

PATH – CH. 02 – PHONE DESK RIGHT



SEPTEMBER 11, 2001

PATH CH. 02 – PHONE DESK RIGHT

DURATION: 3.33 Hours

(LONG PAUSES/STATIC/VERY POOR AUDIO QUALITY)

(PAUSE) (TELEPHONE RINGING)

PAPD BOB - NEWARK: Newark.

PAPD TOMMY GORMAN: Bob?

PAPD BOB - NEWARK: Yeah.

PAPD TOMMY GORMAN: Tommy. They want to know, is the AT guy out there with you?

PAPD BOB - NEWARK: Okay, uh, he's very unfamiliar.

PAPD TOMMY GORMAN: Okay.

PAPD BOB - NEWARK: You want to come back?

PAPD TOMMY GORMAN: How is he going to be staying out here with half the tour, to eleven?

PAPD BOB - NEWARK: I guess, yeah.

PAPD TOMMY GORMAN: Okay. Just tell him to go to Track 4, and take the train out here. I'll meet him on H platform, okay?

PAPD BOB - NEWARK: Yeah.

PAPD TOMMY GORMAN: All right. (LONG PAUSE)

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(PHONE RINGING)

PAPD GORMAN: Moe, what's up?

PAPD MOE: I was just talking to MaC. He said, uh ... well, we could have keep him to eleven (inaudible) , and then he could take him back to the Square.

PAPD TOMMY GORMAN: Oh, so he won't get Lost?

PAPD MOE: All right. Okay?

PAPD TOMMY GORMAN: Yeah, fine.

PAPD MOE: And then eleven, he goes where to ... four?

PAPD TOMMY GORMAN: Whatever they want. But I mean, I'm ...

PAPD MOE: Okay, I'll keep him ... till eleven o'clock, and then we could tell him ... I'll have McIntyre , (Inaudible) bring him back at eleven, and then we can disperse him from the Square.

PAPD TOMMY GORMAN: Uh-huh?

PAPD MOE: Maybe fill the soda machine or something.

PAPD TOMMY GORMAN: There you go.

PAPD MOE: Okay, talk to you later. (PAUSE)

(PHONE RINGING)

PAPD THOMAS GORMAN: Police desk, Gorman.

PAPD DICK GRADY: Tommy, Dick Grady. Is the lieutenant around? Or he's on the road?

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PAPD THOMAS GORMAN: He's on the road.

PAPD DICK GRADY: All right, just tell him that we got a 6PM. I don't know if Al DeVona called or not. But ... just informed me, 16.

PAPD THOMAS GORMAN: (Inaudible), I should be getting a call from Al Verona, shortly.

PAPD DICK GRADY: No, well, Al just went down in the cell area, because a gal was (Inaudible). So ... but just notify him that we have one (Overlap)

PAPD THOMAS GORMAN: All right, two (Inaudible) alpha go.

PAPD DICK GRADY: Yeah, I gotta go.

PAPD THOMAS GORMAN: (To portable device) Call him now. Give me more details, too, alpha. Two alpha's reporting. He is visually observing an explosion at the World Trade Center from the pier at Exchange Place. Want to roll three and fifteen? (Inaudible response) I received truck one, you got to roll to the Trade Center on an explosion. No other information, 21, 315, copy? I'm getting no answer at the Trade Center, copy? (Inaudible response) The unit is stepping each other. Eight-zero, I have a message. (PAUSE)

PAPD TOMMY CASHIN: Port Authority Police, Cashin.

PAPD MARTY: Tommy, this is Marty.

PAPD TOMMY CASHIN: Marty, we don't know what's going on yet.

PAPD MARTY: I think ... we think it might be (Inaudible).

PAPD TOMMY CASHIN: What's that?

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PAPD MARTY: There may have been (Inaudible).

PAPD TOMMY CASHIN: Okay, all right.

PAPD MARTY: (Inaudible) the PPD and stuff, all right?

PAPD TOMMY CASHIN: All right.

PAPD MARTY: Let them know, bye.

PAPD TOMMY CASHIN: All right, bye.

PAPD TOMMY CASHIN: Port Authority Police, Cashin.

PAPD ERIC: This is Eric, Tommy, you want me to take the next train over? I'm on the platform.

PAPD TOMMY CASHIN: Eric, I don't have anything further on this. They just wanted ESU. Do you ESU?

PAPD ERIC: No, I'm not ESU but I (Overlap)

PAPD TOMMY CASHIN: All right, then just stand by until we get further, all right?

PAPD ERIC: Okay, well, I could have been there in two minutes, that's why I say (Overlap)

PAPD TOMMY CASHIN: I can't help you, pal, I gotta go.

PAPD TOMMY CASHIN: Port Authority Police, Cashin.

PAPD DENNIS: Tommy, Dennis. There's a major explosion, there is smoke and fire coming out. It looks like a lot of floors up on top. Marty (Inaudible) did the heads-up. He's not sure but they think it might have been an aircraft. What is Marty doing now?

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PAPD TOMMY CASHIN: I don't know, he hung up.

PAPD DENNIS: All right, I'm going to make my way over to the Trade Center.

PAPD TOMMY CASHIN: All right.

PAPD DENNIS: (Inaudible) the train there, so let them know what's going on. I'm going to get a train going to the Trade Center.

PAPD TOMMY CASHIN: Okay, bye.

PAPD DENNIS: All right, bye.

(PHONE RINGING)

WOMAN CALLER: Hello, PATH?

PAPD TOMMY CASHIN: Hi, you're picking us up on the radio at the Trade center?

WOMAN CALLER: Yes. Yes.

PAPD TOMMY CASHIN: Okay, we don't know if the trainmaster wants to stop moving into the Trade Center.

WOMAN CALLER: You want me to switch you over to him?

PAPD TOMMY CASHIN: Yes, please.

WOMAN CALLER: All right, hold on.

PAPD TOMMY CASHIN: Thank you.

WOMAN CALLER: All right.

(BACKGROUND NOISE) (PAUSE)

WOMAN CALLER: Go ahead.

PAPD TOMMY CASHIN: How are you doing?

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PATH TRAINMASTER: We're aware of what's going on at World Trade? (Overlap)

PAPD TOMMY CASHIN: Ok, you are...

PATH TRAINMASTER: Right now it's not affecting us at track level.

PAPD TOMMY CASHIN: Just to let you know, (Inaudible) a plane?

PATH TRAINMASTER: We don't know what it is.

PAPD TOMMY CASHIN: Yeah.

PATH TRAINMASTER: All right.

PAPD TOMMY CASHIN: So let me know, so you're going to keep (Inaudible)

PATH TRAINMASTER: We're standing by.

PAPD TOMMY CASHIN: Okay, good.

PATH TRAINMASTER: Okay, all right.

(BACKGROUND CONVERSATION HEARD THROUGHOUT – INAUDIBLE)

PAPD TOMMY CASHIN: Hello? (DIAL TONE)

(PHONE RINGING)

PAPD ACARDI: Acardi.

PAPD TOMMY CASHIN: Hey, Acardi, Cashin downstairs.

PAPD ACARDI: Yeah?

PAPD TOMMY CASHIN: What have we got?

PAPD ACARDI: Okay, it looks like a plane hit World Trade One. Sergeant requests a mobilization, whatever you got, for the Trade Center.

PAPD TOMMY CASHIN: Okay, thank you. Got it. Bye-bye.

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PAPD ACARDI: Bye.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PA PUBLIC SERVICES - STEVE HIGHLAND: Yes, good morning. This isn't any emergency or anything. My name is Steve Highland, I'm the manager of the public services office on the Plaza level. We just got a chap that ... a gentleman that's leading right at one of my entrances to the office here. He's in pretty (Overlap) Yeah, okay, well, we just had an explosion at the World Trade Center. And we've got all available officers gone. And now when we get ... have somebody come up. Okay, appreciate it.

PAPD SERGEANT HOLLAND: All right. Bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD ERIC: Sergeant, this is Eric. I got a visual.

PAPD SERGEANT HOLLAND: Yeah?

PAPD ERIC: The whole top of the Trade Center is smoking out. And there was flames coming out, according to the PATH guys.

PAPD SERGEANT HOLLAND: Okay, it was ... at the top of the Trade Center, where? One of the towers?

PAPD ERIC: The building ... look at the tower ... the top tower is smoking like it's on fire and there was a flash that came out, according to the PATH guy.

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PAPD SERGEANT HOLLAND: Okay, the One or the Two tower? That's what I'm asking.

PAPD ERIC: Looking at it from here, it's the one on the left. I don't know if that's One or Two.

PAPD SERGEANT HOLLAND: All right.

PAPD ERIC: I think it's Two.

PAPD SERGEANT HOLLAND: You think it's Two? All right.

PAPD ERIC: The one on the left. That's Two? That's Two, I believe so.

PAPD SERGEANT HOLLAND: All right, top of the Two building. All right, Eric, you want to (Overlap)

PAPD ERIC: Looks like it's on fire.

