

NEWARK AIRPORT – CH. 030 – PHONE – POLICE CAD DESK



**SEPTEMBER 11, 2001**

**NEWARK AIRPORT – CH. 030**

**PHONE – POLICE CAD DESK**

**Duration: 3.33 Hours**

(BACKGROUND CONVERSATION AND RADIO TRANSMISSIONS -  
UNDECIPHERABLE) (VARIOUS TELEPHONE NOISES)

(1:55)

MAN: There is some sort of (Inaudible) at that location.

MAN: OK, Roger (Inaudible) report.

MAN: (Inaudible) 10153.

MAN: ARU four-zero.

MAN: That's confirmed.

MAN: Sounds like Belfiore on the radio.

MAN: Wait for further instructions (Inaudible) all units have to go now. (4:07)

MAN: FBI vehicle standing by for equipment.

(LONG PAUSES)

(PHONE RINGING)

(PAUSE) (7:24)

RECORDER: Record a message.

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POLICE DESK: Hello? Hello? Hello? Pick up, or why don't you put the TV on. I'll talk to you later. (PAUSE)

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POLICE DESK PO JIMMY MACK: Hello, who is this? (13:22)

PO SKIFFIC: Skiffic.

POLICE DESK PO JIMMY MACK: Skiffic, this is Jimmy (Inaudible). Listen, we are getting word that this is a terrorist attack.

PO SKIFFIC: Okay.

POLICE DESK PO JIMMY MACK: All right? So just be very, uh, vigilant on your post. And, uh, just be aware that something could happen to you too, you never know.

PO SKIFFIC: Roger.

POLICE DESK PO JIMMY MACK: Okay.

PO SKIFFIC: Thank you.

POLICE DESK PO JIMMY MACK: Just let everybody know that please, at Terminal A.

PO SKIFFIC: Okay, thank you.

POLICE DESK PO JIMMY MACK: Thank you, all right.

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POLICE DESK PO JIMMY MACK: Jimmy?

PO JIMMY: Yeah.

POLICE DESK PO JIMMY MACK: Jimmy Mack.

PO JIMMY: Yes, Jimmy.

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POLICE DESK PO JIMMY MACK: Hold on one second. (PAUSE) (To personnel on radio) Okay, listen, 8-0-1 wants the canines in the CTA area. Copy?

MAN ON RADIO: They want canines at CTA, and they want to mobilize the  
(Inaudible)?

POLICE DESK PO JIMMY MACK: He told me to have the two canines assigned to Newark stay in the CTA area.

MAN ON RADIO: (Inaudible), copy.

POLICE DESK PO JIMMY MACK: Thank you. Jimmy, they're ...

PO JIMMY: Mobilizing.

POLICE DESK PO JIMMY MACK: Yeah. No, no, no. They're thinking this is a terrorist attack.

PO JIMMY: Yeah, that's ... I was watching on the news.

POLICE DESK PO JIMMY MACK: And, um ... be ... be very diligent on your post looking for shit, all right?

PO JIMMY: You got it.

POLICE DESK PO JIMMY MACK: Let everybody in Terminal C know that you're in C now, all right?

PO JIMMY: Yeah, I'm in C.

POLICE DESK PO JIMMY MACK: Okay, let everybody know that please.

PO JIMMY: You got it, Jimmy.

POLICE DESK PO JIMMY MACK: Thank you, sir.

PO JIMMY: Okay.

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POLICE DESK PO JIMMY MACK: Bye-bye.

PO JIMMY: Bye-bye. (PAUSE) (15:00)

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POLICE DESK PO JIMMY MACK: Dave (Inaudible). (17:00)

PO DAVE: Yeah.

POLICE DESK PO JIMMY MACK: Jimmy Mack.

PO DAVE: What's up?

POLICE DESK PO JIMMY MACK: Um ... they're ... they're saying that this is a terrorist attack.

PO DAVE: Uh-huh?

POLICE DESK PO JIMMY MACK: So, uh, 8-1 wants everybody to make sure they are being very diligent on their post, and look around. Uh, something could be happening over here too. And just let everybody know at ... at Terminal B. You're at B, right?

PO DAVE: Okay, yeah.

POLICE DESK PO JIMMY MACK: Let everybody know at Terminal B, that's what the deal is.

PO DAVE: Okay.

POLICE DESK PO JIMMY MACK: Okay?

PO DAVE: All right.

POLICE DESK PO JIMMY MACK: All right, man.

PO DAVE: Bye.

