAPD OFFICER MAGGETT: Yeah, the local. It will take a little longer, but at least you'll be able to get back in.

MALE: All right.

PAPD OFFICER MAGGETT: And that's ... that's the main thing. And you all make sure you all get back in time to pick up both the kids.

MALE: Yeah, that's my point. That's why I just turned around and said, "We not even going to go to Brooklyn no more. And I don't want to take a chance of going out there and get stuck."

PAPD OFFICER MAGGETT: Yeah, because they're going to be locked off, the whole area.

MALE: I know, so my goal right now is to try and get back to Staten Island.

PAPD OFFICER MAGGETT: Yeah.

MALE: That's ... that's, you know ...

PAPD OFFICER MAGGETT: Uh-huh.

MALE: All right. So I'm ... we're going to head back to Jersey City and, um ...

PAPD OFFICER MAGGETT: You've got to work your way around. (Overlap) Yeah, let me talk to Wanda again please.

MALE: All right.

WANDA : Hello?

PAPD OFFICER MAGGETT: Yeah, don't expect me to come home tonight.

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WANDA : I'm not. I didn't think you were going to come home, but I was just wondering, because if they said anything at school, then Stephanie is going to start worrying.

PAPD OFFICER MAGGETT: Yeah.

WANDA : She's going to say, "My daddy is over there in the World Trade."

PAPD OFFICER MAGGETT: Yeah.

WANDA : Yeah, so, ou know, so ... you know. I know they been talking about it, it's on my mind, (Inaudible).

PAPD OFFICER MAGGETT: I probably won't be home till the wee hours.

WANDA : Yeah.

PAPD OFFICER MAGGETT: Wee hours. (Overlap) Depending on when they say everybody go home ... you know, with an emergency, everybody is going to have to stay here.

WANDA: (Overlap) Uh-huh.

PAPD OFFICER MAGGETT: Until whenever. Because we've got so many people hurt, people jumping out the windows left and right.

WANDA: Jumping out windows?

PAPD OFFICER MAGGETT: Yeah, cuz people scared.

WANDA: Oh, my goodness.

PAPD OFFICER MAGGETT: People are scared.

WANDA: Left and right. Oh ... (Overlap)

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PAPD OFFICER MAGGETT: They're getting, you know, smoke inhalation, because you know how it effects you, you know.

WANDA: Uh-huh.

PAPD OFFICER MAGGETT: And whatnot.

WANDA: Huh. You just be very careful too.

PAPD OFFICER MAGGETT: Yeah, yeah. Well, they got me stationed at the police desk, to answer the phones. Cuz the phones, and the radios, and everything, are running off ... uh, running off like crazy.

WANDA: I know, people ... people ... a couple come down with the (Inaudible), right before that, they had people crying and, oh, it was just, you know, (Inaudible), people were crying. It was crazy. I know your sister is going to wonder too.

PAPD OFFICER MAGGETT: Oh, yeah, let me call them. Let me call them, all right.

WANDA: Yeah. (Overlap)

PAPD OFFICER MAGGETT: All right, bye-bye.

WANDA: Bye.

PAPD OFFICER MAGGETT: I'll talk to you later.

WANDA: Okay, then.

PAPD OFFICER MAGGETT: Bye-bye. (HANGS UP) (PAUSE) (1:08:36)

PAPD - OFFICER MURRAY: Port Authority Police, Murray. (PAUSE) Port Authority Police, Murray.

MALE CALLER: Yes, is the World Trade Center open today?

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PAPD - OFFICER MURRAY: Uh, not right now.

MALE CALLER: Are all the buildings closed?

PAPD - OFFICER MURRAY: Yes, sir.

MALE CALLER: For the duration.

PAPD - OFFICER MURRAY: Till further notice.

MALE CALLER: Okay, thank you.

PAPD - OFFICER MURRAY: Okay. (HANGS UP)

PAPD - OFFICER MURRAY: Police desk, Murray. (LONG PAUSE) (1:10:15)

PAPD - OFFICER MURRAY: Port Authority Police, Murray.

MALE CALLER: Yes, hi, I'm calling because my wife, she's working on the housing ...
the New York City Housing Authority.

PAPD - OFFICER MURRAY: Excuse me? What floor is she on?

PAPD - OFFICER MURRAY: What floor is she on?

MALE CALLER: Uh, she's ... uh ...

PAPD - OFFICER MURRAY: Is she working at One World Trade?

MALE CALLER: No, no, she was ... she was on the ... on the second floor.

PAPD - OFFICER MURRAY: Of what building?

MALE CALLER: Uh, 250 Broadway.

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PAPD - OFFICER MURRAY: Okay, well, the prob- ... I don't have any information on that building. But they're evacuating all the buildings in the surrounding area.

MALE CALLER: And ... and where? Where? How I can contact her?

PAPD - OFFICER MURRAY: I ... (AUDIO CUTS OUT)

(END OF WTC CH. 9)