PAPD SERGEANT HOLLAND: All right, all right. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD - PAUL: Yeah, Sarge, Paul, (Inaudible), you guys want me to come in?

PAPD SERGEANT HOLLAND: Okay, we're bringing everybody in that can go anyplace, okay?

PAPD - PAUL: Yeah.

PAPD SERGEANT HOLLAND: Come in.

PAPD - PAUL: Okay.

PAPD SERGEANT HOLLAND: All right, bye. (PAUSE)

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(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD TOM: Holland, do you need me to come in? This is Tom.

PAPD SERGEANT HOLLAND: Who is this?

PAPD TOM: Tom.

PAPD SERGEANT HOLLAND: Tom? Yeah, Milton, come on in.

PAPD TOM: Come on in, okay.

PAPD SERGEANT HOLLAND: Right.

MAN IN STATION: The top of the World Trade Center ...

PAPD SERGEANT HOLLAND: Police, Sergeant Holland. Who?

MALE CALLER: Yeah, we're looking for the PATH police.

PAPD SERGEANT HOLLAND: This the PATH police.

MALE CALLER: Okay, I'm in ... I'm in Harrison. Uh, I saw the smoke coming from the World Trade Center.

PAPD SERGEANT HOLLAND: Yes, we're aware of it, yes.

MALE CALLER: No, no, I'm calling ... is it possible to get to the World Trade Center?

PAPD SERGEANT HOLLAND: Yes, there's PATH service at this time.

MALE CALLER: Okay, thank you.

PAPD SERGEANT HOLLAND: Okay, bye.

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PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

GEORGE MIRANDA: Yeah, Sarge, George Miranda, at the PAD office.

PAPD SERGEANT HOLLAND: Yeah.

GEORGE MIRANDA: Is McIntyre on today?

PAPD SERGEANT HOLLAND: No, he's off, he's RDL.

GEORGE MIRANDA: Okay, thanks.

PAPD SERGEANT HOLLAND: Uh, we got ... hey, by the way, George?

GEORGE MIRANDA: Yes?

PAPD SERGEANT HOLLAND: So you guys know that there is an explosion at the Trade Center, smoke coming out of the top, Tower Two. You might want to let them know, okay?

GEORGE MIRANDA: All right, thanks.

PAPD SERGEANT HOLLAND: All right, bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

KATHY O'DONNELL: Is John O'Donnell there?

PAPD SERGEANT HOLLAND: No, he's not. Not right now. We have an emergency at the World Trade Center, ma'am.

KATHY O'DONNELL: Okay, he wasn't there, though, right? He was at Journal Square?

PAPD SERGEANT HOLLAND: Yeah, everyone is safe right now (Overlap)

KATHY O'DONNELL: Okay.

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PAPD SERGEANT HOLLAND: Yeah, I ... yeah, everyone is safe right now.

KATHY O'DONNELL: Okay, thank you, I'm sorry.

PAPD SERGEANT HOLLAND: We had everybody go out to (Overlap)

KATHY O'DONNELL: I just had to call.

PAPD SERGEANT HOLLAND: That's quite all right, it's quite understandable. I'll get a message to him as soon as I can, okay?

KATHY O'DONNELL: Okay, thank you.

PAPD SERGEANT HOLLAND: All right, sure.

KATHY O'DONNELL: Bye-bye.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD RICHARD (INAUDIBLE): Yeah, Richard (Inaudible).

PAPD SERGEANT HOLLAND: Yeah?

PAPD RICHARD (INAUDIBLE): You guys need people or what?

PAPD SERGEANT HOLLAND: Yeah, why don't you come in?

PAPD RICHARD (INAUDIBLE): Okay.

PAPD SERGEANT HOLLAND: Okay, bye.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

WOMAN CALLER: Is Mr. Laszczynski available?

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PAPD SERGEANT HOLLAND: He's out on the job right now.

WOMAN CALLER: So a plane did crash into the World Trade Center.

PAPD SERGEANT HOLLAND: I ... I don't know. I know we have an emergency going on right now. But I just saw him walk out the door, he's fine.

WOMAN CALLER: Okay.

PAPD SERGEANT HOLLAND: Okay?

WOMAN CALLER: All right.

PAPD SERGEANT HOLLAND: All right, bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

WOMAN CALLER: Yeah, hi, is Tom Gorman there?

PAPD SERGEANT HOLLAND: Uh ... (To personnel at the station) Is Gorman on the road, Paul? Yes?

PAPD - PAUL: Yes.

PAPD SERGEANT HOLLAND: Yeah, he's out ... he's out on the job right now.

WOMAN CALLER: Oh, okay.

PAPD SERGEANT HOLLAND: Okay?

WOMAN CALLER: I just (Overlap)

PAPD SERGEANT HOLLAND: Everyone's fine.

WOMAN CALLER: I ... (Overlap)

PAPD SERGEANT HOLLAND: Okay?

WOMAN CALLER: Okay, thanks.

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PAPD SERGEANT HOLLAND: All right, bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Yeah, is (Inaudible)?

PAPD SERGEANT HOLLAND: Yeah, come on in.

MALE CALLER: All right, I'll (Inaudible).

PAPD SERGEANT HOLLAND: All right.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

RICHARD BRADY: Yeah, Sergeant, Richard Brady. Are you cutting off service coming into the World Trade Center?

PAPD SERGEANT HOLLAND: There's no PATH service.

RICHARD BRADY: The trains are coming in.

PAPD SERGEANT HOLLAND: They're suspended to the trade center. (Overlap)

RICHARD BRADY: Okay, I wanted to know because they were ... they're getting the trains over there.

PAPD SERGEANT HOLLAND: Right, let them know.

RICHARD BRADY: Okay, thanks. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

WOMAN CALLER: Hi, is the PATH train going into the World Trade Center?

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PAPD SERGEANT HOLLAND: No, the service is cancelled for right now. Okay?

Bye.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Hey, what's up ... are you calling people in?

PAPD SERGEANT HOLLAND: Yeah, come on in.

MALE CALLER: Okay.

PAPD SERGEANT HOLLAND: All right.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD FRANK ACCARDI: Yeah, Rich, it's Frank Accardi, if you guys are gonna respond, you can take the Flyer in, or the HOV-RAY through the Holland Tunnel, for (Inaudible) lane nine. And they've got the Nielly shut down specifically for emergency equipment.

PAPD SERGEANT HOLLAND: Okay, Frank, that's (Overlap)

PAPD FRANK ACCARDI: All right, bye-bye. (PAUSE)

PAPD SERGEANT HOLLAND: Sergeant Holland.

PAPD ERIC: Yeah, Sergeant, do they want me to respond? I'm at Exchange.

PAPD SERGEANT HOLLAND: Who are you?

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PAPD ERIC: Eric, eleven. I have a call on (Overlap)

PAPD SERGEANT HOLLAND: (To personnel at the station) I've got Eric. All right, stand by, stand by, (Inaudible) with the car, okay?

PAPD ERIC: Yeah, I'm at the street.

PAPD SERGEANT HOLLAND: All right, be on the air.

PAPD ERIC: Okay.

PAPD SERGEANT HOLLAND: All right. (PAUSE)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Did you get the (Inaudible) to the World Trade Center?

PAPD SERGEANT HOLLAND: Yeah.

MALE CALLER: Holy shit!

PAPD SERGEANT HOLLAND: Yeah.

MALE CALLER: All right, (Inaudible).

PAPD SERGEANT HOLLAND: Why don't you be ... why don't you come in.

MALE CALLER: Okay.

PAPD SERGEANT HOLLAND: All right?

MALE CALLER: All right, very good.

PAPD SERGEANT HOLLAND: Okay. (PAUSE)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Yeah, Richie, (Inaudible).

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PAPD SERGEANT HOLLAND: Who's ... yeah.

MALE CALLER: Yeah, is everybody over there? Or what's going on?

PAPD SERGEANT HOLLAND: We've got people heading over there now.

MALE CALLER: All right, I'll make it right away.

PAPD SERGEANT HOLLAND: (Inaudible), it's the Two tower. I'm hearing a story about a plane crash, but there is a definite fire and explosion.

MALE CALLER: All right, I'm on the way.

PAPD SERGEANT HOLLAND: Where are you responding from?

MALE CALLER: I'm responding from Port Authority.

PAPD SERGEANT HOLLAND: All right, you're on the air, right?

MALE CALLER: I'm getting on the (Inaudible) now.

PAPD SERGEANT HOLLAND: Okay, bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority, police sergeant, hello? Sergeant Holland.

WOMAN CALLER: Yes, hi, can I speak with Officer McIntyre if he's available?

PAPD SERGEANT HOLLAND: Uh ... (To personnel at the station) We don't have McIntyre, right?

MALE IN BACKGROUND: No, he's 32.

PAPD SERGEANT HOLLAND: Huh?

MALE BACKGROUND: McIntyre here, he's 32.

