

NEWARK AIRPORT – CH. 028 – PHONE – POLICE DESK-- LEFT – 961-6230



SEPTEMBER 11, 2001

NEWARK AIRPORT CH. 028

PHONE – POLICE DESK – LEFT – 961-6230

Duration: 3.33 Hours

PO JOHN KANNUZO: Police desk, Kannuzo.

PO LAMAKE: Hey, John, Lamake.

PO JOHN KANNUZO: Yeah.

PO LAMAKE: What's up with the Trade Center?

PO JOHN KANNUZO: I don't know, I think they're mobilizing, a plane hit it.

PO LAMAKE: Yeah, I know, I just saw Do they gotta get more guys involved with overtime?

PO JOHN KANNUZO: I don't know what they're doing, I think so.

PO LAMAKE: Okay, I'll call later.

PO JOHN KANNUZO: What?

PO LAMAKE: I'll call up later, find out what's going on.

PO JOHN KANNUZO: All right.

PO LAMAKE: Okay, bye-bye. (PAUSE) 1:00

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PO JOHN KANNUZO: Police desk, Kannuzo.

PO JOE: Hey, John.

PO JOHN KANNUZO: Yeah.

PO JOE: I'm looking at the television (Overlap)

PO JOHN KANNUZO: I know, I know, I know. The phone is ringing off the wall, Joe. A plane hit the fucking trade center. They're mobilizing.

PO JOE: Okay, I'll get inaudible.

PO JOHN KANNUZO: All right, bye-bye. (PAUSE) ringing ... (HANG UP)

PO JOHN KANNUZO: Police desk, Kannuzo.

MALE CALLER: Kannuzo, is it true about that plane?

PO JOHN KANNUZO: Yeah.

MALE CALLER: Holy shit, do they want people coming in?

PO JOHN KANNUZO: I don't know, they're mobilizing now, I don't know what's going on, but we are going nuts.

MALE CALLER: I'm home.

PO JOHN KANNUZO: All right.

MALE CALLER: Okay, bye. (PAUSE) 2:00

PO JOHN KANNUZO: Police desk, Kannuzo.

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PO JERRY: Johnny, Jerry, are they mobilizing?

PO JOHN KANNUZO: They're doing something. I don't know exactly what. I don't know if it's job-wide or just over here, or whatever. But we're going crazy.

PO JERRY: Okay, already?

PO JOHN KANNUZO: Chaos.

PO JERRY: Okay, bud.

PO JOHN KANNUZO: All right, then?

PO JERRY: Then (Inaudible).

PO JOHN KANNUZO: Yeah, I know.

PO JERRY: Should I come in or not?

PO JOHN KANNUZO: I haven't heard anything about that.

PO JERRY: Okay, buddy. Thanks.

PO JOHN KANNUZO: Bye-bye.

PO JOHN KANNUZO: Police desk, Kannuzo.

GEORGEANN: Hi, John, it's Georgeann, is Tim around?

PO JOHN KANNUZO: Yeah, hold on. We're just going crazy here.

GEORGEANN: Why?

PO JOHN KANNUZO: A plane just hit the Trade Center. So they're mobilizing.

GEORGEANN: You've gotta be kidding me.

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PO JOHN KANNUZO: No, turn on the news, it's on fire.

GEORGEANN: Oh, I'm (Overlap)

PO JOHN KANNUZO: All right, hold on. Are you home?

GEORGEANN: Yeah.

PO JOHN KANNUZO: All right, hold on one second. (PAUSE)

MAN: (Inaudible), get the antenna.

PO JOHN KANNUZO: Police desk, Kannuzo. No, it's going up.

MAN: What's going on? This is Pete (Inaudible).

PO JOHN KANNUZO: Yeah, look out the window, the Trade Center is on fire, a plane hit it.

MAN: You're shitting me!

PO JOHN KANNUZO: No.

MAN: All right, I'll be right there.

PO JOHN KANNUZO: Bye. (PAUSE) 3:50

(PHONE RINGING) INAUDIBLE CONVERSATIONS

WOMAN: (RECORDING) Hi, this is (Inaudible). Be sure you leave a message, and we'll come back to you (Inaudible), thank you, have a nice day. 4:37

PO JOHN KANNUZO: Yeah, Kim, it's me. The shit just hit the fan at work. A plane hit the World Trade Center. It's on fire. They're mobilizing. I'll call you when I find out. I don't know

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if I'm going there, I don't know what's going on, but it's crazy here. Put it on the news, you'll see it. Bye, love you. (PAUSE) 5:23

PO JOHN KANNUZO: Police desk. (HANG-UP) (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

MALE CALLER: John, we already dispatched the entire bus terminal over there. 6:55

PO JOHN KANNUZO: Okay.

MALE CALLER: Do you have any other information on it?

PO JOHN KANNUZO: Not other than a plane hit it on the 99th floor. And we're sending as many guys as we can.

MALE CALLER: How many ... how many ... what kind of aircraft, and what kind?

PO JOHN KANNUZO: I don't know.

MALE CALLER: All right.

PO JOHN KANNUZO: Alls I know is a private plane hit on the 99th floor.

MALE CALLER: A private plane?

PO JOHN KANNUZO: On the 99th floor.

MALE CALLER: All right, give me a call back when you got something.

PO JOHN KANNUZO: All right, bye.

MALE CALLER: Bye. (PAUSE)

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(TELEPHONE NOISES) (BEEPS) 7:30

WOMAN RECORDING: Thank you. (LONG PAUSE) 10:20

PO JOHN KANNUZO: Police desk, Kannuzo.

WOMAN AT UNITED: Hi, it's (Inaudible) at United. I know you're busy. As far as operations, are we ... is the airport going to be okay with this (Overlap)

PO JOHN KANNUZO: Yeah, as far as we know, yes.

WOMAN AT UNITED: Great, thank you.

PO JOHN KANNUZO: All right, bye.

WOMAN AT UNITED: Bye. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

JERRY: Yeah, desk, Jerry at (Inaudible) 99. Listen, I multi-copied, a second plane just crashed into the tower.

PO JOHN KANNUZO: A second one, right?

JERRY: It's considered an act of terrorism.

PO JOHN KANNUZO: Okay.

JERRY: The tower wants the tower roads shut down and secured.

PO JOHN KANNUZO: Okay, okay, all right. (Overlap)

JERRY: Because we know they may be coming our way.

PO JOHN KANNUZO: Okay, bye. (PAUSE)

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PO JOHN KANNUZO: Police desk, Kannuzo. 12:28 Inaudible conversations

PO FRANKIE: John, Frankie.

PO JOHN KANNUZO: Yeah, come on in.

PO FRANKIE: Okay, all right.

PO JOHN KANNUZO: Hello?

POLICE OFFICER: Yeah, it's Vincent, what's up?

PO JOHN KANNUZO: I don't know, who wanted 15 ... hold on. Police desk, Kannuzo.

PO JIMMY WHITE: Yes, it's Jimmy White.

