

**THE PORT AUTHORITY OF NEW YORK AND NEW JERSEY
M E M O R A N D U M**

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**



Nominee Name: Kathy Leslie Whelan

Department: Procurement

Award Category: Civilian Medal of Honor

Description of Extraordinary Act/Contribution: Unselfishly and without consideration for her own safety, Kathy escorted a co-worker from the 62nd floor and out of the building. The co-worker Eileen Aniskiewicz is of frail stature and suffering from diabetes. When the tower was struck Eileen stated that she was going to remain on the 62nd floor until the problem was cleared. Kathy insisted that Eileen come with her and threatened to "carry her on her back" if she had to. Eileen relented and began the walk down the stairs. Eileen as I stated was frail and a long time smoker. It wasn't long before she was winded and ready to give up. Periodically, in order to allow Eileen to catch her breath, Kathy would push Eileen into a corner on the stairwell. This action shielded Eileen from the flow of people rushing down the stairs without creating an impediment to the flow. Kathy encouraged Eileen all of the way down the stairs and on to safety.

Eileen has not returned to work as a result of the trauma and inhalation of dust and fumes but in retrospect she would have surely perished if not for Kathy's intervention and her concern for the safety of her friend.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

NOMINEE NAME: **JOHN DROBNY**

DEPARTMENT: **TUNNELS, BRIDGES, & TERMINALS**

AWARD CATEGORY: **INDIVIDUAL AWARD FOR EXCEPTIONAL SERVICE**

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

Assistant Director of Infrastructure Management, John Drobny is hereby nominated for an Award for Exceptional Service. On September 11, John's group tragically lost 10 staff members, which represents approximately 25% of his staff. Immediately in the aftermath, John personally led the effort to keep the families of missing staff fully apprised of the latest rescue efforts. Then as bodies were recovered, John arranged to be notified immediately, so that it would be he, rather than a family member who would perform the ultimately difficult task of making morgue identification. Finally he personally visited each family to break the bad news as comfortably as possible, and to make sincere offers of assistance.

In addition, John arranged to bring in crisis/stress counselors to meet with staff members, scheduled counseling sessions with staff on a regular basis throughout the following days and weeks, and made such professional services available to staff individually. He further extended the offer of counseling to families of the deceased and missing, and made arrangements to enable it to take place

John worked extensively with the Human Resource Department benefits specialists to keep the families advised of their entitlements and worked tirelessly to make sure that families received maximum benefits, from not only the retirement system, but also Workman's Compensation, charities, and all other available sources. This included direct research and appeals with outside agencies. He also ensured that members of staff injured on 9/11 were able to come back to work as easily as possible.

John made arrangements for attendance by families at the official Port Authority memorial service, and for escorted trips to Ground Zero when it was desired by family members and staff. As time passed, John continued all his efforts with staff and families, remaining in communication with some family members on a daily basis, or even more frequently as needed.

John has encouraged staff to "adopt" the families of those lost, to insure that special occasions such as birthdays and anniversaries are remembered. John has worked to create and disseminate special memorial items, including pins, photos and special items created from the site.

All of this was done while directing the immense effort of resumption and advancement of the business process, so that the majority of the above efforts were done before and after normal work hours. All of the above efforts in the first weeks and months meant a steady stream of 12 to 16-hour workdays for John. John is still in very regular communication with a number of family members and is still pursuing many of the above efforts.

In short, John has relentlessly and tirelessly pursued every envisionable avenue to minimize the negative impacts of this disaster, to aid in the recovery, and to appropriately recognize those lost. Late last year, one staff member commented that in the aftermath of 9/11, the country was lucky to have President Bush, the city was lucky to have Mayor Guillian, and the Port Authority was lucky to have John Drobny.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Tom Cancelliere

Department: WTD (Retired)

Award Category: Exceptional Service

Description of Extraordinary Act/Contribution:

Tom is the retired Manager of the WTC Plant & Structures Unit having spent the majority of his career at the World Trade Center. After his retirement, Tom went to work for the Trinity Church, just a few blocks from the World Trade Center. Tom who had detailed knowledge of the entire WTC & its layout in his head also had copies of the O&M training manuals on the various WTC systems. He duplicated those drawings from the manuals, which had layouts of the entire sub grade and worked at the site for the first week providing information on the WTC layout to FEMA Urban Search & Rescue Teams and the Fire Dept.

For his exceptional efforts following the tragedy of 9/11, Tom is recommended for the Award for Exceptional Service.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Jeffrey Gertler

Department: World Trade

Award Category: Medal of Valor

Description of Extraordinary Act/Contribution:

Jeff Gertler's office was located on the 88th floor of One World Trade Center. On the morning of September 11th, he had just finished directing a mail messenger to the Real Estate Department located on the north side of the tower when a 767 American airline plane hit the building. During the next few minutes, Jeff assisted senior staff in keeping everyone calm and trying to locate a stairwell that would take us off of the floor.

Once a stairwell was identified, Jeff assisted his Manager in directing staff down the stairs. Soon thereafter, Jeff noticed Judith Reese coming down the stairs. Judith was a temporary employee who had a severe asthma condition. Knowing this, Jeff assisted Judith down the stairwell, stopping several times so that she could rest and catch her breath. Jeff also comforted her along the way, ensuring her they were going to be all right. When Jeff reached the 11th floor with Judith, several firemen were in the stairwell and told Jeff that they would take Judith from there. Jeff insisted that this wasn't necessary and that he would take her the rest of the way down. Going was slow with Judith and not realizing the immediate danger he or the rest of them were in, he wanted to assist Judith down to the ground floor. The Firemen directed Jeff to leave Judith with them and that he was to continue down the stairwell without her. The firemen told him he had a choice, to go freely or that they would force him to go. After comforting Judith for the last time and telling her he would wait for her outside the building, Jeff proceeded down the remaining floors without Judith. Minutes after Jeff exited Tower One, the building collapsed. Judith did not make it out of the building.

For this act of courage and disregard for his own life to help a fellow worker and human being, Jeff Gertler is being nominated for the September 11th Medal of Valor Award.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Mak Hanna
Department: World Trade

Award Category: Medal of Valor

Description of Extraordinary Act/Contribution:

Mak Hanna and Frank Varriano were both on the 88th floor of One World Trade Center when the first plane struck. The 88th floor sustained major damage being located four floors below the point of impact.

As they struggled to evacuate the floor, Mak was one of a team of Port Authority and Silverstien employees guiding fellow co-workers off the 88th floor through a corridor filled with debris and flames shooting from elevator shafts. Mak Hanna and Frank Varriano went to the assistance of Moe Lipson, an 89-year old job shopper, from the World Trade Construction unit, who was having a difficult time descending the stairs. With Mak's and Frank's assistance, Moe made it all the way down to the Lobby and outside where he was placed into an ambulance and transported to the hospital. Within minutes of their exit, Tower One collapsed.

For his unselfish commitment to a fellow employee in spite of the possibility of grave personal injury, Mak Hanna is recommended for the Medal of Valor Award.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Barbara Iannacone-Ramos

Department: World Trade

Award Category: Award for Acts of Valor (Civilian)

Description of Extraordinary Act/Contribution:

Immediately following the attack on 1 WTC, Ms. Ramos began to notify and assist the WTC Mall Tenants in the safe evacuation of both their employees and customers. As the events of that morning progressed, Ms Ramos was seen evacuating people from various locations within the Mall, directing them out the Vesey St. exit of 5 WTC. At one point, she came upon a woman lying on the Mall floor who had been burned and apparently struck by falling debris during the attack on 1 WTC. Ms. Ramos comforted the injured woman and slowly escorted her to the WTC Police Desk where she would eventually receive medical attention and transportation to the hospital. Had it not been for this single act, the injured woman could have remained on the Mall during the collapse of 2 WTC, where she would have been subject to more serious, if not grave, consequences.

After knowing the woman was safe, Ms. Ramos joined up with the WTC Police and continued to assist in the evacuation effort of the Mall until she was ordered by the Police to leave the Mall, shortly before the collapse of 2 WTC.

Based on these unselfish and heroic acts, Ms Ramos is recommended for the Sept 11 Award for Acts of Valor.

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

Submitted by Raymond Brown, Manager, TB&T Training Academy (201) 216-2300

Nominee Information:

Richard Pietruszki
Employee # 27913

Current Work Location:
Training Academy
Tunnels, Bridges & Terminals Department
Port Authority Technical Center
241 Erie Street, Room 221
Jersey City, NJ 07310
(201) 216-2305

**CIVILIAN
EXCEPTIONAL SERVICE
(Team)**

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: JFK Building 111 Restoration and Reconfiguration Team

Department: Aviation

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

When the planes crashed into the North and South Towers of the World Trade Center causing them to collapse, all of New York and New Jersey was stunned. However, within hours of this horrific tragedy JFK Maintenance, Facilities and Redevelopment staff met and began planning the relocation of the now displaced World Trade Center Aviation staff. JFK staff quickly evaluated numerous sites and Building 111 was selected as the best possible location. Building 111, which had previously been the regional office of the FAA was vacant since 2000 and required an enormous amount of work to restore building services since the departure of the FAA.

It was critical to the Aviation Department and its staff to rapidly provide suitable replacement office space at the facility so that the central office operations could resume as quickly as possible. Within two days after the destruction of the World Trade Center, JFK Maintenance, Facilities and Redevelopment staff began the seemingly insurmountable task of transforming this vacant building into suitable office spaces for the Aviation staff. The second floor of the building, totaling approximately 40,000 square feet was renovated within two weeks of the tragedy and office spaces and services were created for approximately 130 Port Authority staff. Facility and Redevelopment designed the office layouts and Maintenance crews worked seven days a week getting the space ready for occupancy. Large areas of ceilings were repaired and over 13,000 square feet of wall surfaces were painted. The outdated HVAC system was rehabilitated and new thermostatic controls were installed in almost three hundred convectors throughout the building to provide a comfortable and controllable environment. The entire building was thoroughly cleaned and the parking lot areas were repaired. All life safety systems such as the fire alarm system were tested, repaired and made fully operational. New wiring and outlets were installed ensuring that each person's desk had adequate electrical power available for use. Emergency lighting to permit a safe egress in case of a power failure was installed. A new telephone system was installed and Maintenance coordinated this work with the local phone company. A new T-1 line was installed to permit LAN

communication between the new computers. Maintenance coordinated this work with Office Space Services and their contractor. Maintenance also assisted TSD in the installation of computers, monitors and printers for each desk. To ensure security in the building, Maintenance activated the security cameras in the building left behind by the FAA and had the video signals brought to the guard booths at the front and back of the building.

After the second floor renovation work was started, JFK staff was advised the Aviation Design Group from the Engineering Department would be occupying the third floor of Building 111. Once again the Maintenance, Facilities and Redevelopment staff “turned to” and began the tremendous task of preparing the additional space needed to accommodate our new neighbors from Engineering. Approximately 40,000 square feet on the third floor was renovated to create office space for over 100 Engineering staff. Here again, large areas of ceilings were repaired and over 13,000 square feet of wall surface was painted. Maintenance again coordinated with the Office Space Services contractor and TSD to complete this work. New T-1 lines, new phone lines and new computers were also installed throughout the third floor. This building is still home for Engineering’s personnel and Maintenance continues to provide all needed services in the building. The rapid resumption of the Engineering’s staff operations was essential to the Aviation Department since they provide the design services and support necessary to continue the progress of our Capital Programs and Operating Major Works Program.

For their quick thinking, dedicated effort to ensuring a fully functional base of operations for many displaced World Trade Center staff, the JFK Building 111 Team is hereby nominated for the Award for Exceptional Service (Team).

Nominations:

JFK Building 111 Restoration and Reconfiguration Award for Exceptional Service
JFK is highlighting the following division managers and their staff:

Jerry Lindenmeier, Airport Maintenance Division and Maintenance Staff
Lou Juarbe, Airport Facilities Division Manager and Facilities Staff
Steve Smolenski, Program Director, JFK Redevelopment and Redevelopment staff

Other departments that were involved in the project were TSD, Traffic Engineering, Procurement and Office Space Services.

Total Nominees: 250+

**SEPTEMBER 11, 2001 SPECIAL AWARDS PROGRAM
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Nominee Name: Michael Massiah

Department: Human Resources

Award Category: Award for Exceptional Service

Description of Extraordinary Act/Contribution:

Within 24 hours of the tragic attack on the World Trade Center on September 11th, a team of individuals gathered together to develop a plan to open a Family Assistance Center at the JFK Ramada Hotel. On Saturday, September 15th, the Center opened its doors to family members of Port Authority employees who were missing, injured or confirmed deceased as a result of the attack. Operating 24 hours a day, seven days a week for the first month, the Center was staffed by Port Authority civilian and Police volunteers, as well as representatives from federal and state agencies. The Red Cross offered individual and group counseling for family members, as well as co-workers, of the victims. Additional services included assistance with DNA collection, clergy services, legal services, financial assistance, transportation services, and health benefits assistance, including representatives from the Social Security Administration, New York State Retirement System, Prudential Life Insurance and Worker's Compensation. The Center continued to operate for an additional period of time at Building #111.

Coordinating with the various agencies and organizations required an extraordinary amount of time, commitment, dedication and tireless efforts to establish the Center in an effort to reach out to our colleagues' families as well as our co-workers.

**SEPTEMBER 11, 2001 SPECIAL AWARDS PROGRAM
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Nominee Name: Alan Rhome
Department: Operations Services

Award Category: Award for Exceptional Service

Description of Extraordinary Act/Contribution:

Within 24 hours of the tragic attack on the World Trade Center on September 11th, a team of individuals gathered together to develop a plan to open a Family Assistance Center at the Marriott Hotel at Newark International Airport. On Friday, September 14th at 7 a.m., the Center opened its doors to family members of Port Authority employees who were missing, injured or confirmed deceased as a result of the attack. Operating 24 hours a day, seven days a week for the first month, the Center was staffed by Port Authority civilian and Police volunteers, as well as representatives from federal and state agencies. The Red Cross offered individual and group counseling for family members, as well as co-workers, of the victims. Additional services included assistance with DNA collection, clergy services, legal services, financial assistance, transportation services, and health benefits assistance, including representatives from the Social Security Administration, New York State Retirement System, Prudential Life Insurance and Worker's Compensation. The Center continued to operate for an additional three weeks at Building 80.

Coordinating with the various agencies and organizations required an extraordinary amount of time, commitment, dedication and tireless efforts to establish the Center in an effort to reach out to our colleagues' families as well as our co-workers.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Payroll Team (Comptroller's Department Submission)
Comptroller's Robert Alwell, Juan Colon, Thomas D'Alessio, Steven Dzamba, Michael Fabiano, William Pecherski, John Sebastiano
Treasury Betty Chanfrau, Cassandra Harris, Annemarie Mulligan
TSD George Heusner
Crestone Kevin Broekhoven, Kyle Crager, Damian Hartner

Department: Comptroller's

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

The Port Authority has long carried a reputation of being an agency that values its employees – and the Comptroller's Department, in the aftermath of the September 11th WTC attack, understood it would fall upon them to strengthen and reinforce that reputation, as well as to renew employee faith and confidence by insuring that payroll checks were issued in good time.

With PATH and PA payrolls due only two and three days after the September 11th disaster, with all network systems down and with no physical means to produce payroll checks, accomplishing a timely payroll distribution seemed nearly impossible. Try telling this to a team of dedicated staff, determined to keep to the paydays as scheduled and as printed on the PATH and PA Payroll Calendars. Putting aside their own emotional needs and trying to move on from this overwhelming and shocking experience, they persevered, refused to give in to fatigue, and demonstrated professionalism and dedication in every sense of the words.

*Through their collaborative efforts, the information needed to produce payroll was compiled, analyzed and put into action. The payroll function restoration required quick thinking and decision making and involved prioritizing, organizing, synchronizing, and assigning multiple tasks – not to mention keeping to a very tight schedule in order to meet a very concise deadline.
ensure*

After procuring replacement blank check stock, handwritten checks for PATH employees were prepared from net pay lists put together by PATH payroll staff. The process further involved proofreading each check, collation by unit and distribution. By Thursday – right on schedule – all PATH employees were paid.

At the same time, others on the team put all their efforts into the Port Authority payroll due on Friday. Although more automated, a full verification process was required to ensure a complete and accurate payroll run. Printing had to be done at the backup location, which required trips to the Teleport in Staten Island. Additionally, trips to Delaware were made to deliver data banks and run jobs necessary to ensure that direct deposit recipients would have their pay deposited in their accounts on Friday.

The unthinkable became reality on September 14th when all PATH and Port Authority employees received paychecks in the mail or deposits into their accounts – a total and accurate completion to Pay Period #19, as scheduled on the payroll calendars.

The destruction of the World Trade Center eliminated the Authority's check printing equipment and supplies – in no way did it destroy, or even break down, the determination, the dedication, the very spirit of this team. They gave unselfishly of their talents and time, without hesitation and never missing a beat – each one contributing to the success of producing the PATH and Port Authority payrolls and reaffirming the Authority's high regard for its staff.

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**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Payroll Team (Technology Services Department Submission)

Nominee Names: John Sebastiano (Comptroller's),
William Pecherski (Comptroller's),
Bob Allwell (Comptroller's),
Kyle Crager (Crestone),
Damian Hartner (Crestone),
Kevin Broekhoven (Crestone),
Michelle Carlos (Integral Systems),
Vivian Yacu (Technology Services),
Steve Milberg (Technology Services),
George Heusner (Technology Services),
Cynthia Horvath (Technology Services)
Gerry Nagle (Unisys)

Department: Technology Services and Comptrollers Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

A significant portion of the processing which had been required to produce Port Authority and PATH payroll check was completed on the 70th floor of the World Trade Center. Within hours of the planes hitting the World Trade Center, George Heusner was working with Port Authority vendors to get replacements for the needed printers and sealers which had been located on the 70th floor. The PA Paychecks, direct deposit advices and the direct deposit tape were secured in a safe in 1 World Trade Center. The PATH payroll was in progress when the building collapsed, but it too used printing and sealing capabilities housed on the 70th floor. George knew that he needed to get new equipment fast and that he needed to set up a printing/sealing operation at the Teleport.

In less than 24 hours after having made their escapes, staff, both Port Authority and vendor, returned to alternate work locations and began the process of picking up the pieces of getting the payrolls completed. After 2.5 days of enduring the most challenging circumstances, PA Payroll was completed. The checks were printed, the Direct Deposit Advice tape was given to Citibank and the address labels were printed for UPS to hand deliver the checks over the weekend. On the PATH side, while the processing could be restored and rerun, the mainframe print capability required more time to get into place. Comptroller's staff used the automated processing as a control and then proceeded to hand-write the checks for any staff not receiving a direct deposit. All-in-all staff, both Port Authority and PATH received their pay on time, quite comforting in such troubling and confusing times.

Some of the difficulties which the team needed to overcome included:

- There was a bomb threat on one of the bridges the team tried to cross and in the building in which they were working on 9/13.
- Network speeds were severely hampered due to the loss of major hubs in the World Trade Center.
- New printers had to be procured and configured and a new PC had to be secured with the proper software and operating system.
- The delivered check print program from PeopleSoft had to be customized for The Port Authority's needs. This program had never been used before on this project since a third party package had been used.
- Check stock had to be procured (surplus stock was used from a hospital serviced by the same paper vendor).
- The check printing software was not available - it was located in the World Trade Center. So, the checks were printed using DOS instead. This created a need to divide the Payroll file and print it in pieces.
- Citibank manually processed the checks since the team was unable to print the MICR line in a manner that could be used in the automated process.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Restoration of Comptroller's Department Technology Systems

Nominee Name: **Wilson Pacheco, Steven Quintero, Gerald Simpkins**

Department: **Comptroller's**

Award Category: **Award for Exceptional Service (Team)**

Description of Extraordinary Act/Contribution:

Underpinning the Comptroller's Department ability to meet two payrolls covering in excess of 7000 employees and the immediate resumption of payments to vendors were the extraordinary efforts of Wilson Pacheco, Steven Quintero and Gerald Simpkins. These three individuals, who are accountants by profession but who happen to have developed an extensive working knowledge of computers, systems and software applications, were critical to the Comptroller's Department disaster recovery business resumption efforts.