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PAPD SERGEANT HOLLAND: He's not available right now, ma'am.

WOMAN CALLER: Hey, Sergeant Holland, do you know that a plane just hit the World Trade (Overlap)

PAPD SERGEANT HOLLAND: Yes, I know, I know. Everybody is fine.

WOMAN CALLER: But (Overlap)

PAPD SERGEANT HOLLAND: Everybody's fine. But everybody is going to the job right now.

WOMAN CALLER: That's what I figured.

PAPD SERGEANT HOLLAND: No one is hurt.

WOMAN CALLER: No, I figured that.

PAPD SERGEANT HOLLAND: Okay.

WOMAN CALLER: I thought he he might be there, just have him call me.

PAPD SERGEANT HOLLAND: I certainly will.

WOMAN CALLER: Okay, bye.

PAPD SERGEANT HOLLAND: Bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland. (Overlap)

Yeah, Tom, what's up? (Overlap)

PAPD TOM: I'm at the trade center, (Inaudible) do you know if the PATH train is going ...

PAPD SERGEANT HOLLAND: No, negative. (Overlap) Yeah, they just ... they got an explosion over there.

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PAPD TOM: Yeah, right. I heard ... that's why I am making the phone call, I have to figure out how to get there.

PAPD SERGEANT HOLLAND: Why don't you come ... why don't you come here to the desk first, we'll get you a ride over, you know, when we got a carfull. There's going to be (Inaudible) mobilizing, okay?

PAPD TOM: All right. So go there.

PAPD SERGEANT HOLLAND: Yeah, why don't you come here?

PAPD TOM: All right.

PAPD SERGEANT HOLLAND: All right.

PAPD TOM: Bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: (Inaudible), listen, this is (Inaudible). A fucking plane just hit the other tower. They just had another plane hit the building. I'm watching the news.

PAPD SERGEANT HOLLAND: Okay, all right.

MALE CALLER: Terrorist attack. Are they calling people in?

PAPD SERGEANT HOLLAND: Yeah, come on in.

MALE CALLER: Okay.

PAPD SERGEANT HOLLAND: Okay.

PAPD SERGEANT HOLLAND: Port Authority Police ... (HANG UP)

(PHONE RINGING)

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PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

JIMMY ALVAREZ: Yeah, Sarge, Jimmy Alvarez, what's up?

PAPD SERGEANT HOLLAND: Yeah, come on in, Jimmy. We got ... looks like two explosions at the Trade Center, okay?

JIMMY ALVAREZ: Okay.

PAPD SERGEANT HOLLAND: All right?

JIMMY ALVAREZ: Yup.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD KEVIN: Sergeant Holland?

PAPD SERGEANT HOLLAND: Yeah.

PAPD KEVIN: This is Kevin (Inaudible).

PAPD SERGEANT HOLLAND: Yeah, Kevin, you're coming in, right?

PAPD KEVIN: Yeah.

PAPD SERGEANT HOLLAND: All right, good.

PAPD KEVIN: All right, later.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Richie, it's (Inaudible).

PAPD SERGEANT HOLLAND: (Inaudible) Uh ...

MALE CALLER: I swear to God, it's not (Inaudible).

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PAPD SERGEANT HOLLAND: Okay, hold on.

MALE CALLER: All right.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Sergeant, how are you doing, it's (Inaudible). Listen, I just heard on the news ... obviously you know what's going on.

PAPD SERGEANT HOLLAND: Yeah.

MALE CALLER: You need people over there or what? Because I'm going to be off, but if you need people to swing in, I'll swing in for you.

PAPD SERGEANT HOLLAND: Who's this?

MALE CALLER: (Inaudible).

PAPD SERGEANT HOLLAND: Yeah, come on in.

MALE CALLER: I'm coming in.

PAPD SERGEANT HOLLAND: All right, good.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MARTY: (Inaudible).

PAPD SERGEANT HOLLAND: Okay, Marty, I'm going to get you Ryan, hold on, okay? (To personnel at the station) Pick up line 79, you've got a transferred call.

Sergeant Holland.

WOMAN CALLER: Yes, hi, just a quick question.

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PAPD SERGEANT HOLLAND: Just hold on a second. Port Authority Police,
Sergeant Holland.

PAPD HENNESSY: Hey, Richie, Hennessy, you need guys to come in?

PAPD SERGEANT HOLLAND: Yeah, come on in.

PAPD HENNESSY: Bye.

PAPD SERGEANT HOLLAND: Sergeant Holland.

MALE CALLER: Richie, Keith, they need people or what?

PAPD SERGEANT HOLLAND: Come on in.

MALE CALLER: All right.

PAPD SERGEANT HOLLAND: All right. Sergeant Holland.

WOMAN CALLER: Yes, good morning. Will I be allowed to go into the World Trade
Center.

PAPD SERGEANT HOLLAND: No, the World Trade Center line is closed right now,
ma'am. (HANGS UP) Port Authority Police, Sergeant Holland.

MALE CALLER: Sergeant Holland, Valesquez, (Inaudible)?

PAPD SERGEANT HOLLAND: Hold on, sir. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Sergeant Holland.

WOMAN CALLER: Hi, do you know if the PATH trains are running into the World
Trade Center?

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PAPD SERGEANT HOLLAND: No, they're not running into the World Trade Center, ma'am, there's an emergency at the Trade Center.

WOMAN CALLER: Thank you.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

WOMAN CALLER: Oh, this is Norma.

PAPD SERGEANT HOLLAND: Yeah?

WOMAN CALLER: Do you need people?

PAPD SERGEANT HOLLAND: Come on in, yeah, come on in.

WOMAN CALLER: Come ... come to PATH?

PAPD SERGEANT HOLLAND: Come on in, yeah, bye. The PATH.

WOMAN CALLER: Come to PATH?

PAPD SERGEANT HOLLAND: Right. Yes.

WOMAN CALLER: Okay.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland. (HANG UP) Port Authority Police, Sergeant Holland.

WOMAN CALLER: Hi, is Moe Barry there?

PAPD SERGEANT HOLLAND: He's ... we have an emergency right now, ma'am, everyone's responding to the World Trade Center.

WOMAN CALLER: Yeah, I hear.

PAPD SERGEANT HOLLAND: Yeah.

WOMAN CALLER: Okay, thank you.

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PAPD SERGEANT HOLLAND: All right, bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD - JIMMY O'NEIL: Hey, Rich, Jimmy O'Neil.

PAPD SERGEANT HOLLAND: Yes.

PAPD - JIMMY O'NEIL: What's going on, buddy?

PAPD SERGEANT HOLLAND: Yeah, two explosions at the World Trade Center.

You coming in?

PAPD - JIMMY O'NEIL: They want me in?

PAPD SERGEANT HOLLAND: Yeah.

PAPD - JIMMY O'NEIL: Okay, I'm on my way.

PAPD SERGEANT HOLLAND: Very good.

PAPD - JIMMY O'NEIL: Bye.

PAPD SERGEANT HOLLAND: Bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Yeah, I'm sorry to bother you this morning. That plane crashed into the World Trade Center ...

PAPD SERGEANT HOLLAND: Yeah, yeah.

MALE CALLER: ... does that effect the PATH offices? My sister works there at (Inaudible).

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PAPD SERGEANT HOLLAND: Yeah, we know that there's been an explosion at the World Trade Center. And right now there is no PATH service into the World Trade Center. And that's really all the information I have at the moment.

MALE CALLER: All right, you don't have any information about people working there?

PAPD SERGEANT HOLLAND: No, that's ... no, not at this time.

MALE CALLER: Okay.

PAPD SERGEANT HOLLAND: Okay?

MALE CALLER: Can PATH (Inaudible) give me that?

PAPD SERGEANT HOLLAND: You can call the PATH offices, yeah, I don't have the ... all right, but like I said, right now I don't have any information about any injuries.

MALE CALLER: Do you know about when that happened?

PAPD SERGEANT HOLLAND: As far as I know, it's about 20 minutes or so ago, it started.

MALE CALLER: Okay, thanks, bye.

PAPD SERGEANT HOLLAND: Bye. (PAUSE)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland. Hello?

MALE CALLER: Yeah, this is (Inaudible).

PAPD SERGEANT HOLLAND: Yeah.

MALE CALLER: You want people in?

PAPD SERGEANT HOLLAND: Yeah, come on in.

PATH – CH. 02 – PHONE DESK RIGHT

MALE CALLER: All right. (PAUSE)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD LARRY: Hey, Richie, McDevvit, they're calling people in?

PAPD SERGEANT HOLLAND: Yeah, come on in, Larry.

PAPD LARRY: All right, bye.

PAPD SERGEANT HOLLAND: Bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Are you in the in the Port Authority bus terminal?

PAPD SERGEANT HOLLAND: Yeah. That's what ... Port Authority.

MALE CALLER: No, which ... (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: I got it. Hello? Sergeant Holland.