PO JOHN KANNUZO: Yeah.

PO JIMMY WHITE: (Inaudible)

PO JOHN KANNUZO: Who wants Jimmy White?

MAN IN OFFICE: I did.

PO JOHN KANNUZO: Hold on.

PO JIMMY WHITE: Okay. (PAUSE) 13:00

PO JOHN KANNUZO: Police desk, Kannuzo.

MALE AIRPORT PERSONNEL: Hi, Officer Kannuzo?

PO JOHN KANNUZO: Yeah.

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MALE AIRPORT PERSONNEL: Hi, we need an ambulance for the young lady in the A Courtyard. They ripped a nail off her finger.

PO JOHN KANNUZO: The A Courtyard?

MALE AIRPORT PERSONNEL: Right.

PO JOHN KANNUZO: Okay, bye. (TO OFFICE) You got an A-20 in the A Courtyard.

(PAUSE) 14:39

(PHONE RINGING)

PO JOHN KANNUZO: Yes, Port Authority Police, A-1 Courtyard on a medical. Some girl had her fingernail ripped off.

MALE AIRPORT MEDICAL: A-1 Courtyard?

PO JOHN KANNUZO: Yeah, in the courtyard. Terminal A, on the side, where the busses are.

MALE AIRPORT MEDICAL: Okay, it will be (Inaudible).

PO JOHN KANNUZO: All right. Bye. (PAUSE) 15:00

PO JOHN KANNUZO: Police desk, Kannuzo.

MRS. DARREN: Yeah, hi, this is Gia Darren. I'm trying to get in touch with Frank Darren, there is no one answering over at (Overlap)

PO JOHN KANNUZO: Okay, ma'am, right now, the Trade Center is on fire with a medical emergency. He's in Port Newark. Try

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MRS. DARREN: Okay, thank you.

PO JOHN KANNUZO: All right. (PAUSE) 17:40

PO JOHN KANNUZO: Police desk, Kannuzo.

PO ED HARRIS: Hey Johnny, Ed Harris. Want me to come in (Inaudible)?

PO JOHN KANNUZO: Who wants Ed Harris? Okay, hold on. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

FEMALE WITH SISTER IN TRADE CENTER: Hello, my sister works at the World Trade Center.

PO JOHN KANNUZO: Yes, ma'am.

FEMALE WITH SISTER IN TRADE CENTER: And my niece had called because she said that (Overlap)

PO JOHN KANNUZO: Yes, ma'am, we have an emergency there. It was struck by a plane. That's all I know.

FEMALE WITH SISTER IN TRADE CENTER: Was it ... was it building one?

PO JOHN KANNUZO: Both buildings.

FEMALE WITH SISTER IN TRADE CENTER: Both buildings?

PO JOHN KANNUZO: Both buildings. That's all I know, ma'am.

FEMALE WITH SISTER IN TRADE CENTER: How can I find out?

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PO JOHN KANNUZO: I don't know ma'am, right now we are in chaos, I don't have any answers.

FEMALE WITH SISTER IN TRADE CENTER: Okay, thank you.

PO JOHN KANNUZO: Bye.

PO JOHN KANNUZO: Hello?

PO PAT: Yeah.

PO JOHN KANNUZO: Who are you holding for?

PO PAT: Who's that, Frankie?

PO JOHN KANNUZO: Kannuzo.

PO PAT: Kannuzo, let me speak to the (Inaudible) man, it's Pat Nangeri.

PO JOHN KANNUZO: Forget it right now. All right, hold on a second. (To personnel at the station) Lou, do you want Pat Nangeri? He wants to talk to you, hold on. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

OFFICER LATIMER'S WIFE: Hello, Kannuzo, this is Officer Latimer's wife.

PO JOHN KANNUZO: Yes.

OFFICER LATIMER'S WIFE: Can you tell me if he is around?

PO JOHN KANNUZO: He might have left already, but he's going to the Trade Center, that I could tell you.

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OFFICER LATIMER'S WIFE: Okay, okay, so I just need to know if he was going, I was trying to (Overlap)

PO JOHN KANNUZO: Yeah, pretty much, I think almost everybody is going.

OFFICER LATIMER'S WIFE: Okay, my dear.

PO JOHN KANNUZO: All right.

OFFICER LATIMER'S WIFE: Thank you so much.

PO JOHN KANNUZO: Bye-bye ma'am.

OFFICER LATIMER'S WIFE: Bye-bye. (PAUSE) 20:00

PO JOHN KANNUZO: Police desk, Kannuzo.

FEMALE CALLER: Diane Williams?

PO JOHN KANNUZO: I'm sorry, ma'am, she's not here.

FEMALE CALLER: Okay, thank you.

PO JOHN KANNUZO: All right. (PAUSE) 20:56

PO JOHN KANNUZO: Police desk, Kannuzo.

MALE CALLER: Jack Fower, please.

PO JOHN KANNUZO: He's not in and we have an emergency going on, sir.

MALE CALLER: Okay, thanks.

PO JOHN KANNUZO: Bye. (PAUSE) 21:23

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PO JOHN KANNUZO: Police emergency.

SERGEANT MCGUIRE: Yeah, how are you doing, this is Sergeant McGuire, Elizabeth Police Communications.

PO JOHN KANNUZO: Yup.

SERGEANT MCGUIRE: All right, I got a call from a civilian dispatcher supposedly, speaking for Lieutenant Taglioni, out of the Gotheols Bridge, Port Authority. They want us to shut that down. My chief wants that verified before we do that.

PO JOHN KANNUZO: What, the Gotheols Bridge?

SERGEANT MCGUIRE: Yeah, they said they want the Goethal Bridge.

PO JOHN KANNUZO: I don't know, I know all the airports, the three airports are shut. This is Newark Airport, that's all I could tell you.

SERGEANT MCGUIRE: Okay, can you connect me to somebody? Because I can't (Overlap)

PO JOHN KANNUZO: No.

SERGEANT MCGUIRE: You don't have a direct line?

PO JOHN KANNUZO: No, call ... hold on a second, I'll give you the Goethals Bridge.

SERGEANT MCGUIRE: All right, I've got a line, but that's busy all the time, but I'll try. Give me the number (Overlap) on the circuits. (LOUD COMMOTION)

PO JOHN KANNUZO: That number on the bridge is

SERGEANT MCGUIRE: 2502? 23:24

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PO JOHN KANNUZO: Yup, right.

SERGEANT MCGUIRE: Okay, thank you. (PAUSE) 23:40

PO JOHN KANNUZO: Police desk, Kannuzo.

FEMALE CALLER: Can I talk to Officer Gene O'Neill please?

PO JOHN KANNUZO: No. (HANG UP) (DIAL TONE) Police desk, Kannuzo.

FEMALE CALLER: Yes, could you tell me if Newark Airport is closed?

PO JOHN KANNUZO: It's closed.

FEMALE CALLER: It is.

PO JOHN KANNUZO: Yes.

