

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

SEPTEMBER 11, 2001



CPD – CH. 026

PHONE – CLERK – EXTRA – (201) 216-6800

DURATION: 3.33 HOURS

(TELEPHONE RINGING) (03:07)

(DIAL TONE) (PAUSE) (04:14)

PAPD - POLICE DESK: Port Authority Police.

FEMALE: (Inaudible)

PAPD - POLICE DESK: Hello? Port Authority Police.

FEMALE: (Inaudible) World Trade Center.

(TELEPHONE RINGING)

(DIAL TONE)

(TELEPHONE RINGING)

PAPD RICARDI - POLICE DESK: Port Authority Police, Ricardi.

MALE CALLER - BART: Frank, Bart.

PAPD RICARDI - POLICE DESK: Yeah, Bart. What's up (Overlap)

MALE CALLER - BART: What's going on?

PAPD RICARDI - POLICE DESK: World Trade number One is on ... is on flames, on the upper floor. They believe an aircraft hit it.

MALE CALLER BART: Big or small?

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD RICARDI - POLICE DESK: I don't know, but it was a fire, from here, I could see it out the windows pretty clear (Overlap)

MALE CALLER - BART: Okay, listen. I got about seven or eight detectives. We are going to head out that way, all right?

PAPD RICARDI - POLICE DESK: Okay. (To personnel at the station) Boris has seven or eight detectives, they're going to head out that way. Okay.

MALE CALLER - BART: Okay.

PAPD RICARDI - POLICE DESK: Okay, thanks. Bye.

(DIAL TONE)

(TELEPHONE RINGING) (9:00)

SERGEANT MURRIANO: Sergeant Murriano.

MALE CALLER - RAY: Hey, John?

SERGEANT MURRIANO: Yeah.

MALE CALLER - RAY: It's Ray.

SERGEANT MURRIANO: Ray.

MALE CALLER - RAY: You need me to come in and help out?

SERGEANT MURRIANO: Come in and help out, Ray.

MALE CALLER - RAY: All right.

SERGEANT MURRIANO: Okay?

MALE CALLER - RAY: I'll be in shortly.

SERGEANT MURRIANO: All right. (PAUSE)

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

(TELEPHONE RINGING)

SERGEANT MURRIANO: Sergeant Murriano.

MURRIANO'S MOTHER: John, it's mom.

SERGEANT MURRIANO: Mom.

MURRIANO'S MOTHER: I know you're busy, huh?

SERGEANT MURRIANO: You watching the news?

MURRIANO'S MOTHER: Yeah.

SERGEANT MURRIANO: Okay, I'm real busy here right now, mother.

MURRIANO'S MOTHER: Okay, sweetheart.

SERGEANT MURRIANO: I'll call you back.

MURRIANO'S MOTHER: You working the airport or the World Trade Center?

SERGEANT MURRIANO: No, I'm actually working the Command Center over here.

MURRIANO'S MOTHER: Okay, sweetheart, be careful.

SERGEANT MURRIANO: Okay.

MURRIANO'S MOTHER: All right, I love you.

SERGEANT MURRIANO: All right, I love you too.

SERGEANT MURRIANO: Sergeant Murriano.

GREG - NBC NEWS: Sergeant, it's Greg at NBC News. I need to put anybody on the air by telephone, to try and tell us what's happening. Can you help me?

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

SERGEANT MURRIANO: How can we know? I'm looking what you're looking at on the TV.

GREG - NBC NEWS: Can you tell me what you know?

SERGEANT MURRIANO: I don't know anything yet.

GREG - NBC NEWS: Can you tell me what you're looking at?

SERGEANT MURRIANO: You don't ... you don't have television?

GREG - NBC NEWS: I do (Overlap)

SERGEANT MURRIANO: It looks like a big hole in the top of One World Trade.

GREG - NBC NEWS: Is there anybody that can go on the telephone?

SERGEANT MURRIANO: It's too early for that.

GREG - NBC NEWS: How soon can I try to do that? Tell me what's ... advise me how
(Overlap)

SERGEANT MURRIANO: Well, call our public affairs people which is 212 ...

GREG - NBC NEWS: Yes.

SERGEANT MURRIANO: ... 435 ...

GREG - NBC NEWS: Right.

SERGEANT MURRIANO: ... 7777.

GREG - NBC NEWS: Thank you very much.

SERGEANT MURRIANO: You're welcome.

GREG - NBC NEWS: Bye. (PAUSE)

(TELEPHONE RINGING)

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

SERGEANT MURRIANO: Sergeant Murriano.

MALE CALLER: Hey, John, are they activating the EOC?

SERGEANT MURRIANO: They haven't yet. They haven't said anything to us yet.

MALE CALLER: Okay, how about Chicarelli, has he said anything?

SERGEANT MURRIANO: He hasn't said squat yet.

MALE CALLER: Okay, have you been in touch with him?

SERGEANT MURRIANO: We have not. I just got out here, boss.

MALE CALLER: Okay.

SERGEANT MURRIANO: Ray's handling it. I got people coming in.

