

CPD – Ch. 030 – PHONE – SGT's DESK 800 NUMBER



SEPTEMBER 11, 2001 – CPD

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Duration: 3.33 Hours

[NOTE – CALLS ANSWERED BY SERGEANT JOHN MURRIANO, SERGEANT RAY WOZACK, AND SERGEANT CONNIE CASSO]

(NOTE – FIRST CALLS ARE DUPLICATED ON CHP Ch. 029)

SECRETARY: Good morning, Mr. Shafro's office.

POLICE DESK SERGEANT MURRIANO: Good morning, for Mr. Shafro, it's Sergeant Murriano, Central Desk.

SECRETARY: He's not available right now.

POLICE DESK SERGEANT MURRIANO: Okay, well, spread the word to the boys over there that a plane hit ... just struck One World Trade Center, okay? (LONG PAUSE) (PHONE RINGING)

SECRETARY: Can you hold on please?

POLICE DESK SERGEANT MURRIANO: Thank you. (PAUSE)

JERRY: (Inaudible), Jerry (Inaudible).

POLICE DESK SERGEANT MURRIANO: Jerry, we had a plane that hit One World Trade.

JERRY: Oh, my heavens, I just saw it.

POLICE DESK SERGEANT MURRIANO: How (Inaudible), okay?

JERRY: I see. (Inaudible), okay. Bye-bye.

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(PHONE RINGING)

SECRETARY: Law Department.

POLICE DESK SERGEANT MURRIANO: Yes, it's Sergeant Murriano at the Central Desk. Is Mr. Noonan in or Mr. Kern?

SECRETARY: Neither. If you are calling our claims, you need to call 6943 ...

POLICE DESK SERGEANT MURRIANO: Okay.

SECRETARY: ... or 6942. Can I help you?

POLICE DESK SERGEANT MURRIANO: Yes, is this claims?

SECRETARY: This is the law department.

POLICE DESK SERGEANT MURRIANO: Okay, I need to get in touch with Mr. Noonan or Mr. Kern.

SECRETARY: Call them directly at 6943 ... 6943.

POLICE DESK SERGEANT MURRIANO: Okay, got you. Thank you.

(DIALING)

POLICE DESK SERGEANT MURRIANO: (To personnel at the station) Another hole in the Trade Center. (DIAL TONE) (PHONE RINGING) (PAUSE)

RECORDING: Welcome to PageNet's wireless recorded message. To send a numeric message, press ... please enter the numeric message after the tone. (PAUSE)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

MELBA: Sergeant Wozack, are you getting people to come in?

POLICE DESK SERGEANT WOZACK: (Inaudible), you got a blood day today, right?

MELBA: No, tomorrow.

POLICE DESK SERGEANT WOZACK: Tomorrow?

MELBA: Yeah.

POLICE DESK SERGEANT WOZACK: (To personnel at the station) Want Melba to come in? She's off today, Mel. We're okay, Mel, thank you.

MELBA: Okay, all right, bye-bye.

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

DANNY CARBENELE: Yeah, hi, Ray, it's Danny Carbenele.

POLICE DESK SERGEANT WOZACK: Yeah, Danny?

DANNY CARBENELE: Are they mobilizing?

POLICE DESK SERGEANT WOZACK: Yes, they are.

DANNY CARBENELE: Want me to start to head in?

POLICE DESK SERGEANT WOZACK: Yes.

DANNY CARBENELE: Okay, bye.

POLICE DESK SERGEANT WOZACK: Are you working or are you off?

DANNY CARBENELE: I'm off. I'm off.

POLICE DESK SERGEANT WOZACK: You know what, I didn't get any call on that, to be honest with you. But I don't know, I guess that people are coming in, I would think.

You know, I really don't know, Danny. It's unfortunate, the Chief just ran out and I'm making the decisions here, you know?

DANNY CARBENELE: All right.

POLICE DESK SERGEANT WOZACK: I would imagine. I mean, if anybody ... I don't know, what do we do for the Trade Center?

DANNY CARBENELE: Everybody going in.