FEMALE CALLER: Okay, do you have any (Overlap)

PO JOHN KANNUZO: I don't know, ma'am.

FEMALE CALLER: Kennedy or La Guardia?

PO JOHN KANNUZO: They're closed.

FEMALE CALLER: They are, okay, thank you. (PAUSE) 25:35

PO JOHN KANNUZO: Police desk, Kannuzo.

HANK WILLIAMS - NEW JERSEY NEWS: Hi, this is Hank Williams at News Club New Jersey calling.

PO JOHN KANNUZO: Yes, sir?

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HANK WILLIAMS - NEW JERSEY NEWS: I know you guys are busy right now. We are trying to find out if that plane that was hijacked came from Newark.

PO JOHN KANNUZO: I have no idea, sir. You're asking the wrong guy.

HANK WILLIAMS – NEW JERSEY NEWS: Okay, all right. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

FEMALE CALLER: Yes, good morning, could I please have (Inaudible) please.

PO JOHN KANNUZO: Hold on, ma'am.

FEMALE CALLER: Thank you. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

PO ACKWAY: Kannuzo, Ackway at University, do you know if they want me to hold my position here or what?

PO JOHN KANNUZO: Yeah.

PO ACKWAY: All right.

PO JOHN KANNUZO: Well, hold on a second. (PAUSE) You stay.

PO ACKWAY: Roger, bye.

PO JOHN KANNUZO: Bye. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

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PO LOUIE GRAY: Hey, John.

PO JOHN KANNUZO: Who's this?

PO LOUIE GRAY: Louie Gray.

PO JOHN KANNUZO: Yeah, are you coming in this afternoon?

PO LOUIE GRAY: Um ... I don't know, I got the kids and I couldn't get a sitter right now.

What's going on?

PO JOHN KANNUZO: Well, they're trying to get everybody in. Terrorists ran two planes at the World Trade Center.

PO LOUIE GRAY: You think it's terrorists?

PO JOHN KANNUZO: Yeah, well, because they know, two planes hit it.

PO LOUIE GRAY: Right, right. So they're trying to mobilize everybody?

PO JOHN KANNUZO: They are.

PO LOUIE GRAY: For this afternoon?

PO JOHN KANNUZO: If you're 3-11 come in. If you're IVO and you want to come in, come in.

PO LOUIE GRAY: Okay. Let me see what I could do with these kids.

PO JOHN KANNUZO: All right.

PO LOUIE GRAY: All right, bye.

PO JOHN KANNUZO: Bye. (PAUSE)

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PO JOHN KANNUZO: Police desk, Kannuzo.

PO AVIZIO: John, are they calling everybody in?

PO JOHN KANNUZO: Who's this?

PO AVIZIO: Avizio.

PO JOHN KANNUZO: Yeah, come on in.

PO AVIZIO: They want us in?

PO JOHN KANNUZO: Come in.

PO AVIZIO: All right, I'm coming in.

PO JOHN KANNUZO: All right, bye. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

PO PETE: Hey, Johnny, Pete.

PO JOHN KANNUZO: Yeah.

PO PETE: Are there (Overlap)

PO JOHN KANNUZO: Come on in.

PO PETE: Come in?

PO JOHN KANNUZO: Yup. When do you work, the three to eleven? IVO or ... where are you?

PO PETE: No, I'm on ... midnight tonight.

PO JOHN KANNUZO: Come on in.

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PO PETE: Okay.

PO JOHN KANNUZO: All right, bye. (PAUSE) 31:30

PO JOHN KANNUZO: Police desk, Kannuzo.

PAT ADIS: John, Hi, this is Pat Adis, how are you doing?

PO JOHN KANNUZO: Okay, Pat.

PAT ADIS: Is the airport closed now?

PO JOHN KANNUZO: Yes.

PAT ADIS: Is that so. Okay, thanks.

PO JOHN KANNUZO: All right, bye. (PAUSE)

PO JOHN KANNUZO: Police, emergency.

DETECTIVE NATHAN: This is Detective Nathan, at the Trade Center. Do we have a confirmation on a hijacked plane out of Newark?

PO JOHN KANNUZO: I don't know, I heard Boston. But that's all I heard, rumors.

DETECTIVE NATHAN: Okay, thank you.

PO JOHN KANNUZO: All right, bye. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

FEMALE CALLER: Yes, can I speak to Officer Pierce, please?

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PO JOHN KANNUZO: No, ma'am, he is not available right now.

FEMALE CALLER: Okay, thank you.

PO JOHN KANNUZO: All right, bye. (PAUSE) 32:29

PO JOHN KANNUZO: Police desk, Kannuzo.

FEMALE CALLER: Hi, can I speak to Officer Morelli please

PO JOHN KANNUZO: He might have left already, ma'am.

FEMALE CALLER: He's going to the Trade Center?

PO JOHN KANNUZO: Yeah, everybody.

FEMALE CALLER: Thank you.

PO JOHN KANNUZO: All right. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

PO CHAFFER: John, it's Chaffer, are they mobilizing?

PO JOHN KANNUZO: Yeah, come on in.

PO CHAFFER: Okay.

PO JOHN KANNUZO: Bye.

PO CHAFFER: Bye. (PAUSE) 34:00

PO JOHN KANNUZO: Police desk, Kannuzo.

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PO RON MILLER: Hey, how are you doing, this is Ron Miller, off the road.

PO JOHN KANNUZO: Yeah.

PO RON MILLER: I'm in for 3-11.

PO JOHN KANNUZO: Come on in now.

PO RON MILLER: I will.

PO JOHN KANNUZO: Bye. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

PO BISHOP: Yeah, Kannuzo, this is Bishop.

PO JOHN KANNUZO: Come on in.

PO BISHOP: Come on in?

PO JOHN KANNUZO: Yup.

PO BISHOP: Okay, bye. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

PO RICH: Hey, Johnnie.

PO JOHN KANNUZO: Yup.

PO RICH: This is Rich.

PO JOHN KANNUZO: Come on in.

PO RICH: Come on in?

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PO JOHN KANNUZO: Yup.

PO RICH: Right. Bye. (PAUSE) 36:00

PO JOHN KANNUZO: Police desk, emergency.

WCBS RADIO: Hi there, this is WCBS radio calling. Is there someone that can go on the air right now and just talk a little bit about what's happening and what's taking place and you guys are doing?

PO JOHN KANNUZO: Hold on a second.

WOMAN: (Inaudible) do you have the phone number? It's (Overlap)

PO JOHN KANNUZO: Okay, ma'am, that's a negative. You have to call media relations.

WCBS RADIO: There is no one there that can talk to us at all?

PO JOHN KANNUZO: No, ma'am.

WCBS RADIO: Can you tell us whether or not your airport is shut down right now?

PO JOHN KANNUZO: It is.

WCBS RADIO: It is shut down?

PO JOHN KANNUZO: Yes.

WCBS RADIO: Did you have any planes hijacked in your air (Overlap)

PO JOHN KANNUZO: Not that we know of.