MALE CALLER: All right. I'm going to respond at the Jersey City, at least we'll fire that thing up.

SERGEANT MURRIANO: Okay, boss.

MALE CALLER: All right.

SERGEANT MURRIANO: All right.

MALE CALLER: Bye-bye.

SERGEANT MURRIANO: Bye.

SERGEANT MURRIANO: Sergeant Murriano.

GREG - NBC NEWS: It's Greg at NBC News. I'm trying to put somebody on the air by telephone. Can anybody tell me what you know?

SERGEANT MURRIANO: Cannot talk right now. You gotta call our public affairs people.

GREG - NBC NEWS: Yes, thank you very much.

SERGEANT MURRIANO: All right. (PAUSE) (13:21)

(TELEPHONE RINGING)

SERGEANT MURRIANO: Sergeant Murriano.

MALE CALLER: Yeah, John, I'm sending five cops and a sergeant to the Trade Center, okay?

SERGEANT MURRIANO: Okay.

MALE CALLER: Bye.

SERGEANT MURRIANO: Bye.

(TELEPHONE RINGING)

SERGEANT MURRIANO: Sergeant Murriano.

FEMALE CALLER: Which tower is that?

SERGEANT MURRIANO: One.

FEMALE CALLER: Oh, it was one.

SERGEANT MURRIANO: Yeah.

FEMALE CALLER: Do they know what floor it is exactly?

SERGEANT MURRIANO: I'm not looking at it now, it's been ... it's hard to tell. Sixties, seventies, eighties, up there. Way up there. Maybe higher. All right?

FEMALE CALLER: Thanks.

SERGEANT MURRIANO: Bye. (PAUSE) (17:57)

SERGEANT MURRIANO: Murriano.

MALE CALLER: Prospero(?).

SERGEANT MURRIANO: Hey, you're all right, thank God.

MALE CALLER: I'm here, you know, the building is full of smoke. And it's really fucking ... the stairways are packed, like (Inaudible) on one of the floors, there's this big hole down.

SERGEANT MURRIANO: Do we know what it is?

MALE CALLER: Somebody said a plane hit the building.

SERGEANT MURRIANO: I don't see it. But it is on fire, I can see it now.

MALE CALLER: The top?

SERGEANT MURRIANO: Heavy fire.

MALE CALLER: Upstairs?

SERGEANT MURRIANO: Upstairs.

MALE CALLER: All right. We are going to work our way down, then.

SERGEANT MURRIANO: Okay?

MALE CALLER: Yeah.

SERGEANT MURRIANO: All right.

MALE CALLER: All right, goodbye.

SERGEANT MURRIANO: Bye.

(TELEPHONE RINGING) (19:19)

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD - POLICE DESK: Police ... Port Authority Police.

FEMALE CALLER: Hi, may I speak with Richie (Inaudible) please?

PAPD - POLICE DESK: He's not here right now.

FEMALE CALLER: Okay. Thank you.

PAPD - POLICE DESK: (Overlap) fine. (PAUSE) (22:11)

(TELEPHONE RINGING)

(DIAL TONE)

(TELEPHONE RINGING)

PAPD MULLIGAN - POLICE DESK: (To personnel at the station) I'm on the phone to Lincoln.

MALE - LINCOLN TUNNEL DESK: Lincoln Tunnel Desk, can I help you?

PAPD MULLIGAN - POLICE DESK: How are you doing? Mulligan, Central Desk.

New York City wants the tunnel shut down now. Okay?

MALE - LINCOLN TUNNEL DESK: We're ... we're shutting down, right?

PAPD MULLIGAN - POLICE DESK: Okay, shut everything.

MALE - LINCOLN TUNNEL DESK: We're shutting down.

PAPD MULLIGAN - POLICE DESK: Everything down until further notice.}

MALE - LINCOLN TUNNEL DESK: Okay.

PAPD MULLIGAN - POLICE DESK: Thank you, bye.

MALE - LINCOLN TUNNEL DESK: Bye. (26:22)

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

(DIAL TONE)

PAPD MULLIGAN - POLICE DESK: (To personnel at the station) I've got to phone Staten Island.

(TELEPHONE RINGING)

FERRIO - STATEN ISLAND: Staten Island, this is Ferrio(?).

PAPD MULLIGAN - POLICE DESK: Mr. Ferrio, Mulligan here. Listen, shut down the bridges.

FERRIO - STATEN ISLAND: Who's this?

PAPD MULLIGAN - POLICE DESK: This is Mulligan, Central Desk.

FERRIO - STATEN ISLAND: Yeah.

PAPD MULLIGAN - POLICE DESK: Shut 'em down.

FERRIO - STATEN ISLAND: All right, let me get in touch with the lieutenant.

PAPD MULLIGAN - POLICE DESK: This ... this has got to be right away, we've got a bad problem, okay?

FERRIO - STATEN ISLAND: Okay.

PAPD MULLIGAN - POLICE DESK: Everything is down, all right?

FERRIO - STATEN ISLAND: Well, we'll ... we'll shut it down.