POLICE DESK SERGEANT WOZACK: Even the (Inaudible) and stuff?

DANNY CARBENELE: Yeah.

POLICE DESK SERGEANT WOZACK: You know what? I don't know if I should make that call but ...

DANNY CARBENELE: Well, I'll call Kennedy and (Overlap)

POLICE DESK SERGEANT WOZACK: All right, I know that everyone is doing a mobilization though but ...

DANNY CARBENELE: Okay.

POLICE DESK SERGEANT WOZACK: All right?

DANNY CARBENELE: All right.

POLICE DESK SERGEANT WOZACK: Okay, thanks.

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

LIEUTENANT KERN: Sergeant Wozack, this is Lieutenant Kern, how are you?

POLICE DESK SERGEANT WOZACK: Good, how are you?

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LIEUTENANT KERN: Fine. I just heard a report that (Overlap)

POLICE DESK SERGEANT WOZACK: Yeah, a plane hit the Trade Center. It's on fire. There's a big hole in the Trade Center. So we are doing a major mobilization.

LIEUTENANT KERN: All right.

POLICE DESK SERGEANT WOZACK: Thanks, bye.

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

POLICE OFFICER: Hey, Sarge, this is (Inaudible). What happened at the World Trade?

POLICE DESK SERGEANT WOZACK: There's a plane struck the Trade Center, I can't talk right now. There is a major hole in the Trade Center.

POLICE OFFICER: Jeez.

POLICE DESK SERGEANT WOZACK: Are you working today?

POLICE OFFICER: Yeah but (Overlap)

POLICE DESK SERGEANT WOZACK: Come on in.

POLICE OFFICER: I'll go in.

POLICE DESK SERGEANT WOZACK: Come on in.

POLICE OFFICER: All right, bye-bye. (PAUSE)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

PO MURRAY: Hey, bud, it's Murray, I know you're busy. Is anybody coming in today?

POLICE DESK SERGEANT WOZACK: Yeah, everybody, come on in. If you're working today, come on in.

PO MURRAY: Well, but where do I go?

POLICE DESK SERGEANT WOZACK: Go to the Trade Center.

PO MURRAY: Okay, bye.

POLICE DESK SERGEANT WOZACK: All right, bye.

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

PO DON: Hey, it's Don (Inaudible) calling.

POLICE DESK SERGEANT WOZACK: What's up?

PO DON: I was just seeing if they were looking for manpower.

POLICE DESK SERGEANT WOZACK: Are you working today?

PO DON: No, I'm off.

POLICE DESK SERGEANT WOZACK: No, we're not as (Inaudible) now ... if people are working, they're calling them in right now.

PO DON: Okay.

POLICE DESK SERGEANT WOZACK: All right?

PO DON: Okay, thanks.

POLICE DESK SERGEANT WOZACK: Talk to you later.

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

PO TOMMY: Hey, it's Tommy.

POLICE DESK SERGEANT WOZACK: How are you, Tommy?

PO TOMMY: They're mobilizing down at La Guardia, you want me to go there?

POLICE DESK SERGEANT WOZACK: Yeah, go there. You are going to meet the bus there. (Overlap)

PO TOMMY: All right.

POLICE DESK SERGEANT WOZACK: Thanks, bye.

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

FEMALE CALLER: Hi, is Sergeant (Inaudible)?

POLICE DESK SERGEANT WOZACK: No, he's not.

FEMALE CALLER: He's not, okay.

POLICE DESK SERGEANT WOZACK: Thank you, bye.

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack

POLICE OFFICER: Hi, Sergeant, this is (Inaudible).

POLICE DESK SERGEANT WOZACK: What's up?

POLICE OFFICER: I just wondered what happened with the World Trade.

POLICE DESK SERGEANT WOZACK: Are you working today?

POLICE OFFICER: Excuse me?

POLICE DESK SERGEANT WOZACK: Are you working today?

POLICE OFFICER: Yes.

POLICE DESK SERGEANT WOZACK: Yeah, come on in.

POLICE OFFICER: Uh, where am I going?