WCBS RADIO: You don't.

PO JOHN KANNUZO: No.

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WCBS RADIO: Didn't have any ... (Overlap) Okay, thank you.

PO JOHN KANNUZO: All right, bye. (PAUSE) 37:10

PO JOHN KANNUZO: Police desk, Kannuzo.

PO BILLY SHIELD: Hey, John, Billy Shield. They mobilizing?

PO JOHN KANNUZO: Yes, Billy, come on in if you want to.

PO BILLY SHIELD: All right, I'm up at the SBA office, I'm probably going to head over there.

PO JOHN KANNUZO: Okay.

PO BILLY SHIELD: All right?

PO JOHN KANNUZO: All right, bye-bye.

PO BILLY SHIELD: Bye. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

PO KENNY HOWGINOWSKY: Hey, John, how are you doing? Kenny Howginowsky.

PO JOHN KANNUZO: Okay.

PO KENNY HOWGINOWSKY: What the fuck is going on, man?

PO JOHN KANNUZO: Uh, apparently a plane was hijacked out of Boston, hit the first Trade Center. And then another plane hit the second Trade Center.

PO KENNY HOWGINOWSKY: Holy (Overlap)

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PO JOHN KANNUZO: We're mobilizing, all right?

PO KENNY HOWGINOWSKY: Any chance that ... I can't get through to Miles. Any chance that ... are our phone lines down? (37:52)

PO JOHN KANNUZO: Uh, not that I know of.

PO KENNY HOWGINOWSKY: They are down at the Trade Center. (Overlap)

PO JOHN KANNUZO: Not that I know of, I know the TV's are out.

PO KENNY HOWGINOWSKY: Yeah, um ... any chance that you could try and connect me?

PO JOHN KANNUZO: I'll check, okay?

PO KENNY HOWGINOWSKY: All right, thanks.

PO JOHN KANNUZO: All right. (DIAL TONE)

(PHONE RINGING) (PAUSE) 38:30

PO JOHN KANNUZO: Police desk, Kannuzo.

TRACEY MERRILL: Hi, my name is Tracey Merrill, and I need to ... I know Officer Schroeder won't be in.

PO JOHN KANNUZO: Okay, ma'am, we have a serious emergency going on, if you turn on the news you'll see the Trade Centers have been bombed again. (PAUSE) 38:52

PO JOHN KANNUZO: Police desk, Kannuzo.

PO DAVE: Hey, John, it's Dave.

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PO JOHN KANNUZO: Yeah.

PO DAVE: How is our place?

PO JOHN KANNUZO: We're fine, we shut down. Everything's closed.

PO DAVE: Everything's closed? All right, I'll be up in a little while.

PO JOHN KANNUZO: Okay.

PO DAVE: Is there anybody ... is there any support going over there?

PO JOHN KANNUZO: Yeah, we already sent guys ... we have more guys coming in.

PO DAVE: All right, and they are going to go over?

PO JOHN KANNUZO: Job-wide, mobilization.

PO DAVE: Huh?

PO JOHN KANNUZO: Job-wide.

PO DAVE: Okay.

PO JOHN KANNUZO: All right?

PO DAVE: All right, I'll talk to you when I get there.

PO JOHN KANNUZO: All right, bye.

PO DAVE: Bye. (PAUSE) (39:39)

PO JOHN KANNUZO: Police desk, Kannuzo.

FEMALE CALLER: Lieutenant Westin, please.

PO JOHN KANNUZO: Hold on. Lou?

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MAN IN OFFICE: Johnny, (Inaudible).

PO JOHN KANNUZO: Hold on. (LONG PAUSE) (41:00)

PO JOHN KANNUZO: Police desk, Kannuzo.

PO PETE: Hey, John, it's Pete.

PO JOHN KANNUZO: Come on in.

PO PETE: All right, bye. (PAUSE) (44:32) (LONG PAUSE) 44:30

PO JOHN KANNUZO: Police desk, Kannuzo. (45:31)

KEN SMART - PORT NEWARK: Hi, it's Ken Smart from Port Newark again.

PO JOHN KANNUZO: Yeah?

KEN SMART - PORT NEWARK: I've got people on the 64th floor. Okay, they want to know if they should leave the building.

PO JOHN KANNUZO: Absolutely. (Overlap) Yes.

KEN SMART - PORT NEWARK: They called 911 and they were told to stay (Overlap)

PO JOHN KANNUZO: Absolutely, absolutely.

KEN SMART - PORT NEWARK: So they should get out of the building.

PO JOHN KANNUZO: Absolutely.

KEN SMART - PORT NEWARK: Even though 911 told them to stay where they are.

PO JOHN KANNUZO: Absolutely. We've been told evacuate.

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KEN SMART - PORT NEWARK: Okay.

PO JOHN KANNUZO: All right. (45:50)

(CONVERSATION IN OFFICE) (ALARM NOISES)

(PHONE RINGING)

PAPD OFFICER FREDRICKSON: Port Authority police, Fredrickson.

FEMALE CALLER: Hi, officer, I reported a bad cylinder.

PAPD OFFICER FREDRICKSON: There is an emergency going on, don't you know what's going on?

FEMALE CALLER: No, it's ... I said non-emergency, I said it's non-emergency.

PAPD OFFICER FREDRICKSON: Don't you know what's going around in New York City?

Turn your television on, I have to go. There is an emergency going on.

PAPD OFFICER FREDRICKSON: Port Authority Police, Officer Fredrickson.

FEMALE CALLER: Yes, can you confirm that the airport is closed?

PAPD OFFICER FREDRICKSON: Yes, it is. Yes, it is.

FEMALE CALLER: Okay. Bye. (PAUSE)

PAPD OFFICER FREDRICKSON: Police Desk, Fredrickson.

BILL TONKIN: Yes, Officer Fredrickson, Bill Tonkin.

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PAPD OFFICER FREDRICKSON: Yes.

BILL TONKIN: Who is the TC ...

PAPD OFFICER FREDRICKSON: Hold on, I'll get him. (PAUSE) Bill, I can't find him. I don't know where he went.

BILL TONKIN: Okay, listen, is the airport closed?

PAPD OFFICER FREDRICKSON: Absolutely.

BILL TONKIN: Okay, let me ask you this. Is there another ... aircraft unaccounted for out of Newark this morning, right?

PAPD OFFICER FREDRICKSON: I have no idea. I would not have that information.

BILL TONKIN: All right, let me have the number to control tower.

PAPD OFFICER FREDRICKSON: Yeah, they would have it. Hold on a second, okay, Bill?

BILL TONKIN: Let me have the number there please. Thanks.

PAPD OFFICER FREDRICKSON: Okay, one second. (Talking to personnel at the station) I have the FBI on hold (Inaudible)?

WOMAN: 961-6632.

PAPD OFFICER FREDRICKSON: Okay, 961-6632.

BILL TONKIN: Six, six, three, two.

PAPD OFFICER FREDRICKSON: Right.