PAPD MULLIGAN - POLICE DESK: Okay. Bye. (27:00)

(TELEPHONE RINGING)

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Mulligan.

JERRY COLLAGEN: Hey, Eddie, it's Jerry Collagen(?)

PAPD MULLIGAN - POLICE DESK: What's up?

JERRY COLLAGEN: Want me to come in and help (Overlap)

PAPD MULLIGAN - POLICE DESK: Come in. Come on in.

JERRY COLLAGEN: Okay, I'll be in, in a little ... I'm going to come to the square.

PAPD MULLIGAN - POLICE DESK: All right. Listen, any place you want to, come to the closest place. Just get there, okay?

JERRY COLLAGEN: Okay.

PAPD MULLIGAN - POLICE DESK: Okay, bye.

JERRY COLLAGEN: Bye. (PAUSE)

(TELEPHONE RINGING) (27:31)

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Officer Mulligan.

SERGEANT CAPPRA: Yeah, good morning, Mulligan. Sergeant Cappra(?) here, at police ... at PD Operations.

PAPD MULLIGAN - POLICE DESK: Right.

SERGEANT CAPPRA: We need all bridges and tunnels shut down.

PAPD MULLIGAN - POLICE DESK: Okay. (Overlap) Okay.

SERGEANT CAPPRA: (Overlap) Incoming traffic.

PAPD MULLIGAN - POLICE DESK: Okay, as of now we are shutting everything down.

SERGEANT CAPPRA: Okay, no, but we need availability to New Jersey hospitals, also.

PAPD MULLIGAN - POLICE DESK: That's going to take me a little while to ... to work that out.

SERGEANT CAPPRA: Okay. As our hospitals fill up, we are going to need hospitals over in Jersey.

PAPD MULLIGAN - POLICE DESK: Okay, the ... my ... my ... off the top of my head, the primary would be New Jersey College of Medicine and Dentists, University Hospital, Newark.

SERGEANT CAPPRA: Well, wherever the EMS people feel these people need to go to.

PAPD MULLIGAN - POLICE DESK: That's probably the best place, it's the best trauma center in North Jersey.

SERGEANT CAPPRA: What you guys think ... whichever you guys think would be (Overlap)

PAPD MULLIGAN - POLICE DESK: I would ... all right, I would say University of Newark and Hackensack.

SERGEANT CAPPRA: What ... whatever. I ... I just need you guys to shut down the incoming.

PAPD MULLIGAN - POLICE DESK: Okay. Incoming. Okay ...

SERGEANT CAPPRA: And keep some outbounds only.

PAPD MULLIGAN - POLICE DESK: Okay, if (Overlap)

SERGEANT CAPPRA: We are going to need for emergency going out, and probably people want to get out of the city and get home.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD MULLIGAN - POLICE DESK: Okay.

SERGEANT CAPPRA: What's your name, Mulligan?

PAPD MULLIGAN - POLICE DESK: Mulligan, right.

SERGEANT CAPPRA: Officer Mulligan, okay.

PAPD MULLIGAN - POLICE DESK: Okay, thanks.

SERGEANT CAPPRA: Thanks very much.

PAPD MULLIGAN - POLICE DESK: Okay, bye.

SERGEANT CAPPRA: Bye.

(TELEPHONE RINGING) (30:35)

(DIAL TONE)

(TELEPHONE RINGING)

FEMALE RECORDING: You have reached the New Jersey (Inaudible). If this is
(Inaudible) press zero now.

(TELEPHONE RINGING)

PAPD MULLIGAN - POLICE DESK: (To personnel at the station) I'm trying to get
him on the phone because ...

FEMALE: (Inaudible), can I help you?

PAPD MULLIGAN - POLICE DESK: How are you doing, Officer Mulligan, Port
Authority Police.

FEMALE: (Inaudible)

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD MULLIGAN - POLICE DESK: I'm ... all right, I'm assuming you are aware we have a condition in New York City.

FEMALE: Yes, sir.

PAPD MULLIGAN - POLICE DESK: Okay, New York City Police Operations are requesting available trauma centers in New Jersey.

FEMALE: Okay, let me transfer you to the (Inaudible) services.

PAPD MULLIGAN - POLICE DESK: Thank you, thanks. (To personnel at the station) I'm on the phone with the State Police now, guys.

FEMALE - STATE POLICE: State Police, (Inaudible).

PAPD MULLIGAN - POLICE DESK: How are you doing, Officer Mulligan, Port Authority Police.

FEMALE - STATE POLICE: Yes.

PAPD MULLIGAN - POLICE DESK: I assume you are aware we have a problem in Manhattan right now.

FEMALE - STATE POLICE: That's correct.

PAPD MULLIGAN - POLICE DESK: Okay, New York City Police Operations are requesting the possibility of an assist with moving critically injureds to trauma centers in Northern New Jersey (Overlap)

FEMALE - STATE POLICE: (Overlap) I'm going to let you speak with a trooper.

PAPD MULLIGAN - POLICE DESK: Thank you.

FEMALE - STATE POLICE: You're welcome.