POLICE DESK SERGEANT WOZACK: Well, I guess you respond over to the Trade Center.

POLICE OFFICER: How will I get there? The traffic ...

POLICE DESK SERGEANT WOZACK: You know what? I can't answer that right now. You don't know how to get to the Trade Center?

POLICE OFFICER: No, no, I know how to get to the Trade Center. How am I going to get near it?

POLICE DESK SERGEANT WOZACK: Well, you go to the Holland Tunnel, and you get a ride over or something.

POLICE OFFICER: Okay.

POLICE DESK SERGEANT WOZACK: All right, bye.

POLICE OFFICER: Bye.

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

SERGEANT WOZACK'S MOTHER: Hi, baby.

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POLICE DESK SERGEANT WOZACK: Hi, mom.

SERGEANT WOZACK'S MOTHER: What's happening?

POLICE DESK SERGEANT WOZACK: I don't know yet mom, I can't talk. I'll talk to you later, bye.

SERGEANT WOZACK'S MOTHER: Bye.

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

POLICE OFFICER: Hi, (Inaudible), you want me to go in?

POLICE DESK SERGEANT WOZACK: Yes.

POLICE OFFICER: Okay. Bye.

POLICE DESK SERGEANT WOZACK: Come on in.

(PHONE RINGING)

(LOUD COMMOTION) (SIRENS) (INAUDIBLE SECTION)

FEMALE: Looks like (Inaudible).

MALE: I know, that's why. It doesn't make sense. (Inaudible) there.

(PAUSE - LOUD NOISES, SIRENS, ETC.)

MALE: Ow.

FEMALE: Is that (Inaudible)?

MALE: No, he works in ... he works behind the Financial Center.

FEMALE: Oh, cool!

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MALE: That's right behind it.

FEMALE: That's not in the Trade Center?

MALE: It's in the (Inaudible) I think. (SIRENS, NOISE) I can't get reception in there.

All right. (SIRENS) (PAUSE) (DIAL TONE) (LOUD COMMOTION)

MALE: (Inaudible).

MALE: Okay, okay, all right. (LONG PAUSE)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

POLICE OFFICER: Hey, Sarge, what's happening? Anybody coming (Inaudible) today?

POLICE DESK SERGEANT WOZACK: Everybody, come on in. Go to the Trade Center. It looks like it's under attack. Another plane just crashed into the Trade Center.

POLICE OFFICER: All right, no problem.

POLICE DESK SERGEANT WOZACK: Goodbye.

POLICE OFFICER: Thank you. (PAUSE)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

PO PAUL: Is everybody coming in, Ray? It's Paul.

POLICE DESK SERGEANT WOZACK: Everybody, come on in.

PO PAUL: All right.

POLICE DESK SERGEANT WOZACK: Everybody and then bring their parents, everybody.

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PO PAUL: Bring their what?

POLICE DESK SERGEANT WOZACK: Everybody, just bring everybody.

PO PAUL: All right.

POLICE DESK SERGEANT WOZACK: I gotta go. Go on over ... go to the Trade Center. I don't know how you are going to get there, but, you know, everybody come in.

PO PAUL: Okay, all right, okay.

POLICE DESK SERGEANT WOZACK: It looks like it's under attack. It looks like a missile or a plane or something just crashed into the Trade Center.

PO PAUL: Another one.

POLICE DESK SERGEANT WOZACK: Another one.

PO PAUL: The north, I know. There was another explosion, (Inaudible), all right, bye-bye. (PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

POLICE OFFICER: Hey, how are you doing? It's Officer (Inaudible).

POLICE DESK SERGEANT WOZACK: What's up?

POLICE OFFICER: (Inaudible) the World Trade Center?

POLICE DESK SERGEANT WOZACK: Yes, everybody, come on in.

POLICE OFFICER: I'm not a PPD.

POLICE DESK SERGEANT WOZACK: No, just stay home. No.

POLICE OFFICER: All right, thanks. (PAUSE)

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(PHONE RINGING)

PA POLICE OFFICER ZAPORA: Port Authority, police officer Zapora.