POLICE DESK PO JIMMY MACK: Bye-bye. (PAUSE) (17:30)

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(PHONE RINGING)

FEMALE: Hello?

POLICE DESK PO JIMMY MACK: Hello. You okay?

FEMALE: Oh, God, I'm just watching the TV.

POLICE DESK PO JIMMY MACK: Yeah.

FEMALE: I don't (Inaudible) watch this.

POLICE DESK PO JIMMY MACK: Yeah. They, uh ... this airport is ... we closed the airport.

FEMALE: I heard. I heard.

POLICE DESK PO JIMMY MACK: Yeah.

FEMALE: Are you going over?

POLICE DESK PO JIMMY MACK: No, not yet.

FEMALE: Yeah.

POLICE DESK PO JIMMY MACK: They gotta keep guys here, yet, you know?

FEMALE: Yeah, I know.

POLICE DESK PO JIMMY MACK: But, uh ... this is ... this is definitely a terrorist attack.

FEMALE: Oh, I know. There was a thing, they followed that footage ...

POLICE DESK PO JIMMY MACK: Yeah.

FEMALE: I watched as the plane, deliberately just going straight into ... into the building.

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POLICE DESK PO JIMMY MACK: Uh-huh.

FEMALE: Oh, my God.

POLICE DESK PO JIMMY MACK: I know. Okay, well, they're sending guys over there now but ...

FEMALE: This is ... this is ...

POLICE DESK PO JIMMY MACK: Hold on, hold on. (To man on radio) Go ahead, Farmer.

MAN ON RADIO: (Inaudible)

POLICE DESK PO JIMMY MACK: Roger. Hey, Lou. All right, I gotta go.

FEMALE: Okay, hon.

POLICE DESK PO JIMMY MACK: All right, just relax.

FEMALE: Okay.

POLICE DESK PO JIMMY MACK: All right, baby.

FEMALE: All right. Bye.

POLICE DESK PO JIMMY MACK: Bye-bye. (18:54)

(LONG PAUSE)

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PAPD OFFICER MCDONALD: Port Authority Police, Officer McDonald. (24:05)

FEMALE CALLER: George (Inaudible), please.

PAPD OFFICER MCDONALD: Sure, hold on a second.

FEMALE CALLER: Thank you. (LONG PAUSE)

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(PHONE RINGING) (52:06)

FEMALE OPERATOR: Hello?

POLICE DESK PO JIMMY MACK: Hi, this is Jimmy Mack downstairs.

FEMALE OPERATOR: Yeah.

POLICE DESK PO JIMMY MACK: Were you trying to reach Kappazoli.

FEMALE OPERATOR: Yeah.

POLICE DESK PO JIMMY MACK: Okay, they couldn't ... uh, for some reason they couldn't hear you. But he knew you were trying to reach him.

FEMALE OPERATOR: Oh, okay.

POLICE DESK PO JIMMY MACK: Uh, because he called on the cell phone I guess.

FEMALE OPERATOR: Sure, can I get the number?

POLICE DESK PO JIMMY MACK: I don't know what it is.

FEMALE OPERATOR: Oh, boy. I don't have it.

POLICE DESK PO JIMMY MACK: Uh, hold on. (PAUSE) (RADIO TRANSMISSIONS)

MAN ON RADIO: The (Inaudible) is going to stay closed, I mean, judging by what (Inaudible).

MAN ON RADIO: Go ahead, Newark.

POLICE DESK PO JIMMY MACK: Okay, we have them on the phone, what do you need?

MAN ON RADIO: I couldn't get through on the cell phone.

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FEMALE OPERATOR: Oh, okay. Could you tell him to call home? That his wife is very worried about him.

POLICE DESK PO JIMMY MACK: Okay.

FEMALE OPERATOR: Okay?

POLICE DESK PO JIMMY MACK: All right.

FEMALE OPERATOR: Okay.

POLICE DESK PO JIMMY MACK: Thanks.

FEMALE OPERATOR: Thank you, bye.

POLICE DESK PO JIMMY MACK: Bye. (LONG PAUSE)

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PO JOHN KANNUZO: Police desk, Kannuzo. (55:25)

DAVIE: Johnnie?

PO JOHN KANNUZO: Yeah.

DAVIE: Davie.

PO JOHN KANNUZO: Yeah.

DAVIE: What's up, baby?

PO JOHN KANNUZO: What's up?

DAVIE: Crazy, huh?