SERGEANT MARTIN: Sergeant Martin, may I help you?

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD MULLIGAN - POLICE DESK: Sarge, Officer Mulligan, Port Authority Police.

SERGEANT MARTIN: Yeah.

PAPD MULLIGAN - POLICE DESK: We've got a problem in the city. And New York City Police Operations are trying to find out about getting critically injured to trauma centers in New Jersey. We are looking at possibly Hackensack and University of Newark. Is there any chance your guys can contact New York City aviation, because I think aviation is going to be snowed under, as soon as they start doing something.

SERGEANT MARTIN: I know they just shut down the GW bridge and the tunnel.

PAPD MULLIGAN - POLICE DESK: Okay, we got everything shut down inbound to New York. We are only allowing limited traffic out. We've shut down Kennedy. We are in the process of shutting down La Guardia and Newark I believe.

SERGEANT MARTIN: Let me get you over to my operations (Inaudible).

PAPD MULLIGAN - POLICE DESK: Thank you. Thank you. (PAUSE) (33:00) (To personnel at the station) I'm on the phone with the State Police. We're trying to ... okay. I'm on the phone with the State Police. We are trying to coordinate their guys with (Overlap)

OFFICER AT STATION: They're (Inaudible).

PAPD MULLIGAN - POLICE DESK: Well, I'm trying to get their dispatch guy to hook them up with New York City aviation, so they can work ...

OFFICER AT STATION: (Inaudible).

PAPD MULLIGAN - POLICE DESK: Hello?

SERGEANT MARTIN: Hold on, sir.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD MULLIGAN - POLICE DESK: Thanks. (PAUSE)

(TELEPHONE RINGING)

OPERATIONS SERGEANT: Operations, Sergeant Dexter(?), may I help you?

PAPD MULLIGAN - POLICE DESK: Sarge, Officer Mulligan, Port Authority.

OPERATIONS SERGEANT: How are you doing?

PAPD MULLIGAN - POLICE DESK: Okay, Sarge. We've got an actual right now ...
we've got a problem in Manhattan. There seems to be (Overlap)

OPERATIONS SERGEANT: Yes, I'm well aware of it.

PAPD MULLIGAN - POLICE DESK: Okay, okay. Our problem now is New York
City Police Ops contacted us, and they ... they're convinced that there is going to be a
problem moving critically injured to trauma centers in New Jersey. We are looking at the
University of Newark, and probably Hackensack. They are wondering if there is a
possibility that your aviation units could possibly coordinate with their guys, to set
something up to do this.

OPERATIONS SERGEANT: That would involve EMS people, to work out something
with them.

PAPD MULLIGAN - POLICE DESK: Okay, good, I ... well, I got a call from them.
So they were ... they were reaching out to us, figuring we might have a better number.

OPERATIONS SERGEANT: Okay, let me ... I'm going to speak to (Inaudible)

PAPD MULLIGAN - POLICE DESK: Okay.

OPERATIONS SERGEANT: (Inaudible)

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD MULLIGAN - POLICE DESK: Okay. (PAUSE) (34:34) (To personnel at the station) They are in the process of trying to switch me over to their op center.

MAN: (Inaudible) right now, get the op center.

PAPD MULLIGAN - POLICE DESK: Is that the op center?

OPERATIONS SERGEANT: I'm going to switch you right into the (Overlap)

PAPD MULLIGAN - POLICE DESK: Okay, okay. We ... Sarge, we got their op center on the other line right now.

OPERATIONS SERGEANT: Okay, sir.

PAPD MULLIGAN - POLICE DESK: Okay, thanks.

OPERATIONS SERGEANT: Not a problem.

PAPD MULLIGAN - POLICE DESK: (Overlap) Bye.

(TELEPHONE RINGING) (DIAL TONE)

(BACKGROUND CONVERSATION)

PAPD MULLIGAN - POLICE DESK: (To personnel at the station) How about Port Newark, because ... (TELEPHONE RINGING)

MAN: (Overlap) like we did with the Trade Center bombing (Overlap) with the emergency vehicles. And (Overlap) ...

(TELEPHONE RINGING)

SERGEANT MURRIANO: Sergeant Murriano.

FEMALE CALLER: Is Linda there?

SERGEANT MURRIANO: She is here. I don't know where she is, my darling.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

FEMALE CALLER: Oh, okay, thank you.

SERGEANT MURRIANO: All right. (PAUSE) (36:07)

(TELEPHONE RINGING)

SERGEANT MURRIANO: Sergeant Murriano.

FEMALE CALLER - JANE: Hi, Sarge, this is Jane(?) here.

SERGEANT MURRIANO: Jane, how are you doing, kiddo?

FEMALE CALLER - JANE: Good, (Inaudible) the Trade Center?

SERGEANT MURRIANO: Yeah.

FEMALE CALLER - JANE: Are they ... what's going on over there?

SERGEANT MURRIANO: Apparently two planes crashed into one and two.

FEMALE CALLER - JANE: Yeah, I ... I can see that.

SERGEANT MURRIANO: That's all I know, darling.