BILL TONKIN: Give me a backup number in case I can't get through there. Is there a backup number or ...

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PAPD OFFICER FREDRICKSON: That's the only one I have, 6632.

BILL TONKIN: All right, listen, just so ... just so Nick's aware, I'm at my office in Newark right now. If you guys need me, page me. Nobody knows what the hell is going on.

PAPD OFFICER FREDRICKSON: Yeah, they just hit the Pentagon now.

BILL TONKIN: I ... I just heard that.

PAPD OFFICER FREDRICKSON: Unbelievable.

BILL TONKIN: Anyway, I'm in my office in Newark, all right?

PAPD OFFICER FREDRICKSON: Okay.

BILL TONKIN: So who is the TC for the day shift?

PAPD OFFICER FREDRICKSON: Wesley, but he's out and I don't know where he went.

BILL TONKIN: Okay, I ...

PAPD OFFICER FREDRICKSON: Hold on a second. Hold on a second. (PAUSE) 51:30

(DIAL TONE)

RECORDING: You have reached . The line is currently busy. Please leave a message after the beep.

PAPD OFFICER FREDRICKSON: Bishop, this is Newark Airport, come into the airport as soon as possible, thank you. (PAUSE) 52:30

PO JOHN KANNUZO: Police desk, Kannuzo.

POLICE OFFICER: Hey, John, they still want everybody to come in?

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PO JOHN KANNUZO: Yup, yup, right.

POLICE OFFICER: Okay. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

JERRY: Hey, desk, it's Jerry (Inaudible) 99, how are you doing?

PO JOHN KANNUZO: Yeah.

JERRY: Listen, at the security check point, Tower Road, you have a gentleman stopped, Al Jennings. He is the manager of the control tower.

PO JOHN KANNUZO: Okay.

JERRY: Let him through.

PO JOHN KANNUZO: All right.

JERRY: Thank you, bye. (PAUSE)

PO JOHN KANNUZO: Hello, who are you holding for? Who's this?

LINDA - GENERAL MANAGER'S OFFICE: Hello?

PO JOHN KANNUZO: Who is this?

LINDA - GENERAL MANAGER'S OFFICE: I was ... I'll give you American Airlines, this is Linda calling from the General Manager's office here at Newark.

PO JOHN KANNUZO: Yes.

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LINDA - GENERAL MANAGER'S OFFICE: We need to know if we can have some dogs set up at our security check point, please.

PO JOHN KANNUZO: Some what?

LINDA - GENERAL MANAGER'S OFFICE: Dogs.

PO JOHN KANNUZO: Dogs.

LINDA - GENERAL MANAGER'S OFFICE: For emergency procedures.

PO JOHN KANNUZO: We only have one.

LINDA - GENERAL MANAGER'S OFFICE: Okay, can we (Overlap)

PO JOHN KANNUZO: And the airport is closed.

LINDA - GENERAL MANAGER'S OFFICE: It is closed, okay.

PO JOHN KANNUZO: Yeah, all right?

LINDA - GENERAL MANAGER'S OFFICE: So we are not going to be able to get in the (Overlap) here?

PO JOHN KANNUZO: No, everybody's been sent out of here.

LINDA - GENERAL MANAGER'S OFFICE: All right, thank you.

PO JOHN KANNUZO: Bye-bye. (PAUSE) 54:00

(DIALING NUMBERS AND GETTING BUSY SIGNALS) (PAUSE) various inaudible conversations simultaneous

PO JOHN KANNUZO: Police, emergency.

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SUSAN - BERGEN: Hi, it's Susan from Bergen. I know you guys are crazed, but they're telling us ... are we supposed to be evacuating the airport? We are at Terminal A.

PO JOHN KANNUZO: No, I don't think they are evacuating the terminals, it's just that the airport is closed.

SUSAN - BERGEN: Okay, but we are not evacuating ...

PO JOHN KANNUZO: No.

SUSAN - BERGEN: Okay, but as of now, just the airport is closed.

PO JOHN KANNUZO: Okay?

SUSAN - BERGEN: Thanks a lot.

PO JOHN KANNUZO: Bye. (PAUSE) 57:00

PO JOHN KANNUZO: Police desk, Kannuzo. (HANG UP) (PAUSE) 57:34

(VARIOUS TELEPHONE NOISES) (BACKGROUND CONVERSATION) 59:16

RECORDING: We're sorry, the call cannot be completed as dialed. Please check the area code or number and dial again. (PAUSE) 59:20

PO JOHN KANNUZO: Police desk, Kannuzo.

PO JOHN DURHAM: Hey, John, John Durham.

PO JOHN KANNUZO: Yeah, come on in.

PO JOHN DURHAM: Okay, bye.

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PO JOHN KANNUZO: Bye. (PAUSE)

PO JOHN KANNUZO: Police desk, Kannuzo.

RUSSELL - AUTOMOTIVE: Hi, this is Russell with Automotive.

PO JOHN KANNUZO: Yup.

RUSSELL - AUTOMOTIVE: 53-30 is a van?

PO JOHN KANNUZO: Okay.

RUSSELL - AUTOMOTIVE: Come and get it.

PO JOHN KANNUZO: Come and get it? Okay, bye. (LONG PAUSE) 1:03:10

KIM: Hello? 1:09:10

PAPD: Hey.

KIM: Hey.

PO JOHN KANNUZO: Did you see this?

KIM: My God!

PO JOHN KANNUZO: Did you see this?

KIM: I was in the supermarket.

PO JOHN KANNUZO: The World Trade Center just collapsed, Kim.

KIM: I know. I'm in the supermarket, and all of a sudden, I hear these guys yelling, and ... and saying all this stuff, and one guy, he (Overlap)

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PO JOHN KANNUZO: We got guys there, too. Our command vehicle was parked right there, too. God knows.

KIM: Oh, Jesus.

PO JOHN KANNUZO: They hit the Pentagon, too.

KIM: I know, John, you think it was, uh ... ?

PO JOHN KANNUZO: It was. Terrorists, a plane hijacked out of Boston.

KIM: (Overlap) Terrorists?

PO JOHN KANNUZO: Yup, 767.

KIM: My God.

PO JOHN KANNUZO: These sick mother-fuckers.

KIM: Look at this building. Gone.

PO JOHN KANNUZO: Gone.

KIM: Are you going to get going there?

PO JOHN KANNUZO: I won't, I'm here all night.

KIM: Really?

PO JOHN KANNUZO: Yeah.

KIM: Oh, boy.

PO JOHN KANNUZO: All right? So I tried calling you on the cell phone, and I couldn't even get through.

KIM: Why? (Overlap) Oh, it was out?

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PO JOHN KANNUZO: Everything is out, because they're at the tower.

KIM: Oh, I was going to say, my cell phone was on. Because I just ... I walked in about like ten minutes ago.

PO JOHN KANNUZO: All right, so if you need anything, you go to Andy's or call David on the other phone. He just called me here.

KIM: He called you there?