MALE CALLER: Yeah, hi, I was just on the phone with you. My wife works in the Trade Center for the Port Authority.

PAPD SERGEANT HOLLAND: Right.

MALE CALLER: She said a plane just hit the Trade Center.

PAPD SERGEANT HOLLAND: Right, we're aware of it. There's an emergency right now. As I said, I don't have any information about injuries at this point, sir. I understand your concern. We have a lot of guys who are heading there right now.

MALE CALLER: Do ... do you know which building it hit?

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Uh, as far as I know, it's at ... the emergency involves both towers. That's really all the information I have at the moment.

MALE CALLER: Okay, is there any number that people can call?

PAPD SERGEANT HOLLAND: Not at the moment sir, we are only about 20 minutes into the emergency, you know, we're just ascertaining the extent of what's going on right now. I'm sorry, that's all I can tell you for now.

MALE CALLER: Okay, and where are you ... what is your location?

PAPD SERGEANT HOLLAND: We're ... our location here is in Journal Square in Jersey City. We are the headquarters for the PATH command. Okay?

MALE CALLER: Thank you.

PAPD SERGEANT HOLLAND: All right, bye.

MALE CALLER: Bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD - BOB: Yeah, Rich, Bob (Inaudible).

PAPD SERGEANT HOLLAND: Yeah.

PAPD - BOB: Uh ...

PAPD SERGEANT HOLLAND: Yeah, come on in. The explosion at the Trade Center. (Inaudible)

PAPD - BOB: Okay.

PAPD SERGEANT HOLLAND: Bye. (PAUSE)

PATH – CH. 02 – PHONE DESK RIGHT

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland. Hello?

Hello? (HANG UP) (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

DEBBIE: Hi, this is Debbie (Inaudible).

PAPD SERGEANT HOLLAND: Hi.

DEBBIE: I'm (Inaudible)'s wife.

PAPD SERGEANT HOLLAND: Yeah.

DEBBIE: Is there any way I could get in touch with him? He's down at the World Trade Center.

PAPD SERGEANT HOLLAND: Yeah, every ... everyone's fine right now, ma'am.

DEBBIE: He is.

PAPD SERGEANT HOLLAND: Yeah, everyone is fine right now. None of our guys are hurt, but we do have, you know, it's another big one.

DEBBIE: Is it a terrorist thing?

PAPD SERGEANT HOLLAND: Pardon?

DEBBIE: Do you think it's a terrorist thing?

PAPD SERGEANT HOLLAND: It could very well be. Like I said, we are only about 25 minutes or so into it, you know, and we've got a number of people hurt. But all of our guys are okay right now.

PATH – CH. 02 – PHONE DESK RIGHT

DEBBIE: But the guys are okay.

PAPD SERGEANT HOLLAND: Absolutely, and I understand your concern. I'll get a message to him just as soon as I can, okay?

DEBBIE: I appreciate it.

PAPD SERGEANT HOLLAND: Not at all, ma'am.

DEBBIE: Thank you.

PAPD SERGEANT HOLLAND: All right, bye-bye.

DEBBIE: Bye-bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD - PAUL: Hi, Sarge, Officer (Inaudible), how are you doing?

PAPD SERGEANT HOLLAND: How are you doing?

PAPD - PAUL: All right. Do you know if the trains are still running to the Trade Center? Or they were stopped?

PAPD SERGEANT HOLLAND: No, Paul, they've been stopped, are you working?

PAPD - PAUL: Actually, the reason I'm asking, I'm planning to get there.

PAPD SERGEANT HOLLAND: Yeah, well, you're not going to get there by train.

PAPD - PAUL: I was thinking of parking at the (Overlap)

PAPD SERGEANT HOLLAND: I gotta go.

PAPD - PAUL: All right.

PAPD SERGEANT HOLLAND: I've got phones ringing off the hook, okay?

PAPD - PAUL: All right, (Inaudible).

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD MARK: Hey Richie, it's Mark.

PAPD SERGEANT HOLLAND: Yeah.

PAPD MARK: Hey Richie, do we know what floors were involved?

PAPD SERGEANT HOLLAND: I know that they ... they saw smoke coming out from the roof. There was one plane crash, and there was a second about five minutes ago so, you know, it is what it is. We got everybody and their sister on their way in right now, and (Overlap)

PAPD MARK: Okay, here is my problem. One of Susan's workers, their daughter is on the 94th floor of number one.

PAPD SERGEANT HOLLAND: Okay.

PAPD MARK: That doesn't look good, right?

PAPD SERGEANT HOLLAND: No.

PAPD MARK: Okay. All right.

PAPD SERGEANT HOLLAND: No.

PAPD MARK: Okay.

PAPD SERGEANT HOLLAND: Look, uh ... as soon as I get any kind of idea about injuries and location, I'll call you.

PAPD MARK: Okay.

PAPD SERGEANT HOLLAND: Are you at the office?

PAPD MARK: Yes.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Give me your cell phone number.

PAPD MARK: 201-679-7284.

PAPD SERGEANT HOLLAND: Seven, two, eight, four.

PAPD MARK: Right.

PAPD SERGEANT HOLLAND: All right, as soon as I get an idea of location and injuries, I'll call you, okay?

PAPD MARK: Okay.

PAPD SERGEANT HOLLAND: Okay, bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

OFFICER WELSH: How are you doing, this is Officer Welsh, from the Greenwich, Connecticut police department.

PAPD SERGEANT HOLLAND: Yeah.

OFFICER WELSH: I'm calling because I'm trying to find out ... the general counsel there at (Inaudible) ... I'm trying to get information to see if he was hurt or anything.

PAPD SERGEANT HOLLAND: Right, we're about 25 minutes into the incident. And, you know, like I said, we do know that there are injuries, but we are still ascertaining the extent of, you know, of the damage and the injuries. I really don't have any information right now about injuries.

OFFICER WELSH: Okay, is there any ... any chance that (Inaudible)? Can I give you my name?

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Yeah, sure.

OFFICER WELSH: It's (Inaudible) Welsh. W-E-L-S-H. And the number here is 203-622-8004.

PAPD SERGEANT HOLLAND: Right, okay. All right, thanks a lot.

OFFICER WELSH: I appreciate it very much.

PAPD SERGEANT HOLLAND: Okay, bye-bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Yeah, is Lieutenant Barry there?

PAPD SERGEANT HOLLAND: Uh ... yeah, he's at the emergency that we have going on right now.

MALE CALLER: Yeah, I know, I'm the car dealer. One of the former guys there. Is Gary Griffith still working?

PAPD SERGEANT HOLLAND: Uh ... if he is, he's down at the emergency. None of our guys are hurt right now but ... yeah, that's all the information I have, okay?

MALE CALLER: All right, thanks.

PAPD SERGEANT HOLLAND: All right. Bye.

MALE CALLER: Bye. (PAUSE)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER - DOW JONES: Yes, this is (Inaudible) at Dow Jones, good morning.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Good morning.

MALE CALLER - DOW JONES: I wanted to find out if you had any information on the plane crashing into the World Trade Center.

PAPD SERGEANT HOLLAND: I just ... all we know is that there's about two explosions, about approximately 20 minutes in the past. Uh, we have a number of injuries. And we still have officers responding, and emergency medical technicians as well as fire department. We are still trying to get a picture of the extent of the incident.

MALE CALLER - DOW JONES: Any train closings?

PAPD SERGEANT HOLLAND: Yes, the PATH service to the World Trade Center is closed at this time.

MALE CALLER - DOW JONES: It's closed at this time.

PAPD SERGEANT HOLLAND: Right.

MALE CALLER - DOW JONES: Do we have anything as far as the injuries and killed?

PAPD SERGEANT HOLLAND: Like I said, again, you know, we are still ascertaining the number of injuries, we are about ... as I said, about 25 minutes into the incident. There are a lot of ... there are multiple injuries, I don't have a figure at this time.

MALE CALLER - DOW JONES: Okay, you said the PATH to the World Trade Center ... do you know if the World Trade Center inside as well is closed?

PAPD SERGEANT HOLLAND: Yes, they are evacuating the World Trade Center at this time. The PATH service to the World Trade Center is terminated at this time.

MALE CALLER - DOW JONES: And PATH service anywhere else is running?

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Yes, to 33rd Street and to points in New Jersey, but there is no PATH service in or out of the World Trade Center.

MALE CALLER - DOW JONES: Okay, beautiful, thank you so much.

PAPD SERGEANT HOLLAND: Right, bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Holland.

INSPECTOR: Yes, is Inspector Chicarelli in?

PAPD SERGEANT HOLLAND: (To personnel at the station) When is Chuck coming in? Yeah, he's en route from Fort Newark, Inspector, he checked in at 09:05 hours.

INSPECTOR: 09:05, okay.

PAPD SERGEANT HOLLAND: Okay?

INSPECTOR: All right, thanks. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority, Sergeant Holland. Port Authority Police, Sergeant Holland. Port Authority Police, Sergeant Holland.