FEMALE CALLER - JANE: Okay, but you're not doing anything? You're not going over there?

SERGEANT MURRIANO: Who's not going over there?

FEMALE CALLER - JANE: I mean, should they respond ... Port Authority.

SERGEANT MURRIANO: It's crazy here, like it was when it blew up.

FEMALE CALLER - JANE: Okay.

SERGEANT MURRIANO: Okay, darling?

FEMALE CALLER - JANE: Do they need anybody?

SERGEANT MURRIANO: I would say get to work.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

FEMALE CALLER - JANE: Okay.

SERGEANT MURRIANO: All right?

FEMALE CALLER - JANE: Yeah.

SERGEANT MURRIANO: Okay.

FEMALE CALLER - JANE: Bye.

SERGEANT MURRIANO: Bye.

SERGEANT MURRIANO: (To personnel at the station) Kennedy is closed.

OFFICER IN STATION: (Overlap) wants to land at 34th Street.

SERGEANT MURRIANO: All right, that's not a problem.

OFFICER IN STATION: Okay, I could find (Overlap)

(TELEPHONE RINGING)

POLICE OPERATIONS: Operations, Morrow(?).

PAPD MULLIGAN - POLICE DESK: How are you doing? It's Mulligan, Port Authority Police.

POLICE OPERATIONS: How are you?

PAPD MULLIGAN - POLICE DESK: Okay, guy. Listen, we've got the Jersey State Police helicopters, going to contact your guys to coordinate.

POLICE OPERATIONS: Very good.

PAPD MULLIGAN - POLICE DESK: I got a call from Cappra(?), I guess, and he wanted to know about trauma centers. Now, the Jersey State Police can stage as many ambulances as necessary, if we tell them what our needs are.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

POLICE OPERATIONS: Okay.

PAPD MULLIGAN - POLICE DESK: So I don't know, I got a phone number I can give you, and it's their coordinations center. And they can arrange for the ambulances on the Jersey side of the river.

POLICE OPERATIONS: Jersey (Overlap)

PAPD MULLIGAN - POLICE DESK: Okay?

POLICE OPERATIONS: So they're (Overlap)

PAPD MULLIGAN - POLICE DESK: Okay, it's

POLICE OPERATIONS: Right.

PAPD MULLIGAN - POLICE DESK: ..

POLICE OPERATIONS: Right.

PAPD MULLIGAN - POLICE DESK: .. low, that is going to give you North Star, which is their MediVac helicopter. Just tell them what ... how many ambulances you think you need. And what they will do is they will coordinate through Mutual Aid, New Jersey.

POLICE OPERATIONS: Now, what's your name?

PAPD MULLIGAN - POLICE DESK: Mulligan.

POLICE OPERATIONS: Oh, Port Authority, right?

PAPD MULLIGAN - POLICE DESK: Yup.

POLICE OPERATIONS: Very good.

PAPD MULLIGAN - POLICE DESK: Okay, guy, no problem.

POLICE OPERATIONS: Thank you.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD MULLIGAN - POLICE DESK: Bye-bye. (PAUSE) (38:00)

(TELEPHONE RINGING) (44:32)

PAPD POLICE DESK: Police, Zapulla(?).

MALE CALLER - ARTIE: Yeah, it's Artie.

PAPD POLICE DESK: Hey Artie (Overlap)

MALE CALLER - ARTIE: They're doing 3000 miles (Overlap)

PAPD POLICE DESK: Right.

MALE CALLER - ARTIE: 3000 feet, and five miles.

PAPD POLICE DESK: And five miles.

MALE CALLER - ARTIE: Do you want it extended?

PAPD POLICE DESK: We haven't heard that yet.

MALE CALLER - ARTIE: Okay.

PAPD POLICE DESK: This is per New York, and the military at this time, okay?

MALE CALLER - ARTIE: Okay.

PAPD POLICE DESK: Okay, bye.

(TELEPHONE RINGING) (49:07)

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Officer Mulligan.

MALE CALLER - VINNIE: Sergeant (Inaudible) here.

PAPD MULLIGAN - POLICE DESK: Vinnie, what's up?

MALE CALLER - VINNIE: Hey, listen ...

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

PAPD MULLIGAN - POLICE DESK: Yeah?

MALE CALLER - VINNIE:

PAPD MULLIGAN - POLICE DESK: Okay.

MALE CALLER - VINNIE: They shut down Newark ... we are trying to keep an eye on these airports.

PAPD MULLIGAN - POLICE DESK: Right, right, everything is shut down.

MALE CALLER - VINNIE: Anybody up there in charge, can get the helicopter, and we can fly a dog from Newark to La Guardia? Because they'll never get there in this mess(?).

PAPD MULLIGAN - POLICE DESK: Well, the only thing I can tell you at this point, we can try to get NYPD ops. Because we can't get our helicopters, because we've got to beep them, and all the beepers are out.

MALE CALLER - VINNIE: I can't call three(?) ... holy shit.