PO JOHN KANNUZO: Yeah.

KIM: Yeah, because Marie just called here.

PO JOHN KANNUZO: All right?

KIM: All right.

PO JOHN KANNUZO: So, love you. They closed the airports, everything is closed.

KIM: I know, so you don't know what time you are going to be home.

PO JOHN KANNUZO: No, they mobilized. Everybody is coming in.

KIM: Huh.

PO JOHN KANNUZO: We already sent two busloads of guys there.

KIM: Really. I hope you don't go there, John.

PO JOHN KANNUZO: All right?

KIM: You don't think you'll go there?

PO JOHN KANNUZO: Probably not, unless they send me tonight.

KIM: Oh.

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PO JOHN KANNUZO: So we give these guys a relief.

KIM: All right, well, you're going to call me and let me know what's going on, right? Don't leave me hanging all day.

PO JOHN KANNUZO: Nah.

KIM: All right, I'll be home after one-thirty.

PO JOHN KANNUZO: All right?

KIM: All right.

PO JOHN KANNUZO: All right, say a prayer.

KIM: Yeah, I will.

PO JOHN KANNUZO: Bye. (PAUSE) 1:10:58

KIM: Hello? 1:13:09

PO JOHN KANNUZO: All right, listen to me, they just told us, I'm here for at least twelve hours.

KIM: All right.

PO JOHN KANNUZO: Call the school and see if they are closing the school before you go to work.

KIM: Yeah?

PO JOHN KANNUZO: Yeah! Call the school and see if they are staying open or are they sending the kids home early.

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KIM: Okay.

PO JOHN KANNUZO: All right?

KIM: All right.

PO JOHN KANNUZO: Bye.

KIM: Okay, so you're there twelve hours?

PO JOHN KANNUZO: At least.

KIM: All right, and you'll call if anything.

PO JOHN KANNUZO: Yes.

KIM: Okay.

PO JOHN KANNUZO: All right? But check the schools, and see if they are releasing these kids early.

KIM: Okay.

PO JOHN KANNUZO: All right, bye. (PAUSE) 1:13:29

KIM: Hello? 1:14:59

PO JOHN KANNUZO: Yeah.

KIM: Yeah.

PO JOHN KANNUZO: What?

KIM: I just called the school. She says no, they are not closing the schools. But if you want to come and get your child, you could.

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PO JOHN KANNUZO: All right.

KIM: So, they're not closing the schools.

PO JOHN KANNUZO: All right, leave 'em in there.

KIM: Yeah.

PO JOHN KANNUZO: All right?

KIM: Unless I get a phone call, as of now.

PO JOHN KANNUZO: Okay.

KIM: Why, because they thought that they would close the schools?

PO JOHN KANNUZO: Kim, the whole country just shut down, Kim. All right?

KIM: All right.

PO JOHN KANNUZO: Okay.

KIM: Call me later.

PO JOHN KANNUZO: All right, bye. (LONG PAUSE) 1:15:40

(SOME BACKGROUND CONVERSATION IN OFFICE – BLANK AUDIO)

(PHONE RINGING) 1:27:45

OFFICER IN OFFICER?: It's ringing here, but nothing ... (LONG PAUSE – BLANK AUDIO) 1:32:46

BROADCAST FROM TV OR RADIO: " ... crashed into the second tower of the World Trade Center, shortly after (Inaudible) after nine. And then (Inaudible)'s latest comment, he said an

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apparent terrorist attack shortly after that, ladies and gentlemen, where they said that an aircraft crashed ... "

NANCY: Hello?

PO JOHN KANNUZO: Nancy.

NANCY: Yes?

PO JOHN KANNUZO: Johnny.

NANCY: Hi.

PO JOHN KANNUZO: Have you heard from Andy?

NANCY: I heard from Andy. I don't know where he is right now, because the problem, I'm worried, is that he's out on the street trying to get up here, and these buildings collapsed, and all the smoke!

PO JOHN KANNUZO: Yeah.

NANCY: I don't know where he is!

PO JOHN KANNUZO: Where was he last?

NANCY: He was inside his office, when the first building collapsed.

PO JOHN KANNUZO: Where is that?

NANCY: And I don't know (Overlap) What?

PO JOHN KANNUZO: Where's his office?

NANCY: Down at 7 Maiden Lane. He was at the World Trade Center when it happened. He was going to go take a call.

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PO JOHN KANNUZO: All right, my number here, call me (Overlap)

NANCY: I can't call New Jersey, we can't get out of Manhattan.

PO JOHN KANNUZO: All right, I'll call you back.

NANCY: David's on the Staten Island Ferry.

PO JOHN KANNUZO: Okay.

NANCY: All right?

PO JOHN KANNUZO: All right. Bye-bye.

NANCY: Bye, call me, all right?

PO JOHN KANNUZO: Yeah.

NANCY: What's happening at Newark?

PO JOHN KANNUZO: We're closed.

NANCY: (Overlap)

PO JOHN KANNUZO: We're closed.

NANCY: You're closed, wait, wait. You can call here, you can call us, we can't call you.

PO JOHN KANNUZO: Okay.

NANCY: All of New York is closed off.

PO JOHN KANNUZO: All right.

NANCY: All right, bye.

PO JOHN KANNUZO: Bye. (PAUSE) 1:42:20

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(BACKGROUND CONVERSATION IN OFFICE) (VERY LONG PAUSE)

JAY: Is (Inaudible) there? 2:02:15

AIRPORT OFFICER: Hold on one second. (PAUSE) Jay?

JAY: Yeah.

AIRPORT OFFICER: He's on another line.

JAY: I gotta talk to him.

AIRPORT OFFICER: All right, hold on one second. (PAUSE) Is that him, is that Tim? Got it.

TIM: (Inaudible).

JAY: Tim, it's Crafton.

TIM: Hey, buddy.

JAY: Apparently they have four more aircraft in the air that are hijacked. Uh, they don't know where they are from or where they came out of. But the one that just landed in Pittsburgh, which was a 767 they believe was out of here, hijacked out of here.

TIM: It landed in Pittsburgh?

JAY: Apparently, it just went down in Pittsburgh.

TIM: It crashed?

JAY: Yeah, apparently, that's what they are saying right now. They've got four more right now in the air.

TIM : And one crashed and four more.

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JAY: They are going to have a meeting here at noon. But other than that, I mean, it's like chaos down here. It's completely shut down. They still have radar here at the airport tower, though, full radar.

TIM: Okay.

JAY: I'll ... I'll let you know on the hard line. You know.

TIM: Okay.

JAY: My one cell phone that Steve has is working here.

TIM: Okay, what is it?

JAY: It's

TIM: Okay, thanks Jay.

JAY: Okay. I'll let you know as soon as I hear anything.

TIM: All right, buddy, bye. (PAUSE) 2:03:35

2:11:12 - MAN: I can't get through ... (LOUD COMMOTION) (VARIOUS TELEPHONE NOISES) OVERLAPPING CONVERSATIONS AND PHONE RINGING

MARK: Hello?