PO JOHN KANNUZO: You know, it's a 757, hijacked out of (Overlap)

DAVIE: (Inaudible) we seen everything from the building. We seen the second plane go in (Overlap)

PO JOHN KANNUZO: Yeah, I've been here for 20 hours.



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DAVIE: They just hit the Pentagon too.

PO JOHN KANNUZO: Yup.

DAVIE: Okay (Overlap)

PO JOHN KANNUZO: Terrible.

DAVIE: Okay. You got anything (Overlap)

PO JOHN KANNUZO: I'll be here for two days.

DAVIE: Okay, if you hear anything, you got my job number? (55:46)

PO JOHN KANNUZO: Uh ... no.

DAVIE: Let me give it to you, can I ...

PO JOHN KANNUZO: One second here.

DAVIE: All right.

PO JOHN KANNUZO: Go ahead.

DAVIE: Okay,

PO JOHN KANNUZO:

DAVIE:

PO JOHN KANNUZO: Okay.

DAVIE: Or either one.

PO JOHN KANNUZO:

DAVIE: It's or just ask for me.

PO JOHN KANNUZO: All right.

DAVIE: All right?

PO JOHN KANNUZO: Later.

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DAVIE: Thanks, bye.

PO JOHN KANNUZO: Bye. (LONG PAUSE) (56:14)

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POLICE DESK PO DOWNEY: Police Desk, Downey.

FEMALE CALLER: Hi, how are you doing? I know there's a (Inaudible) New York City (Inaudible)

POLICE DESK PO DOWNEY: Right, right.

FEMALE CALLER: I'm here in Jersey, at my parent's house. I've got to get to work. I'm actually (Inaudible) system off.

POLICE DESK PO DOWNEY: Your work (Inaudible)?

FEMALE CALLER: Yeah.

POLICE DESK PO DOWNEY: Okay.

FEMALE CALLER: How do I get to Manhattan?

POLICE DESK PO DOWNEY: Well, they shut down everything. Apparently the bridge and (Overlap)

FEMALE CALLER: The military shut down, or did they ...

POLICE DESK PO DOWNEY: It's ... no, it's probably not a military shutdown. I'm sure ... to tell you the truth, I don't know if they are going to make exceptions. All I know is all entry and exit into Manhattan right now are closed.

FEMALE CALLER: All right, intelligence headquarters is in Brooklyn. How ... can I get to Staten Island on the Outerbridge?

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POLICE DESK PO DOWNEY: (To personnel at the station) Is the Outerbridge closed? (PAUSE) Hello? Hello? Hello? The system went off. She's with New York City intelligence. Hello? (PAUSE) (1:04:12)

(BACKGROUND CONVERSATION IN OFFICE)

MAN: They hit our tower.

MAN: What?

MAN: They hit our tower!

MAN ON TV BROADCAST: "The top portion of the building has collapsed" ...

MAN: We lost (Inaudible). No radios (Inaudible).

MAN: (Inaudible) cell.

MAN: (Inaudible) all radios are dead.

MAN: Dead.

MAN: We've got no (Inaudible).

(UNINTELLIGIBLE BACKGROUND CONVERSATION)

MALE: Oh shit. (1:05:00)

MALE A: We can't even get ...

MALE B: Yeah, we got no radio contact. We've got nothing. (1:07:10)

MALE A: Nothing.

(LONG DIAL TONE, VARIOUS TELEPHONE NOISES)

(UNINTELLIGIBLE BACKGROUND CONVERSATION)

(LONG PAUSES)

POLICE OFFICER: Yes, sir. (PAUSE) Okay. (1:31:00)

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(DIAL TONE) (LONG PAUSES)

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FEMALE: Hello?

POLICE OFFICER: Hello.

FEMALE: Hi.

POLICE OFFICER: It's me. You all right?

FEMALE: Yeah.

POLICE OFFICER: Okay. Listen, I don't know how long these phones are going to stay in order.

FEMALE: Okay.

POLICE OFFICER: Because we're getting all the stuff on the World Trade Center (Inaudible).

FEMALE: Yeah. Are you going over?

POLICE OFFICER: No. Right now, no.

FEMALE: Okay.

POLICE OFFICER: But, uh ...

FEMALE: Because Jeff wanted to know if you were over there.

POLICE OFFICER: Yeah, right now, nobody is going over there yet. We gotta ... we're trying to secure this place.

FEMALE: Okay.

POLICE OFFICER: You know? But ... like I said, if you don't hear from me, it's because the phones are ... are dead, all right?

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FEMALE: Okay.

POLICE OFFICER: So don't panic.