PAPD MULLIGAN - POLICE DESK: Yeah, yeah. Yeah. What I can do is ... you know what? You might ... you might get farther than I can, Vinnie.

MALE CALLER - VINNIE: Okay.

PAPD MULLIGAN - POLICE DESK: I'll give you a number for NYPD ops, okay?

MALE CALLER - VINNIE: Well, who in charge up there?

PAPD MULLIGAN - POLICE DESK: I got Sergeant Murriano, and Sergeant Lozack. At this point, if you think it's a prudent thing to do, and they got a bird to move you ...

MALE CALLER - VINNIE: All right. Give me the phone number and I'll call Morris.

PAPD MULLIGAN - POLICE DESK: Okay, all right. It's a 212 area code.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

MALE CALLER - VINNIE: Right.

PAPD MULLIGAN - POLICE DESK: That's going to give you NYPD ops.

MALE CALLER - VINNIE: Right.

PAPD MULLIGAN - POLICE DESK: Everything goes through them right now. So I don't see a problem with that.

MALE CALLER - VINNIE: I don't either. I'll call Morris first, though.

PAPD MULLIGAN - POLICE DESK: Okay, good luck.

MALE CALLER - VINNIE: Okay, bye.

PAPD MULLIGAN - POLICE DESK: (Overlap) Bye. (50:07)

(TELEPHONE RINGING) (52:21)

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Officer Mulligan.

FEMALE CALLER: Hi, I'm calling from the Hendriks(?) County Sheriff's office. Can you connect me with Morrone's office.

PAPD MULLIGAN - POLICE DESK: We can't get you through to Morrone's office, and he wouldn't be there right now anyway.

FEMALE CALLER: Okay.

PAPD MULLIGAN - POLICE DESK: What can we ... what can we help you with.

FEMALE CALLER: Hold on one minute. (NOISES)

PAPD MULLIGAN - POLICE DESK: Hello?

(TELEPHONE RINGING)

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Officer Mulligan.

PAPD RODRIGUEZ: Hey, what's up. It's officer Rodriguez, man.

PAPD MULLIGAN - POLICE DESK: Hey, guy, what's up?

PAPD RODRIGUEZ: Hey, uh ...

PAPD MULLIGAN - POLICE DESK: Listen, suit up, go to the nearest facility.

PAPD RODRIGUEZ: Oh ...

PAPD MULLIGAN - POLICE DESK: Okay?

PAPD RODRIGUEZ: What's up?

PAPD MULLIGAN - POLICE DESK: I said suit up, and go to the nearest facility.

PAPD RODRIGUEZ: Oh, okay. That's ... that's why I was calling.

PAPD MULLIGAN - POLICE DESK: Just suit up, go to the nearest facility. Tell them you were told by ... by the sergeant, by Sergeant Murriano at the Central Desk.

PAPD RODRIGUEZ: Sergeant Murriano?

PAPD MULLIGAN - POLICE DESK: Right. Just go to ... go to the closest facility, and plan on being there for awhile.

PAPD RODRIGUEZ: You got it, buddy.

PAPD MULLIGAN - POLICE DESK: Okay, babe.

PAPD RODRIGUEZ: Okay, bye.

PAPD MULLIGAN - POLICE DESK: Bye. (55:13)

(TELEPHONE RINGING) (1:09:33)

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Officer Mulligan

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

PAPD MALE CALLER - BOB: Hey Eddie, Bob Ziconski(?) here, man.

PAPD MULLIGAN - POLICE DESK: Hey, what's up?

PAPD MALE CALLER - BOB: Hey, what's the phone number for our Command Post?

PAPD MULLIGAN - POLICE DESK: The phones aren't working there.

PAPD MALE CALLER - BOB: The phones aren't working there. Do you know that we have anybody up in, uh, like One PT or anything?

PAPD MULLIGAN - POLICE DESK: If we have somebody there, it's news to us.

PAPD MALE CALLER - BOB: Okay. (Overlap)

PAPD MULLIGAN - POLICE DESK: At this point, it's tough to get from this side of the creek to that side of the creek.

PAPD MALE CALLER - BOB: Right, right, right.

PAPD MULLIGAN - POLICE DESK: So I'm hoping and assuming that somebody from over there had the foresight to send a three-swiper or better over there.

PAPD MALE CALLER - BOB: Right. And myself (Inaudible) I've got the FBI 26 Fed Plaza.

PAPD MULLIGAN - POLICE DESK: Okay, the only thing I can say, if you see another person, it might be ... it might be a good idea to direct them in that ... that way.

But we have ... all cell phones are out. All beepers are out. And most of the phones, you know, those Port Authority Meridian phones, they're out too. Everything's out.

PAPD MALE CALLER - BOB: Right, right. Because I tried the cell phone myself.

PAPD MULLIGAN - POLICE DESK: Right, and I'm running very low on pigeons.

PAPD MALE CALLER - BOB: I know that. Incredible, okay.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

PAPD MULLIGAN - POLICE DESK: Okay, guy?

PAPD MALE CALLER - BOB: Yes, thank you. Bye. (1:10:33)

(TELEPHONE RINGING) (PAUSE) (1:12:40)

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Officer Mulligan.