OFFICER WALL: Yeah, how are you doing? This is Officer Wall, I just heard
(Inaudible) what happened at the Trade Center.

PA POLICE OFFICER ZAPORA: Yeah, come on in.

OFFICER WALL: Go to the Trade Center?

PA POLICE OFFICER ZAPORA: Go ... go see anybody you can get to.

OFFICER WALL: Uh, the Trade Center ...

PA POLICE OFFICER ZAPORA: Go to the Trade Center. Bye-bye.

OFFICER WALL: All right, bye.

PA POLICE OFFICER ZAPORA: Port Authority, Police Officer Zapora.

PO CARL: Hey, Vinnie, Carl.

PA POLICE OFFICER ZAPORA: Carl, where are you? It's screwed up, get in.

PO CARL: Where?

PA POLICE OFFICER ZAPORA: Trade Center.

PO CARL: Okay.

PA POLICE OFFICER ZAPORA: Okay, all right? Bye.

PO CARL: Okay. (PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

POLICE OFFICER'S WIFE: Hi, is this the central police desk?

POLICE DESK SERGEANT WOZACK: Yes, it is.

POLICE OFFICER'S WIFE: Hi, I'm (Inaudible) Carillo's wife.

POLICE DESK SERGEANT WOZACK: Yes.

POLICE OFFICER'S WIFE: Um, he's at the Holland Tunnel, is everything okay over there?

POLICE DESK SERGEANT WOZACK: Yeah, everything's fine at the tunnel. It's at the Trade Center.

POLICE OFFICER'S WIFE: It's at trade ... they were sending him over, and I can't get through to him.

POLICE DESK SERGEANT WOZACK: Well, everybody is being mobilized there so ... he's fine.

POLICE OFFICER'S WIFE: Are you serious?

POLICE DESK SERGEANT WOZACK: Yes.

POLICE OFFICER'S WIFE: Okay, I'm sorry to bother you.

POLICE DESK SERGEANT WOZACK: That's okay.

POLICE OFFICER'S WIFE: I'm nervous here, I'm trying to get through.

POLICE DESK SERGEANT WOZACK: He's not alone.

POLICE OFFICER'S WIFE: What?

POLICE DESK SERGEANT WOZACK: He's not alone, everyone is.

POLICE OFFICER'S WIFE: Okay, so they're okay.

POLICE DESK SERGEANT WOZACK: Everything at the Holland ... everybody in the Holland is fine.

POLICE OFFICER'S WIFE: Well, you know, the second explosion went off. And it was at the trade ... they sent him there before that happened.

POLICE DESK SERGEANT WOZACK: No, no, we didn't.

POLICE OFFICER'S WIFE: They didn't?

POLICE DESK SERGEANT WOZACK: No.

POLICE OFFICER'S WIFE: Okay, thank you.

POLICE DESK SERGEANT WOZACK: All right? You're welcome, bye.

(LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Go ahead.

PO JOE HAMMOND: Hello?

POLICE DESK SERGEANT WOZACK: Yes?

PO JOE HAMMOND: Who's this?

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

PO JOE HAMMOND: Hey, Ray, Joe Hammond.

POLICE DESK SERGEANT WOZACK: Joe, what's going on?

PO JOE HAMMOND: Is there anybody in (Inaudible) control?

POLICE DESK SERGEANT WOZACK: No. Listen, there was a disaster. You know what's going on?

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PO JOE HAMMOND: That's why I am (Overlap)

POLICE DESK SERGEANT WOZACK: Okay. Well, everybody is out of there. Everybody is either up here or down there.

PO JOE HAMMOND: All right, because I figured, you know, my medical appointment was going to be cancelled.

POLICE DESK SERGEANT WOZACK: It's cancelled, buddy.

PO JOE HAMMOND: (Inaudible) shock, this is unbelievable.

POLICE DESK SERGEANT WOZACK: It's a terrorist attack, buddy.

PO JOE HAMMOND: Right, I was watching TV.

POLICE DESK SERGEANT WOZACK: I know.