FEMALE: Okay.

POLICE OFFICER: All right?

FEMALE: Yeah.

POLICE OFFICER: If I go someplace, I will let you know.

FEMALE: Okay. So ...

POLICE OFFICER: If I can.

FEMALE: Yeah.

POLICE OFFICER: You know?

FEMALE: Both those buildings are gone. (Crying) And all those people.

POLICE OFFICER: I know. Well, we had cops go over there.

FEMALE: I know. I know. I know. I know.

POLICE OFFICER: Um ... hold on one second.

FEMALE: Yeah.

POLICE OFFICER: (To personnel at the station) If he's coming into (Inaudible), send him there, (Inaudible) check point. (PAUSE) All right.

FEMALE: All right.

POLICE OFFICER: So I'll (Overlap)

FEMALE: Well, if someone has a cell phone or something, call me if you can.

POLICE OFFICER: Yeah.

FEMALE: All right?

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POLICE OFFICER: Okay.

FEMALE: I'm sure I won't see you for days.

POLICE OFFICER: Probably. Yeah.

FEMALE: Just be careful, all right?

POLICE OFFICER: Okay.

FEMALE: You know, and ...

POLICE OFFICER: Yeah.

FEMALE: Okay?

POLICE OFFICER: Okay.

FEMALE: All right.

POLICE OFFICER: Listen, uh ...

FEMALE: What?

POLICE OFFICER: Uh, uh ...

FEMALE: What were you going to say?

POLICE OFFICER: I don't know if we can let Jamie go.

FEMALE: What do you mean? I mean ... you can let her go over. Just say the

(Inaudible) ... oh, I know, please, this is (Inaudible), I think I had a migraine this morning. Just (Inaudible) about this, and then this happens.

POLICE OFFICER: Okay.

FEMALE: They're not going to ... they got it all, you think they'll have flights going again, right?

POLICE OFFICER: I would think so, but ... I don't know. We'll discuss it.

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FEMALE: All right.

POLICE OFFICER: All right?

FEMALE: Okay.

POLICE OFFICER: All right.

FEMALE: Bye-bye.

POLICE OFFICER: Bye-bye. (LONG PAUSE) (1:44:00)

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(BACKGROUND CONVERSATION)

(PHONE RINGING)

FEMALE: Hello?

POLICE OFFICER: Hi, it's me.

FEMALE: Hi.

POLICE OFFICER: I just thought, you know, as of now, (Inaudible) the change, but Jay has got me helping on the desk.

FEMALE: Okay.

POLICE OFFICER: Okay? All right, just wanted to let you know that.

FEMALE: You heard they both collapsed.

POLICE OFFICER: What's that?

FEMALE: You heard they both collapsed.

POLICE OFFICER: I know. I know, we're (Overlap)

FEMALE: And they're saying that there is a hijacked plane en route to (Overlap)

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POLICE OFFICER: I'm watching. I know, we have Channel two on now. But I just wanted to at least, you know, let you know what I was doing for now, okay? If anything changes, I'll try and give you a quick call. And also keep in mind that our phones here are in and out.

FEMALE: Yeah.

POLICE OFFICER: Okay?

FEMALE: Okay.

POLICE OFFICER: All right, talk to you later. Love you. (PAUSE)

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POLICE OFFICER: Hey, you know what? Hold on, let me ...

RECORDING: The number you have reached at the University of Medicine in (Inaudible) New Jersey has been changed. Please hang up and redial, replacing : with

If you need further assistance, please call (DIAL TONE)

FEMALE - MEDICAL CENTER: (Inaudible) Medical Center.

POLICE OFFICER: Hi, Newark Airport here. We have a woman down. Would you be able to send a unit to building 156 on the south side of the slope.

FEMALE - MEDICAL CENTER: One-fifty-six.

POLICE OFFICER: Right.

FEMALE - MEDICAL CENTER: Okay. And what's wrong with her? I think we got that already.

POLICE OFFICER: You got that one?

FEMALE - MEDICAL CENTER: Hold on a minute, let me just see.



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POLICE OFFICER: We just got it. (PAUSE)

FEMALE - MEDICAL CENTER: Yeah, I have someone going up there already, towards the FedEx, right?

POLICE OFFICER: Yeah, right around FedEx, yeah. We didn't have any contact with you, though. Oh, that's great. Okay. Very good. (PAUSE) Hello? (LONG PAUSE)  
(2:35:07)

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PO JIMMY MACK: I don't know if we can take incoming phone calls. I haven't heard the phones ring. (2:39:20)

(BACKGROUND CONVERSATION - RADIO TRANSMISSIONS)

PO JIMMY MACK: Port Authority.