PORT NEWARK - FRANK: Hey, how are you doing? It's Frank Baron(?), at Port Newark.

PAPD MULLIGAN - POLICE DESK: How are you doing. (Overlap)

PORT NEWARK - FRANK: Do you have a phone number for the Command Center?

PAPD MULLIGAN - POLICE DESK: The phones aren't working, their cell phones ... there's no cell service.

PORT NEWARK - FRANK: All right, so there's no Command Post phone numbers.

PAPD MULLIGAN - POLICE DESK: Well, what they are trying to do is Verizon ... the Command Post is at Vesey and West Street.

PORT NEWARK - FRANK: Right.

PAPD MULLIGAN - POLICE DESK: And Verizon, is as we speak, is trying to hard line the phones for us. But right now we are doing, you know, third party communication to them.

PORT NEWARK - FRANK: Okay, so there is really no direct contact.

PAPD MULLIGAN - POLICE DESK: No, no.

PORT NEWARK - FRANK: Okay, good (Overlap)

PAPD MULLIGAN - POLICE DESK: Okay, guy?

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

PORT NEWARK - FRANK: Thanks, bye.

(TELEPHONE RINGING)

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Officer Mulligan.

MALE CALLER - VERONI: Sergeant, Veroni(?).

PAPD MULLIGAN - POLICE DESK: What's up?

MALE CALLER - VERONI: They need (Inaudible) people?

PAPD MULLIGAN - POLICE DESK: Just show up, go to the nearest facility.

MALE CALLER - VERONI: All right.

PAPD MULLIGAN - POLICE DESK: Okay, guy, bye.

MALE CALLER - VERONI: (Overlap) Bye.

PAPD MULLIGAN - POLICE DESK: Okay, bye. (1:18:25) (PAUSE)

(DIAL TONE) (BUSY SIGNAL) (PAUSE) (1:24:24)

PAPD MULLIGAN - POLICE DESK: Port Authority Police, Officer Mulligan.

POLICE CHIEF: Officer Mulligan, Chief (Inaudible).

PAPD MULLIGAN - POLICE DESK: Yes, sir.

POLICE CHIEF: Do we still have a Command Post?

PAPD MULLIGAN - POLICE DESK: We don't know, we ... we can't make contact.

We have no phones. We have no radios. We're attempting to try and figure out

(Inaudible) respond(?), sir.

POLICE CHIEF: I'm with Jeff (Inaudible), our attorney. We just almost got crushed or out (?).

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

PAPD MULLIGAN - POLICE DESK: Okay.

POLICE CHIEF: But I'm trying to find out who's where.

PAPD MULLIGAN - POLICE DESK: Okay, our Command Post, the last we heard, was at Vesey and West Street.

POLICE CHIEF: All right. Have you heard from the Director?

PAPD MULLIGAN - POLICE DESK: No, sir. I saw him this morning, but I haven't heard from him. We haven't heard from anybody. All cell phones and beepers are out of service.

POLICE CHIEF: All right. You have nothing to tell me? What happened at the Pentagon.

PAPD MULLIGAN - POLICE DESK: Yeah, it seems to be happening all over, they've grounded all commercial aircraft at this time. There's ... there's various reports ... terrorist vehicles, you know, on the crossings. So we're ... we're doing the best we can at this point. They've got the bridge open solely for military traffic. There's no inbound traffic to New York.

POLICE CHIEF: All right. What did you hear about the Pentagon, are they all right?

PAPD MULLIGAN - POLICE DESK: We haven't heard anything. We ... we can't get through on those phones.

POLICE CHIEF: Okay.

PAPD MULLIGAN - POLICE DESK: Okay, Chief? Vesey and West Street is the Command Post. We haven't heard from them. We're trying to establish contact. Like I said, almost everything we have is out.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

POLICE CHIEF: Okay.

PAPD MULLIGAN - POLICE DESK: Okay, Chief?

POLICE CHIEF: If you need me, beep me or try my cell phone and see what it's worth.
I'm on the World Trade radio channel two.

PAPD MULLIGAN - POLICE DESK: Okay, Chief. Thank you, bye.

POLICE CHIEF: (Overlap) Bye. (1:26:00)

(PAUSE)

SERGEANT MURRIANO: Sergeant Murriano.

MALE CALLER - JEFF: John, Jeff Nickel(?). Listen, I can't get through to there. I'm
at the Tech Center now. The roads are just horrendous.

SERGEANT MURRIANO: Okay.

MALE CALLER - JEFF: Me, Rogers, and Silfredo(?) are here. We are going to grab
the wheels, and we are just going to head right in to the Trade Center.

SERGEANT MURRIANO: Okay, number two collapsed.

MALE CALLER - JEFF: Number two just collapsed?

SERGEANT MURRIANO: That's correct.

MALE CALLER - JEFF: Holy shit. All right. What ... what radios are you guys
monitoring?

SERGEANT MURRIANO: We got (Overlap) We got ...

MALE CALLER - JEFF: What radio do you have?