PAPD CONNORS: How are you doing, this is (Inaudible) Connors. You want us to (Inaudible)?

PAPD SERGEANT HOLLAND: Yeah, come on in.

PAPD CONNORS: Okay. (PAUSE)

PATH – CH. 02 – PHONE DESK RIGHT

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland. (HANG UP) (PAUSE)

MALE CALLER: Yes, this is (Inaudible) division.

PAPD SERGEANT HOLLAND: Yes?

MALE CALLER: And can you tell me what is the (Inaudible) to 34th Street, 33rd Street.

PAPD SERGEANT HOLLAND: Right, that service is open. Service to the World Trade Center is closed.

MALE CALLER: And is the condition (Inaudible)?

PAPD SERGEANT HOLLAND: Yes, there's condition at the World Trade Center.

MALE CALLER: All right. Thank you. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MIKE - PATH: Yeah, this is Mike Zicowa. How are you?

PAPD SERGEANT HOLLAND: Fine.

MIKE - PATH: Listen, we're ... we got everybody at the PATH station, and everybody including the police are out of the World Trade Center.

PAPD SERGEANT HOLLAND: Okay, very good.

MIKE - PATH: Okay, we are not running any service into Exchange Place or the World Trade Center.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Okay.

MIKE - PATH: We're running uptown service. We're running our around-the world service.

PAPD SERGEANT HOLLAND: Okay.

MIKE - PATH: Okay, so no service into Exchange Place or World Trade at all.

PAPD SERGEANT HOLLAND: Okay, Mr. Zicowa.

MIKE - PATH: Anything else going on that I should know?

PAPD SERGEANT HOLLAND: Uh ... no, maybe you can help us. We've got a call out to operations. Whatever we can get down here in the way of vehicles, maintenance, you know, what have you, you know, to stand by here in the square. We got cops ... we've got cops coming in ...

MIKE - PATH: Okay.

PAPD SERGEANT HOLLAND: ... you know, and other emergency personnel. We got a lane held open at the Holland Tunnel.

MIKE - PATH: Okay.

PAPD SERGEANT HOLLAND: But, you know, we could use as many vehicles as, you know, as we can, you know, to start shuttling people over to New York.

MIKE - PATH: Okay, and your name again?

PAPD SERGEANT HOLLAND: Sergeant Holland.

MIKE - PATH: Okay, Sergeant, we'll try and get them together.

PAPD SERGEANT HOLLAND: Okay, thank you, sir. (PAUSE)

PATH – CH. 02 – PHONE DESK RIGHT

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Sergeant Holland.

MALE CALLER: Hi, yeah, I just wanted to know if the PATH trains were running into New York.

PAPD SERGEANT HOLLAND: No. There's no service into the World Trade Center.

MALE CALLER: What about ... (DIAL TONE)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Sergeant Holland.

MALE CALLER: Hey, this is (Inaudible), do you want me to come in?

PAPD SERGEANT HOLLAND: Yeah, come on in, Cuz.

MALE CALLER: All right.

PAPD SERGEANT HOLLAND: Bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD - PAUL: Hey, Richie, it's Paul, I'm on my way in, what's the best way?

PAPD SERGEANT HOLLAND: You can get into the square here, so far no problem. Start here first, we'll have vehicles taking people over.

PAPD - PAUL: All right, okay. I'll go to the turnpike, not to the parkway, okay?

PAPD SERGEANT HOLLAND: Yeah, okay, right.

PAPD - PAUL: All right, I'm on my way, goodbye. (PAUSE) *****

PATH – CH. 02 – PHONE DESK RIGHT

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Sergeant Holland.

WOMAN CALLER: Is this Port Authority?

PAPD SERGEANT HOLLAND: Yes.

WOMAN CALLER: This is (Inaudible) over at 915. I have a caller who wants to know if there is any kind of way for her husband to get into the city. He was called into one of the hospitals, he's on the line.

PAPD SERGEANT HOLLAND: Sergeant Holland.

DR. COOK: Hi, this is Dr. Cook. I'm at one of the hospitals in Manhattan, and I've been called back in. Is there (Inaudible) one of the tunnels?

PAPD SERGEANT HOLLAND: Yes, the emergency ... lane number nine at the Holland Tunnel is open to emergency traffic, doctor. Okay, identify yourself, and I'm sure that, you know, that they'll send you right through.

DR. COOK: Okay.

PAPD SERGEANT HOLLAND: Okay?

DR. COOK: Not the Lincoln though?

PAPD SERGEANT HOLLAND: The Holland Tunnel, sir.

DR. COOK: Okay.

PAPD SERGEANT HOLLAND: Okay?

DR. COOK: Thank you.

PAPD SERGEANT HOLLAND: Right.

DR. COOK: Bye-bye. (PAUSE)

PATH – CH. 02 – PHONE DESK RIGHT

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Sergeant Holland.

MALE CALLER - HOBOKEN: Hi, this is (Inaudible) from the Hoboken Mayor's office. I'm just trying to get some information on the condition of the PATH trains, is it definitely closed down?

PAPD SERGEANT HOLLAND: Yeah, Exchange ... there's no service into Exchange Place or the World Trade Center, sir.

MALE CALLER - HOBOKEN: Okay.

PAPD SERGEANT HOLLAND: Okay?

MALE CALLER - HOBOKEN: What about emergency ... is there (Inaudible) for service vehicles in terms of the ...

PAPD SERGEANT HOLLAND: Right. If you have any units from your ambulance service, fire department or police responding, use Lane 9 at the Holland Tunnel. It's closed for emergency vehicles to pass through.

MALE CALLER - HOBOKEN: Okay.

PAPD SERGEANT HOLLAND: Okay?

MALE CALLER - HOBOKEN: Thank you. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PATH – CH. 02 – PHONE DESK RIGHT

BRIAN STEKES: Sergeant Holland, this is Brian Stekes, and the superintendent of (Inaudible) structures, Mike Zapello, told me to call you, you need vehicles?

PAPD SERGEANT HOLLAND: Yeah, whatever you could ... in the way of vehicles, if they could rendezvous here in Journal Square.

BRIAN STEKES: Okay.

PAPD SERGEANT HOLLAND: All right, have somebody come down and report ... we've got officers reporting in, you know, to the station there (Overlap)

BRIAN STEKES: Okay, sure.

PAPD SERGEANT HOLLAND: Send them over.

BRIAN STEKES: Pickups or ... ?

PAPD SERGEANT HOLLAND: Exactly, right.

BRIAN STEKES: And anything less than a two-seater? Or I mean, I got pickups also, like truck equipment.

PAPD SERGEANT HOLLAND: Yeah, like I said, you know, that will do. If it has four wheels and it goes, we'll find a use for it.

BRIAN STEKES: Okay, I'll bring them into the Kiss and Ride, and then they can go right (Overlap)

PAPD SERGEANT HOLLAND: Bring them into the Kiss and Ride, and have somebody check, and we'll get somebody up to Kiss and Ride, okay?

BRIAN STEKES: Okay.

PAPD SERGEANT HOLLAND: Okay, bye-bye.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

KATHY O'DONNELL: Oh, hi, I'm sorry, this is Kathy O'Donnell, I'm just ... I'm sorry to bother you. I just ... I need to know if you heard from him. And can I call back later?

PAPD SERGEANT HOLLAND: John's right here. Okay, I'll tell you what, hold on a second, all right?

KATHY O'DONNELL: Okay.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Hi, is the (Inaudible) train running?

PAPD SERGEANT HOLLAND: No, not into the World Trade Center.

MALE CALLER: Um, do you know for how long?

PAPD SERGEANT HOLLAND: No, it is probably going to be all day.

MALE CALLER: Thank you.

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD MCCABE: Hey, Sergeant, it's McCabe. I just got the message, I'll be in (Inaudible).

PAPD SERGEANT HOLLAND: All right, very good. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PATH – CH. 02 – PHONE DESK RIGHT

WOMAN CALLER: I need the phone number ... my husband is in Tower One, and I just need a phone number for somebody who works at Journal Square, (Inaudible) can you give it to me please?

PAPD SERGEANT HOLLAND: Is it a PATH employee, Port Authority employee?

WOMAN CALLER: Port Authority employee. Who works at the audit department. I'm an ex-Port Authority employee, and I need you to talk to somebody in audit.

PAPD SERGEANT HOLLAND: Uh ... okay. You're going to have to hold on, I'll get you ... I'll see if I got a directory.

WOMAN CALLER: Give me a phone number, thank you.

PAPD SERGEANT HOLLAND: I understand, ma'am. Okay. (PAUSE) Hello?

WOMAN CALLER: Hello?

PAPD SERGEANT HOLLAND: Hi, try the number for the Tech Center. They're going to have to direct you from there.

WOMAN CALLER: Terrific, thank you.

PAPD SERGEANT HOLLAND: 201 ...

WOMAN CALLER: Yeah?