They coordinated the deployment of PC's, the loading and testing of the business software applications and served as the central contact for resolving all LAN connectivity issues.

One example, which will reinforce the above comment, relates to Wilson's and Gerald's resourcefulness in establishing multiple PC connections using a single LAN connection. One of the biggest challenges facing the Comptroller's Department during the initial weeks following September 11th was how to provide access to a large number of staff in an environment where there were not enough LAN connections available. The solution they developed was to purchase a device from Radio Shack that in theory would allow multiple PC connections to a single LAN line. This approach allowed the Comptroller's Department to dramatically increase staff access to the SAP, PeopleSoft and mainframe applications and enabled us to meet all of our revenue billing, payroll and vendor payment needs.

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**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Vendor Payments

Nominee Name:

Comptroller's

*Peter Bitwinski, Juan Colon, Steven Dzamba, Thomas D'Alessio,
Michael Fabiano, Deborah Vrecenak*

SAP

Martin Ullman

Department:

Comptroller's

Award Category: *Award for Exceptional Service (Team)*

Description of Extraordinary Act/Contribution:

In the hours after September 11th, with the demise of the World Trade Center, it was important that the Port Authority be viewed as a growing concern and that the public would have continued confidence of its financial stability. A major component of demonstrating that image would be our ability to pay bills. But how do you pay an invoice without check printing and sealing equipment, without checks, without the invoice? Ordinary people don't. But on September 13th, just two days after the September 11th WTC attack and destruction, this extraordinary team was up and printing payable checks.

Despite public sympathy and compassion for the tragedy and all of its victims, vendor companies needed to be paid for open invoices and for new billings being issued as a result of the disaster. This was not a task of physical courage or risk, but rather of exceptional organization and communication skills, persistence and effort, and one the team was determined to accomplish and accomplish in the Authority's good name.

Before the smoke had settled, utilizing the department's Business Recovery Plan, the team quickly moved to procure replacement supplies and equipment, communicating via internet, fax and telephone to notify others of the recovery location, arranging test prints on backup printers at remote locations and prioritizing payments, especially for disaster related purchases. All this while handling extensive incoming telephone and fax inquiries from internal and external parties and daily automobile round trips between Jersey City and Staten Island.

Undaunted in its effort to pay each and every vendor its total amount due, the coordination of responsibilities, communication, and documentation was completely accomplished, accurately and on time by each member of the team. Lack of computer equipment, cramped office space, persistently ringing telephones and growing concern for our organization and colleagues were never obstacles or excuses to not providing vendors and Authority staff with an extraordinary level of service to each and every question.

Disaster related or unrelated, check or wire transfer, every last detail from mail receipt to printing our new corporate address on checks, was identified, verified, prioritized and completed by the team. "The check is in the mail" was not a joke or slogan – it was a reality the Port Authority could be truly proud of proclaiming on September 13th – only through the efforts of this remarkable team.

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**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Restoration of Comptroller's Department Technology Systems

Nominee Name: **Wilson Pacheco, Steven Quintero, Gerald Simpkins**

Department: **Comptroller's**

Award Category: **Award for Exceptional Service (Team)**

Description of Extraordinary Act/Contribution:

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SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM

NOMINATION FORM

NOMINEE NAME: The Ferry Transportation Unit

DEPARTMENT: Economic Development **

AWARD CATEGORY: Award For Exceptional Service (Team)

DESCRIPTION OF EXTRAORDINARY ACT / CONTRIBUTION:

It has been estimated that 300,000 people were evacuated by water from downtown Manhattan on September 11. That unparalleled response by the maritime community signaled the beginning of a new era in ferry transportation. When the terrorist attacks destroyed the World Trade Center (WTC), the WTC PATH station and a number of NYC subway lines were also destroyed thereby creating an immediate need for alternative means of access to the entire downtown area.

The Ferry Transportation Unit of the Economic Development Department coordinated closely with the necessary regional agencies to carve out a plan of action which set the stage for a series of short and long-term ferry network enhancements as follows:

- All vessels formerly destined for the World Financial Center were re-routed to Pier 11 on the East River. However, this created intolerable queuing and delays at Hoboken. Ferry Transportation staff provided a.m. peak period crowd control assistance at the Hoboken rail terminal for a period of six weeks.
- Identified a downtown location suitable for trans-Hudson ferry operations at Pier A in Battery Park, secured the necessary property rights and approvals from City agencies and oversaw the design and construction of a new \$4.7 million 6-slip terminal which opened on November 5 and now handles 22,000 people daily.
- Worked with NYC Deputy Mayor for Economic Development, NYC DOT, NYC Economic Development Corporation, FEMA and FTA to develop a three-pronged approach for improving near-term access to all of downtown Manhattan -- circulator ferry between Pier 11 and World Financial Center; increased frequency of service between Hoboken and World Financial Center from 30 to 6 minutes during the a.m. peak period; and new direct service from Hoboken to Pier 11. These improvements, which were put in place on March 25, were only possible because the Ferry Unit oversaw the design and construction of a \$5 million ferry landing on the south side of the Hoboken Terminal.
- Provide ongoing technical assistance to FEMA, FTA and MARAD to facilitate decisions as to the funding of future ferry projects focused on improving access to downtown.
- Continue working with staff from Senators Torricelli, Corzine, Schumer and Clinton to maximize the regional benefits of any ferry projects submitted for funding under the Department of Defense \$100 million appropriations for restoring capacity lost with destruction of WTC PATH station.

** In addition to EDD staff of George Cancro, Thomas Hannan, Amit Bhowmick and Virginia DellaBarca, Jose Febrillet and Michael Wallace of Engineering were pivotal to the success of these efforts.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Alternate Ferry Service for NY/NJ Commuters

**Nominee Name: Jose Febrillet, Mike Wallace, Lenny Iacoviello, Bernice Malione –
Engineering Department, George Cancro, Tom Hannon –
Economic Development, Malcolm McClaren – Consultant, Weeks
Marine - Contractor**

Department: See Above

Award Category: Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

With the loss of the WTC, the WTC PATH Station and the temporary shutdown of the Battery Park City Ferry Terminal, immediate steps were required to provide New York and New Jersey commuters with alternative means of travel to and from Manhattan. Utilizing an existing consultant agreement and construction contract, design and construction of a new ferry landing at Pier A in Manhattan began concurrently on September 20, 2001. The work involved drilling piles into bedrock, converting a barge into a floating landing platform including fenders, canopy and access ramps. Additional upland work including fencing, lighting, and power supply. Work was completed on October 28 and opened to the public on November 5, 2001.

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**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Engineering Department Emergency Operations Team

**Nominee Name: F. Lombardi, J. Spencer, A. Niro, O. Suros, J. Dinkels,
R. Finnegan, M. Jakubek, P. Salvatore**

Department: Engineering

Award Category: Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

Immediately after September 11th and for two weeks following, the individuals named above manned the Emergency Operations Center (EOC) for the Engineering Department on a continuous 24 hour basis to ensure that demolition/rescue operations at the World Trade Center did not seriously impact other Port Authority facilities or operations.

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**SEPTEMBER 11th, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Engineering Staff Contribution to Search and Rescue – Ground Zero Workers

Nominee Name:	Tom Amoia	Ed McGinley
	Ray Finnegan	Tom O'Connor
	John Kamocsai	Ivan Ramirez
	Ken Katt	Chitta Saha
	Robert Lee	Robert Swinney
	Joe Lufrano	Shlomo Yadoo

Department: Engineering

Award Category: Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

On September 11, 2001 and the weeks following, this team of engineers and construction personnel reported to ground zero to work under very precarious and dangerous conditions. Their intimate extensive knowledge of the subterranean areas of what remained of the World Trade Center and their familiarity with PATH operations was invaluable to fireman searching for victims, other agencies in need of immediate information and the consulting engineers and contractors hired by NYC Department of Design and Construction who were involved with the difficult and complicated rescue recovery and site stabilization effort. The team identified potential access points and guided rescuers through the labyrinthine remnants of the WTC subgrade and the old H & M Terminal beneath Church Street

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SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM NOMINATION FORM

Engineering Staff Contribution to Search and Rescue - Leadership

Nominee Name:

Peter Rinaldi

Department:

Engineering

Award Category:

Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

Within days after the tragic events of September 11, 2001, these individuals exhibited the knowledge, leadership and level of effort to be recognized as key individuals to assume leadership positions within the NYC Department of Design and Construction (the entity responsible for the WTC site rescue, recovery and debris removed). In their capacity of key leaders of the DDC team, these individuals worked extended work weeks and extended days to help the rescue and recovery progress as fast as possible. Tom O'Connor led the field effort in providing direction to the Contractors (assisted by Tom Amoia and Ed McGinley) while Peter Rinaldi provided direction to the design efforts.

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Tunnels E and F – Flooding Team

Construction Management:

**Erick Peterson
Emory Harding**

E/A Design:

**Joseph Englot
Srinath Jinadasa**

Quality Assurance Division:

**Barry Feldman
Albert S. Chin
Chung Lin
Vladimir Shabin**

Program Management Division:

George Shuman

Materials:

**Dorian Bailey
Robert Gill
John Bullard
Edward Mayo
David Platt
Ron Vigneri
Angelos Zafirelis**

Contractors:

**Andrew Pacucci (Railroad Construction Company, Inc.)
E. Reid (J.H. Reid Construction)**

EWR FAMILIY ASSISTANCE CENTER
POLICE VOLUNTEERS

Inspector Robert Belfiore	PO Louis DeFelice
Lt. William Corrigan	PO Domic Acque
Lt. Thomas Innace	PO Derrick Sims
Sgt. Ronald Sulewski	PO David Howard
PO John Durham	PO Richard Chaffer
PO Raymond Nybro	PO Rodney Arroyo
PO Richard Campbell	PO Richard Olah
PO Edmund Jackson	PO Steven Rotolo
PO John McClain	PO Thomas Michaels
PO Nathaniel Harris	PO Jeffrey Hayes
PO Raymond Garland	PO Leonard Colonna
PO Gerard Schell	PO Antonio Valentin
PO Chris Gysin	
PO Michael O'Brien	
PO Louis Koumoutsos	
PO James Ludlow	
PO Jeffrey Freifeld	
PO Pasquale Veneziano	
PO Dean Kowalski	
PO Brian Dunwoody	
PO John McDevitt	
PO Pete Kuhn	
PO Stefano Divino	
PO Tracey Vetter	
PO Sebastian D'Amato	
PO Joe Flynn	
PO David Newsham	
PO James White	
PO Andrew Kurpat	
PO Robert Moore	
PO Raul Morales	
Lt. Charlie Cossentino	
Sgt. John Collins	
Sgt. Darcy Licorish	
Sgt. Richard Mania	
Sgt. John Gorman	
PO Jaime Gonzalez	
PO Richard Ignizio	
PO Dennis Mikkelson	
Sgt. Chris Farrell	
PO Michael Rea	
PO Thomas Ruddy	
Lt. Donald Delano	

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Please see attached

Department: Human Resources Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution: Family and Employee Crisis
Assistance Services - *Please see attached*

Family and Employee Crisis Assistance Services

Within 48 hours following the attacks of September 11th, the Human Resources Department designed and implemented a comprehensive Crisis Support Services Program for employees and families of victims including: Employee and Family Assistance Centers at JFK and EWR Airports where trauma/bereavement counseling and benefits counseling was provided; notification to families when the deceased are found and identified; and a Family Liaison function which provides each of the victims' families with a representative on a 24 hour, seven day a week basis.

The staff nominated for the exceptional service award performed these family and employee services while performing their regular duties or while participating in business resumption activities. It is also important to note that the family liaison activity and the service of notifying families when victims are found are ongoing.

Employee and Family Assistance Center Services

Modeled on centers established after an airline disaster, the Port Authority established two Employee and Family Assistance Centers, conveniently located at JFK Ramada Hotel and EWR Marriott Hotel by September 15th, the Saturday after the attacks. These centers functioned on a 24-hour a day, 7 day a week basis through mid-November. Staff supporting these centers worked around the clock to ensure this comprehensive service.

These Centers provided direct access to various support services needed by employees and/or families including crisis counseling and clergy services, as well as information on health benefits coverage, life insurance, social security retirement system, deferred compensation, and worker's compensation. Visitors to the Centers were greeted by staff sensitive to their needs and with all the courtesies required for victims encountering such trauma.

Upon arrival, Port Authority staff escorted visitors to crisis/bereavement counselors. These trained and licensed social workers or psychologists engaged the visitors in a comfortable, private setting at the Centers. Visitors were provided with as much counseling time as necessary; and were encouraged to visit the Center as many times as needed. Individual and group counseling services continue to be available to employees on a request basis via the Office of Medical Services

Representatives from Prudential Life Insurance, NYS Employee Retirement System, Worker's Compensation, Deferred Compensation Program, and Social Security Administration were made available at the Centers to provide information and services to family members. Our expert Benefits staff walked family members through the various services and assisted with any follow-up required following the family's sessions with the benefits providers.

A host of other needs were attended to at the Centers including, emergency cash, transportation, childcare support, networking with other families and general referral services. These centers were visited over 2,600 times by employees and supplemental staff members, families of employees, and families of victims. See attached list of staff associated with this service.

Service of Notifying Families of Found Victims

There is no easy way to tell someone that their loved one is missing, has passed on or that remains have been found. Yet this is exactly what the Captain of the Internal Affairs Division of the Public Safety Department and the Chief, Office of Medical Services, have done 44 times to date and are ready to do so 31 more times. To this Team, nothing is more important than trying to bring comfort to Port Authority family members when a loved one is found.

Together, they are responsible for organizing notification teams that consist of members of the employee's department; clergy, where appropriate; counselors; Public Safety; and Medical/Human Resources. The team's focus is to be supportive, listen, share memories and address questions and concerns where possible. From the time the medical examiner signs the death certificate, they make a concrete effort to inform the families of the identification prior to other parties meaning well such as the press, local law enforcement entities, etc. Prior to the home visit, which is usually done within 4 hours of the identification, they assess the families particular situation such as whether there are children and/or sick or elderly relatives in the home so that appropriate counseling strategies are used during the visit.

Care is taken to brief the transient members of the team prior to the home visit and to debrief following the home visit to ensure that lessons are learned and applied for future engagements with the families. Every effort is made to leave the family with the sense that their loved one was a cherished and important member of our organization.

Family Liaisons

A Family Outreach Operation was established comprised of mostly Human Resources staff members; each assigned as liaisons to specific families of missing/deceased employees. While performing their regular duties, the family liaisons, to this day, continue to provide ongoing support and assistance to the families and serve as a single point of contact for questions and referrals. Family Liaisons for the Police families have coordinated their efforts with the Public Safety Department. Liaisons are available to families every day of the week and at all hours. Liaisons provide the service willingly and without concern for their time expended. Their desire is to be of service on any appropriate matter. Typical services that these liaisons provided are:

- PA Benefits, Social Security, Retirement System, Workers Compensation, Payroll, Deferred Compensation, and Credit Union contact names, telephone numbers and websites
- Counseling Services – via PA staff, Red Cross, community services, or benefits plan
- DNA collection and missing persons forms processing

- Notifications on recovery search status and findings
- Home visits
- Financial Assistance (FEMA, Crime Victims Bureau, Red Cross, Funds, education scholarships, etc.)
- Funeral and Memorial Services support and financial information
- Legal Assistance & Financial Planning Resources
- Death Certificate Affidavits Processing (supported by the Law Department)
- Transportation to Family Support Centers
- Arrangement for Ground Zero visits
- Distribution of gifts and contributions (supported by the PA Memorial Fund and other donors)

It is envisioned that the Liaison function will continue throughout this year. Staff assigned to this function continue to have regular contact with families to inform them of new services and donations that are offered to them. The Liaisons from the beginning of this function stand ready to help the families in any way possible. They do not view this role as a job, but as a natural heartfelt response to individuals they care about.

Assistance Centers

JFK Ramada Hotel Operations

General Manager:	Michael Massiah	HRD
Set Up:	Kevin Kirchman Chris Rhoads Robin Martin	Public Affairs Aviation HRD
Site Management:	Frank Miale	HRD
Site Supervision:	Doug Egan Dan Donnelly Stephen Jones Lawrence Wilson Chris Zeppi	HRD HRD HRD HRD Policy & Planning

Aviation Department Support:

Gerard Biscardi	Laura Garland	Jerry Lindemeyer
Denise Branch	Al Graser	Mary Ellen Mahoney
Loretta Brath	Maria Hamel	Sidel Perez
Fred Baer	John Hayden	Felicia Rizzi
Ronnie Bendernagel	Sharon Heller	Lynn Rosenthal
Barbara Brown-Lax	Shirley Holliday	Fran Safina
Toni Carbonaro	Nicolas Houselog	Nick Safina
Terry Catuogno	Yacoob Kadwa	Anthony Sclafani
Debbie D'Amico	David Kagan	Pat Scott
Ivone Dorta	Kathy Keenan	Gerry Spampanato
Pat Ellis	Andy Kreek	Don Wallace

Public Safety Department Support:

Inspector Barbara McClancy
Barbara Vinciguerra
Sergeant Carlton Harrison
Sergeant Anthony Minero
Sergeant David Attard

Employee/Family Support Centers – JFK Ramada Hotel (cont'd)

Operational Support:

Phyllis Pultorak	Office of Executive Director
Sonia Manning	Office of Chief of Staff
Lois Jones	HRD
Serina Evans-Smith	HRD
Nefertiti Cooke	HRD
John Stewart	Economic Development
Carlos Baretto	Economic Development
Ian Van Praugh	Management Associate
Patrice James	Management Associate
Brian Jeran	HRD

Ramada Hotel Personnel:

Ali Chiani – General Manager
Corine Brown – Banquet Manager

Benefits Counseling

Michael Cavalier
Donna Dantzler
Brian Oberheim
Annette Wilson
Sylvia Shepherd

Crisis and Bereavement Counseling

Dr. Linda Daniels, Psychologist & Team Director
North Shore Long Island Jewish Health Systems
Counseling Team: Dr. Gregory Hirsichsen
Dr. Curtis Reisinger

Safe Space

Counseling Team: Carmen Collado, Director of Mental Health

Suffolk County Division of Community Mental Health Critical, Incident Stress

Counseling Team: Thomas O. MacGilvary, Director
William Lombardo
Neil Fenton
Bill Cervery
Paula Cervery
Jennifer Campbell
Anthony Santuro
Nick Wolfe

Newark Marriott Hotel Operations

General Manager:	Alan Rhome	Operation Services
Set Up:	Kevin Kirchman Gary Davis	Public Affairs Aviation
Site Management:	Hank Zulauf	HRD

Aviation Department Support:

Bernie Schettino
Dennis Carrol
Jean Giobbie
Rich Heslin
Joe Masterson
Deb Walsh

Public Safety Department Support:

Lieutenant William Corrigan
Lieutenant Thomas Innace
Lieutenant Charles Cossentino

Additional Support:

Norman Burns	HRD
Jessica Mills	HRD
Frances Underhill	HRD

Marriott Hotel Personnel:

Walter Ensminger - Area General Manager
George Lazo - Director of Catering
Jill Cannon - Event Manager

Benefits Counseling

Rosetta Jannotto
Julia Basile
Dolores Cosgrove
Rita DuBrow
Charlene Hallam

Crisis and Bereavement Counseling

Lillian Valenti, Coordinator

Dr. Doris Francis, Psychologist

Christopher Kossoss, University of Medicine and Dentistry of NJ

Red Cross NJ

Counseling Team: Michelle Walker

Art Lape

Notification Team

Lillian Valenti, Chief, Office of Medical Services, Human Resources Department

Captain Christopher Trucillo, Public Safety Department

Family Liaisons

Paul Segalini – Project Director

Ronald Pannone – Team Leader

Cynthia Bacon

Marie Bauso

Evelyn Crespo

Ken Cestari

Paulette Counts

Rebecca Croneberger

Dan Donnelly

Mike Ford

Stephen Jones

Rosemarie Korbelak

Stephanie Lewis-Desire

Sonia Manning

George Metzger

Jessica Mills

Ranie Rampersaud

Kathy Raymond

Sharon Smith

Carolyn Waage

Lawrence Wilson

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Family and Employee Crisis Assistance Services – Law Department

Nominee Name: Donald Burke, George Cook, Shirley Goldstein, David Hood, Michael Jankowski, Howard Kadin, Philip Kellett, Angel Kelley, Arnold Kolikoff, Leslie Lyken, Stephen Marinko, Valerie Mauceri, Sharon McGahee, Kathleen Miller, Christopher Neumann, Paul Nguyen, Dolores Ostaszewski, Stephen Powell, Patrick Rooney, Joseph Smyth, Timothy Stickelman, Richard Williams

Department: Law Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

Shortly after the attacks, a senior attorney in the Law Department, wanting to provide assistance to the agency in any way he could, asked his fellow attorneys to join him in assisting the Human Resources Department's family liaisons in delivering benefits and resources to the surviving family members of Port Authority employees. These efforts initially consisted of serving as a central point of contact with the New York City Corporation Counsel's Office, whose office had primary responsibility for administering the Death Certificate Application process established for the circumstances presented by the attacks.