SERGEANT MURRIANO: If you've got an 800 radio ...

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

MALE CALLER - JEFF: (Overlap) better ...

SERGEANT MURRIANO: ... play with the channels.

MALE CALLER - JEFF: All right. All right, we'll be on CPD on it, then.

SERGEANT MURRIANO: Okay.

MALE CALLER - JEFF: All right, John.

SERGEANT MURRIANO: Bye-bye.

MALE CALLER - JEFF: Bye. (PAUSE) (1:28:03)

(PHONE RINGING)

PAPD COLLAGEN - POLICE DESK: Police, Collagen(?).

MALE CALLER: (GARBLED)

PAPD COLLAGEN - POLICE DESK: Hello? Hello?

MALE CALLER: (STATIC)

PAPD COLLAGEN - POLICE DESK: I can't hear you. I know you're from SIB(?), I
can't hear you.

MALE CALLER: (STATIC)

(PAUSE) (DIAL TONE)

(TELEPHONE RINGING) (1:30:17) (LONG PAUSE) (1:37:54)

PAPD CALLAHAN - POLICE DESK: Port Authority Police, Officer Callahan.

MALE CALLER - NBC NEWS: It's NBC News. Do you have anybody that can do a
phone interview with us?

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

PAPD CALLAHAN - POLICE DESK: No, we don't.

MALE CALLER - NBC NEWS: Thank you.

(LONG PAUSE) (DIAL TONE) (2:18:58) (STATIC) (BUSY SIGNAL)

(DIAL TONE)

(BACKGROUND CONVERSATION)

(TELEPHONE RINGING)

PAPD - POLICE DESK: Yeah, this is Officer Mane(?), with the Port Authority Police.

I received a telex, in regards to additional help. It's from Morris County Sheriff's Office.

It says, "Chief Alice Baxter."

MALE: Hold on a second. Do you know what it's about because I don't know

(Inaudible).

PAPD - POLICE DESK: They are offering assistance for the bombing that we just had or the, uh, the plane.

MALE: It's basically telling them to come (Inaudible)

PAPD - POLICE DESK: All right. If they could ... if they can get ... make their way to the Holland Tunnel, we'd appreciate it.

MALE: To the Holland Tunnel?

PAPD - POLICE DESK: Right. And then from there, we can dispatch into the city.

MALE: (Inaudible) start calling people out.

PAPD - POLICE DESK: Well, we can use as much help as we possibly can.

MALE: All right.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

PAPD - POLICE DESK: Whatever you ... whatever you guys can spare, we'd appreciate.

MALE: (Inaudible).

PAPD - POLICE DESK: No, not ... well ... (To personnel at the station) Do we need bomb personnel?

GROUP IN OFFICE: (Overlap)

PAPD - POLICE DESK: Yes. Yes. Canine cadaver would be of assistance.

MALE: (Inaudible)

PAPD - POLICE DESK: Any ... anybody, we just need as much help as possible.

MALE: Okay.

PAPD - POLICE DESK: Thank you.

MALE: Bye.

(LONG PAUSE) (DIAL TONE) (BACKGROUND CONVERSATION) (STATIC)

(2:46:56) (DIAL TONE)

(PHONE RINGING)

MALE - HOLLAND TUNNEL: Holland Tunnel.

PAPD PETERSON - POLICE DESK: Yeah, Manny, Peterson. Do you got any units to escort a North Arlington ... uh ... (Overlap) All right, never mind.

(2:50:40)

MALE - HOLLAND TUNNEL: Holland Tunnel.

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

PAPD PETERSON - POLICE DESK: Yeah, Peterson, at the pool here. Uh ... have your lieutenant or Captain (Inaudible) available, canine eight, at the Lincoln Tunnel at this number. Are you ready?

MALE - HOLLAND TUNNEL: Yeah.

PAPD PETERSON - POLICE DESK: 617-8010. Okay.

MALE - HOLLAND TUNNEL: Eight-zero-one-zero?

PAPD PETERSON - POLICE DESK: That's correct. 617-8010.

MALE - HOLLAND TUNNEL: Okay.

PAPD PETERSON - POLICE DESK: Okay.

(DIAL TONE) (2:55:45)

FEMALE: Fourteen ... six-one-five-three.

(DIAL TONE)

FEMALE: Fourteen ... six-two-three-six. Six-two-three-six.

(DIAL TONE)

FEMALE: Fourteen ... six-two-three-six.

(BACKGROUND CONVERSATION)

(DIAL TONE)

FEMALE: Fourteen ... I can't. Does he got Newark on the line? (BUSY SIGNAL)

(DIAL TONE)

(BACKGROUND CONVERSATION)

(DIAL TONE)

CPD – CH. 026 – PHONE – CLERK – EXTRA – (201) 216-6800

CONFIDENTIAL – ATTORNEY/CLIENT PRIVILEGE

FEMALE: Sixty-three-hundred. (2:58:15)

(DIAL TONE) (BUSY SIGNAL) (LONG PAUSE)

(END OF CPD CH. 26)