PO JOE HAMMOND: I saw the fucking second plane go right into the building.

POLICE DESK SERGEANT WOZACK: I know. It was a plane or a missile?

PO JOE HAMMOND: It was a plane. It was a fucking plane. (Overlap)

POLICE DESK SERGEANT WOZACK: It was a plane?

PO JOE HAMMOND: It was a passenger plane.

POLICE DESK SERGEANT WOZACK: It was a passenger plane?

PO JOE HAMMOND: It was a big passenger plane. It went ... it came out of the southwest, and it hit right into the back southern corner of Two.

POLICE DESK SERGEANT WOZACK: Holy shit.

PO JOE HAMMOND: I'm sitting there with Channel 7, I'm talking to Lee Fower, and we both saw it.

POLICE DESK SERGEANT WOZACK: Yeah.

PO JOE HAMMOND: I couldn't fucking believe it.

POLICE DESK SERGEANT WOZACK: All right, I gotta go.

PO JOE HAMMOND: All right.

POLICE DESK SERGEANT WOZACK: Bye. (LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

PO SMITH: What's up? This is Lee Smith, how are you doing?

POLICE DESK SERGEANT WOZACK: What's up?

PO SMITH: Are you (Inaudible)?

POLICE DESK SERGEANT WOZACK: No.

PO SMITH: All right, I know there's (Inaudible) the Captain over here.

POLICE DESK SERGEANT WOZACK: Yeah.

PO SMITH: I know you're busy. I'm supposed to have an (Inaudible) medical today,
I'm not going to ...

POLICE DESK SERGEANT WOZACK: Disregard.

PO SMITH: Yeah, right.

POLICE DESK SERGEANT WOZACK: All right.

PO SMITH: Okay, bye. (PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

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POLICE OFFICER: Hey, how are you doing? This is (Inaudible).

POLICE DESK SERGEANT WOZACK: What's up?

POLICE OFFICER: Yeah, I called out sick a couple of days, and I was calling
(Inaudible).

POLICE DESK SERGEANT WOZACK: Hey, listen, we're busy right now, man. A
major catastrophe. Disregard, call later. Don't worry, nobody will hold it against you.
Gotta go.

POLICE OFFICER: Should I come in?

POLICE DESK SERGEANT WOZACK: Gotta go. Were you working?

POLICE OFFICER: No, I'm off but (Overlap)

POLICE DESK SERGEANT WOZACK: No, stay home. If you are out sick, stay
home. (Inaudible), all right? Gotta go.

POLICE OFFICER: All right. (LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

PO BOB PARKER: Hey, Ray, it's Bob Parker, how are you doing?

POLICE DESK SERGEANT WOZACK: Good, how are you?

PO BOB PARKER: Are you doing a recall for people yet?

POLICE DESK SERGEANT WOZACK: Come on in. I don't know what they're
doing. But everybody to respond to their native command, and we'll guide you from
there, all right?

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PO BOB PARKER: All right, we're at PFD at Brooklyn Piers, is that (Inaudible)?

POLICE DESK SERGEANT WOZACK: Well, go to the Trade Center then.

PO BOB PARKER: All right, I'll (Inaudible) now.

POLICE DESK SERGEANT WOZACK: Okay, all right. Bye. (LONG PAUSE)

(DIAL TONE) (LOUD COMMOTION)

(PHONE RINGING)

WIFE: Hello?

POLICE DESK: Hey.

WIFE: Hi, what's going on?

POLICE DESK: I'm okay.

WIFE: You're okay?

POLICE DESK: Yeah.

WIFE: Call me, (Inaudible) is crying.

POLICE DESK: Oh, yeah?

WIFE: Yeah, I didn't hear from you ... how are you doing?

POLICE DESK: I'm okay.

WIFE: Yeah?

POLICE DESK: It looks like we're going to be at war.

WIFE: Yeah?

POLICE DESK: They're attacking all over the country.

WIFE: (Inaudible) anyplace else?

POLICE DESK: Yeah, all over the country.