MICHAEL: Mark.

MARK: Yeah.

MICHAEL: It's Michael, are you all right?

MARK: Oh, man, I'm worried about you, are you all right?

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MICHAEL: I'm fine, where are you?

MARK: I'm ... I'm on 16th Street, I'm getting ... I'm getting outta here.

MICHAEL: How are you going to get out? All the tunnels and bridges are closed.

MARK: I don't know. I don't know how I'm getting through.

MICHAEL: All right, I'm going to come to Manhattan. I'm taking a boat over. I just took a helicopter from Atlantic City.

MARK: Okay.

MICHAEL: I'm surprised I got ya. I'm going to be down near West Street. I don't know ... because the building fucking collapsed, both buildings, all our guys are in there.

MARK: Yeah, they are both down, Mike. Like (Overlap)

MICHAEL: I gotta go down there. So I mean, I don't know ... I don't think ... I don't think you are going to be able to get into the tunnel, I mean, if you ... if you work your way down there, I don't know how close you are going to get. I'll look for you.

MARK: All right, you are going to be near West Street?

MICHAEL: I'm going to be near West Street. And if you can't get me or if you are at a location down there, if you get stuck, because I don't think you are going to get out of Manhattan. Hold on a second.

MARK: I'll give you a call back. (PAUSE)

MICHAEL: Hold on, Mark. The George Washington Bridge, it's going to stay ... I think they are going to shut that.

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MARK: They shut it.

MICHAEL: You know what? You are better off just sitting tight. The only thing that was open for a little bit is the bridge. If I can't get you, go to mother's house. And I'll call to see where you are in a little while. I'm on my way over there.

MARK: All right. Take care. Be careful.

MICHAEL: All right, I'll wait for you.

MARK: All right, bye.

MICHAEL: All right. (LONG PAUSE) 2:13:11

FEMALE: Hello?

PO JOHN KANNUZO: Hey.

FEMALE: Hey

PO JOHN KANNUZO: Hi.

FEMALE: Hi. I went and got Anthony.

PO JOHN KANNUZO: You did?

FEMALE: Oh, yeah.

PO JOHN KANNUZO: Okay.

FEMALE: It's too ... it's too crazy.

PO JOHN KANNUZO: She still hasn't heard from Andy.

FEMALE: Huh?

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PO JOHN KANNUZO: Nancy still hasn't heard from Andy.

FEMALE: No?

PO JOHN KANNUZO: No.

FEMALE: Oh, God, I've been sitting here crying my eyes out, I can't believe this. You have to see people going up, it's crazy. I called Russ. He says, "What do you mean, you're not coming in?" I said, "What do I mean, I'm not coming in!" I said, "I'm going to pick up my kid!" Done! I'm so embarrassed that I am the 59th person that already picked up their kid.

PO JOHN KANNUZO: The 59th?

FEMALE: The 59th. There were hundreds of people that went to get their kid.

PO JOHN KANNUZO: Uh-huh. I can understand.

FEMALE: You know, (Inaudible) Anthony, and they were still coming. It's terrible, John.

PO JOHN KANNUZO: Yeah.

FEMALE: Diana just called me, is the outer bridge closed?

PO JOHN KANNUZO: Everything's closed.

FEMALE: Oh, because Johnny has no way of getting home.

PO JOHN KANNUZO: Did you tell him to go to your house (Inaudible)?

FEMALE: That's what I said.

PO JOHN KANNUZO: All bridges and tunnels and airports are closed.

FEMALE: Yeah. Will you talk to him please?

PO JOHN KANNUZO: Huh?

FEMALE: Talk to him?

PO JOHN KANNUZO: Yeah, just tell him we are really busy.

FEMALE: I know, I just ...

PO JOHN KANNUZO: Okay.

FEMALE: Hold on.

OFFICER'S SON ANTHONY: Hi, daddy.

PO JOHN KANNUZO: Hi, Anthony, how are you?

SON ANTHONY: Good.

PO JOHN KANNUZO: A terrible thing happened, Anthony. Some very sick people.

SON ANTHONY: Are they dead?

PO JOHN KANNUZO: Yeah.

SON ANTHONY: So how many people got ... (Inaudible) are dead.

PO JOHN KANNUZO: Killed?

SON ANTHONY: Yeah.

PO JOHN KANNUZO: Killed?

SON ANTHONY: No, died, and killed.

PO JOHN KANNUZO: Thousands, Anthony, thousands.

SON ANTHONY: Daddy? (Inaudible)?

PO JOHN KANNUZO: Yeah.

SON ANTHONY: What will happen if people are only staying in the ... the building?

PO JOHN KANNUZO: I'm staying in the building at the airport right now.

SON ANTHONY: How come?

PO JOHN KANNUZO: Because that's where they want me, that's where they need me to help people here.

SON ANTHONY: Okay.

PO JOHN KANNUZO: All right?

SON ANTHONY: All right.

PO JOHN KANNUZO: Will you do me a favor, Anthony?

SON ANTHONY: Uh-huh.

PO JOHN KANNUZO: Daddy's not home, so you are the big man in the house. So you help mommy and keep her happy, okay?

SON ANTHONY: Okay. Okay.

PO JOHN KANNUZO: All right then.

SON ANTHONY: Bye.

PO JOHN KANNUZO: Bye.

FEMALE: John?

PO JOHN KANNUZO: Yeah.

KIM: Yeah, they said another plane went down in Pennsylvania. 2:33:39

PO JOHN KANNUZO: Yeah, and they shot another one down in Virginia, that they thought was headed for the Pentagon.

OFFICER'S WIFE: So they said it did hit half the Pentagon.

PO JOHN KANNUZO: Yeah, that was ... that was the third plane.

FEMALE: Hold on. What do you need to tell him? Anthony, come on, we've got to go. The outer bridge is closed, so Uncle Johnny has to come here. This is too scary,

John. My heart ... my heart is (Overlap)

PO JOHN KANNUZO: We won't be getting paid for awhile. 2:34:00

FEMALE: What do you mean?

PO JOHN KANNUZO: Well, what do you mean? The Trade Center is gone, Kim.

That's where they write our checks.

FEMALE: Oh, my God.

PO JOHN KANNUZO: So we are going to have to call the mortgage company and stuff like that, you know?

FEMALE: Well, this is sad.

PO JOHN KANNUZO: They shut down our country, Kim.

FEMALE: I know they did, John, but I don't understand, why didn't they close the school?

PO JOHN KANNUZO: (Inaudible)?

FEMALE: Yeah.

PO JOHN KANNUZO: There's no immediate danger, Kim, they're not going to go after the school.

FEMALE: Yeah, but John, supposing they ...

PO JOHN KANNUZO: Well, it could be nationwide. I mean, who knows? You think they're going to Matawan.

FEMALE: But John ... suppose they just do the bombs, and that's it. Kill us all.

PO JOHN KANNUZO: Well, do you think there is a difference being (Inaudible)?