As information flowed from that process, these attorneys also became a central point of contact for various Bar Associations and Pro Bono Law Firms in both New York and New Jersey. Staff also provided direction to the surviving family members and other Port Authority staff members attempting to navigate the myriad of legal service organizations making themselves available to the surviving family members of Port Authority employees.

On a more personal level, approximately 19 attorneys volunteered and met with the surviving family members to assist them with the difficult process of completing Death Certificate Applications. Meetings were held at Port Authority Family Assistance Centers and at the homes of the surviving family members. This was such a difficult situation for all those involved, since for many of the surviving family members, performing these tasks

was compounded by the fact that it required an admission that their loved one was deceased and conflicted with the family's hope that their loved may have survived and would, in fact, be found.

For their extraordinary level of service and effort, in the aftermath of the attacks, the Law Department respectfully nominates the following Team, led by Richard Williams with the assistance of his fellow colleagues, Donald Burke, George Cook, Shirley Goldstein, David Hood, Michael Jankowski, Howard Kadin, Philip Kellett, Angel Kelley, Arnold Kolikoff, Leslie Lyken, Stephen Marinko, Valerie Mauceri, Sharon McGahee, Kathleen Miller, Christopher Neumann, Paul Nguyen, Dolores Ostaszewski, Stephen Powell, Patrick Rooney, Joseph Smyth, and Timothy Stickelman, the Award for Exceptional Service (Team).

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**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: **Family Assistance Center – Benefits Team (See Attached)**

Department: **Treasury Department**

Award Category: **Award for Exceptional Service – (Team)**

Description of Extraordinary Act/Contribution:

During the aftermath of the destruction of the World Trade Center, this team, consisting of staff from the Treasury and Human Resources Departments and staff from the Risk Management Planning Group (the Port Authority's workers' compensation claims administrators), met with families of employees who lost their lives, in order to explain Port Authority benefit programs. The sessions were offered at the Employee Counseling Centers at JFK and Newark Airports seven days per week beginning almost immediately and lasting for approximately two months. Not only were these individuals trying to cope with their own trauma from the events of September 11th and the loss of their friends and co-workers, they were faced with situations that none of them were specifically trained for nor had experienced in their careers. Through the Employee Counseling Centers, this team dealt with the families of fellow employees at a time of unimaginable grief when these families were seeking answers to this tragedy and consolation for their loss. These individuals volunteered for this service because they were knowledgeable of the benefits that could be of great assistance to the families in this difficult time and wanted to help to ease their burdens as much as possible. Much of the individuals' time was provided on the weekends and in the evenings. The team members exhibited a high amount of sensitivity and understanding under extraordinary circumstances as they met face-to-face with employee family members and loved ones.

It is for this reason that this team is nominated for the Award for Exceptional Service (Team).

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Award Category: Award for Exceptional Service – (Team)

LIST OF NOMINEE NAMES:

Treasury Department:

Thomas Howard
Geraldine Krasko
Josephine Larsen
Gina Zellner-Martelly

Aviation Department:

Reginald Norris

Human Resources Department:

Julia Basile
Michael Cavalier
Dolores Cosgrove
Donna Dantzler
Rita DuBrow
Charleen Hallam
Rosetta Jannotto
Brian Oberheim
Annette Wilson

Risk Management Planning Group:

Arthur J. Dunne
Thomas W. Gleason
Eric Hartcorn
John Simone

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

NOMINEE NAME: DR. KUSHALATA JAYAKAR

DEPARTMENT: TUNNELS, BRIDGES & TERMINALS

AWARD CATEGORY: SPECIAL CITATION

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

Following the 9/11 attack on the WTC, Dr. Jayakar volunteered to provide professional counseling services to TB&T staff and family members of those lost on 9/11. On multiple occasions, Dr. Jayakar adjusted her professional counseling schedule to make the trip from her home in Long Island to meet with staff at Journal Square. She also met with the family of one those lost to offer her personal assistance in the privacy of the bereaved family member's home. As expressed by the family, the time spent with Dr. Jayakar was "a great help" and an important early step in their healing process. Dr. Jayakar has continued to make herself available for staff and family needs, and periodically phones staff to check in. Dr. Jayakar has provided all of these services free of charge in a sincere demonstration of her compassion for those most affected by the tragic attack on 9/11.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name:

Dr. Martin Duke
Dr. Charlene Li
Dr. Rhonda Whitely
Dr. Howard Fisher
Helen Giordano, Nurse
Nadine Dicks, X-Ray Technician
Kathy Gerbasio
John Gerbasio
Dr. Doris Francis

Corporate Counseling Associates: Bob Levy
Kay Gimmestead
Jose Avila

Department: Human Resources Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution: Team Award Office of Medical Services Emergency Response - *Please see attached*

Team Award Office of Medical Services Emergency Response – September 11, 2002

On September 11, 2002, the Office of Medical Services established emergency triage centers at PATC and Journal Square, which operated continuously over the next several days following the attacks.

On the morning of September 11th, the Chief Operating Officer directed Dr. Martin Duke, Chief Medical Officer to join him and a group of Senior Executives at an emergency Fire Command Post to continue to provide evacuation assistance. Within a short period of time, Tower 2 collapsed temporarily trapping Dr. Duke. With the help of the Fire Department and the Deputy General Counsel, who dug him out, Dr. Duke walked with the group to the Holland Tunnel where he provided medical assistance to an employee with deep lacerations to the head. He then proceeded to the Port Authority Technical Center where he provided overall direction to the triage center there along with Dr. Charlene Li, Nurse Helen Giordano and X-Ray Technician Nadine Dicks. A plan for around-the-clock services was developed, which included X-rays and treatment of abrasions; stitches of lacerations; eye/ear washing; debris removal; treatment of sprains; blood pressure stabilizations and emotional diffusing. Following her day duty at Journal Square, Dr. Rhonda Whitley joined the PATC team in the evening and provided interface with the families arriving at the Public Safety Department in search of their loved ones.

Simultaneously, Lillian Vallenti, Chief, Office of Medical Services, walked uptown and rented a hotel room where she secured Corporate Counseling Associates to provide crisis counseling services and coordinated the two medical triage centers since direct communication was not possible. The second triage had already been set up at Journal Square Transportation Center (JSTC) where Dr.'s Howard Fisher, Rhonda Whitley, and Nurse Kathy Gerbasio, were providing similar services. By mid-afternoon, they were dealing with many more stress-related cases, as PATH resumed service and the Port Authority's emergency command center had been set up there. JSTC medical staff also arranged for local clergy to respond on site. Finally, with the assistance of John Gerbasio (Nurse Kathy's husband), who owns a pharmacy in Jersey City, and with the clearances of OMS physicians, emergency medication was distributed to staff that required daily medications, but were unable to return home.

By 7:00pm, on the eleventh, several hundred patients had been stabilized, with only one requiring hospitalization. Round the clock emergency services stayed in place for the rest of the week.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

September 11 Legal Team

Nominee Name: Darrell Buchbinder, Donald Burke, Angel Kelley, Megan Lee, Timothy Stickelman

Department: Law Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

Shortly after the attacks, the Law Department created a core team of attorneys to address all of the various legal issues that evolved following the events of September 11, 2001. This team of attorneys continues to work with the various line and staff departments to develop a coordinated response to the impacts on the Port Authority and its facilities, involving the process for recovering billions of dollars in insurance and Federal funds, as well as the ongoing efforts to restore the World Trade Center and destroyed PATH facilities.

For their extraordinary level of dedication to these efforts, the Law Department respectfully nominates the following team, led by Darrell Buchbinder with the assistance of his fellow colleagues, Donald Burke, Angel Kelley, Megan Lee and Timothy Stickelman, the Award for Exceptional Service (Team).

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Denise Means, 225 Park Avenue South, 18th Floor, New York, NY 10003**

SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM NOMINATION FORM

Nominee Name: Central Automotive Division (CAD)

Department: Operations Services Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

As the events of September 11 unfolded, staff from CAD immediately implemented contingency plans to address the essential need for automotive equipment used by the PAPD, as well as SEMAC and other PA units, who were actively involved in the recovery effort at Ground Zero. Utilizing the services of numerous rental agencies, contract vendors and dealerships, staff were able to provide additional police vehicles, command posts, and a myriad of temporary vehicles, generators, light towers for use at Ground Zero and also at the S.I. landfill site and at all our facilities which were at heightened security levels. Once in place, all of these temporarily-assigned units, as well as normal P.A. Fleet vehicles in use as part of the recovery effort needed around-the-clock servicing, fueling and routine maintenance, given the operating conditions. This arduous task was taken on by auto mechanics; garage attendants and parts technicians located at the Division's Central Automotive and PATC Auto Shops and supplemented by similar staff from all P.A. facilities. For weeks, around-the-clock coverage at facility shops took staff away from their families and normal job responsibilities, thereby adding an additional burden on staff. Also noteworthy is the work performed by Central Automotive welders who directly contributed to the recovery effort at Ground Zero. These welders were deployed to "burn" steel debris to safety, remove the debris and to extract victims' remains.

Within the first week following September 11, our business partners, who supply the Port Authority with vehicles and equipment, quickly came to our aid. Specifically, representatives from Harley Davidson, General Motors and the Ford Motor Company contacted the Manager, CAD offering to donate vehicles to the PA to aid in the recovery effort. These additional vehicles, which totaled almost 50 in number, were desperately needed in the recovery effort. Many are still deployed at Ground Zero, and they continue to provide medical response and law enforcement capabilities. The combination of the

rental, temporary assigned and "loaner" vehicles, consequently, placed an additional burden on Central Automotive staff both from a maintenance perspective as well as in preparing, serving and fueling the vehicles for use by PAPD and other PA units. These vehicles, which now total in excess of 140, serve as replacement vehicles for those that were housed at the WTC and subsequently destroyed, as well as for other essential business transportation and law enforcement purposes.

Central Automotive staff are still periodically assigned today to the WTC command post located near Ground Zero to maintain and refuel the vehicles, generators and other specialized equipment currently in use. Similar tasks are also performed at the S.I. landfill site. Most recently, Central Automotive staff has been actively involved in the recovery of numerous WTC tenants, City agencies and Port Authority vehicles parked in the basements of the WTC, or in the vicinity of the WTC. Often times, as was the case with the welding and extraction work, these CAD staff found themselves in precarious and risky situations while taking part in the vehicle recovery process.

Nominees:

Thomas Lubas, Joe Cassidy, Nicholas Macchia, Richard Leggio, Tina Nannarone, Jeffrey Donnelly, Robert Leathem, Joseph Polo, Bruce Witzig, Joseph Mannino, Glenn Greico, Joseph Ilardo, Paul Gabriel, Duane Hoven, Warren Witham, John Snoorbusch, Edward Smith, Robert Dixon, Michael Kides, Peter Bailis, Charles Matthew, Eric Tuason, Mark Buss, James Musto, Adam Sebolds, Stephen Majka, Arlene Bogursky, Kenneth Morrison, Cesar Carvajal, Shelle Haskins, Steve Tkach, Thomas Birkner, Richard Hordyszynski, Thomas Mitchell, Joseph Vendola, Chih Chen, Stephen Cirone, Ron Westervelt, Ronald Gaidus, Nora Borowski, Paul McNair, Christopher Iacona, Mario Avenoso, Paul Jordan, Anthony Nelson, Thomas Macchia, Michael Maschietto, Eric Wordel, Robert Gelder, Russell Brousseau, Paul Swisher, Sol Rabinowitz, Paul Mendyk, Steven Nyisztor, Thomas Buchner, Jay Foye, Louis Felix, John Lynch, William Hill, John Donnelly, Joseph Derowski, Burton Samson, Devon Williams

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New York, NY 10003 no later than April 2, 2002.**

SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM NOMINATION FORM

Central Automotive Division Welders

Nominee Name: William Hill, John Donnelly, John Schnorrbusch, Joseph Derowski, Bruce Witzig, Joseph Mannino, John Lynch

Department: Operations Services Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

Immediately after the collapse of the World Trade Center buildings, rescue personnel were allowed access to the debris pile to perform the Herculean task of locating trapped individuals. During the initial phase of the rescue efforts, Central Automotive Division staff, consisting of Welders, William Hill, John Donnelly, John Schnorrbusch and John Lynch, along with Automotive Machinist, Joseph Derowski and Automotive Mechanics, Joseph Mannino and Bruce Witzig, selflessly, and at grave risk of personal injury, immediately proceeded to climb the mountainous pile of debris to find and rescue trapped survivors. The conditions that these men encountered in climbing up, through and around, the collapsed buildings were extremely treacherous and had the slightest miscalculation of judgment in movement on the debris pile occurred, the likelihood of personal injury or death was extremely high. These courageous men volunteered to work along with PA Police, NY Fire Department and NY Police staff, at the WTC site seven (7) days a week, on twelve (12) hour tours until mid-November to provide around-the-clock coverage over the entire course of the initial search and rescue operations. This group of courageous men was one of the first rescue teams assembled to burn steel for the recovery effort. The Automotive welders, assisted by their fellow machinist and automotive mechanics, began burning operations, certainly in very awkward positions and under very hazardous conditions, as they "burned away" steel I beams and twisted metal that had to be removed prior to the conduct of meaningful search and rescue efforts being performed. The work conditions were life threatening as continuing fires were extremely active and heat and ambient temperatures were alarmingly high, oftentimes burning the soles off workers' work boots. In addition, sharp objects and jagged metal was everywhere, and glass shards made every movement a potentially life threatening situation. As these valiant workers experienced voids in the many portions of the debris piles, often in extreme smoky conditions, even the slightest misstep or miscommunication of direction from other rescue workers could cause any of these

individuals to fall tens or hundreds of feet, making their search and rescue work even more dangerous. Yet, without the slightest bit of reluctance or concern for their own personal safety, and especially in face of extreme danger, each and every one of these individuals performed extraordinary acts of bravery under highly emotional circumstances. Based on their extraordinary acts of bravery and for their untiring efforts to rescue survivors of the September 11th catastrophe, William Hill, John Donnelly, John Schnorrbusch, John Lynch, Joseph Derowski, Joseph Mannino and Bruce Witzig are hereby recommended for the September 11th Award for Exceptional Service (Team).

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**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Facility Construction Support Division,
SEMAC

Department: Operations Services Department

Award Category: Commendation Award (Team)

Description of Extraordinary Act/Contribution:

The SEMAC Bridge Painting crew responded to the heinous act, working day and night digging and manning bucket brigades, assisting in the recovery of numerous victims. The crew risked their own lives in the effort to rescue any possible survivors trapped in the void within the debris as far as 200 feet below the surface. The Bridge Painters located a tunnel beneath the rubble leading into the U.S. Customs Building. There they were able to recover and turn over to the F.B.I. forty long guns, 100 handguns and ten boxes of narcotics at which time the search was suspended and an evacuation ordered. Areas above were in danger of further collapse.

On night three, the Bridge Painters descended through the basement to Level B6 and accessed the PATH tracks found to be in five feet of water and debris. The crew, chest deep in water, followed the PATH tracks into the World Trade Center searching the elevators, employees' offices, crew areas and even the PATH consist trapped within the station. They continued on to search the Commuter Bar and newsstand area on the mezzanine area of the PATH station but had no success in finding survivors. The search continued as far as possible to the Heating and Cooling Plant, a level above, but the area was collapsed and on fire.

Nominees:

Robert Lachman, James Hineson, Edward Martin, Dean Bartelucci, Robert Breault, Erik Britz, Randolph Ciprich, Richard Ciprich, Luis Colon, Stanton Douris, Ronald Esposito, Gregory Gasnick, Anthony Joe, Michael Krus, Thomas Lavoie, Steven Masel, William McSweeney, Kevin McSweeney, John Mockler, Fabian Munoz, James Nazzaro, Patrick O'Kane, Willis Pagan, Roy Pechera, Joseph Ritornaro, John Ruggiero, James Russo, Robert Rybicki, Hudson Saintyl, Keith Schmitt, Angelo Southern, Todd Whitehill

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: John Denise and Michael Dombrowski
Photo/Audio-Visual Unit

Department: Operations Services Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

Both John Denise and Michael Dombrowski of the Photo/Audio-Visual unit demonstrated uncommon dedication to the Port Authority and their professional responsibilities in the recovery of valuable photographs and negatives from the WTC site and for their continued attention to the preservation and restoration work that is still ongoing.

Nearly three months after September 11, they were advised by the PAPD that work crews discovered many photographs and negatives stored on B-3 and thought destroyed in the attacks. Because time was of the essence, they immediately rushed to the WTC and worked around-the-clock to remove and package thousands of photographs and negatives. They then arranged to remove and safely store them off-site, so that the recovered items could undergo asbestos decontamination, cleaning and restoration. Conditions where they worked were the same as those that confronted demolition teams – dangerous debris fields, icy and slippery ground, water pools, and malodorous, stale air. Yet both overcame these unusual work hazards and saved over 100,000 photos and negatives. Both men continue to work with the contractor on this effort, including developing a framework for the evaluation of the Port Authority's photographic archive.

The photo archive represents a unique visual perspective on the history and accomplishments of the Port Authority. The archive dates back to the founding of the Port Authority and records the major achievements of the agency. It includes photos of facilities, PA employees, business activities, construction progress, and visiting guests and dignitaries, among others. The archive has been used to promote Port Authority and regional business interests, to support legal proceedings and to inform the public. While not all of the collection was saved, the exceptional efforts of Mr. Denise and Mr. Dombrowski, will serve as a firm base on which to build for the future.

For their extraordinary efforts to recover and restore the Port Authority's photographic archive, Mr. Denise and Mr. Dombrowski are highly recommended for the Award for Exceptional Service.