MALE: Hey, who's this?

INSPECTOR: This is Inspector (Inaudible), come down and assist (Inaudible).

PO JIMMY MACK: Okay, we wanted to give the guys instructions on how to get the radios working.

INSPECTOR: All right, hold on a minute.

PO JIMMY MACK: Okay. (PAUSE)

(BACKGROUND CONVERSATION)

PO JIMMY MACK: Hello? Hello?

INSPECTOR: Hello, can you hold on a minute please?

PO JIMMY MACK: Yeah.

INSPECTOR: He's in talking to somebody.

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PO JIMMY MACK: Okay, give me any police officer there.

SERGEANT MANTERRI: Yeah, how are you doing, Sergeant Manterri, Port Authority Police.

PO JIMMY MACK: It's Jimmy Mack.

SERGEANT MANTERRI: Hey, Jimmy Mack!

PO JIMMY MACK: How are you doing, buddy?

SERGEANT MANTERRI: All right.

PO JIMMY MACK: Listen, I'm going to give you the radio shop guy.

And then we'll all be in contact

with each other, okay?

SERGEANT MANTERRI:

PO JIMMY MACK: Yeah, he is going to tell you exactly how to do it. And then just make sure every one of your guys has the same thing.

SERGEANT MANTERRI: Okay.

PO JIMMY MACK: Here we go.

PO RADIO SHOP: Hello?

SERGEANT MANTERRI: Yes.

PO RADIO SHOP: Okay, tell me, what kind of display you having there?

SERGEANT MANTERRI: I'm showing at the top, EWR-slash-PN.

PO RADIO SHOP: Okay. (2:40:47)

SERGEANT MANTERRI:

PO RADIO SHOP:

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SERGEANT MANTERRI: Right.

PO RADIO SHOP:

SERGEANT MANTERRI: Right.

PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP: Okay, but you're not in the vehicle, right?

SERGEANT MANTERRI: No, no, this is a hand unit.

PO RADIO SHOP: Okay. Well, this is what you do.

SERGEANT MANTERRI: Right.

PO RADIO SHOP: ...

(2:41:40)

SERGEANT MANTERRI: No, I'm not getting that at all.

PO RADIO SHOP: Which ... which one are you doing it on?

SERGEANT MANTERRI:

PO RADIO SHOP: (2:41:40)

SERGEANT MANTERRI: Yeah.

PO RADIO SHOP: Oh, no, no, hold on a second. Hold on a second.

SERGEANT MANTERRI: Right.

PO RADIO SHOP: Uh ...

SERGEANT MANTERRI: Yes.

PO RADIO SHOP:

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SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI: Right.

PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI: Right.

PO RADIO SHOP:

SERGEANT MANTERRI: Right.

PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI: (Overlap) 465.

PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP: Yes.

SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI:

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PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP: Okay.

SERGEANT MANTERRI:

!?

PO RADIO SHOP:

SERGEANT MANTERRI: All right. Give me the rundown on the cars.

PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI: Right.

PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI: Right.

PO RADIO SHOP:

SERGEANT MANTERRI: -

PO RADIO SHOP: -

SERGEANT MANTERRI: -

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PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP: Okay.

SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI: All right.

PO RADIO SHOP:

SERGEANT MANTERRI: All right, hold on.

PO RADIO SHOP: Yes. (PAUSE)

MAN ON RADIO:

(BACKGROUND CONVERSATION)

MAN ON RADIO: I have a gentleman here that wishes the desk to call the (Inaudible) desk. They have doctors and other medical personnel that they want to transfer over to the Trade Center, so some of the (Inaudible), I believe that they've got people there.

SERGEANT MANTERRI: All right, I got that activated.

PO RADIO SHOP:

SERGEANT MANTERRI:

PO RADIO SHOP:

SERGEANT MANTERRI: Yeah. All right?

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PO RADIO SHOP: Okay, good. You're online then.

SERGEANT MANTERRI: All right. Thank you.

PO RADIO SHOP: All right, bye.

SERGEANT MANTERRI: All right. (PAUSE)

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(BACKGROUND CONVERSATION)

(VARIOUS TELEPHONE SOUNDS) (LONG PAUSE)

RECORDING: All circuits are busy now. Please try your call later. (LONG PAUSE)

(END OF CD NEWARK CH. 030)