WIFE: All over the country. Think (Inaudible)?

POLICE DESK: No.

WIFE: Oh, my God.

POLICE DESK: So be careful, I'm all right. Okay? You're okay?

WIFE: Yeah.

POLICE DESK: And I'll see you when I see you.

WIFE: All right, keep in touch, honey.

POLICE DESK: Okay. My mother called (Inaudible).

WIFE: I figured she did.

POLICE DESK: All right?

WIFE: Bye.

POLICE DESK: Okay?

WIFE: Thanks for calling.

POLICE DESK: Bye.

WIFE: Bye. (LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Wozack.

FEMALE CALLER: Yeah, hi, is Connie Casso there?

POLICE DESK SERGEANT WOZACK: Yes, she is.

FEMALE CALLER: It's her sister.

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POLICE DESK SERGEANT WOZACK: Oh, okay, she's busy right now. But she's safe, she's okay with us.

FEMALE CALLER: All right, thank you.

POLICE DESK SERGEANT WOZACK: All right? Thank you, bye.

FEMALE CALLER: Just let her know that I called.

POLICE DESK SERGEANT WOZACK: I will tell her. I will tell her.

FEMALE CALLER: Thank you so much.

POLICE DESK SERGEANT WOZACK: All right, bye. (LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack. (HANG UP)

(LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

MELBA: Hi, this is Melba. Number one collapsed?

POLICE DESK SERGEANT WOZACK: Yes, uh, building ... I think building two.

MELBA: I thought it was two, okay, because is (Inaudible) building one, that made me just freak out.

POLICE DESK SERGEANT WOZACK: I think that's where he ... is that building to definitely?

MAN: Yes.

POLICE DESK SERGEANT WOZACK: Yes, it's building two.

MELBA: Okay, well, I'll (Overlap)

POLICE DESK SERGEANT WOZACK: Well, Melba, it's been crazy. (Overlap)

MELBA: I've been saying prayers. You know, they (Inaudible) the Pentagon too, right?

POLICE DESK SERGEANT WOZACK: Yeah, I know.

MELBA: All right, (Inaudible), bye-bye. (LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT CASSO: Casso. (HANG UP)

PA EOC: Port Authority, EOC.

POLICE DESK SERGEANT WOZACK: Yeah, Sergeant Wozack upstairs. I'm getting numerous requests about helicopters, about where they can go, or ... I know there's restricted air space, but Newark Airport, Teterboro, what are we ...

PA EOC: Hold on a second. Who is this again?

POLICE DESK SERGEANT WOZACK: Sergeant Wozack, upstairs.

PA EOC: Just a second. (To personnel at the station) It's Sergeant Wozack on the phone, they have helicopters available, and they want to know where to go with them. Teterboro? Uh, they're going to be ... they should be going to Teterboro Airport.

POLICE DESK SERGEANT WOZACK: Teterboro Airport, okay.

PA EOC: And I got a frequency for you.

POLICE DESK SERGEANT WOZACK: Okay.

PA EOC: 130.5.

POLICE DESK SERGEANT WOZACK: One-three-oh-point-five?

PA EOC: Right.

POLICE DESK SERGEANT WOZACK: And that frequency is for what?

PA EOC: Teterboro.

POLICE DESK SERGEANT WOZACK: So Teterboro?

PA EOC: Yeah.

POLICE DESK SERGEANT WOZACK: Okay, thank you. Bye.

PA EOC: Bye. (LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT LEE: Port Authority, Sergeant Lee.

MALE CALLER: Can I speak to (Inaudible)?

POLICE DESK SERGEANT LEE: No, he's not in today.

MALE CALLER: Thank you. (LONG PAUSE)

(PHONE RINGING)

POLICE DESK SERGEANT LEE: Central Desk, Sergeant Lee.

POLICE OFFICER'S WIFE: Hi, I'm (Inaudible), I'm (Inaudible)'s wife. He said he was at the Holland Tunnel, (Inaudible)?

POLICE DESK SERGEANT LEE: Yeah, no, he's over on the Holland Tunnel side. There's nothing there.