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

Nominees (Cont'd):

Thomas Frew, Alan R. Guttenplan, Stephen C. Henry, Rubin Hidalgo,
Dominick A. Interdonato, Jeffrey Johnson, David J. Kenask, Igor Khreptyk,
Daniel S. Kleiber, John S. Langton, Thomas H. Li-A-Ping, Robert B. Litvinoff,
Peter J. Madsen, Timothy McCormack, Samuel Mellea III, Ramon Nunez,
Jerome Oates, Michael V. Pardo, Mahendra Patel, John Rea, Jr., John E. Schimmenti, Jr.,
Gene G. Schroth, Jr. Jeffrey O. Scott, Michael Serpica, James B. Shannon,
William F. Sharkey

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Radio Channel Equipment Installation

Nominee Name: Facility Construction Support Division,
Radio, Tolls and Electronics Shops (RTE)

Department: Operations Services Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

Immediately after the plane hit Tower-One, in anticipation of the loss of Radio Communications on the PA "wide-area" channel "A" Radio System, a team of RTE technicians installed a channel "A" repeater on the roof of the PATC building. When they completed this task, they installed another channel "A" repeater and a repeater for WTC channel "Y" on the roof of the JSTC building. The WTC Channel "Y" repeater on the JSTC continues to be the primary radio communications system for the recovery effort. The additional repeaters kept our police and rescue workers "talking" without interruption. There is no doubt that the installation of the channel "A" repeaters on the PATC and the JSTC provided a major contribution to the rescue effort, and definitely helped to save lives.

Stephen Henry, Jeffrey Johnson, James Blum, Robert Litvinoff, Michael Serpica, Daniel Kleiber, David Kenask, Jerome Oates and Ramon Nunez were directly involved in the installation.

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

**SEPTEMBER 11TH SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: See Attached List

Department: PATH

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

COIN ROOM AND FARE COLLECTION OPERATIONS

On September 11th, PATH's Coin Room facility at the World Trade Center was destroyed. The ticket stock for the PATH Fare Collection system, which was located in the vault in the Coin Room, was destroyed along with the high-speed encoders that were used to produce tickets for the off-site vendors who sell PATH QuickCards. In addition, all monies collected from the prior day throughout the system were stored there, waiting for pick up by the armored car service.

The Coin Room Supervisors immediately initiated a process whereby a vault, a fraction of the size of the World Trade Center Coin Room vault, was located at the Newark Station and was identified as a "temporary" location where money collected for return to the bank, as well as deliveries from the Bank to fill ticket vending and cash accepting machines with coins and currency could be kept. They also worked with service providers – bank, armored car service, security guards – to set up a fully operational "Coin Room". Based on the work of Way & Structures Supervisors, Machine Repair personnel, the Transportation Division Supervisors and Accounting Clerks, PATH was able to release the turnstiles to provide free fare on September 11 and 12. Staff then resumed the servicing of all fare equipment with coin, currency and PATH QuickCards on September 13th, thus allowing PATH to resume charging a fare. Due to the new ridership patterns and the heavy ridership at uptown stations with limited capacity, this servicing was done on 24-hour basis for the next weeks.

In order to facilitate free passage to patrons using the PATH system all the fare equipment had to be set for free passage. Way and Structures Turnstile Mechanics accomplished this as well as getting the system back to normal by Thursday morning, September 13th. In addition they provided continuous coverage at all the stations to make immediate repairs to the fare equipment and assisted in directing the patrons through the fare gates.

The Revenue Unit Supervisor, Joseph Wachenheim, has been on call for 24-hours, seven days a week to be able to respond immediately to Police notification regarding PATH revenue found at Ground Zero. Without the main hub of the World Trade Center Coin Room, other arrangements had to be made in order for the Revenue section to operate effectively within the PATH system. Mr. Wachenheim continued to reach out and

coordinate with outside agencies, and he continued to supervise and direct his staff to meet the challenges they faced and developed a recovery plan that would address the various types of operational needs associated with the revenue collection system.

Replenishing PATH's encoded tickets and developing a revised security operation plan were needed in order to continue to meet the needs of PATH riders and to ensure that the revenue received was secured and transported in an efficient manner. Countless hours were spent producing encoded tickets to ensure that a sufficient supply would be available to off-site vendors to sell PATH QuickCards and New Jersey Transit's Mail-Tik Program. The development of the security schedules and locations were vital to the daily operation.

While some individuals produced tickets at an off-site location, other individuals prepared a security operation to be used when transporting revenue. The production of QuickCard tickets was successfully completed in a timely manner and the security operation was properly administered. This team went above and beyond the call of duty and unselfishly put their needs second to accommodate the requests made by PATH.

For the support and contribution of all PATH staff members of this team, it is recommended that this team be considered for the Award for Exceptional Service.

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

Award for Exceptional Service

COIN ROOM AND FARE COLLECTION OPERATIONS

PATH Staff

<u>NAME</u>	<u>TITLE</u>	<u>EMPL./BADGE NO.</u>
<u>PATH Staff</u>		
Rudyard Best	Chief Maintenance Supv. – Mechanical	5075
Robert Brink	Assistant Revenue Unit Supervisor	8044
Nicholas Campopiano	Maintenance Unit Foreman II	3495
George Carney	Accounting Clerk III	1340
Ralph Davila	Assistant Revenue Unit Supervisor	7313
Marianne DeCarlo	Retired Supv, Transportation Services	Retired
Nicholas DeDominicis	Accounting Clerk II	8214
Joseph Diaz	Accounting Clerk II	1336
Gary Edwards	Accounting Clerk II	8352
Dennis Faiano	Machine Repairman I	5514
Darrell Fowler	Accounting Clerk II	8353
Joseph Galluci	Machine Repairman I	5775
Michael Garcia	Accounting Clerk III	1375
Fred Grutzner	Machine Repairman II	5285
Jonathan Jones	Machine Repairman I	3526
Jacine Kinard	Accounting Clerk III	8090
Walter Kwityn	Machine Repairman II	3486
Angela Lloyd	Accounting Clerk III	8089
Michael Lovrincich	Machine Repairman I	5687
Constantino Magliozzi	Machine Repairman I	3547
James Moran	Machine Repairman II	3494
Kevin O'Brien	Machine Repairman I	5684
Joseph Pecora	Station Supervisor	7204
Thomas Roemer	Accounting Clerk III	1373
Francis Rokosz	Assistant Revenue Unit Supervisor	7336
Henry Rosen	Supervisor, PATH Information Services	31173
Ricky Rybak	Machine Repairman I	5797
John Schick	Assistant Revenue Unit Supervisor	1322
Larry Schiff	Machine Repairman I	5846
Scott Schlesier	Machine Repairman I	5720
John Sheridan	Machine Repairman I	1114
Lawrence Sullivan	Machine Repairman I	5408
Michael Swithers	Senior Fare Collection Engineer	09192
Stephen Sysak	Accounting Clerk II	1391
Joseph Wachenheim	Revenue Unit Supervisor	1287
Christopher Wells	Accounting Clerk II	8205
Dennis Wright	Machine Repairman I	3363
Barry Yakubics	Machine Repairman I	8244
Thomas Yurecko	Machine Repairman I	5847

Port Authority – Public Safety Department

Sgt. William Gutch
Sgt. Kevin Murphy
Inspector Sbarra
Lt. Mark Winslow

Port Authority – Audit Department

Chuck Cilmi
Kevin Coyle
Michael Daubner
Thomas Duemig
Michael Dundas
Robert Friedrich
Michael Gomez
Dennis Lapinski
Robert Meadus
Christine Paronich
John Riccardi
Jill Serebin
Norman Schein
Jeanne Sorrenti
Nadine Sprung
Stephen Sutera
Allan Svidro
Michael Walsh
Jeff Wey

Port Authority – Treasury Department

Cassandra Harris

New Jersey Transit

Jeffrey Linton
Eugene McManus

**SEPTEMBER 11TH SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: See Attached List

Department: PATH

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

EXCHANGE PLACE STATION FLOODING

When disaster struck the World Trade Center on September 11th, the PATH World Trade Center Station was destroyed and through the tunnels into New Jersey, the PATH Exchange Place Station began to flood. Paul Moreno, Brian Steets, Rick Sorvillo, John Burkhard, and the employees on the attached list performed above and beyond their normal duties to contain the water flowing into the Exchange Place Station and thereby saving the remaining PATH tunnels from flooding.

The collapse of the World Trade Center Towers caused a significant amount of water to enter the PATH downtown tunnels. This water flowed toward the Exchange Place Station and soon filled the tunnels to the crown for several hundred feet at the mid-river locations of both tunnels. The volume of water entering the Exchange Place Station was more than the local pumps could handle. PATH forces responded with all available emergency pumps, but it soon became apparent that the water flow was increasing and additional higher capacity pumps were required. Staff immediately started calling nationwide to locate pumps. Pumps that can pump a vertical distance of over 70 feet are not readily available, but within a day, several pumps were located and delivered either to the site or to PATH's Maintenance Yard. In addition, hose and electrical cable had to be obtained and delivered to the site. Further, plans were put in place and Construction started to build dams at the west end of the Exchange Place Station to protect the PATH system if pumps could not keep up with the rising water. Staff worked around the clock for days. By Sunday, September 16, sufficient pumps had been installed at Exchange Place to keep up with the flow from the World Trade Center through the north tunnel, and the south tunnel had been pumped out which allowed access to the World Trade Center site.

Throughout the first five days, the employees on the attached list all contributed to containing the water flowing into the Exchange Place Station. Many worked at Exchange Place moving pumps, hose, material, and related equipment down to the platform level

and into the tunnels. Others worked in the maintenance yard loading material and equipment on train flats that were delivered by work equipment to the Exchange Place Station.

In addition, the destruction of the World Trade Center and the tunnel flooding required electric power to be shut off at Exchange Place. PATH's Power Section staff responded immediately and spent endless hours during the first few days switching, testing, and rearranging PATH's power system to ensure the safety and continuity of PATH operations. When the flooded basement at Exchange Place was pumped-out, cables were tested and re-energized to provide lighting and power to assist the recovery effort at Exchange Place and to provide the emergency ventilation system at the station.

For the selfless hours and the dedicated service by these individuals, this PATH team is being nominated for the Award for Exceptional Service (Team).

Please return this form to Denise Means, 225 Park Avenue South, 18th Floor, New York, NY 10003 no later than April 2, 2002.

Award for Exceptional Service

EXCHANGE PLACE STATION FLOODING

<u>NAME</u>	<u>TITLE</u>	<u>EMPL./BADGE NO.</u>
Eyad Abu-Mwais	Construction Inspector	41355
Steve Abramapoulos	Chief Maintenance Supervisor – Track	7328
Robert Albern	Power Rail Maintainer I	8038
Edward Banasiak	Power Supervisor	4792
Martha Bemby	Safety Specialist	1379
George Bennett	Structural Maintenance Mechanic III	5545
Patrick Berry	Retired (Maintenance Unit Foreman II)	Retired
Craig Binkiewicz	Track Foreman II	5727
Michael Bobinski	Plumber I	8004
Michael Brady	Pump Helper	8230
Daniel Boyle	Mechanical Equipment Operator	5737
Frank Bradley	General Maintenance Supervisor	8257
Joseph Buckley	Maintenance Unit Foreman II	3349
John Burkhard	General Maintenance Supervisor	8257
Thomas Carney	Assistant Supervisor Communications	4232
Ronald Cassaro	Trackman I	8147
James Celano	Power Rail Maintainer II	4522
Frederick Childs	Superintendent, Power, Signals&Comm.	41041
Mauro Cimillo	Track Inspector	5742
Nicholas Cocco	Mechanical Equipment Operator I	8069
Angelo Cocco	Power Rail Maintainer I	5427
Louis Costanzo	Carpenter I	4535
Edward Daly	Track Insepctor	8161
Mark D'Amato	Pump Maintainer I	8229
Nicholas D'Anna	Retired (Mechanical Equip. Operator)	Retired
Philip DePaul	Power rail Maintainer II	5447
Luca Ditommaso	Trackman I	8235
William Dobbs	HVAC Repairman	5844
James Donnelly	Trackman I	8234
Michael Donovan	Fire Marshall	8040
Robert Dunlap	Pump Helper	8232
James Ellison	Trackman I	8037
Raymond Ellison, Jr.	Trackman I	5901
William Fellini	Manager, Capital Programs	29536
John Fuino	Trackman I	5751
Joseph Galluccio	General Maintenance Supevisor	5648
Anthony Gentile	Structural Maintainer II	5783
Alberto Gonzalez	Structural Maintainer I	8197
Linda Greene	Clerk Typist II	7361
Gary Hatfield	Trackman I	7982
Robert Hatfield	Power Rail Maintainer I	5682

Timothy Heyward	Mechanical Equipment Operator	8107
Lodreg Howard	Structural Maintainer I	4930
Thomas Inserra	Trackman I	8209
Fernando Ippolito	Blacksmith II	4788
Ernest King	Pump Maintainer I	5541
Thomas Kish	Fire Marshall	5677
Peter Krempa	Carpenter II	6345
John Krol	Structural Maintenance Mech. III	5569
Robert Kruse	Structural Maintainer I	8064
Philip Lawrence	Trackman I	8233
John Livornese	Structural Maintainer I	8395
Robert Lovrincich	TH Power Rail	8348
Kevin Magnotta	Trackman III	5635
Edward Maurin	Mason	5630
Kevin McAdam	Mechanical Equipment Repairman I	8165
Patrick McLaughlin	HVAC Repairman	3576
John Marino	Mechanical Equipment Repairman I	4281
Patrick McGrath	Trackman I	8302
Paul Moreno	Superintendent, Way & Structures	7202
George Mundell	Trackman I	8323
Gerald Nasce	Plumber II	5615
Marc Nugent	Mechanical Equipment Repairman I	8167
Richard O'Hare	Chief Maintenance Supervisor	23916
David O'Keefe	Pump Maintainer II	5753
Thomas O'Neill	Pump Maintainer I	8237
Michael O'Neill	Trackman II	4437
Joseph Orrick	Mason	5469
James Ortiz	Trackman I	7981
Edward Perara	Staff Services Engineer	8057
Danny Phillipy	Maintenance Unit Foreman II	4948
John Ransom	Pump Maintainer III	4987
Edward Rehm	Structural Maintainer I	8268
Robert Reich	Track Foreman II	5436
Timothy T. Ryan	Mason	5863
Timothy Ryan	General Maintenance Supervisor	8246
Peter Sandomenico	Trackman I	5908
Joseph Sawicki	Structural Maintainer I	8060
Errol Simpson	Maintenance Unit Foreman II	4435
Carmen Sorvillo	Senior Engineer	24124
Robert Smith	Structural Maintainer I	8267
Randy Smith	Pump Maintainer II	8103
Thomas Smith, Jr.	Structural Maintainer II	8043
F. Brian Steets	Asst. Superintendent, Way & Structures	38491
James Sweeney	Pump Maintainer III	5702
Carmelo Traina	Mechanical Equipment Operator I	4592
Joseph Wendolowski	Track Inspector	8140
Joseph Wesolowski	Trainee	1338
William Wisowaty	Track Foreman II	5794

**SEPTEMBER 11TH SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: See Attached List

Department: PATH

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

**JOURNAL SQUARE TRANSPORTATION CENTER
OPERATIONS/TEMPORARY PORT AUTHORITY HEADQUARTERS**

On September 11, 2001, the destruction of the World Trade Center not only took valued lives from the Port Authority; it also robbed the agency of its home. Thousands of Port Authority employees needed to be redeployed, an Emergency Command Center needed to be established, and a temporary Port Authority headquarters needed to be set up. PATH employees on the attached list worked around the clock and performed above and beyond their normal duties in order to accommodate these needs at the PATH Journal Square Transportation Center (JSTC).

Within hours after the collapse of the World Trade Center, an expanded Emergency Command Center was set up and operational on the first floor of JSTC. Furniture, phone lines, telephone instruments were obtained and installed to accommodate various Port Authority line and staff departments assigned to the Emergency Command Center. Satellite dish networks were set up to keep everyone informed of the day-to-day media activity. A cell phone center was established for recharging cell phone batteries and countless other required communication-related tasks. In addition, offices were set up to accommodate executive level staff.

The office tower was immediately surveyed for vacant office space and staff was consolidated and/or redeployed to field locations to free up as much office space as possible. A temporary storage area was constructed on the Concourse Level of JSTC in order to relocate files so additional office space could be made available. Everyday more and more Port Authority employees were showing at JSTC looking for a place to work and needed assistance. PATH staff was always there to lend a hand, working continuously throughout the day and night. Within a week, hundreds of Port Authority employees had been redeployed to the facility. A tent was set up on the parking lot roof as a cafeteria and additional cleaning arrangements were made to accommodate the increased staff.

At the same time additional building security restrictions were put in place. The parking facility was closed to the public and the Bus Terminal operation was relocated into the street adjacent to the facility. Coordination with the local Police and Bus Companies was required, as well as close supervision of the operation during the AM and PM peak periods.

Throughout the first week these employees worked continuously to accommodate the needs of staff who were relocated to the facility in addition to insuring that the facility operated at the highest level. Some of the work involved securing additional furniture and supplies, running additional phone and electrical lines, minor office alternations to accommodate staff, coordinating with outside agencies to set up an alternative bus operation and assisting various line and staff departments set up temporary operations at the facility. Their quick response and sensitivity to this emergency situation eased the transition during a difficult and stressful time for the organization.

Through all of this, PATH staff worked long, weary hours with World Trade Center staff, while continuing to perform their everyday responsibilities effectively and efficiently. For their dedication, exceptional efforts and continued support, this team is being nominated for the Award for Exceptional Service (Team).

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

Award for Exceptional Service

JOURNAL SQUARE TRANSPORTATION CENTER
OPERATIONS/TEMPORARY PORT AUTHORITY HEADQUARTERS

PATH Staff

<u>NAME</u>	<u>TITLE</u>	<u>EMPL./BADGE NO.</u>
Paul Brogan	Chief Maintenance supervisor	20663
Robert Brooks	Communications Foreman	1341
Eugene Byrne	General Maintenance Supervisor	4050
Robert Dato	Sanitation Group Supervisor	5671
Denise DeFilippis	Operations Unit Supervisor	7308
Anne Marie DiNicola	Senior Administrative Secretary	42291
David Dunne	Assistant Supervisor, Communications	4236
Serge Fabris	Communications Technician	4478
Peter Fenton	Sanitation Group Supervisor	4042
Robert Gavin	Communications Shop Repairman II	5627
Yolanda Harris	Clerk II	8204
Thomas Hartmann	TH Communications	1365
Ross Herren	TH Communications	7421
George Hughes	Communications Repairman II	4700
Barbara Iorio	Administrator	41982
Alan Korzonowski	Sanitation Group Supervisor	29657
Ronald Lampeter	Communications Repairman I	7362
Thomas Laiocano	Sanitation Group Supervisor	5467
Jose Marquez	Communications Repairman I	4485
Frank Martinetti	Sanitation Group Supervisor	7311
Jeremiah McCloskey	Communications Repairman II	4481
Michael Melendez	TH Communications	4238
Steven Newton	TH Communications	1388
Kelly O'Donnell	Principal Office Assistant	33376
John Otranto	Communications Technician	7423
Alfonse Panepinto	Safety Engineer	7631
Wayne Papenmeier	Communications Foreman	5744
John Reidy	General Maintenance Supervisor	5461
Steven Safford	Communications Repairman I	4811
Kevin Sheehan	Communications Technician	5744
Benjamin Smith	Communications Repairman I	7679
Charles Trombetta	Operations Group Supervisor	1275
Peter Vaspor	Communications Repairman II	4461
Linda Vespoli	Department Executive Assistant	25637
Robert Zelinskas	Supervisor, Communications	4237

Laro Building Services

Verizon Team

Charles Brudnicki	Steven Batelli
	Jina Schwartz
	Jason Broski
	Pete Pashalides

SEPTEMBER 11TH SPECIAL AWARDS PROGRAM NOMINATION FORM

Nominee Name: See Attached List

Department: PATH

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

PASSENGER AND EMERGENCY COMMAND CENTER ASSISTANCE

The attack to on the World Trade Center on September 11th left many people stranded in New York or in New Jersey with no way of getting home. The World Trade Center Station was destroyed and all train service suspended.