PAPD SERGEANT HOLLAND: ... 239-3799.

WOMAN CALLER: Thanks a lot.

PAPD SERGEANT HOLLAND: Right. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Sergeant Holland.

PATH – CH. 02 – PHONE DESK RIGHT

OFFICER HILL: Yeah, Sarge, this is Officer Hill. Um, security guards shut down the gate. And they want to know if ... if they are going to be accepting deliveries today.

Because he shut everything down.

PAPD SERGEANT HOLLAND: What did he shut down?

OFFICER HILL: Uh, there is gate that people ... that deliveries come through, by Kiss and Ride, and he said that ...

PAPD SERGEANT HOLLAND: Tell him to send the delivery trucks away. Make sure that there's ... you know, make sure that there is space there in that Kiss and Ride for vehicles, right.

OFFICER HILL: Right now there is, there is a few cars in there, but there is a space in there for (Overlap)

PAPD SERGEANT HOLLAND: I mean, like my car is in there, but I'm just saying, I don't want (Inaudible) deliveries in there. And like I said, you know, no people parked in there. You know, keep that clear for vehicles that are going to be shuttling people over.

OFFICER HILL: And the other area too?

PAPD SERGEANT HOLLAND: As clear as you can keep it, you know what I mean?

OFFICER HILL: Okay, all right.

PAPD SERGEANT HOLLAND: Bye.

OFFICER HILL: Okay. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PATH – CH. 02 – PHONE DESK RIGHT

WOMAN: I'm sorry, I dialed the wrong number. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

NANCY: Hi, this is Nancy Frane, Bernie Frane's wife.

PAPD SERGEANT HOLLAND: Yeah, hi.

NANCY: Hi, is Jay Lennon working today?

PAPD SERGEANT HOLLAND: Who?

NANCY: Jay Lennon? Jay...Lennon

PAPD SERGEANT HOLLAND: Um ... I thought, um ...

NANCY: Actually Bernie is in the hospital right now, and he just wanted me to call to see if Jay was okay.

PAPD SERGEANT HOLLAND: Yeah, no, none of our guys are hurt... everyone's fine.

NANCY: Oh, okay.

PAPD SERGEANT HOLLAND: Everyone as far as I know, none of our guys are hurt.

NANCY: Okay.

PAPD SERGEANT HOLLAND: But, you know, it's going to be a long day.

NANCY: I know, okay. We were just curious, he just got out of surgery. And he also wanted to know for one of the nurses, do you know what tower or what floor it's on?

PAPD SERGEANT HOLLAND: Right now, we've got reports that it's both floors, you know, probably if they have on a television over there in the hospital, he can get, you know, the information. Right now we've got reports of incidents going on in both towers.

PATH – CH. 02 – PHONE DESK RIGHT

NANCY: Both towers?

PAPD SERGEANT HOLLAND: Bigger than the last one, yeah.

NANCY: They don't know if (Overlap)

PAPD SERGEANT HOLLAND: I really gotta go.

NANCY: Okay.

PAPD SERGEANT HOLLAND: All right, bye.

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD JOE FELLINNI: Hey, Sarge, how are you doing? This is Joe Fellinni.

PAPD SERGEANT HOLLAND: Yeah.

PAPD JOE FELLINNI: Hey, did the Trade Center get hit again?

PAPD SERGEANT HOLLAND: Yes, yes, they've got an incident at the World Trade Center.

PAPD JOE FELLINNI: (Inaudible)?

PAPD SERGEANT HOLLAND: Yeah.

PAPD JOE FELLINNI: (Inaudible) again?

PAPD SERGEANT HOLLAND: Yeah.

PAPD JOE FELLINNI: Jesus! Is everybody okay?

PAPD SERGEANT HOLLAND: Yeah, we got ... we got multiple injuries over there, you know, we're ... what do you need, Joe?

PAPD JOE FELLINNI: I'm just calling to find out. I heard it.

PAPD SERGEANT HOLLAND: Yeah. Are you coming into work?

PATH – CH. 02 – PHONE DESK RIGHT

PAPD JOE FELLINNI: Uh, no I'm not.

PAPD SERGEANT HOLLAND: Well, then, that's all I could tell you right now, okay?

I gotta go.

PAPD JOE FELLINNI: Thanks. (PAUSE)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Do you know if the PATH trains are running into New York City?

PAPD SERGEANT HOLLAND: No. There's ... not into downtown. They are running into 33rd Street, but there's no service at the World Trade Center, and Exchange Place.

MALE CALLER: Okay, but they are running into 33rd Street?

PAPD SERGEANT HOLLAND: That's correct.

MALE CALLER: Okay, thank you. (PAUSE)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD GARY: Hey, Rich, how are you doing, this is (Inaudible).

PAPD SERGEANT HOLLAND: Yeah.

PAPD GARY: You guys (Inaudible)? Do they need bodies?

PAPD SERGEANT HOLLAND: Yes, we do.

PAPD GARY: You want me to come in?

PAPD SERGEANT HOLLAND: Did you give blood, Gary?

PAPD GARY: Yes.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: I got ... I would tell you ... I would tell you, if you gave blood today, you know, if you're the type, I mean, you know, you're probably better off, you know, sitting it out. I'm sure there will be plenty of times to ... you know what I mean?

PAPD GARY: Yeah.

PAPD SERGEANT HOLLAND: You know, if you hadn't given blood, if you ... I mean, we are calling in everybody. You know, but if you gave blood, you know, I can't see any sense in your passing out.

PAPD GARY: No, I don't ... I'm not that type. Whatever you want me to do, you know, I'm willing to come in if you want me to.

PAPD SERGEANT HOLLAND: All right, I'll tell you what you do, why don't you come in, you know, we'll find something for you to do, all right?

PAPD GARY: Okay.

PAPD SERGEANT HOLLAND: Okay.

PAPD GARY: Okay, thank you. (PAUSE)

(PHONE RINGING)

(1:19:55)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

JEANNINE MCINTYRE: Yes, Sergeant Holland, this is Jeannine McIntyre, is my husband in that building that just collapsed?

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Yeah, we heard from him, there's ... none of ... none of our guys are hurt and injured right now.

JEANNINE MCINTYRE: He was going up.

PAPD SERGEANT HOLLAND: Yeah, I ... I know. But it's ... we, none of our ... none of our people were injured.

JEANNINE MCINTYRE: Are you sure? Because he was going up the stairs, he told me. (Upset)

PAPD SERGEANT HOLLAND: I understand. We don't have ... we don't have any reports of any ... of any of our people injured. All right? I ... I understand, it's got to be awful, you know.

JEANNINE MCINTYRE: Because of everything (Overlap) He was going up the stairs.

PAPD SERGEANT HOLLAND: I know. I know. We got ... we don't have ... we don't have anything on the air right now. Again, we've got all kinds of city fire department ... we don't have any of our people injured right now, Jeannine. I wouldn't lie to you (Inaudible) ... you know, believe that (Overlap)

JEANNINE MCINTYRE: But he was going up the stairs, I know.

PAPD SERGEANT HOLLAND: I understand, believe me ... you know, everybody is upstairs, you know, downstairs or whatever, evacuating the building.

JEANNINE MCINTYRE: It just collapsed.

PAPD SERGEANT HOLLAND: I understand. I understand. Hold on. (To personnel at the station) (LOUD COMMOTION)

JEANNINE MCINTYRE: All right.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: All right, Jeannine, like I said ...

(LOUD COMMOTION) (PAUSE)

WOMAN: (Inaudible) towers.

POLICE OFFICER - DESK: Yeah, the cell phones there, we have no communication with them. Who is that (Inaudible) I'll have him call you.

WOMAN: But he's (Inaudible) right?

POLICE OFFICER - DESK: Yeah, but he's in meetings with the big chief and everything right now.

WOMAN: All right, so I don't want to interrupt. I just want to make sure that he's okay.

POLICE OFFICER - DESK: Oh no, I understand. You know what it is? I can just about hear you, because we got a lot of feedback from radio.

WOMAN: All right, so ...

POLICE OFFICER - DESK: As soon as I hear from him, I'll have him call you.

WOMAN: Yeah, just tell him to let me know that he's all right.

POLICE OFFICER - DESK: Yeah, of course.

WOMAN: All right.

POLICE OFFICER - DESK: All right.

WOMAN: Thank you very much.

POLICE OFFICER - DESK: You're welcome.

WOMAN: Bye.

POLICE OFFICER - DESK: Bye. (PAUSE)

PATH – CH. 02 – PHONE DESK RIGHT

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

TERRY: Yeah, hi, it's Terry. Please tell me (Inaudible) get there in time.

PAPD SERGEANT HOLLAND: (Inaudible)?

TERRY: (Inaudible) my husband, did he get there in time when that building came down?

PAPD SERGEANT HOLLAND: Like I said as of right now, ma'am, we don't have any ... we don't have, you know, any information about anybody hurt. As of right now, as of right this moment.

