

CONFIDENTIAL - ATTORNEY/CLIENT PRIVILEGE



SEPTEMBER 11, 2001

COPY OF RECORDER TAPE – US AIR SHUTTLE - CH. 009
START 844
END 1200

(TIME NOTATIONS INDICATED IN PARENTHESES)

(09:51:20) (00:03)

(TELEPHONE RINGING NOISE)

(09:51:23) (00:03)

(TELEPHONE RINGING NOISE)

(09:51:26) (00:13)

(TELEPHONE CONVERSATION)

MALE – USA SHUTTLE: Yes, USA Shuttle.

FEMALE – USA SHUTTLE: Yeah, I have a passenger here who is ... who is insisting
... insisting to come through. And he does not understand that we're not allowing ...
allowing ...

MALE – USA SHUTTLE: All right, well, you ... this is the shuttle?

FEMALE – USA SHUTTLE: Yes.

MALE – USA SHUTTLE: Okay, we'll send someone.

FEMALE – USA SHUTTLE: Thank you.

(09:51:39) (00:04)

(NO SOUNDS)

(END OF LGA CH. 009)