Once the trains began to run again, there were PATH employees at every station directing passengers and making sure that people got safely to their destinations. These staff members were at their designated stations everyday through the morning and evening peak periods for the following six weeks, while also continuing their normal position responsibilities. Countless hours were spent during the months following the incident answering questions and concerns, directing and redirecting people who were confused, helpless and vulnerable to the unknown. Each PATH staff member accepted the challenges, worked different shifts that included AM, PM and Midnight tours. They answered questions, kept the passengers feeling safe and kept the flow of passengers moving. Without hesitation, each individual went above and beyond the call of duty to offer comfort, assistance, and support while still providing a service that would benefit the needs of the passengers.

Staff were also stationed in the Emergency Command Center establishing contacts and retrieving information from other transit agencies on their operational plans. These staff members worked 12-18 hour days for weeks. They kept communication open between PATH, Port Authority Police, and outside agencies, such as New Jersey Transit, New York City Transit, the Environmental Protection Agencies, the States of New Jersey and New York and many other involved agencies. These staff members were the point of contact for everyone. If there were any problems throughout the system, all calls came through the Emergency Command Center. Also, any problems at the site of the World Trade Center tragedy were directed throughout this center and these employees handled it expertly.

Through this, PATH staff worked long, weary hours, while continuing to perform their everyday responsibilities effectively and efficiently. For their dedication, exceptional efforts and continued support, this team is being nominated for the Award for Exceptional Service (Team).

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New York, NY 10003 no later than April 2, 2002.**

Award for Exceptional Service

PASSENGER AND EMERGENCY COMMAND CENTER ASSISTANCE

<u>NAME</u>	<u>TITLE</u>	<u>EMPL./BADGE NO.</u>
<u>PATH Staff</u>		
Alberto Anton	Principal Management Analyst	39796
Astagne Avril	Engineer	8163
John Balwierczak	Chief Operations Examiner	5731
Louise Bourke	Senior Administrator (Engineering)	
Kenneth Bransky	Principal Contract Administrative Spec.	30570
Joann Breslin	Principal Customer Services Rep.	31398
Peter Carattini	Signal Repairman I	4894
Patrick Carpenter	Clerk III	7304
Albert Chin	Staff Services Engineer	7358
Robert Colangelo	Management Associate	
Joseph Curnyn	Principal Financial Analyst	31020
Gloria Cutillo	Clerk Steno II	7356
Robert Dempsey	Operations Examiner	6065
Martin Den Bleyker	Operations Examiner	1178
Marie Dolan	Clerk Typist II	8157
Daphne Finnikin	Staff Customer Services Rep.	31881
Fernando Flores	Signal Engineer	41324
Martha Gulick	Principal Safety Engineer	30182
Lucille Haley	Staff Administrator	7317
Imants Kalnins	Supervisor, Rail Projects	13986
Vinodini Kumar	Telecommunications Engineer	4057
Harold Levitt	Senior Architect	29620
Israel Martinez	Draftsman	7402
Keith Oliver	Operations Examiner	1254
Jesus Ortiz	Signal Repairman I	5473
Ajay Patel	Supervisor, Rail Projects	34987
Lourde Pierre-Louis	Associate Customer Services Rep.	29494
James Reilly	Chief Signal Supervisor – Construction	5299
Joseph Riopel	Manager, Operations Support	26557
Luis Rivera	Engineer	1185
Edward Sasportas	Principal Transportation Planner	34135
George Sloodsky	Staff Administrator	24543
Joseph Strzalkowski	Operations Examiner	5409
John Venditelli	Operations Examiner	5621

Audit Department

Tina Almeida
Edward Jorge
Amanda Valdes

Construction Division

Gail Benjamin
James Carins
Fred Menendez
John Patakawics

**SEPTEMBER 11TH SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: See Attached List

Department: PATH

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

PATH OPERATION PLAN

On September 11th, 2001, a PATH operational plan had to be developed and implemented immediately to provide transportation to the thousands of Americans who were stranded in New York City and in New Jersey as a result of the terrorism against the World Trade Center.

Superintendents Karen Matthews and James Minogue, Assistant Superintendent Kevin Lejda, Operations Analyst John Sisak, and Acting Assistant Operations Analyst Brendan McCann had to develop an operation plan for PATH's remaining eleven stations to provide transportation to passengers. The team began to review, around-the-clock, all possible operating options, including redirecting train service, providing trains and modifying signals. This team was able to put forth a short-term action plan to transport people away from New York City to a safe location and to allow thousands of riders stranded in New York or New Jersey to get home. The operation plan was finalized within a few hours of the attacks. The first train began transporting individuals at approximately 4:00 pm that afternoon from the Journal Square Station to the Newark Station in New Jersey. At approximately 5:00 pm, the first train from the 33rd Street Station to Journal Square, was implemented and continued around the clock. Modifications were made to the service as the days progressed and with the coordination of other transportation facilities, the new service accommodating the downtown and midtown passengers was on its way.

For the many selfless hours utilized to carry through an action plan that would be feasible to accommodate the thousands of passengers stranded without a means of transportation, it is recommended that this PATH team be considered for the Award for Exceptional Service.

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

Award for Exceptional Service (Team)

PATH OPERATION PLAN

<u>NAME</u>	<u>TITLE</u>	<u>EMPL./BADGE NO.</u>
Carl Auguste	Train Dispatcher	8182
Tyrone Ballon	Train Dispatcher	5842
Charles Bank	Train Dispatcher	3171
Peter Caggiano	Train Dispatcher	7697
James Cannan	Train Dispatcher	5269
Timothy Delurski	Train Dispatcher	8206
Paul Dinella	Train Dispatcher	2082
Robert Donnelly	Train Dispatcher	8101
Patrick Healy	Chief Signal Supervisor – Maintenance	4590
Herman Jones	Train Dispatcher	3502
Donald King	Train Dispatcher	1048
Kevin Lejda	Asst. Superintendent, Transportation	7307
Karen Matthews	Superintendent, Transportation	2306
Brendan McCann	Assistant Trainmaster	3546
Jay Mikesh	Train Dispatcher	2126
James Minogue	Superintendent, Car Equipment	31935
Daniel Reitz	Senior Engineer – Signals	41193
John Sisak	Operations Analyst	5667
Kevin Smith	Train Dispatcher	7107
Robert Stone	Train Dispatcher	1140
Gary Wasserman	Train Dispatcher	1236

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Establishment of Work Space for WTC Port Comm. Staff at BP and Howland Hook

Nominee Name: Barry Kravitz, Michael Pastuzyn, John Wagner, Susan Basedow, Patrick Bannon, Jose Berrios, Ruben Camacho, Dale Clough, Benjamin Esquilin, Michael Hogan, Andrew Jones, Stanley Kosakowski, John McCabe, Thomas Ramirez, Thomas Rehberg, Robert Reidel, Deon Riley, Jose Rosado, Salvatore Scibilia, Edwin Tulier, Lance Warne, Henry Yee

Department: Port Commerce- New York Marine Terminals Maintenance Unit

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act / Contribution:

Immediately after the WTC disaster on September 11th, 2001, the New York Marine Terminals Maintenance Unit was directed to establish and secure working space for Port Commerce staff displaced by the WTC tragedy. This directive was accomplished in short order. Within hours, the staff was able to secure office space and furniture at the Waterfront Commission Building directly adjacent to the Brooklyn Piers Administration Building. In addition, the space was modified to accommodate the new staff. Work stations and small offices were set up at this location and at the Howland Hook / Port Ivory site in Staten Island. Computers, telephones and other peripheral equipment and supplies were deployed with cooperation from ISD and administrative staff. This enabled the Port Commerce Department to resume its business and operations faster than many other departments within the agency, and it created a cohesive working environment between the NYMT staff and the former WTC staff. These additional responsibilities were completed while performing all timekeeping, MMIS, and routine maintenance functions on an aging infrastructure with minimum disruption to facility operations. In the months that followed, the maintenance staff modified additional office space to accommodate Port Commerce and other agency staff wishing to meet and work for short periods at our facility until a permanent new home was constructed.

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor
New York, NY 10003 no later than April 2, 2002.**

SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Establishment of Work Space for WTC Port Commerce Staff at PE

Nominee Name: Donald Andrews, Stanley Atlak, Felix Baguchinsky, Robert Blank, Randal Borup, Ed Brogan, Tennyson Bruney, Jeffrey Bryant, Michael DeWitt, Robert Feehan, Steve Fitzsimmons, Randy Gajdzis, Victoria Giancaspro, Kevin Gossett, Charles Grunewald, Kevin Hardy, George Hotaling, John Hughes, Robert Hutchinson, Michael Jurusz, John Karasinski, Charles King, Steve Kingsley, Steve Kovacs, Michael Kulik, Michael LaPastina, Fred Lesto, Timothy Lisk, Kenneth Lukach, Steve Maillet, Brian Mason, Henry Mazurczyk, Fred McDow, Henry McKenzie, Earl McPherson, Mark Monserrate, Kathy Opthof, Gene Myers, Pedro Nunez, John Panikiewsky, David Parry, Govino Patel, Joseph Perry, Kampta Persaud, E. Pfaff, Michael Pillarella, Steve Powers, Jerrilyn Racinski, Angel Rios, James Ripp, John Rutigliano, Gayle Scala, Andrew Saporito, Anne Scala-Mata, Scott Smith, Kenneth Spahn, Gerard Tobias, Clifford Walston, Gregory White

Department: Port Commerce

Award Category: Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

On September 12th, facility staff was given the directive to secure and setup work areas for displaced WTC staff. The first priority of this Department was to touch base with all members, determine their status and to get employees back to work. The directive was accomplished in an extraordinary timeframe. The Port Commerce WTC staff reported to work by Monday, September 18, 2002. In five days, facility staff were able to secure office space in Building 1210 in Port Elizabeth, secure furnishings, setup cubicles and offices complete with telephones and supplies. This enabled business to resume and the department to meet its objectives before many in the organization. In subsequent days, space was also made available to staff from other Port Authority Departments which allowed them to restart their operations.

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**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Port Commerce Department Office of Emergency Management

Nominee Name: Robert Beard, Frank Billman, Thomas Clyne, William Cronin, Patricia Duemig, Robert Evans, Robert Gaffney, Paul Gessner, Tad Hanc, Raymond Hennessy, Donald Lotz, David McGrath, Patrick McKeon, Sharon McStine, Ellen Nesheiwat, John Perry, Dimitrios Rallis, Bethann Rooney, Karen Tobia, Thomas Trimarchi

Department: Port Commerce

Award Category: Award for Exceptional Service

Description of Extraordinary Act/Contribution:

These nominees staffed the Office of Emergency Management Center at JSTC working 12 hour shifts throughout the first weeks after the disaster in order to help coordinate operations which allowed the Port to remain open. They were instrumental in maintaining lines of communications among the other departments to our facilities.

Please return this form to Denise Means, 225 Park Avenue South, 18th Floor, New York, NY 10003 no later than April 2, 2002.

**Port Authority of NY & NJ
Award for Exceptional Service (Team)**

PUBLIC AFFAIRS' CRISIS COMMUNICATIONS TEAM

Description of Extraordinary Act/Contribution:

Some barely escaped with their lives and remained covered in dust as they worked furiously that first endless day.

Others somehow navigated the gridlocked transportation network to join their colleagues as events that defied description continued to unfold.

And from September 11, 2001 forward, every member of the Public Affairs Crisis Communications Team made extraordinary contributions to the Port Authority.

Many members of the Public Affairs staff escaped One World Trade Center mere minutes before the building collapsed. While they walked to the Holland Tunnel and made their way to the Jersey City Tech Center, other staffers began mobilizing as well, and within hours, the Public Affairs Department had converged in the midst of the chaos and was up and running at Journal Square. They were handling unprecedented media demands, helping to provide catering for more than 500 emergency and rescue workers around the clock at four locations, creating an emergency WEB site to disseminate information to employees, family members and customers and broadcasting messages about family crisis centers at our facilities.

One thing became clear immediately: This was going to be the biggest media story since World War II. In the days and weeks that followed, the staff of seven Port Authority media relations specialists, its administrative professionals, several staffers enlisted from other departments and several volunteers from outside the agency worked around the clock, seven days a week, to make members of the media aware of the extraordinary sacrifices and accomplishments of the people of the Port Authority.

It was a high-stakes undertaking. In the panic and confusion that was the hallmark of the September 11 aftermath, the media relations staff was on the front line of communications, protecting not only the Port Authority's stellar reputation, but also directing a message that restored normalcy and conveyed a sense of security during the uncertainty and fear that marked those early days.

The staff initiated and fielded thousands of calls from media outlets throughout the New York metropolitan region, the United States, and the world. Through the efforts of the Public Affairs staff, the world learned about the men and women of the Port Authority:

those who died as heroes directing the greatest evacuation effort in U.S. history, and those who through their grief summoned the strength to carry on, rebuild, and rise again.

Public Affairs staffers put their lives on hold, their families on hold, their grief on hold, laboring day and night to ensure that the workers of this great agency received the recognition they so richly deserved. Positive stories about the Port Authority and its people appeared on major television networks and programs across the country, on "60 Minutes" and "48 Hours," on "Dateline" and "Nightline," in daily national newspapers and weekly hometown newspapers, on radio stations around the globe, on cable television, and on the news wires. Positive stories featured Port Authority employees from throughout the agency – police officers and civilians, rank-and-file staffers and executives, operations and staff personnel.

In the world of crisis communication, the attacks on the World Trade Center provided the ultimate challenge. No blueprint existed for handling the onslaught of media attention this story brought to bear, and yet the staff of the Public Affairs Department excelled under enormous pressure to perform its duties. This remarkable ability to do a job so admirably in the face of so much adversity is a testament to the professionalism, skill and sensitivity of the staff. And the story has not gone away. Inquiries about the attacks and their aftereffects continue to pour in nearly seven months later, and Public Affairs staffers remain as dedicated as ever to responding to the daily demands of their jobs.

Prior to September 11, the Public Affairs staff had a reputation in the media for being among the very best in the business. Its many accomplishments since September 11 have secured its place as the premier public-information department, which rendered exceptional service to the Port Authority and the public.

**SEPTEMBER 11, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Temporary and New Work Space for Displaced WTC Staff

Nominee Name: Team (see attached)

Department: Real Estate (sponsor), Law, Procurement, Technology Services

Award Category: Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

WTC Office Space Replacement Team

For Myron Finegold and Vinnie Borst of the Real Estate Department's Office Space Services Division, September 11 began like any other day - with complaints. As managers of the Port Authority's office space services for New York and New Jersey, they are used to that: "there is a broken flushometer on 61"; "my director's trash basket hasn't been emptied"; "my office is too small," etc. Located on the 82nd floor of One World Trade Center, Office Space was responsible for, among other things, the Port Authority's 900,000 square feet tenancy that housed 2,300 PA staff in the World Trade Center.

When the world changed at 8:46 a.m. that morning, Myron and Vinnie began a journey that was essential to getting the Port Authority back to business. After evacuating their staff and, like many others, coming upon various roadblocks and helping many people on the way down 82 flights, they managed to find their way out of the complex after nearly being trapped as Tower Two collapsed. They became separated in the plume of debris outside the complex, but even after they were separated, they managed that same day to find their way to the Port Authority Technical Center in Jersey City, where Office Space Services has staff to manage the PA's offices in New Jersey. There, they sprang into action, knowing they would have to find temporary offices for the many staff who were now homeless. Not surprisingly, the first thing Myron did was to get on the phone with T.J. Storch of Procurement to order chairs, lots of them.

Myron and Vinnie were not alone that day. They were joined by many of their colleagues from the New York and New Jersey offices, and virtually everyone worked around the clock for weeks to find and outfit temporary office space for all the displaced staff. Leading the charge in New Jersey was Al Marino, whose calm demeanor and consistent competence always serves to bring out the best in everyone.

Concurrent with the temporary relocation effort and within days after 9/11, the Real Estate Department's office leasing managers, Tom Lynch and Roger Muessig, aided by their staffs, began combing the streets seeking permanent replacement office space in New York and New Jersey. In hindsight, this may not seem as difficult as it was in mid-September. But at that time, with 12 million square feet destroyed and potentially another 18 million uninhabitable for at least the near term, the demand for replacement office space was fierce. But Tom and Roger prevailed, finding suitable space primarily in Midtown South and Newark. In a matter of days they negotiated deals for over 600,000 square feet. They then turned to Sid Lipstein and Ron Senio from the Law Department, who reviewed and marked up the draft leases in record time.

With temporary relocation and leasing efforts underway, staff knew that much of the permanent replacement space would require construction. Real Estate looked for someone who could quickly and professionally get architectural and construction contracts prepared and out to bid. One of the key players in procuring architectural services and construction contractors was John Mauk, formerly the World Trade Department's contracts manager. John, "stepped up to the plate," working closely with staff from Procurement, Law and Real Estate to successfully manage the award process so construction could start as soon as possible.... a process that is still under way.

Office Space Services staff and staff from the Technology Services Department, including Vito Cascione, Tim Mockler and Ernie DiFranchi have been partnering on space moves for years. An aggressive move schedule can be very trying, and when you are building out new space at a record pace it only adds to the pressure. Vito, Tim and Ernie have met this challenge, connecting hundreds of workstations and installing hundreds of phones, while Luis Rocha and staff have turned cartwheels to place computers on each work surface.

This team has been working 24/7 to make these moves happen. Employing a non-hierarchical team approach, this dedicated group has truly played a key role in getting the Port Authority "back to business."

WTC Office Space Replacement Team

Team Members:

Real Estate

Vincent Borst
Joseph Cantelmo
Art Cella
Norma Colon
Xenia Cox
Abel Elgendy
Myron Finegold
Mak Hanna
Wayne Kraft
Robert Lillis
Thomas Lynch
William Mantani
Albert Marino
John Mauk
Roger Muessig
Edward Oakley
Joseph Panio
Kent Piatt
Jaye Taylor

Law

Sidney Lipstein
Ronald Senio

Procurement

T.J. Storch
Larry Waxman
Michael Zapantis

Technology Services

Vito Cascione
Ernest DiFranchi
Bettye Glenn
Timothy Mockler
Novelett Roberts
Luis Rocha

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Rebuilding of Technology Infrastructure (90)

Nominee Name: Leo Amir, Carl Andreasen, Matt Baratz, Mark Baron, Jo Ann Barrett, Bernard Bollettieri, Enoch Brobbey, Jimmie Campbell, Earl Carlos, Paul Carris, Buford Carter, Vito Cascione, Richard Cesario, Kevin Chase, Leung Chin, Chris Choppy, Colleen Christian, Tom Comerford, Humberto Cruz, Ray Cotto, John D'Amore, Tom Davis, Frank DiMaira, Marguerite Durr, Jimmy Edwards, Donna Enright, Janice Evans, Annemarie Ferrelli, Lucy Foster, Ken Goveia, Ken Green, Merhama Halili, Evelyn Harris, Tom Hartz, George Heusner, Cynthia Horvath, Ira Huttner, Eugene Kharlamb, John Kelly, Jeff Kloepping, Rich Knauer, Christina Lam, Loretta Lau, Denise Lee, Chuck Levinson, Karyl Levi, Paula London, Jack Lowenstein, Steven Mahlan, Karen McBean, Ricky McCall, Shawn McIntosh, Bill McPherson, Monique Meng, Tim Mockler, Linda Mok, Siu Moy, Jeff Ng, Boris Ozersky, Carl Pappalardo, Charlie Paung, Anant Patel, Katie Peko, Jose Perez, Nathan Pius, Andrew Podosenin, Atul Ragoowansi, Charles Randazzo, Marion Resnick, Novellet Roberts, Lou Rotolo, Stephen Schramm, Diane Sciattara, Pankaj Sharma, Linda Simpson, Neil Skelton, Lou Sorgenti, Tom Ternquist, Rob Tilley, Dave Thomas, Rich Thompson, Maria Vasertriger, Safwat Wahba, Myrna Weinstein, Stacey Willner, Vivian Yacu, Lou Yannaco, Armando Campea, (Unisys), James MacKenna (Unisys), Alan Schwartz (Unisys)

Department: Technology Services Department

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

This team of Technology Services Department staff pushed aside personal concerns resulting from their experiences on September 11th and immediately began the process of rebuilding the technology infrastructure for all PA departments. Just a few short hours after the September 11 disaster, they reported to work at our facilities, the Port Authority Command Center, or worked from home. They lined up resources to restore network connectivity, to acquire computer equipment, and to re-establish systems so that the business of the Authority could be resumed as quickly as possible.