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POLICE OFFICER'S WIFE: All right.

POLICE DESK SERGEANT LEE: I'm sorry, I'm just (Inaudible), Sergeant Leary, he's fine, I know.

POLICE OFFICER'S WIFE: Oh, he is fine?

POLICE DESK SERGEANT LEE: Yeah.

POLICE OFFICER'S WIFE: All right, just because I can't get through (Inaudible).

POLICE DESK SERGEANT LEE: No, all the cell phones and most of the phones are out. The second part of the tower just came down, so there's no communication.

POLICE OFFICER'S WIFE: All right, I was just wondering if he was over there, that was my main concern.

POLICE DESK SERGEANT LEE: Right, no, no, he's still on that side. He has to control the people, the traffic getting into the city. Okay? All right, bye.

POLICE OFFICER'S WIFE: Thank God. Thank you. (LONG PAUSE)

(PHONE RINGING)

POLICE DESK COLLIGAN: Police, Colligan.

MAN AT STATION: (Inaudible) Tower one.

POLICE DESK COLLIGAN: Hello? Hello? Yeah ...

PO TOMMY'S DAUGHTER: Frankie (Inaudible)?

POLICE DESK COLLIGAN: Uh, I have no ... hang on, I have no knowledge, hold on. I'm sure he's fine, but he's not here at this time.

PO TOMMY'S DAUGHTER: Well, who is this?

POLICE DESK COLLIGAN: My name is Robert Colligan.

PO TOMMY'S DAUGHTER: Do you know my dad, Thomas (Inaudible)?

POLICE DESK COLLIGAN: I know Tommy.

PO TOMMY'S DAUGHTER: (Hysterical)

POLICE DESK COLLIGAN: Okay, honey, honey, relax. I know Tommy very well, your dad is a good man. He'll be fine. Honey, relax.

PO TOMMY'S DAUGHTER: Everybody says (hysterical) ...

POLICE DESK COLLIGAN: Okay, honey, honey. Honey, listen. Listen, honey, you okay? Take yourself a breath. When we talk to Tommy we are going to have him call you, okay?

PO TOMMY'S DAUGHTER: (Hysterical)

POLICE DESK COLLIGAN: Okay, honey, relax, okay? Okay, just take a couple deep breaths, relax. Talk to your mom and your sisters.

PO TOMMY'S DAUGHTER: (Inaudible)

POLICE DESK COLLIGAN: Okay, I know your dad very well. Tommy is a great guy. He's fine. He always ... he's always fine, at everything he does. You know he's a good man. He's good and strong.

PO TOMMY'S DAUGHTER: Yes.

POLICE DESK COLLIGAN: Okay, honey?

PO TOMMY'S DAUGHTER: Yes.

POLICE DESK COLLIGAN: Okay, and if you need us, call us back, okay babe?

PO TOMMY'S DAUGHTER: Yes ... thank you.

POLICE DESK COLLIGAN: Okay, just relax, okay. You'll be ... Tommy ... he'll be fine.

PO TOMMY'S DAUGHTER: Okay.

POLICE DESK COLLIGAN: Bye-bye.

PO TOMMY'S DAUGHTER: Thanks. (LONG PAUSE)

(VARIOUS TELEPHONE NOISES) (LOUD COMMOTION) (PHONE RINGING)

(INAUDIBLE SECTIONS) (PHONE RINGING)

POLICE DESK SERGEANT WOZACK: Sergeant Wozack.

GENET: Oh, hey, Genet here.

POLICE DESK SERGEANT WOZACK: What's up?

GENET: You all right?

POLICE DESK SERGEANT WOZACK: Yeah.

GENET: You know anyone that was (Overlap)

POLICE DESK SERGEANT WOZACK: No. I'm across the river, you know, it's not like the Trade Center.

GENET: Did you see everything?

POLICE DESK SERGEANT WOZACK: Yeah, everything's good. Just call Barb Ship, you got her number? Somehow I can't get through, I don't know why.

GENET: I just talked to her, she asked me to call you to tell you (Inaudible).