OFFICER'S WIFE: I don't know. I don't know. You got these people coming, let's face it, running all over the place, (Inaudible) the city.

PO JOHN KANNUZO: Yeah.

FEMALE: Annette was hysterical, she called me. How bad is (Inaudible) ... "Well, I don't know what we are going to do." I go, "Goodbye, I gotta go." Oh, God.

PO JOHN KANNUZO: All right, I'll call you later.

FEMALE: Call me later.

PO JOHN KANNUZO: All right, try to keep him busy there.

FEMALE: Yeah, I am.

PO JOHN KANNUZO: All right.

FEMALE: All right? I'm just very, very nervous here.

PO JOHN KANNUZO: All right, see you later.

FEMALE: Bye. (PAUSE) 2:35:16

(BACKGROUND CONVERSATION)

NANCY: Hello?

PO JOHN KANNUZO: Yeah, Nancy.

NANCY: Hi, nothing.

PO JOHN KANNUZO: Nothing.

NANCY: Nope.

PO JOHN KANNUZO: Oh, boy.

NANCY: (Inaudible) There was a point where I didn't know where he was or where David was. I hope their friend Bill is okay, because he works at the financial ... you know, at the World Trade Center.

PO JOHN KANNUZO: Andy was in One World Trade Center when the first plane hit?

NANCY: No, he was in ... he was in the second one. But then he called me and he says they just blew up the second one. He says, "I'm getting outta here." And then he called me from the office when the building collapsed, the first one collapsed.

PO JOHN KANNUZO: So he was outta there.

NANCY: Yeah, he's outta there. No, no, he was outta there, it's just I don't know where he is at this point, I don't know, because there is no answer at his office. So I don't know if they evacuated the building, and he is walking up.

PO JOHN KANNUZO: Okay.

NANCY: And, you know, all that smoke, they're talking about smoke inhalation and debris.

PO JOHN KANNUZO: Okay.

NANCY: I'm just worried.

PO JOHN KANNUZO: Well, you know, at least he's out of the area.

NANCY: Oh, yeah, yeah. No, no, thank God.

PO JOHN KANNUZO: Okay.

NANCY: David's on his way in Staten Island, so that's okay.

PO JOHN KANNUZO: Okay.

NANCY: You should start calling your mother.

PO JOHN KANNUZO: I ... I don't have a number where (Overlap)

NANCY: Oh, you don't have Diane's number?

PO JOHN KANNUZO: No.

NANCY: I mean ...

PO JOHN KANNUZO: Well, they're out of there, they went to Maine.

NANCY: They left already? No, they were staying a day or two.

PO JOHN KANNUZO: No.

NANCY: Well, I don't know.

PO JOHN KANNUZO: Maybe I'll try calling them.

NANCY: Bye.

PO JOHN KANNUZO: All right, good. At least I know he's out of there.

NANCY: Yeah, bye.

PO JOHN KANNUZO: All right, bye. (PAUSE) 2:37:40

(BACKGROUND CONVERSATION)

(PHONE RINGING)

RECORDING: You have reached (Inaudible). After the tone, leave a message, thanks, bye.

PO JOHN KANNUZO: Yeah, ma, it's me. I don't know if you left or not, or went to Maine. But I'm just calling and I'm all right, Andy is okay and David is okay. Uh ... this is a terrible, terrible thing. I'll be here all day, all night. I'm at the police desk, if you want to give us a call, if you can get through. Talk to you later, love you, bye. (LONG PAUSE)

(PHONE RINGING)

FEMALE: Hello?

AIRPORT OFFICER BEN: Hi. 2:49:15

FEMALE: Hi.

AIRPORT OFFICER BEN: Can you believe all this?

FEMALE?: Oh, my God.

AIRPORT OFFICER BEN: It's ... it's a nightmare.

FEMALE: I know it is. Hold on one second. (PAUSE) Ben

AIRPORT OFFICER BEN: Yeah. There's planes crashing all over the country.

FEMALE: Okay, where now?

AIRPORT OFFICER BEN: Huh?

FEMALE: Where now?

AIRPORT OFFICER BEN: One in Pittsburgh, another one that just went down in, uh ... Virginia. Then they got ... they claim there's still four more up in the air.

FEMALE: Oh, my God.

AIRPORT OFFICER BEN: Big planes, 300 people on each one of them.

FEMALE: Oh, my God.

AIRPORT OFFICER BEN: They're crashing all over the place.

FEMALE: Where in Pittsburgh?

AIRPORT OFFICER BEN: I'm not sure where. Uh ... somewhere.

FEMALE: Because I had heard it was, you know, just flying around. So did they crash?

AIRPORT OFFICER BEN: One in Virginia by Camp David, down there. They tried to ... they tried to ... they say the Pentagon.

FEMALE: Oh, yeah, the Pentagon, hit ... that's collapsed.

AIRPORT OFFICER BEN: Yeah.

FEMALE: You know, I mean, Pennsylvania schools all ... they are closing the Pennsylvania schools, right now they don't know about, you know, here. Duane called me and he's going to pick Billie up and bring her here.

AIRPORT OFFICER BEN: Right. So I ... I imagine they're going to keep us till tomorrow at the very least, you know?

FEMALE: Oh, I would think you're going to have overtime up the kazoo all week.

AIRPORT OFFICER BEN: Oh, yeah, they're going to ... every airport in the country is closed down right now.

FEMALE: Yeah, yeah. What about all these ... now what happens to these people who are already on the planes, that were coming in from someplace?

AIRPORT OFFICER BEN: They're flying them to Canada, they are flying them everywhere. They got the whole United States ... every airport in the United States closed down. We're ... this whole airport is evacuated. They are evacuating everybody out of here. All right.

FEMALE: It's so sad, I mean, we were listening to the TV, and the ambulances that were parked 500 feet away.

AIRPORT OFFICER BEN: All the police cars are on fire.

FEMALE: They're all on fire?

AIRPORT OFFICER BEN: Yeah, all the (Overlap)

FEMALE: I know, and there's this AMP girl, watched her friend died, burning alive, in an ambulance. Like oh, my God. I mean, I'm crying listening to all these people. It's like, oh, my God!

AIRPORT OFFICER BEN: Right, so ...

FEMALE: Okay.

AIRPORT OFFICER BEN: All right, okay.

FEMALE: All right. Call me.

AIRPORT OFFICER BEN: I'll see you later ... Samantha is going to get picked up, right? 2:50

FEMALE: Um, yeah, because I ... I had a hard time getting through to the school.

AIRPORT OFFICER BEN: Yeah, try to get an adult to pick her up.

FEMALE: Yeah, Michelle's father or mother is supposed to come.

AIRPORT OFFICER BEN: All right, I'll talk to you.

FEMALE: All right.

AIRPORT OFFICER BEN: Bye.

FEMALE: Bye.

AIRPORT OFFICER BEN: Bye. (PAUSE)

(END OF NEWARK CD Ch.028) 2:51:36