Beginning immediately after the event, they coordinated the efforts of the network recovery team. The first order of business was to assess impact of the total loss of our primary site at the WTC and make decisions about how to enhance the functionality of our backup communications center at Teleport. Working not only with the Port Authority staff but also with outside vendors, electricians at Teleport, telephone company contacts and other vendor contacts, the Data Network Restoration team worked around the clock to reroute traffic and restore service to our primary locations. Because our network was designed as a high speed meshed topology, we were able to recover most connectivity within a day. Sites that did not recover immediately were due to carrier

outages as a result of the event. Ongoing work continues to establish communications to other new locations.

Starting the afternoon of September 11, TSD staff started to build the necessary server infrastructure to allow PA end users to access the network and the PA systems. The efforts required identifying and /or acquiring hardware and software, coordinating with Novell, Unisys and IBM and designing a new consolidated infrastructure to allow the maximum efficiency of the tools available. Once the design was completed, the team handled the rebuild of the environment and the coordination necessary to ensure access to systems and data. The work continues to analyze, design and implement an architecture that ensures security of the corporate data and utilizes the speed of the network in the most efficient way.

After our Host telephone switch was destroyed at the WTC on 9/11, the seven remote facility switches went into Emergency Stand-alone (ESA) condition. ESA provides for basic dial tone, but all advance features were lost and moves/adds/changes and repairs could not be done. Thus, it was imperative to find a new SL100 host switch immediately. The team immediately went into action and coordinated the efforts of our contractors. Fortunately, through our telephone maintenance vendor, we were able to become "guests" on an AT&T SL100 host switch in Middletown NJ. Since the voice mail system at the WTC was also destroyed, and since the voice mail system in Middletown, NJ was different than the one to which PA staff were accustomed, we purchased a new Nortel voice mail system installed it in Middletown, NJ. After expediting installation of high capacity T-1 circuits between Middletown and each of our remote sites, we were able to restore full service at all sites by September 22nd.

By the afternoon of 9/11, the team had contacted vendors and were arranging for delivery of additional emergency wireless communications tools to handle the emergency situation. In addition, they negotiated for extra loaner equipment and services that allowed for immediate resumption of communications between key players in the organization. They continue to institute cost savings charges to cellular service plans, based upon analyses of staff utilization patterns and develop electronic ordering and record maintenance procedures to reduce expenses, reduce consumption of paper, and make ordering more efficient.

As part of the disaster, we had many staff without network access and, in many cases, without office computers. At the same time, we lost our remote access system which had provided several hundred staff with remote access to the e-mail system. Within a day of the disaster, we provided a new function called Outlook Web Access to displaced staff, which enabled them to access corporate e-mail via the Internet.

These individuals worked together towards a common goal – rebuild our technology infrastructure in a timely fashion and restore the business to our customers. Our vendors worked closely with these individuals to ensure that equipment and services were delivered to our Port Authority facilities in a timely manner in order to meet out critical installation deadlines. Within 15 days following the WTC disaster, the team has

acquired, deployed and rebuilt over 1500 telephone instruments, the equivalent of 60 servers, restored primary network connectivity, and acquired and deployed over 100 emergency pagers and cell phones. Their tireless efforts, during this critical time, had a direct impact on the timely manner with the restoration of the agency's technology infrastructure.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

NOMINEE NAME: "CUSTOMER INFORMATION CONNECTION"

DEPARTMENT: TUNNELS, BRIDGES & TERMINALS

AWARD CATEGORY: TEAM AWARD FOR EXCEPTIONAL SERVICE

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

In the aftermath of the terrorist attacks of September 11, it became clear that there was a pressing need for the public to get information about facility closures, transportation options, and a host of other concerns. TB&T's "Customer Connection" is a toll-free telephone number that provides customers with details of the Port Authority's services, construction schedules, and special events at the bridges, tunnels and bus terminals. All the equipment for this system was destroyed in the World Trade Center. Recognizing the importance of this public information in a time of crisis, senior management immediately arranged with Verizon to have the toll-free number rerouted to a remote location at Journal Square with crude telephone instruments. Without any capability to have the normal telephone menu options or even recordings, the operation was established as a purely manual system, requiring staffing around the clock to handle the tremendous volume of calls. On September 12, a staff of volunteers from TB&T -- as well as other Port Authority staff, contractors and volunteers -- began 24x7 shifts to answer customers' concerns. These dedicated people provided essential information to the public about every aspect of the region's transportation system and its current status, answering questions about all Port Authority facilities, including PATH and airport information, as well information about the status and operating condition of other transportation jurisdictions such as NYCDOT, NYC Transit, MTA Bridges & Tunnels, NJ Transit, etc. A Customer Relations Manual was quickly re-created and transportation concerns and closures were updated hourly. Real time information was given when possible.

Providing this vital transportation information at a time of crisis and chaos in a quick, effective, accurate and professional manner represents a tremendous contribution to the Port Authority's response to the tragedy. However, the distinguished service of the telephone volunteers went above and beyond the call of duty by fielding telephone inquiries that had nothing to do with the typical transportation information that the toll-free service was intended to provide. The telephone volunteers talked with relatives and friends of loved ones that was missing or lost in the tragedy, providing consolation and guidance about services, facilities and counseling that had been established to assist them. The telephone volunteers also fielded questions on the widest variety of issues, including concerned citizens inquiring about additional terrorist threats and procedures for recovering vehicles that were abandoned in Manhattan. Sometimes staff simply spoke to callers who needed someone to talk to. There was no primer available for the response

that was needed throughout that first week, but the volunteer staff quickly summoned up answers or found the right person to give the customer answers. Still reeling with their own shock and grief, the Customer Connection team demonstrated remarkable dedication, professionalism and sensitivity, in maintaining factual responses with a great deal of sensitivity.

RESUMPTION OF TB&T TELEPHONE INFORMATION TB&T CUSTOMER CONNECTION

Barbara Abal
Walter Bassi
Roy Bickley
Dimitris Bournias
Michael Bozza
Jean Chin
Rose Chin
Kathi Edwards
Sylvia Estrada
Neville Evans
Vanessa Francis
Dilip Guha
Lee Home
Amy Hwang
Christopher Jackson
Grace Jordan
Russell Jordan
John Korek
Kathy Kovach
Joanne MacPherson
Maria Malone-Hodges
Audrey Mancher
Marilyn Mattei
Dwan McElroy
Daniel Moffit
Marie Morin
Mark Muriello
Constance Nardella
Karen Perry
Gina Povolotsky
Gerry Quelch
Marge Seiz
Ronnie Taste
Mohammad Usmani
Rose Weber

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

NOMINEE NAME: **HOLLAND TUNNEL MAINTENANCE
IMMEDIATE RESPONSE TO GROUND ZERO**

DEPARTMENT: **TUNNELS, BRIDGES & TERMINALS**

AWARD CATEGORY: **TEAM AWARD FOR EXCEPTIONAL SERVICE**

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

The response of the Maintenance Unit at the Holland Tunnel was extraordinary. Examples are easy: delivering tools, supplies and materials to Ground Zero throughout the course of the day and into the next week, assisting PATH at Exchange Place with the flooding condition, working with the Operations Unit in setting up the Triage area at the HT and subsequently relocating it to Liberty State Park, identifying the potential hazardous conditions in the tunnels because of its proximity to ground zero and the debris cloud that erupted in its collapse. They actually noticed this cloud, worked with Risk Management to identify it as closely as possible, exhausted the substance from the tunnel, washed down all the tunnel surfaces and set up vehicle wash stations outside the Maintenance garages. They also were responsible for immediately implementing security measures to include welding manholes, securing and taping niche doors, installing jersey barriers, and staffing vehicles at all entrance and exit portals. The Maintenance Unit then went on to renovate the New York Field Office (with SEMAC assistance) to house WTC Police. They relocated their equipment, files, etc. from Ground Zero, ran telephone lines, set up computers and desks and made the Police feel welcome. A good number of the employees also chose to donate their recent IOD free checks to the WTC Relief Fund. In short, many people would say they just did as they were told, but here at the HT we know better. The men and women who make up the Holland Tunnel Maintenance Unit were proactive, assertive, professional and determined to make a difference that day and the ensuing weeks. We saw the drive in them to bring situations to our attention, to ask how they could do more, to do things not typically in their "job duties", and essentially whatever was asked of them or whatever they thought they could do to help.

**TUNNELS, BRIDGES & TERMINALS
HOLLAND TUNNEL MAINTENANCE**

Ernie Anemone
James Armstrong
Michael Baylo
Charles Bilella
Frank Bossert
Michael Brackins
Daniel Brijlall
Thomas Brown
Donna Bruno
Peter Brunetto
Roger Bryk
William Burneyko
Phillip Campbell
Scott Casper
Matthew Chilcotte
Bruce Cirelli
Marcello Coley
Tommaso Cortelli
John DeGenova
Michael DePasquale
Dave Dicrisci
Ronald Doncoes
Joseph Feola
Fabrizio Ficili
Robert Fournier
John Foye
Louis Gallo
John Gariepy
Angel Gonzalez
Frank Guariglia
Richard Hascha
James Harris
Samantha Harris
Eric Hinds
Kevin Hines
Garnet Holmes
Phil Hovick
Cimon Howard

Kevin Janiak
Robert Kucks
Victor Lazare
Dennis Licameli
Paul Lizotte
Erik Lombardo
Muhammad Lovelace
Philip May
Michael Matthews
Thomas McMonagle
James McLaughlin
Thomas Millan
Daryle Morris
Michael McVey
Oswald Newman
Robert Niemczyk
Robert Oakes
Richard Pace
Aldo Paoness
Antonio Paonessa
Joseph Piekarz
Robert Reilly
Hector Rendon
James Rowan
John Russo
Robert Selle
Leon Simon
Stuart Stahl
Francis Thayer
Raymond Torres
Frank Vida
Peter Villano
Michael Visceglie
Stephen Vuotto
Nathan Watts
Craig Wine
Scott Wolf
Melody Wright
Chester Yurek, Jr.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

NOMINEE NAME: HOLLAND TUNNEL – TUNNEL & BRIDGE AGENTS

DEPARTMENT: TB&T HOLLAND TUNNEL

AWARD CATEGORY: TEAM AWARD FOR EXCEPTIONAL SERVICE

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

The Tunnel and Bridge Agents and Senior Tunnel and Bridge Agents at the Holland Tunnel are nominated for an award for their outstanding commitment to the operation and protection of the facility during this crisis. With the Port Authority Police stretched out beyond their limits, the Tunnel and Bridge Agents and Senior Tunnel and Bridge Agents stepped up and assisted in locking down the facility, providing security for all four ventilation buildings and emergency garages and establishing check points on 12th Street. Working long hours, these staff maintained a presence and kept emergency equipment and personnel flowing through the HT, down to Ground Zero. They staffed wreckers that were used to remove vehicles from the site on a continual basis. Without hesitation, this unit went well above and beyond their normal job functions. In addition, this group of employees assisted in establishing a triage area in the maintenance bays on 09/11. Stripping the Emergency Response Vehicle of all available First Aid supplies they used their First Response Training, assisted the Paramedics, EMTs, and advanced life support units that had responded to the Tunnel. During this time of crisis, we were very proud of our Tunnel and Bridge Agents and Senior Tunnel and Bridge Agents. They are always professional and ready to help in any circumstance. Certainly their background in first aid was very reassuring to everyone at the HT when we were told that victims of this disaster may be brought to our facility for treatment. As it turned out, after our employees set up this Triage area, word came that the operation was being consolidated to Liberty State Park. At this point, they quickly disassembled everything and helped load all the supplies into trucks and vans for transport to the new site.

TUNNELS, BRIDGES & TERMINALS
HOLLAND TUNNEL – TUNNEL & BRIDGE AGENTS

Acevedo, Hector	Midy, Nerva
Altonen, Robert	Milne, David
Banton, Carroll	Mitchell, Solomon
Barbella, Michael	Monde, Phil
Bernard, Jean	Peterson, Walter
Berry, Robert	Ramos, Reuben
Bolton, Stanley	Restivo, Nicholas
Boyles, Serena	Rodriguez, Jesus
Brinskelle, Oswald	Ross, Anne
Brown, Craig	Rutty, Kenneth
Calabrese, Sal	Ryan, Michael
Colon, Elizabeth	Sangiorgio, Robert
Danella, Joseph	Santiago, Gilbert
D'Elia, George	Schettino, Joseph
Desfosse, Donald	Schwartz, William
DiBenedetto, Joseph	Shepard, Jill
Donald, Michael	Stanziale, Joseph
Ferguson, Stacey	Trammell, William
Figaro, Nicholas	Washington, Robert
Gartmond, James	Watson, James
Gbogodo, John	Wendaur, Edward
Gibbs Riley, Luwanna	Wenzel, Herman
Gleaton, Bertha	Wood, Rhonda
Gomez, Moises	Yurek, Stephen
Gordon, Winston	
Green, Franklin	
Griffis, Pamela	
Hampton, Robert	
Harris, Gertrude	
Hayes, Frederick	
Higgins, Robert	
Hughes, Bertha	
Jackson, Ernest	
Johnson, William	
Kammerer, Stephen	
Kaufman, Robert	
Kleczynski, Jeffrey	
Krupinski, Peter	
Laborde, Carpenter	
Logue, Paul	
Luongo, Anthony	
Mangum, Ricky	
McCann, George	
McGuire, Joseph	

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

NOMINEE NAME: **LINCOLN TUNNEL MAINTENANCE
IMMEDIATE RESPONSE TO GROUND ZERO**

DEPARTMENT: **TUNNELS, BRIDGES & TERMINALS**

AWARD CATEGORY: **TEAM AWARD FOR EXCEPTIONAL SERVICE**

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

In the aftermath of September 11th, Lincoln Tunnel personnel provided an extraordinary level of service at the Lincoln Tunnel and especially at Ground Zero.

As the Lincoln Tunnel maintenance forces watched in horror as the second plane attacked the WTC, they realized that this was no accident. They immediately began a sustained response to provide assistance to those in need at Ground Zero and to assist Police at the facility. Immediately they began moving materials and equipment to the Port Authority Command Post to assist in the recovery effort. They cleaned out the entire facility stockroom and maintenance shops of all shovels, picks, respirators, flashlights, batteries, including six facility generators in order to provide immediate power to the site (and quickly ordered replacement equipment and supplies). At same time, Lincoln Tunnel maintenance personnel were used to supplement PA police for security purposes from September 11 until the facility re-opened on September 13th. This involved providing roadblocks at all entry and exit roadways and portal faces, and authorizing emergency response personnel to access the facility. This service freed emergency responders from the facility to be at Ground Zero to assist in the rescue operations.

On September 11, Lincoln Tunnel staff were one of the first maintenance units at the scene. After the initial response, the Port Authority Police requested their continued presence to support and assist in the rescue and cleanup efforts. This involved fueling generators, providing electrical hook-ups for various governmental and relief agencies, building shelters, transporting PAPD personnel to their work sites and to the Javitz Center and moving and stocking supplies where they were needed. Police also used them to assist in their recovery efforts and Lincoln Tunnel Maintenance staff remained at Ground Zero through November 25th, twenty-four hours a day, seven days a week.

**TUNNELS, BRIDGES & TERMINALS
LINCOLN TUNNEL MAINTENANCE**

Louis Aguayo
Kenneth Alberts
Frank Annetta
Richard Aucone
Edwin Badillo
Warren Bailey
Brian Bohm
Maurice Bolyer
Gary Braun
Virgil Bryant
Rufino Caamano
Gerard Chiricolo
Thomas Connors
James Cullen
William Czirjak
Larry DeCandia
Todd Donow
Stratton Drivanos
Lynda Durante
Steven Dylnicki
Michael Esposito
Daniel Garrett
Gregory Geisinger
Peter Goldman
Richard Hartmann
Robert Hernandez
Donald Higgins
Terrence Hollowell
James Hunter
David Hurley
Howard Johnson
Robert Johnson
William Juchnewich
Robert Klotz
William Koller
William Krauss
Robert MacCutcheon
Charles Madsen IV
Anthony Massaro
Mark Mastorelli
Charlie Matthew
Frank Mattioli
Robert McCarton
Jorge Mego
Joseph Minson

Kirk Nelson Jr.
Gregory Osborn
Harold Peterson
David Price
Stephen Quinn
Frank Raso
William Richey
Edward Rogers
Dennis Royer
Kenneth Sagrestano
Kevin Schroder
John Sutton
Jose Tirado
Leon Van Dyke
Karl Vogt
Ronald Walker
Charles Whitehead
Ali Williams (Employee resigned)
Joseph Wozniak
Thomas Zampese
Joseph Zsilavetz

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

NOMINEE NAME: PORT AUTHORITY BUS TERMINAL TRIAGE TEAM

DEPARTMENT: TUNNELS, BRIDGES & TERMINALS

AWARD CATEGORY: TEAM AWARD FOR EXCEPTIONAL SERVICE

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

On September 11, 2001, the unimaginable occurred. Shortly before 9:00 A.M, the world sat in shock and horror watching two jet aircraft crash into the World Trade Center Towers. Several hours later we all watched in shock as both of the towers fell to the ground. In the midst of the horror, the facility launch into action. Quick thinking New York City Fire Department EMTs assigned to the Bus Terminal, maintenance and operations staff immediately set up a triage center to treat anyone who may have be injured by the terrorist attack in lower Manhattan.

Although the Bus Terminal is several miles north of ground zero, we knew two things. First, Port Authority staff would gravitate to the facility. As people made there way in all directions in an attempt to escape from the flames, ash, flying debris and smoke, it was just a matter of time before they arrived at the Bus Terminal in need of assistance. Second, we knew that because the terminal is in fact the namesake of the Port Authority, non-employees would also divert to the Bus Terminal seeking rest and refuge or a bus out of Manhattan.

The first thing staff did was secure an appropriate location. The first location was on the main ticket plaza of the Bus Terminals South Wing. Once the location was established, the Fire Department EMTs, with the assistance of PA staff were able to administer first aid treatment to the traumatized. As more people arrived at the facility the Administrative staff at the terminal contacted the management of the Blood Center, a Bus Terminal tenant, and obtained the permission to use their leasehold as the triage center. This facility was particularly useful because it is set up as a medical clinic. Bus Terminal staff realizing that the triage center would need emergency medical supplies in excess of what was at the facility's EMS office, immediately went into action and secured medical supplies and liquids from the Terminal tenants such as Duane Reade and Deli-Plus. Simultaneous with the opening of the triage center in the Blood Center space, Administrative staff began to set up the Manager's Conference Room with food and drinks to provide a common place for World Trade Center staff who would make their way through the streets of Manhattan to come to what would become their new home for months to come. Most of the people who arrived at the Bus Terminal did not suffer from serious physical injuries. However, every one of them was extremely traumatized. After the physical issues were addressed, it became clear that many people required psychological assistance.