TERRY: All right. (Overlap) All right, somebody's calling, thank you.

PAPD SERGEANT HOLLAND: Your name again, ma'am?

TERRY: Terry (Inaudible), his wife.

PAPD SERGEANT HOLLAND: Oh, Terry, yeah. I just saw Tibor, he didn't leave five minutes ago. So he's got to be en route.

TERRY: Okay, great, thank you.

PAPD SERGEANT HOLLAND: Okay.

TERRY: Bye. (PAUSE)

(PHONE RINGING)

HOLLAND TUNNEL PHONE DESK: Holland Phone Desk.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Yeah, hi, Sergeant Holland from PATH. I know you had Lane 9 open, what do you have open now?

HOLLAND TUNNEL PHONE DESK: Everything.

PAPD SERGEANT HOLLAND: Everything?

HOLLAND TUNNEL PHONE DESK: No stoppage whatsoever.

PAPD SERGEANT HOLLAND: Is the ramp open?

HOLLAND TUNNEL PHONE DESK: What, the 109 ramp?

PAPD SERGEANT HOLLAND: Yeah, the 109 ramp.

HOLLAND TUNNEL PHONE DESK: (To personnel at the station) Is the 109 ramp open? Hold on, let me just make sure of that.

PAPD SERGEANT HOLLAND: Okay. (To personnel at the station) They've got all their lanes open, eastbound. (PAUSE)

HOLLAND TUNNEL PHONE DESK: The 109 ramp should be closed.

PAPD SERGEANT HOLLAND: The 109 ramp is closed. Yeah?

HOLLAND TUNNEL PHONE DESK: Yeah.

PAPD SERGEANT HOLLAND: The 109 ramp is closed.

HOLLAND TUNNEL PHONE DESK: Everything closed down.

PAPD SERGEANT HOLLAND: Yeah.

HOLLAND TUNNEL PHONE DESK: Closed.

POLICE OFFICER IN OFFICE: Can we get down?

PAPD SERGEANT HOLLAND: Yeah, can we get down in an emergency vehicle? If we drive a bus down it full of cops?

PATH – CH. 02 – PHONE DESK RIGHT

HOLLAND TUNNEL PHONE DESK: Emergency vehicles.

PAPD SERGEANT HOLLAND: Yeah.

HOLLAND TUNNEL PHONE DESK: Only emergency vehicles, you got it.

PAPD SERGEANT HOLLAND: Yeah, yeah.

POLICE OFFICER IN OFFICE: The highway is blocked, can they go down the highway?

(BACKGROUND CONVERSATION IN OFFICE)

PAPD SERGEANT HOLLAND: All right, stand by with me for a second.

HOLLAND TUNNEL PHONE DESK: All right. Hold on, I'm going to give you someone else.

HOLLAND TUNNEL PHONE DESK FEMALE: Can I help you?

PAPD SERGEANT HOLLAND: Yeah, hi, Sergeant Holland. We've got a ... from PATH, we've got a bus full of cops that are responding to the emergency. We want to come down the 109 ramp into the Holland.

HOLLAND TUNNEL PHONE DESK FEMALE: Yeah.

PAPD SERGEANT HOLLAND: Okay.

HOLLAND TUNNEL PHONE DESK FEMALE: Yeah, you ... yeah. Okay?

PAPD SERGEANT HOLLAND: All right, very good. About five.

HOLLAND TUNNEL PHONE DESK FEMALE: Okay.

PAPD SERGEANT HOLLAND: Okay?

HOLLAND TUNNEL PHONE DESK FEMALE: Okay. (PAUSE)

PATH – CH. 02 – PHONE DESK RIGHT

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD BILLY: Yeah, how are you doing, sergeant, it's (Inaudible). Listen, I'm out at the station. You guys need people to come in?

PAPD SERGEANT HOLLAND: Yeah. Yeah, Billy.

PAPD BILLY: Okay.

PAPD SERGEANT HOLLAND: All right? Yeah. All right? Come on in here, and we'll get you over to the city.

PAPD BILLY: Okay, very good.

PAPD SERGEANT HOLLAND: Okay. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

JEANNINE MCINTYRE: Sergeant Holland, this is Jeannine McIntyre, have you heard from my husband?

PAPD SERGEANT HOLLAND: Okay, Jeannine, hold on a second.

JEANNINE MCINTYRE: Okay.

PAPD SERGEANT HOLLAND: Let's ... we are going to try and locate him, okay? All right, just for you. But I'm going to have to put you on hold, okay dear?

JEANNINE MCINTYRE: Okay. (PAUSE)

PAPD JOHN O'DONNELL: Jeannine?

JEANNINE MCINTYRE: Yes.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD JOHN O'DONNELL: Yeah, it's John O'Donnell.

JEANNINE MCINTYRE: Yes, hi.

PAPD JOHN O'DONNELL: He was in Jersey when it happened.

JEANNINE MCINTYRE: But ...

PAPD JOHN O'DONNELL: Yeah, all right? But everybody had to respond over there. But he was okay ... he was in Jersey, but we're ... you know ...

JEANNINE MCINTYRE: He was in the building.

PAPD JOHN O'DONNELL: What do you mean, he was in the building.

JEANNINE MCINTYRE: He was in the World Trade Center building, he told me.

PAPD JOHN O'DONNELL: Well, we sent guys over there. I don't know if he was actually in the building itself. When the actual thing occurred, he was in Jersey and then we sent them over.

JEANNINE MCINTYRE: (Overlap) I know, but he actually ... he was in there. He was in there. (Overlap) because ...

PAPD JOHN O'DONNELL: Okay. I haven't spoken to him on the radio anymore, no.

JEANNINE MCINTYRE: Okay.

PAPD JOHN O'DONNELL: All right? We are trying to get ahold of everybody as we are going along.

JEANNINE MCINTYRE: Okay.

PAPD JOHN O'DONNELL: I haven't spoken to him any further.

JEANNINE MCINTYRE: All right.

PAPD JOHN O'DONNELL: All right?

PATH – CH. 02 – PHONE DESK RIGHT

PAPD JOHN O'DONNELL: Yeah, it's John O'Donnell.

JEANNINE MCINTYRE: Yes, hi.

PAPD JOHN O'DONNELL: He was in Jersey when it happened.

JEANNINE MCINTYRE: But ...

PAPD JOHN O'DONNELL: Yeah, all right? But everybody had to respond over there. But he was okay ... he was in Jersey, but we're ... you know ...

JEANNINE MCINTYRE: He was in the building.

PAPD JOHN O'DONNELL: What do you mean, he was in the building.

JEANNINE MCINTYRE: He was in the World Trade Center building, he told me.

PAPD JOHN O'DONNELL: Well, we sent guys over there. I don't know if he was actually in the building itself. When the actual thing occurred, he was in Jersey and then we sent them over.

JEANNINE MCINTYRE: (Overlap) I know, but he actually ... he was in there. He was in there. (Overlap) because ...

PAPD JOHN O'DONNELL: Okay. I haven't spoken to him on the radio anymore, no.

JEANNINE MCINTYRE: Okay.

PAPD JOHN O'DONNELL: All right? We are trying to get ahold of everybody as we are going along.

JEANNINE MCINTYRE: Okay.

PAPD JOHN O'DONNELL: I haven't spoken to him any further.

JEANNINE MCINTYRE: All right.

PAPD JOHN O'DONNELL: All right?

PATH – CH. 02 – PHONE DESK RIGHT

JEANNINE MCINTYRE: Thanks.

PAPD JOHN O'DONNELL: Okay. (LONG PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

(HANG UP) (PAUSE)

PAPD JIMMY ALVAREZ: Yeah, Sarge, this is just to tell you, I'm over here at Hoboken, Alvarez. I don't know how I am going to get to the city, I'm trying to get there, all right?

PAPD JOHN O'DONNELL: All right.

PAPD JIMMY ALVAREZ: The trains are ... you can get a train from Hoboken to the city ... well, I think that the (Inaudible), I'm going to have to ...

PAPD SERGEANT HOLLAND: All right. All right, Jimmy.

PAPD JIMMY ALVAREZ: But I'm over here.

PAPD SERGEANT HOLLAND: All right. (LONG PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PATH MIKE DEPAULO: Yeah, Sergeant Holland, Mike DePaulo. (PAUSE) Hello?

PAPD SERGEANT HOLLAND: Yeah, I'm right here.

PATH MIKE DEPAULO: Yeah, listen, we're ... we're suspending service on PATH.

PAPD SERGEANT HOLLAND: Okay.

PATH – CH. 02 – PHONE DESK RIGHT

PATH MIKE DEPAULO: And what we've been asked to do is Strikers asked us to secure Journal Square.

PAPD SERGEANT HOLLAND: Yes, I have a representative from the office right now, Mr. DePaulo. I have Sergeant Gallo, here from the Jersey City Police Department. They are assisting us with security here in the square.

PATH MIKE DEPAULO: Okay.