POLICE DESK SERGEANT WOZACK: Well, if you can get in touch with her, tell her I've been trying to call but I can't. I'm fine, all right?

GENET: All right, see you later.

POLICE DESK SERGEANT WOZACK: Okay, thanks.

GENET: Did you hear about Philadelphia?

POLICE DESK SERGEANT WOZACK: Yeah. What did they do in Philadelphia?

GENET: Well, the (Inaudible) down outside of Pittsburgh ... about ten minutes from Philadelphia.

POLICE DESK SERGEANT WOZACK: Oh, wow. Unbelievable. Listen, do you know if (Inaudible) in a couple of hours?

GENET: (Inaudible)

POLICE DESK SERGEANT WOZACK: Oh, Jesus.

GENET: (Inaudible)

POLICE DESK SERGEANT WOZACK: Unbelievable. Everything is (Inaudible).

GENET: All right, (Inaudible).

POLICE DESK SERGEANT WOZACK: (Inaudible)

GENET: Talk to you later.

POLICE DESK SERGEANT WOZACK: Bye.

GENET: Bye. (LONG PAUSE)

(PHONE RINGING)

(VERBAL TRANSMISSIONS OVER PORTABLE DEVICE - INAUDIBLE)

(LONG PAUSE) (LOUD COMMOTION) (INAUDIBLE SECTION)

(POLICE DESK – OUTGOING CALL)

PA EOC: Port Authority EOC.

POLICE DESK SERGEANT WOZACK: Yeah, Sergeant Wozack upstairs. I have Captain Torres on the line. He said he's getting mixed reports. He has ... New York City OEM is telling him to open the bridge, and to alleviate some of the traffic. And obviously the FBI and military are telling us not to. Is there any way we can contact somebody?

PA EOC: Uh, the word that we have is that the Holland and the Lincoln Tunnel were to be opened westbound as per Assistant Executive Director Shriftin. I have no information about the George Washington Bridge, are you asking about the bridge at all?

POLICE DESK SERGEANT WOZACK: Right. Our last ... our last communication was that the military had wanted the George Washington Bridge closed.

PA EOC: If you could hold, I'll check and see (Inaudible).

POLICE DESK SERGEANT WOZACK: I'll hold. Thank you. (PAUSE) Hello? The one in two I think crashed too.

PA EOC: Sergeant?

POLICE DESK SERGEANT WOZACK: Yes?

PA EOC: If you don't mind holding one moment.

POLICE DESK SERGEANT WOZACK: Sure.

PA EOC: He's on another call.

POLICE DESK SERGEANT WOZACK: Okay.

PA EOC: Thank you.

COMMAND POST RADIO: Command Post calling.

CPD – Ch. 030 – PHONE – SGT's DESK 800 NUMBER

POLICE DESK SERGEANT WOZACK: Can somebody answer that? Command Post is calling CPD. Somebody get it. (PAUSE)

(OFFICERS AT STATION TALKING TO COMMAND POST)

PA - GUS: Sergeant Wozack?

POLICE DESK SERGEANT WOZACK: Yes.

PA - GUS: This is Gus, how are you.

POLICE DESK SERGEANT WOZACK: Gus.

PA - GUS: How are you doing? All right?

POLICE DESK SERGEANT WOZACK: Good. I got ... I got New York City ... actually I got the GWB on the line. New York City OEM is telling them to open up the bridge. Our last communication was FBI and military wanted it closed.

PA - GUS: Who told them to open up the bridge?

POLICE DESK SERGEANT WOZACK: New York City OEM. Is there any way you could ... is there a contact with them at all?

PA - GUS: Hold on one second.

POLICE DESK SERGEANT WOZACK: Thanks, Gus. (PAUSE) Captain ... I have New York (Inaudible) OEM on the other line. They've got me on hold. They want to know (Overlap)

PA - GUS: Hold on a second. (To office staff) Are we closing the GWB?

(AUDIO CUTS OUT) (LONG PAUSE)

(LOUD COMMOTION)

(END OF CD CPD Ch.030)