At this point, staff contacted our social service contractor, Urban Pathways. We asked them if they could please send a counselor to assist Port Authority employees deal with some of their initial feelings. This service proved to be invaluable not only on September, 11th but for weeks following September 11th. Because of the relationship between Urban Pathways and the Bus Terminal family, Urban Pathways acted as a Manhattan counseling center for all Port Authority employees seeking solace from the trauma that they suffered.

After the Terminal was set up to receive the injured and traumatized WTC staff and others, Terminal staff along with Laro, the Terminals' cleaning contractor made arrangements with New Jersey Transit to provide buses to transport supplies from the Terminal to Ground Zero. This went on until the early morning hours of September 12th when supplies from other sources arrived at Ground Zero.

Because of the quick thinking resourcefulness of the Bus Terminal's staff and the FDNY EMTs assigned to the facility, in excess of 100 individuals were treated and comforted during one of the most horrific periods in American history.

TUNNELS, BRIDGES TERMINALS PABT TRIAGE

Synetta Anderson
Russell Basnight
Shirley Crenshaw
Patrick Christ
Frank Cortazzo
Eric DeJarnette
Sandra Mitchell
William McCormack
Jack McMonagle
Lydia Parada
Ernest Peart
Mary Percival
Jorge Reyes
Kevin Sharkey
Paul Svane
Edwin Swanston

Darryl Taylor
Diana Torres
Michael Ward
Larry White
Lloyd Williams

FDNY EMT

Luis Corrales Shield #2506
Rudy Benson Shield #2916

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

NOMINEE NAME: **STAFFING OF PORT AUTHORITY OFFICE OF
EMERGENCY MANAGEMENT**

DEPARTMENT: **TUNNELS, BRIDGES & TERMINALS**

AWARD CATEGORY: **TEAM AWARD FOR EXCEPTIONAL SERVICE**

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

Providing round-the-clock staffing, these individuals were immediately pulled from several field and staff units from within the department. Throughout the several week period following 9-11-01, staff worked closely with the Port Authority's Police Department Command personnel and facility senior staff to provide the resources and knowledge required to restore services. Their actions included taking swift and appropriate action to locate and acquire materials and services quickly and efficiently, which assisted rescue efforts at Ground Zero and reestablished operations at all, our facilities. This included identifying other potential areas of vulnerability and dealing cooperatively with the many agencies working to mitigate the aftermath of the terrorist attack. The nature of TB&T's complex facilities, their operational and economic relationship to the region and the uncertainty that they could also be threatened as potential targets required their quick analysis of developing and changing field situations and the ability of the participants to identify and provide appropriate resources. Working feverishly with unbridled cooperation, enthusiasm and professionalism, their efforts were an essential element of TB&T's successful contribution to the OEM operation, and enabled both the department and the agency to re-establish critical businesses.

This effort required providing a readily available, around -the-clock conduit between the Port Authority's line and staff departments, State and local Emergency Services, Law Enforcement, NY and NJ based Office of Emergency Management (OEM) installations and local municipalities whose jurisdictions are directly effected by our transportation facilities. Importantly, their presence provided face-to-face interaction between knowledgeable parties capable of reacting to unexpected events with appropriate resources without over taxing facility based managerial personnel.

For their dedication, tenacity and focus in the wake of both an emotionally and professionally challenging situation, they are respectfully submitted for nomination.

**TUNNELS, BRIDGES & TERMINAS
OEM STAFFING**

Roy Bickley
Tom Castino
Adrienne Holmes
Kathy Kovack
Olga Krueger
Maria-Malone-Hodges
James McCrohan
John Mircovich
George Murtagh
Christopher O'Halloran
Dan O'Leary
Richard Pietruszki
Lorrie Price
Vincent Price
Ricky Ramirez
Harry Reich
Steve Valenzano

SEPTEMBER 11, 2001 SPECIAL AWARDS PROGRAM

NOMINATION FORM

NOMINEE NAME: TUNNELS, BRIDGES & TERMINALS TRAINING ACADEMY

DEPARTMENT: TUNNELS, BRIDGES & TERMINALS

AWARD CATEGORY: TEAM AWARD FOR EXCEPTIONAL SERVICE

DESCRIPTION OF EXTRAORDINARY ACT/CONTRIBUTION:

On September 11, 2001, the Training Supervisors of the TB&T Training Academy were instructing regularly scheduled fire fighting classes at the Academy's fire training facility in Morris County, NJ. Upon hearing the news of the attack on the World Trade Center, the training class was immediately dismissed to allow participants to return to their respective facilities. While receiving updates on the severity of the situation, the Training Academy staff knew that the scope of the incident would require an extraordinary amount of fire-rescue equipment. With that in mind, staff loaded two Port Authority vehicles as well as their personal vehicles with self-contained breathing apparatus, spare air cylinders, Hurst rescue tools, and other fire-rescue related equipment. The team quickly departed the Morris County location and drove directly into New York City. Once on site, they set up their equipment and distributed it to emergency response personnel.

At the same time, Training Academy personnel who were working in their PATC offices also responded to the call for assistance. Since all tunnels and bridges were ordered closed to traffic, Academy staff responded to the Holland Tunnel to assist with necessary functions. They assisted with the closing and securing of the facility, the rerouting of traffic, the establishment of a medical triage area in the Emergency Garages and the staging of mutual-aid emergency medical service ambulances en route to New York City.

In the days following the attacks, the TB&T Training Academy staff continuously provided vital support to the rescue efforts. Staff were assigned to acquire and distribute fire-rescue equipment, transport emergency crews to and from staging areas to the World Trade Center site, coordinate the usage of Port Authority equipment to remove damaged and destroyed vehicles from New York City streets, assist the Red Cross and Salvation Army with the distribution of relief supplies to rescue crews, and other related duties.

Academy staff also acted as the TB&T liaison to the Port Authority Emergency Operations Center and provided 24 hour, 7 day per week coverage for these positions for the duration of the EOC activation.

TUNNELS, BRIDGES & TERMINALS TRAINING ACADEMY RESPONSE TEAM

Raymond Brown
Harry Reich
George Murtagh
Clem Ockay
Stephen Valenzano
William Salvatori
Vincent Price
Eugene Bonvenca

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Evacuation of WTC Tenants by Operations & Maintenance Staff

Nominee Name: Ernest Anemone, David Achee, Joseph Balance, Fred Caprio, Theodore Casper, Phil Clites, Bernie D'Aleo, Timothy Degnan, Robert Ivey, Herman Ret, Lawrence Schwartz

Department: World Trade

Award Category: Exceptional Service

Description of Extraordinary Act/Contribution:

On the morning of September 11, 2001, the Port Authority Operation and Maintenance Staff immediately sprang into action from the instant the first plane struck One WTC. As was customary for these staff, they moved quickly from location to location as events and circumstances dictated. Most of them ended up meeting at the WTC Pump House near the Financial Center and made their way to the PA command Post and off through the Holland Tunnel to the PATC and aided staff there in setting up communications centers and or command posts. Specific actions include:

David Achee, Ted Casper, Louie Helstrom, and Larry Schwartz were in various locations throughout the Complex initially locking down the facility, then unlock doors to aid rescue personnel entry, and aiding Operations Management as directed.

Ernie Anemone, Joe Balance, Phil Clites, and Herman Ret assisted in evacuation of tenants, freeing a trapped carpenter from a stalled freight elevator, and assisting EMS in loading injured onto backboards and escorting them out of the complex via the Truck Dock. They were denied access by Police upon their attempts to reenter the complex to assist others. Ernie Anemone radioed for all available staff to meet at the River Water pumping station, which is where many staff ultimately were at the time of the collapse of Two WTC. Phil Clites returned many times to the disaster site thereafter, identified and directed the retention of a piece of the 1993 blast memorial fountain which was used in this years Memorial Mass, and was part of the honor guard escorting a WTD victim from the site after he was recovered.

Fred Caprio and Bob Ivey were helping to escort patrons out of one WTC at the time of Two WTC's collapse.

Bernie D'aleo, during his own evacuation from One WTC, assisted other tenants evacuating the tower, comforting and continually assuring them that they would be safely evacuated, thus ensuring an expeditious and panic free descent to the Tower Lobby.

Timothy Degnan aided burn victims outside One WTC and directed them to EMS workers and vehicles, as well as directing EMS workers to victims who were incapable of moving themselves.

For their unselfish dedication and commitment to the World Trade Center, the above-named individuals are recommended for the Exceptional Service Medal.

SEPTEMBER 11, 2001 SPECIAL AWARDS PROGRAM

NOMINATION FORM

Initiation of Building Emergency Procedures (Contract Employees)

Nominee Names: Lloyd Thompson, Joseph Ward, Kevin Horan

Department: Contract staff assigned to the WTC (employed by OCS Security)

Award Category: Award for Exceptional Service (Team)

Description of Contribution:

The individuals named above were employees of OCS Security, a firm that, under contract with the Port Authority, provided Deputy Fire Safety Director services to the World Trade Center.

On September 11, 2001, the above individuals were at their posts in the lobbies of various World Trade Center buildings during the terrorist attack. They reacted by initiating building emergency procedures, making appropriate public address announcements and, as directed, initiating evacuations. These individuals took telephone calls from members of the tenant fire safety teams, the Operations Control Center, occupants and others requesting information, provided details on occurring events and attempted to calm anxious occupants. They provided information to the Fire Department on the location of building fire alarms, the availability of elevators for Firefighter use and various emergency-related information. They assisted with identifying stuck elevators containing trapped passengers and, as building evacuees arrived in the lobby from their floors, they directed them to safe exits. Throughout the ordeal they dutifully remained at their posts, escaping just prior to the collapse.

For their extraordinary efforts and level of service on September 11, 2001, Lloyd Thompson, Joseph Ward and Kevin Horan are hereby nominated for the Award for Exceptional Service (Team).

Nominee Information:

Lloyd Thompson
Joseph Ward
Kevin Horan

OCS Security
99 Madison Avenue, Floor 15
New York, New York 10016
(212) 277-9600

Nominee Name: World Trade Department – September 11 Crisis Management Team
Robert Benacchio, Paul Bolognese, Carla Bonacci, Louis Menno, Edwin Monteverde, Alan Reiss, Nancy Seliga, Frank Varriano

Department: World Trade Department

Award Category: Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

On September 11, 2001, the World Trade Department experienced not only the tragic loss of many members of its professional family, but the Department also lost its home and its symbol. Ultimately, 16 World Trade Department civilian staff, and numerous contract services colleagues are confirmed deceased or remain missing. In many ways, the World Trade Department, comprising over 100 Port Authority staff, was also suddenly destroyed on September 11, along with the facility which the staff had built, operated, maintained, and renovated for over 30 years.

Despite the overwhelming shock and grief over these losses, several senior World Trade Department staff rallied around Alan Reiss, Director of the World Trade Department, and they performed superbly and tirelessly as a crisis management team in the aftermath of September 11. The team members maintained their sense of mission and purpose, and assisted other staff and families, as well as World Trade Center contractors and tenants, in whatever way they could on September 11, and in the days, weeks, and months thereafter.

The World Trade Department crisis management team, facing many unknowns and emotional stresses themselves, extended and committed themselves professionally and personally, as an available and authoritative source for information, guidance, and reassurance to hundreds of others. Moreover, their collective efforts as team maintained a sense of organizational identity and presence for the World Trade Department, which enabled the Port Authority to survive the crisis responsibly and then begin its recovery from the September 11 tragedy.

Although the team staffed 24/7 shifts at the Port Authority's Emergency Operations Center, many team members also continued beyond their shifts to work and assist from home as necessary to support families, tenants, and emergency operations and rescue personnel. The team's extraordinary contributions included:

- Ascertaining status of missing World Trade Department staff, providing information on last known whereabouts, and consoling families of the missing
- Assisting WTC tenants in identifying any whereabouts of their missing staff
- Providing essential and expert information regarding the WTC complex and its physical layout to emergency operations personnel, including gathering drawings, requesting consultant expertise, and suggesting areas for rescue workers to search.
- Assisting with police and FBI investigations into the terrorist attacks
- Initiating grief counseling sessions, organizing and assembling staff together for counseling sessions and memorial services
- Redeploying over 100 World Trade Department staff to other duties around the Port Authority

- Assisting WTC tenants and facilitating the recovery of valuables and lost property from the site (in some cases totaling several million dollars)
- Assisting Media Relations to provide the press and public with information including accounts of 9/11 as well as general background information on the World Trade Center
- Continuing the Port Authority's business objectives in closing out transition responsibilities under the WTC net lease, including negotiating and processing final payments to contractors

For the extraordinary leadership, dedication, and responsiveness under the most difficult circumstances, and service to the Port Authority, fellow staff, contractors, and the public on September 11 and several weeks thereafter, the World Trade Department Crisis Management team, is recommended for the Team Exceptional Service Award.

**SEPTEMBER 11, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Downtown Emergency Transportation Team

Department: Engineering, TB&T, PATH, Priority Capital Programs, Policy & Planning

Award Category: Award for Exceptional Service (Team)

Description of Extraordinary Act/Contribution:

In less than 2 weeks after the collapse of the WTC, a team was formed to develop an emergency plan to temporarily restore trans-Hudson transportation to Lower Manhattan. Extraordinary efforts by this inter-departmental team led to the Port Authority having a crucial oversight role in returning the traveling public back downtown. Increased ferry service, bridge and tunnel closures and/or restrictions, re-directed bus routes, all needed to be coordinated through an essential core group of staff crossing departmental lines. The initial result was a more than doubling of ferry service between New Jersey and Lower Manhattan including the construction of a temporary ferry terminal at Pier A within 6 weeks. Concurrently, staff developed the Downtown Manhattan Restoration Program to construct a temporary PATH station at the WTC site, reopen an enhanced Exchange Place Station and rehabilitate the tunnels connecting them. Staff recognized the need for PATH to trigger not only the economic recovery of downtown NY but also the Jersey City "gold coast" which were severely impacted by the events of September 11th.

By November, planning had been essentially completed to restore PATH service to a temporary station downtown within 24 months and to Exchange Place within 18 months. By December, working with the MTA and NYCT, conceptual planning had also been completed for a permanent PATH station downtown with an intermodal east/west concourse connecting PATH to all downtown subway lines and to the Battery Park City/World Financial Center (WFC) ferry service. This led to the December Board project authorization of \$544 million for the Exchange Place and temporary WTC station restoration, and two planning authorizations of \$10 million and \$10.5 million for preliminary engineering studies to address the permanent station and WTC site/transportation planning studies downtown respectively. In February, a \$300 million contract to implement the Exchange Place and Downtown PATH service restoration was awarded and restoration work began.

DOWNTOWN EMERGENCY TRANSPORTATION TEAM

George Cancro
Jerry Dinkels
Joanne Papageorgis
Karen Matthews
Bill Fellini
Paul Moreno
Kevin Lejda
Rob Eisenstat
Tom Grassi
Bob Davidson
Joe Englot
Ray Sandiford
Jose Febrillet
Carla Bonacci
Bill Wong
Lou Menno
Mark Pagliettini
Tony Cracchiolo
Lou Venech
Jose Rivera - Eng. (Traffic)
Donald Fram - Eng.
Achille Niro - Eng.
Ken Kellahe – Eng.
Bob Parisi – Eng.
Charles Semah – Eng.

Consultants:

Rama Kanthan – Parson Brinckerhoff
Greg Kelly – Parsons Brinckerhoff
Kieran Spillane – Parsons Brinckerhoff
Craig LaCaruba - Berger

SEPTEMBER 11, 2001 SPECIAL AWARDS PROGRAM NOMINATION FORM

Nominee Name:	Walter Kristlibas	Regional E-ZPass Programs
	Andrew Fogel	Regional E-ZPass Programs
	William Baxter	Regional E-ZPass Programs
	Milton Birnkrant	Regional E-ZPass Programs
	Charles Fausti	Regional E-ZPass Programs
	Gerald Ingersoll	Regional E-ZPass Programs
	Michael Kolb	Regional E-ZPass Programs
	Dennis Switaj	Regional E-ZPass Programs
	Kenneth Philmus	Tunnels, Bridges & Terminals Department
	Adrienne Holmes	Tunnels, Bridges & Terminals Department
	Chris Jackson	Tunnels, Bridges & Terminals Department
	William Parks	ACS State & Local Solutions
	David Raines	ACS State & Local Solutions
	James Raymond	ACS State & Local Solutions
	George Souders	ACS State & Local Solutions

Award Category: September 11 Award For Exceptional Service (Team)

Description:

On a normal day, the Port Authority's eight toll plazas with 74 lanes at the George Washington Bridge, the Lincoln and Holland Tunnels, the Bayonne Bridge, the Goethals Bridge and the Outerbridge Crossing process more than 340,000 transactions. On average, 65% of those transactions are by E-ZPass customers. The E-ZPass transactions are transferred daily from the toll lanes through a communications network to the central host computer and then to a customer service center for processing. On September 11, 2001, this process was severely interrupted when the World Trade Center was attacked and destroyed. The Central

Host Computers – the heart of the E-ZPass System – were located on the 70th floor of One World Trade Center.

In the face of catastrophic events and overwhelming personal loss, the staff of the Port Authority's Regional E-ZPass Programs was forced to deal with the ramifications to our Agency's business operations. The dedication and focus of Port Authority staff and their contractors to quickly restore E-ZPass is an outstanding example of the resiliency and the innovative application of technology in triumphing over disaster brought about under very extraordinary circumstances.

Walter Kristlibas, Director of the Port Authority's Regional E-ZPass Programs and Ken Philmus, Director of the Port Authority's Tunnels, Bridges and Terminals Department, led the recovery team of Port Authority and contractor staff who focused on our Agency's System restoration and the operational needs of our E-ZPass region.

Immediately after the attack on September 11th, the E-ZPass staff began working to ensure that the System for the Port Authority's tunnels and bridges would continue to process transactions and safeguard toll revenues despite the destruction of the primary E-ZPass processing center at One World Trade Center. The PANYNJ handles over 120 million toll transactions per year with total annual revenue exceeding \$600 million. Equally important, the staff needed to ensure that the Port Authority's E-ZPass files and transactions would continue to allow the other region's E-ZPass programs to operate as usual. The regional E-ZPass System is the nation's largest interoperable electronic toll collection system. Annually, over \$1.7 billion in toll revenues are collected by all of the 18 members of the E-ZPass system throughout our region. Team members were dispatched on site at tunnel and bridge facilities to assist facility personnel in managing the E-ZPass operations locally without the benefit of the central processing center. Other Team members worked around-the-clock to initiate the back-up processing center at the Teleport for recovery of central processing computer.

Putting aside their emotions, the Team worked as true professionals. Establishing communications among the Team members was key to the successful rebuilding of the System. The Team members worked around-the-clock from the morning of the disaster on several parallel tracks. Several System Administrators focused on system configuration and processing demands, while Database Administrators from our contractor's Data Center in Tarrytown, New York coordinated the networking efforts between the Teleport, each of the eight plazas, and the Customer Service Center in Staten Island. Staff coordinated their efforts with

facility personnel to reset the computers in each lane to now direct all communications with the Teleport instead of the World Trade Center. Finally, several Team members staffed the Emergency Command Center to maintain communications among the Team members in the field, and to coordinate key decisions with the other E-ZPass agencies and keep Authority executive management briefed on the progress being made in the restoration effort.