PAPD SERGEANT HOLLAND: He has Jersey City units in and around the perimeter of the building. And we will also be securing the command center as well. That's being done at this time.

PATH MIKE DEPAULO: Great.

PAPD SERGEANT HOLLAND: Okay?

PATH MIKE DEPAULO: Okay, very good.

PAPD SERGEANT HOLLAND: Thanks.

PATH MIKE DEPAULO: Thank you. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD TOMMY NEWELL: Hey, it's Tommy Newell.

PAPD SERGEANT HOLLAND: Yeah, hi, Tom.

PAPD TOMMY NEWELL: What about guys up there, what are we supposed to do?

PAPD SERGEANT HOLLAND: Okay, (Inaudible), got any PA vehicles up there, maintenance, anything?

PATH – CH. 02 – PHONE DESK RIGHT

PAPD TOMMY NEWELL: There is a PA vehicle up here that's unloading. And if you want, we'll just take the damn thing.

PAPD SERGEANT HOLLAND: Take the damn thing, right. Well, as long as (Inaudible), Charlie Bodzillo, and what's his name?

PAPD TOMMY NEWELL: (Inaudible)

PAPD SERGEANT HOLLAND: Yeah, (Inaudible) Gary.

PAPD TOMMY NEWELL: Well, I mean, (Inaudible) line, and regarding ... okay?

PAPD SERGEANT HOLLAND: We're taking it.

PAPD TOMMY NEWELL: Yeah, less than (Inaudible) ... less than (Inaudible), this is a command. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Hello, I'm with PATH. I'm at 33rd Street, (Inaudible) Grove Street.

PAPD SERGEANT HOLLAND: Yes?

MALE CALLER: I'd like to know if the train from Journal Square to Newark is running.

PAPD SERGEANT HOLLAND: All trains are cancelled at this time, sir.

MALE CALLER: Okay, good, thank you. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PATH – CH. 02 – PHONE DESK RIGHT

MALE EMS: Hello?

PAPD SERGEANT HOLLAND: Hello.

MALE EMS: One of your sergeants (Inaudible) an ambulance (Inaudible) phone.

PAPD SERGEANT HOLLAND: Who's speaking? Hello?

MALE EMS: Hello, this is (Inaudible). I have one of your sergeants in an ambulance.

PAPD SERGEANT HOLLAND: Hello?

MALE EMS: Hello?

PAPD SERGEANT HOLLAND: Yes.

MALE EMS: I have one of your sergeants in the ambulance. He was trying to call.

PAPD SERGEANT HOLLAND: Okay, who is he?

MALE EMS: Duane (Inaudible).

PAPD SERGEANT HOLLAND: Duane?

MALE EMS: Yes.

PAPD SERGEANT HOLLAND: Okay, are you going to ... (PAUSE) Marty?

MALE EMS: (Inaudible).

MAN: All right, I'm just outside. (Inaudible)

PAPD SERGEANT HOLLAND: Marty? (LOUD COMMOTION)

MALE EMS: They took him to Beth Israel Medical Center.

PAPD SERGEANT HOLLAND: All right. What did he say he injured, do you know?

MALE EMS: Nothing real bad. He received a lot of smoke, in his throat.

PAPD SERGEANT HOLLAND: All right, okay, let me ask you something. Is there anything that you can tell me about some other officers that are missing right now?

PATH – CH. 02 – PHONE DESK RIGHT

MALE EMS: You know what? Dial (Inaudible), 125 and (Inaudible) sergeant. Water Street, 125 Water Street, there's a few officers down in the building.

PAPD SERGEANT HOLLAND: All right.

MALE EMS: Okay? And we have a mini-triage set up.

PAPD SERGEANT HOLLAND: All right, okay.

MALE EMS: I got this number on ... you got my number?

PAPD SERGEANT HOLLAND: No.

MALE EMS: Okay, I got this number on him. And when we get back, I'll check in with you.

PAPD SERGEANT HOLLAND: Okay.

MALE EMS: All right, bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

PAPD TONY RIVERA: It's me, Tony Rivera.

PAPD SERGEANT HOLLAND: Yeah, Tony.

PAPD TONY RIVERA: Hi, is everybody all right at the Trade Center? I mean, our guys ...

PAPD SERGEANT HOLLAND: You know, so far, we've got some people missing. But we don't have anything confirmed about anybody hurt. Are you coming in?

PAPD TONY RIVERA: Yeah, I'm going to get dressed. I just woke up, I'm going to get dressed.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: All right, get in as soon as you can, okay?

PAPD TONY RIVERA: Okay, bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

KELLY: Hi, sergeant, this is Kelly from the (Inaudible).

PAPD SERGEANT HOLLAND: Yeah, hello, Kelly.

KELLY: I know you guys are busy. But Michael wasn't in that second collapse, was he?

PAPD SERGEANT HOLLAND: No, no, no, he didn't ... he didn't get in until after that, the second one. He was actually just going over, you know, after ... after the collapse.

And we got him on the air, in all of about ten minutes ago.

KELLY: And (Overlap)

PAPD SERGEANT HOLLAND: But we are missing a couple of people, to be completely honest with you. But Mike isn't one of them.

KELLY: Okay, I'm sorry (Overlap)

PAPD SERGEANT HOLLAND: All right?

KELLY: He ... you know about the medical guys, right?

PAPD SERGEANT HOLLAND: Yeah.

KELLY: There were guys scheduled this morning.

PAPD SERGEANT HOLLAND: Yes.

KELLY: And ...

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: Yeah, well (Overlap)

KELLY: I'm not (Overlap)

PAPD SERGEANT HOLLAND: I understand your concern. You know, don't ... believe me, I completely understand your concern. They're organizing a search right now, because the original Command Center was on Vesey Street. But when the building collapsed, they had to move up to North Moore and West. They are getting everybody together now, and start air packs, and start doing a search back in the area, you know, for everybody that didn't, you know, make it out to the original evacuation.

KELLY: And were ... (Inaudible) these unaccounted for ... planes, right?

PAPD SERGEANT HOLLAND: Yes, it's a national thing right now.

KELLY: You know, (Inaudible), there are so many planes that are unaccounted for, that are hijacked.

PAPD SERGEANT HOLLAND: I ... I know. I know.

KELLY: I'm (Inaudible) Jersey City.

PAPD SERGEANT HOLLAND: I ... you know, right now, it's anybody's guess. They said the Pentagon, you know, it's a mess, (Inaudible) it is.

KELLY: As bad as it gets.

PAPD SERGEANT HOLLAND: Like I said, what I can do ... all I can tell you right now is like I said, I know we had Mike on the air about ten minutes ago. He wasn't in the second one.

KELLY: Okay.

PATH – CH. 02 – PHONE DESK RIGHT

PAPD SERGEANT HOLLAND: You know, he was on his way over. I'll ... you know, like I said ...

KELLY: That's fine, I just want to know that he wasn't in the first one. (Overlap)

PAPD SERGEANT HOLLAND: Like I said ... they're going back to ... you know, they were organizing people to go back in, to search for the ones ... you know, search the ... you know, search the area now for anybody that's inside. And we'll see what we'll see.

KELLY: All right.

PAPD SERGEANT HOLLAND: All right, look, you know ...

KELLY: I know.

PAPD SERGEANT HOLLAND: You know, try to do your best, you know, just relax. Be professional. And just, you know, just relax, you know, take care of yourself.

KELLY: I just wanted (Overlap)

PAPD SERGEANT HOLLAND: And when ... when the smoke clears, and Mike checks in, I'll ... I'll get him a message, okay?

KELLY: Okay.

PAPD SERGEANT HOLLAND: Okay, Kelly?

KELLY: Yeah, tell him I'm going over to my father's house.

PAPD SERGEANT HOLLAND: Okay, yeah, I sure will. And like I said, you just take care and relax. Like I said, when ... when I get a chance, you know, there's ... there's a couple of people, like I said, right now I know Mike is ... but we got a few people that are missing. And, you know, I'll get a message to him as soon as possible, I promise.

PATH – CH. 02 – PHONE DESK RIGHT

KELLY: Yeah, when ... when is possible? When is (Overlap) I don't mean to
(Overlap)

PAPD SERGEANT HOLLAND: I ... I promise you, you know, I'll ... I'll get a message
to him, Kelly, okay? You just sit tight. Okay, bye. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Hi, I'm sorry, I was hoping to find out if the PATH trains are
running.

PAPD SERGEANT HOLLAND: No, that service is closed at this time.

MALE CALLER: Okay, thanks. (PAUSE)

(PHONE RINGING)

PAPD SERGEANT HOLLAND: Port Authority Police, Sergeant Holland.

MALE CALLER: Oh, I thought this was the information center for the PATH. Do you
know if it's running, the PATH?

PAPD SERGEANT HOLLAND: No, no service. No, no service at this time.

MALE CALLER: Thank you very much.

PAPD SERGEANT HOLLAND: All right. (LONG PAUSE)

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