One of the first steps in the plan was required reconfiguring the back-up system to match what was previously at the World Trade Center. To add needed capacity to the system, a spare computer from the Customer Service Center (nearby on Staten Island) was integrated to work simultaneously with the back-up system. Suppliers were contacted within hours of the disaster, began delivering needed supplies and electronic components. Within 48 hours, the recovery team of system engineers and computer experts had the system reconfigured and ready to accept transactions from all of the 74 toll lanes. By Thursday evening, September 13, 2001, E-ZPass toll data began transmitting from the toll plaza lanes over to the Teleport. Within another 24 hours, the system was fully restored and processing daily transactions with no discernable interruption in service to the traveling public.

SPECIAL CITATION



**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: **Hugh H. Welsh**

Department: **Law Department**

Award Category: **Award for Exceptional Service (Individual)**

Description of Extraordinary Act/Contribution:

A senior staff member of the Law Department was in his office on the 67th floor at the time the North Tower was hit. He immediately escorted several colleagues to the stairwell and instructed them to descend the stairs and evacuate the building. Remaining on the 67th floor, he checked all offices and restrooms for any remaining employees and proceeded down the stairs. During his descent, he stopped occasionally to assist those in need.

Upon exiting the stairs, he encountered a senior executive in the lobby who agreed with him that an Emergency Operations Center (EOC) should be established. In order to accomplish this, he proceeded to the Marriott Hotel with other Port Authority executive staff members and found that the FDNY had already established such a center. While making their way to the rear of the hotel lobby, the South Tower collapsed. This caused the partial collapse of the Marriott Hotel and trapped him, fellow Port Authority executive staff and two FDNY personnel. Eventually, they were able to dig their way out of the building, partially blinded and covered with concrete dust.

They made their way west toward the water when the North Tower collapsed covering the group with more debris. From there they then made their way to the Holland Tunnel and crowded into vehicles and were transported to the Port Authority Technical Center. Later he and executive staff relocated the Emergency Operations Center (EOC) to the Journal Square Transportation Center, where attempts began to contact staff and assess losses. He worked in the EOC until late that night and returned the following morning, continuing to work 12-hour shifts until such time the Law Department re-established its offices at the Newark Legal Center.

**September 11, 2001 Special Awards Program
Nomination Form**

Nominee Name: Joseph Kucich
Department: Chief Administrative Office
Award Category: Award for Exceptional Service (Individual)

Description of Extraordinary Act/Contribution:

During the attacks on the World Trade Center, Joe exhibited calm yet forceful leadership. He was focused on the safety of the staff and was the last person to leave the Executive Offices. He took precious time to check each office and the bathrooms to ensure that no one was left behind.

Joe worked closely with our Executive Director, Neil Levin. Knowing that Mr. Levin was in a breakfast meeting, Joe had the presence of mind to secure Mr. Levin's briefcase and held on to this briefcase throughout his descent of 67 flights.

Shortly after Joe entered the stairwell, he came across a woman who was having great difficulty maneuvering down the stairs and needed someone to help her. Joe immediately came to her aid. Progress was very slow, yet Joe assisted her for most of the 67 flights. He left her side only when emergency personnel arrived.

Without regard for his own safety, Joe Kucick delayed his evacuation of the building. Due to this delay, he escaped at a critical time and was barely out of the building as 1 WTC fell.

His remarkable acts of valor and compassion throughout this tragic day consistently placed others before himself.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Arlene Bogursky, Central Automotive Division

Department: Operations Services Department

Award Category: Commendation Award

Description of Extraordinary Act/Contribution:

On the morning of September 11, Arlene Bogursky was in her office in the Port Authority's Vehicle Motor Pool on the B-3 Level of Two World Trade Center along with co-worker Cesar Carvajal. Subsequent to the attack on Two World Trade Center, Cesar received a phone call directing him to immediately leave the sub grade-parking garage. He quickly located Arlene, his immediate supervisor, and they both proceeded to evacuate from their sub-grade office via stairway, up to ground level. However, shortly after reaching ground level and making their way to the area nearby the World Financial Center, Cesar, who suffers from chronic respiratory ailments and has an asthmatic medical condition, started to lose his breath. Cesar began to experience an "asthmatic attack." As they were attempting to head toward the Hudson River to board a ferry to Hoboken, New Jersey, Cesar could go on no longer. Arlene, knowing that Cesar was in dire need of oxygen and gravely concerned about Cesar's well being, immediately sought assistance from Emergency Medical Technicians who were responding to the WTC Disaster. She eventually helped Cesar get into an ambulance. In fact, they had to evacuate the ambulance to rush to the ferry moments before Two World Trade Center collapsed. Arlene subsequently stood by Cesar's side until he was safe in the PATC Auto Shop and his breathing had returned to normal.

Had it not been for Arlene's unselfish, quick and untiring actions, there could have been grave consequences for Cesar on that memorable day. Based on her actions and sincere concern for her co-worker, Arlene is hereby recommended for the September 11th Award for Acts of Valor (Civilian).

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Jack T. Gannon, Creative and Dining Services

Department: Operations Services Department

Award Category: Award for Exceptional Service (Individual)

Description of Extraordinary Act/Contribution:

On the morning of September 11, Jack Gannon was in his office on the 52nd floor of One World Trade Center. Immediately after the first plane hit, Jack gathered his staff and began to walk down the stairs. Jack was instrumental in keeping people calm while exiting the building continually telling people to stay calm and that everything would be OK. He stopped several times to rest with a coworker, who had asthma. He was on the concourse when building two came down. He threw himself on top of two coworkers, Celeste Saunders and Sheila Koehler, to protect them from falling debris. A block away from the Trade Center, even after he knew that building one was likely to come down, he stopped to help another coworker, Yvonne Stoute, get to safety.

In recognition of Jack's concern for his fellow employees and disregard for his own personal safety, Jack is most deserving of this award.

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**

SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM NOMINATION FORM

Nominee Name: Lucy Foster

Department: Procurement

Award Category: Commendation Award - Individual

Description of Extraordinary Act/Contribution:

Seconds after the first plane hit Tower One, Lucy Foster, Manager of the Materials Management Division, stepped outside her office into a surreal world. Staff were screaming and panicking and Ms. Foster moved quickly to restore some semblance of order. She quickly took action having staff tend to two office workers who had fainted. She reached out to her Operations Manager, Tony Falabella and asked him to find out what was going on. In the meantime, she instructed staff to move to the core and to get away from the windows. At this time, a staff member called her office and advised that a plane had hit the building. She instructed the staff member to stay where he was and not to come anywhere near the WTC. She left her office and instructed Tony Falabella to get the staff out while she stayed behind to do a perimeter check of the floor to insure that everyone in the department had left their office. Ms. Foster returned to her office picked up her gym bag and proceeded to do an office search. She was confronted by a staff member who would not leave unless she left. With her staff member in hand, Lucy quickly checked the offices and proceeded down the stairwell. During the journey down, Lucy continued to talk to the people moving down the stairwell maintaining calm. When the stairwell began to fill with smoke, she quickly began to pass out articles of her personal clothing she had in the gym bag instructing people to place it over their face and to continue to move down the stairs. As she exited into the mezzanine of Tower A, Lucy looked out the windows and saw the carnage. She quickly stopped and began to usher the people exiting the stairwell instructing them to continue to move quickly and not to look out the windows. During the trip down the escalator into the concourse and out the building, Lucy continuously encourage people to continue to move forward toward safety. She made sure that people around her did not stop and lose control.

For her quick thinking, leadership and courage in the face of such adversity, we recommend Lucy Foster for this award.

off on one of the floors before David could speak to this person. He thought a second plane was coming. He did not know that 2 World Trade Center was already hit. While he assessed that the situation was grave, he never abandoned this woman. About the time they reached the 20th floor, her legs gave out and they entered a floor and sat her on a chair next to the staircase.

While the woman caught her breath, David looked out the windows, which faced east over the Plaza. He realized then that 2 WTC had been hit and that he had to get the woman and himself out immediately. He met up with the other stranger again, and the two of them took her on their shoulders and started carrying her down. She passed out on a couple of occasions. They carried her as much as they could. Then they sat her to the side to let her rest as well as to let others continue to evacuate. He saw a number of people he knew pass by. One was a person who was subsequently killed on the concourse when 2 World Trade Center collapsed. He also saw his former boss, who lost a son who had worked for Cantor Fitzgerald.

When they reached approximately, the 4th floor, a distant rumble started that immediately got louder. Then the stairs started shaking. They put her on her rear and slid her down the stairs. David's leg got caught between her and the stairs for a moment, but they lifted her up and got on the floor. The main lights in the stairs went out, the emergency lights came on, and a cloud of dust came from below that made it hard to breathe as well as to see. Once the building stopped shaking and the dust settled, a group of people ran up from the floors below saying that the exit was blocked. They stood still for a few minutes. There was an Operations person trying with a radio to communicate. David's upper leg and knee felt warm and he thought he had either strained or cut it somehow. He momentarily got separated from them. He went down to the next floor, which seemed to be under renovation. They went into another staircase and heard someone say there was a way out. David then yelled in the staircase that there was a way out and saw some people come from the floor below. They got out of the staircase, onto the mezzanine and through an exit door on to the Plaza. There was a line of emergency workers yelling to keep moving and stay under the overhang of some of the buildings, since large chunks of debris and metal were falling from above. He lost sight of the others and only hoped they were all safe.

On the Plaza he walked from 1 World Trade Center to 5 World Trade Center. When on the Plaza, David looked toward the direction where 2 World Trade Center once stood, but could only see a cloud of dust. He thought to himself that that cloud must be thick because 2 World Trade Center was hidden behind it. Confused, he looked toward 4 World Trade Center and saw just a façade with frames all around it. He continued on the Plaza and went down the escalator next to 5 World Trade Center to Vesey Street. The street was abandoned. The only thing he saw was paper and a white powder all around. When he got to Church Street, he saw the two people he had bonded with, and was relieved. He continued walking north on Church Street. After a few blocks someone yelled "run". He turned around and saw the antenna on top of 1 World Trade Center move and then the whole building started to collapse. He ran. It was over. And he had achieved his goal. All three were safe.

David suffered from leg injuries that have still not healed and maybe never will. But as he selflessly saved the life of a total stranger, jeopardizing his own life, he returned to work that very same week. While other staff had some time to begin to recover, David was needed by the Port Authority's Purchasing Services Division to work with the other Purchasing staff who also had no time to recover mentally or physically. From September 12th on, Purchasing staff had to handle all the Ground Zero-related emergency purchases as well as all the other critical procurements needed to keep the agency running. For his heroism and dedication to the Port Authority, David Gutierrez is nominated for a medal award.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: **Bernard Bollettieri**

Department: **Technology Services Department**

Award Category: **September 11th Commendation Award**

Description of Extraordinary Act/Contribution:

On September 11, Bernard Bollettieri was on the 64th floor of One World Trade Center when the first plane struck. He, along with his colleagues, immediately advised those in the area to leave the floor and evacuate the building. During that evacuation, Bernard remained calm and provided direction and reassurances to those descending. During the slow descent, he would try to ensure that everyone had been teamed up with someone. For a short time, he was receiving some news alerts on his pager as to what had actually occurred. He shared this with those that were helping others. At times during the very slow decent he would become separated from those he was with, and his concern for them caused him, on several occasions to wait for them, delaying his own evacuation from what was a very dangerous situation.

While descending, Bernard stopped and, ignoring his own needs, assisted a small group who were distributing water and soda to those that seemed to need it most. He continued to focus on those around him, looking for those that appeared to either be fearful or need help and ensured that they had a partner or someone to assist them as they traveled down.

Taking these actions, based upon the concern for those around him, delayed his departure from One World Trade Center causing him to be trapped in a stairwell by the collapse of Two World Trade Center. Amid the ensuing 'debris storm' and the fear and confusion it caused, Bernard continued to help those around him as they now traveled back up in search of an exit. While facing life-threatening events, he continued to place the welfare of those around him, whom he did not know, above any other concerns. He, along with those who he was now with, exited One World Trade Center moments before its total collapse.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: **Cynthia Horvath**

Department: **Technology Services Department**

Award Category: **September 11th Commendation Award**

Description of Extraordinary Act/Contribution:

When the World Trade Center bombing occurred on February 26th, 1993, Cynthia Horvath was one of the last people to leave the 71st floor, checking every working station to ensure that staff had safely evacuated the building. On the morning of September 11th, 2001, when once again the World Trade Center came under attack, Cynthia went through the 71st floor twice to verify that all staff members quickly left their desks and were on their way down the stairs. Knowing the location of each staff member – and particularly those with medical difficulties or with visual or hearing impairments – Cynthia verified that everyone had left prior to making her own descent with the last remaining 71st floor staff member. In so doing, she put her own life in jeopardy to ensure that all 71st floor staff had been evacuated. While Cynthia was not a member of the Fire Safety Team, she demonstrated exceptionally good judgment which resulted in saving lives of several physically challenged members of her staff. Cynthia ultimately left the building just a few minutes prior to the collapse of 1 WTC.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: **Jitendra Mavadia**

Department: **Technology Services Department**

Award Category: **September 11th Commendation Award**

Description of Extraordinary Act/Contribution:

Jitendra was a call in contractor working as system administrator for the World Trade Center Security System. Jitendra remained in the Security Control Center until the collapse of 2 World Trade responding to alarms, coordinating among security personnel, unlocking doors and turnstiles to facilitate egress for workers and access for emergency responders.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: William Hamann, Employee #28837

Department: Aviation Department but was assigned to the World Trade Department – Property Manager for Two World Trade Center and part of the Transition Team for the Net Lease on September, 11, 2001

Award Category: September 11th Award for Acts of Valor (Civilian – Individual)

Description of Extraordinary Act/Contribution:

Mr. Hamann was in the World Trade Center Complex when the tragedy began. He consciously and without regard for his own safety, stayed on-site in an effort to use his knowledge as both a facilities and World Trade Department employee to help. He was in close proximity to both towers when they fell. Mr. Hamann's actions exhibited extraordinary valor, heroism and physical courage by putting his life and safety at risk to help others; demonstrated exceptionally good judgment which resulted in saving lives; and took steps that avoided highly undesirable consequences and brought credit and recognition to the Port Authority.

The following is a narrative of his actions:

On the morning of September 11th, Tim Degnan and myself were on the B-1 level investigating reported subgrade water leaks. At the moment after impact of the first plane into 1 WTC, Tim and I rushed to the concourse level where we met up with Joe Amatuccio and Ed Strauss. We proceeded into the lobby of 1 WTC where we assessed the damage. We walked across the lobby and exited the building through the broken windows on West Street, careful not to be hit by the falling debris. There we came upon several people who were severely burned from the fires that rained down after the plane's impact. We helped the injured across West Street where the first EMT truck had just arrived; we stayed with the injured until the technicians attended them to.

I left the others and reentered the building. I proceeded to 2 WTC to return to my office to prepare and organize an emergency response. While in the lobby of 2 WTC, the second plane slammed into the building. Smoke billowed from the elevator shafts, water poured out from the ceilings, glass shattering and fire and debris rained down on Liberty Street. Unaware that a second plane had hit 2 WTC, I left 2 WTC and reentered 1 WTC.

While in the lobby, I saw property managers from 1 WTC exiting the tower and entering the hotel lobby. I followed them and stayed in the hotel lobby for a short period before exiting out on the corner of Liberty and West Street. From there we eventually made it across the street and near the river water pump station where we met up with a number of World Trade Department staff members when 2 WTC collapsed.

During that terrifying moment, several of us ran towards the pump station, several pedestrians followed us at our urging and into the pump station to escape the unknown dangers within the black smoke that was now enveloping us. There, we waited several minutes until it was safe to leave the pump station.

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Nominee Name: Joseph Napolitano, Employee #17391

Department: Aviation Department but was assigned to the World Trade Department as a Supervisor, Tenant Project Manager on September 11, 2001

Award Category: September 11th Award for Acts of Valor (Civilian – Individual)

Description of Extraordinary Act/Contribution:

Mr. Napolitano, who was completely clear of the site when the tragedy began consciously and without regard for his own safety entered the WTC Complex in an effort to use his knowledge as an Architect and World Trade Department employee to help people evacuate the building. He was close in proximity to both towers when they fell and left the area only after he concluded any aid he could give would be fruitless. Mr. Napolitano's actions exhibited extraordinary valor, heroism and physical courage by putting his life and safety at risk to help others; demonstrated exceptionally good judgment which resulted in saving lives; and took steps that avoided highly undesirable consequences, and brought credit or recognition to the Port Authority.

The following is a narrative of his actions:

I was crossing Liberty Street at Church by Four World Trade Center when the first aircraft hit Tower One. Because Four World Trade obscured my view of the tower I did not realize that an aircraft had hit the building; however, concluded that something terrible had happened after hearing screams of people and seeing tremendous amounts of paper and debris that began to shower down at my location. This was reminiscent of my 1993 blast experience where I was on the 43rd floor when the bomb detonated. I felt the initial shock and immediately returned to the 44th Floor Sky Lobby to see thick smoke billowing from the 50 car (freight elevator). I surmised something terrible had happened.

I was determined to get to One World Trade to assist in any way I could as I had done previously in 1993 when I helped direct people out of the building. I entered the complex at Four World Trade and worked the concourse towards One World Trade.

I arrived in the Concourse between the Gap and Banana Republic directing individuals to exit out of five World Trade Center. I cautioned individuals to avoid slipping in the six inches of water, which was on the Concourse Floor due to discharging sprinklers. Daichi

Kango Bank's Manger, Ivy, a tenant of ours who I knew, recognized me and came over hysterical wanting to be comforted. I explained to her that it would be in her best interest to exit the building, she was reluctant to let go of me so, I followed her out of the complex. Now outside I proceeded to a Command Center an FBI agent informed me of to assist. No PA staff was present at that moment, so I proceeded back to One World Trade Center from West Street. An FBI Agent advised me that a third plane had been hijacked and it was not a good idea to go back to One World Trade Center. Knowing full well that WTC staff would do the same, and remembering the 1993 bombing, I decided to go to One World Trade Center. I was approximately 50' from the entrance of the building when I witnessed people jumping out and hitting the canopy. At that point, the mid-point of Tower Two expanded and racked. I recall the fireman and Police stating, "She is going to blow". A fireman instructed me to lay under the fire truck. For some reason, I looked at the tires and chose not to go under the truck, but rather proceeded to the WFC Center. Within seconds I was covered with a dust cloud but continued in total darkness to the door opening of the WFC. I feel my Vietnam experiences saved my life, in particular the lesson, "always know your means of escape". I decided to try and go back but there was nothing I could do to save anyone. At this point, I felt disgusted and defeated. Within minutes of making my decision, Tower One collapsed. I was literally one block away witnessing the devastation, while another cloud of dust appeared, thinking the whole time, that this was surely the end.

SPECIAL CITATION

(Team)

**SEPTEMBER 11TH, 2001 SPECIAL AWARDS PROGRAM
NOMINATION FORM**

Evacuation of Cynthia Ford

Nominee Name: **Raymond J. Finnegan, William Lipke**

Department: **Engineering**

Award Category: **Special Citation**

Description of Extraordinary Act/Contribution:

Ray and Bill, at times supported and at times carried, Ms. Cynthia Ford, a PA job shopper, down from about the 40th Floor of 1 World Trade Center. During Ms. Ford's descent from the 72nd floor, she became over-wrought with fear, was hyperventilating and kept fainting. By their actions, Ray and Bill significantly slowed down their descent, but were able to deliver Ms. Ford to EMS staff on Church Street just as 2 World Trade Center was falling.

**Please return this form to Denise Means, 225 Park Avenue South, 18th Floor,
New York, NY 10003 no later than April 2, 2002.**